

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: FS
IA#: 30676 Amend 3
Date: 1/23/2019

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#	Type Topic
1	Standard	Online Transparency - Disclose
2	Standard	Online Transparency - Quick
3	Standard	Online Transparency - Access
4	Standard	Look and Feel - Appeal
5	Standard	Look and Feel - Balance
6	Standard	Look and Feel - Readability
7	Standard	Content - Depth
8	Standard	Content - Quality
9	Standard	Content - Freshness
10	Standard	Navigation - Organized
11	Standard	Navigation - Options
12	Standard	Navigation - Layout
13	Standard	Navigation - Clicks
14	Standard	Plain Language - Clear
15	Standard	Plain Language - Understandable
16	Standard	Plain Language - Concise
17	Standard	Site Performance - Loading
18	Standard	Site Performance - Consistency
19	Standard	Site Performance - Errors
20	Standard	Sat - Overall
21	Standard	Sat - Expectations
22	Standard	Sat - Ideal
23	Standard	Return
24	Standard	Recommend
25	Standard	Primary Resource
26	Standard	Trust - Best Interests
27	Standard	Trust - Trustworthy
28	Standard	Trust - Do Right
29	Custom	Visit Frequency
30	Custom	Role
31	Custom	Other role
32	Custom	Visited MHA
33	Custom	Info from MHA
34	Custom	Section
35	Custom	Primary Reason
36	Custom	Other reason
37	Custom	Data type
38	Custom	TARP info interest
39	Custom	Other Resources interest
40	Custom	Find Info
41	Custom	Info not found
42	Custom	Method
43	Custom	Navigation
44	Custom	Unclear links
45	Custom	Links lead to unexpected
46	Custom	Broken links
47	Custom	Other nav difficulty
48	Custom	Search
49	Custom	Other search diff
50	Custom	Other Info
51	Custom	Improvement