

Survey: Bureau of Public Affairs BPA
IA#: 30636 Amend 4
Date: 1/4/2019

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#
1	Standard
2	Standard
3	Standard
4	Standard
5	Standard
6	Standard
7	Standard
8	Standard
9	Standard
10	Standard
11	Standard
12	Standard
13	Standard
14	Standard
15	Standard
16	Standard
17	Standard
18	Standard
19	Standard
20	Standard
21	Standard
22	Standard
23	Standard
24	Standard
25	Standard
26	Standard
27	Standard
28	Standard
29	Standard
30	Standard
31	Custom
32	Custom
33	Custom
34	Custom
35	Custom
36	Custom
37	Custom
38	Custom
39	Custom
40	Custom
41	Custom

42	Custom
43	Custom
44	Custom
45	Custom
46	Custom
47	Custom
48	Custom
49	Custom
50	Custom
51	Custom
52	Custom
53	Custom
54	Custom
55	Custom

Type Topic

Content - Accuracy
Content - Quality
Content - Freshness
Functionality - Usefulness
Functionality - Convenience
Functionality - Variety
Look and Feel - Visual Appeal
Look and Feel - Balance
Look and Feel - Readability
Navigation - Organized
Navigation - Options
Navigation - Layout
Navigation - Clicks
Search - Relevance
Search - Organization
Search - Decide
Search - Narrow
Site Performance - Pages Load
Site Performance - Speed Consistency
Site Performance - Load No Errors
Online Transparency - Discloses Information
Online Transparency - Information Available
Online Transparency - Accessed
Satisfaction - Overall
Satisfaction - Meets Expectations
Satisfaction - Ideal
Return
Recommend
Future Participation
Trust
Visit Frequency
Role
Other Role
BRF_Use
BRF_Able to find
OE_BRF_unable to find
BRF_organization
OE_BRF_organization
BRF_rateInformation
OE_BRF_Information
OE_BRF_Improvement

Primary Purpose
Other Primary Purpose
Source
OE_Source
Method to Find Info
Specific Search Terms
Search Experience
Other - Search Experience
Improve Search
Navigation Experience
Improve Navigation Experience
Find
OE_Did Not Find
Improve site