

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: USCIS v2
IA#: 30681 Amend 4
Date: 1/30/2019

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#	Type Topic
1	Standard	Look and Feel - Appeal
2	Standard	Look and Feel - Balance
3	Standard	Look and Feel - Readability
4	Standard	Site Performance - Loading
5	Standard	Site Performance - Consistency
6	Standard	Site Performance - Completeness
7	Standard	Navigation - Organized
8	Standard	Navigation - Options
9	Standard	Navigation - Layout
10	Standard	Information Browsing - Sort
11	Standard	Information Browsing - Narrow
12	Standard	Information Browsing - Features
13	Standard	Site Information - Thoroughness
14	Standard	Site Information - Understandable
15	Standard	Site Information - Answers
16	Standard	Satisfaction - Overall
17	Standard	Satisfaction - Expectations
18	Standard	Satisfaction - Ideal
19	Standard	Return
20	Standard	Recommend
21	Standard	Primary Resource
22	Custom	Visit Frequency
23	Custom	Role
24	Custom	Other role
25	Custom	Area Visited
26	Custom	Primary Reason
27	Custom	Other reason
28	Custom	Case Status
29	Custom	Green Card
30	Custom	Forms
31	Custom	Citizenship
32	Custom	Account
33	Custom	Behalf
34	Custom	Method
35	Custom	Search experience
36	Custom	Navigational experience
37	Custom	Accomplish
38	Custom	Not accomplished
39	Custom	Do next
40	Custom	Access
41	Custom	Sites/sections
42	Custom	Improvement

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: USCIS Spanish v2
IA#: 30681 Amend 4
Date: 1/30/2019

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#	Type Topic
1	Standard	Look and Feel - Readability
2	Standard	Site Performance - Loading
3	Standard	Site Performance - Consistency
4	Standard	Site Performance - Completeness
5	Standard	Navigation - Organized
6	Standard	Navigation - Options
7	Standard	Navigation - Layout
8	Standard	Information Browsing - Sort
9	Standard	Information Browsing - Narrow
10	Standard	Information Browsing - Features
11	Standard	Site Information - Thoroughness
12	Standard	Site Information - Understandable
13	Standard	Site Information - Answers
14	Standard	Look and Feel - Appeal
15	Standard	Look and Feel - Balance
16	Standard	Satisfaction - Overall
17	Standard	Satisfaction - Expectations
18	Standard	Satisfaction - Ideal
19	Standard	Return
20	Standard	Recommend
21	Standard	Primary Resource
22	Custom	Visit Frequency
23	Custom	Role
24	Custom	Other role
25	Custom	Area Visited
26	Custom	Primary Reason
27	Custom	Other reason
28	Custom	Case Status
29	Custom	Green Card
30	Custom	Forms
31	Custom	Citizenship
32	Custom	Account
33	Custom	Behalf
34	Custom	Method
35	Custom	Search experience
36	Custom	Navigational experience
37	Custom	Emma
38	Custom	Accomplish
39	Custom	Not accomplished
40	Custom	Do next
41	Custom	Age
42	Custom	Location
43	Custom	Access
44	Custom	Sites/sections
45	Custom	Improvement

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: USCIS Mobile Satisfaction Survey
IA#: 30681 Amend 4
Date: 1/30/2019

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#	Type Topic
1	Standard	Look and Feel - Appeal
2	Standard	Look and Feel - Balance
3	Standard	Look and Feel - Readability
4	Standard	Site Performance - Loading
5	Standard	Site Performance - Consistency
6	Standard	Site Performance - Completeness
7	Standard	Navigation - Organized
8	Standard	Navigation - Options
9	Standard	Navigation - Layout
10	Standard	Information Browsing - Sort
11	Standard	Information Browsing - Narrow
12	Standard	Information Browsing - Features
13	Standard	Site Information - Thoroughness
14	Standard	Site Information - Understandable
15	Standard	Site Information - Answers
16	Standard	Satisfaction - Overall
17	Standard	Satisfaction - Expectations
18	Standard	Satisfaction - Ideal
19	Standard	Likelihood to Return
20	Standard	Recommend
21	Standard	Primary Resource
22	Custom	Visit Frequency
23	Custom	Role
24	Custom	Other role
25	Custom	Primary Reason
26	Custom	Other reason
27	Custom	Account
28	Custom	Accomplish
29	Custom	OE_Accomplish
30	Custom	Method
31	Custom	OE_Improve Experience

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: USCIS Mobile Espanol Survey
IA#: 30681 Amend 4
Date: 1/30/2019

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#	Type Topic
1	Standard	Look and Feel - Appeal
2	Standard	Look and Feel - Balance
3	Standard	Look and Feel - Readability
4	Standard	Site Performance - Loading
5	Standard	Site Performance - Consistency
6	Standard	Site Performance - Completeness
7	Standard	Navigation - Organized
8	Standard	Navigation - Options
9	Standard	Navigation - Layout
10	Standard	Information Browsing - Sort
11	Standard	Information Browsing - Narrow
12	Standard	Information Browsing - Features
13	Standard	Site Information - Thoroughness
14	Standard	Site Information - Understandable
15	Standard	Site Information - Answers
16	Standard	Satisfaction - Overall
17	Standard	Satisfaction - Expectations
18	Standard	Satisfaction - Ideal
19	Standard	Likelihood to Return
20	Standard	Recommend
21	Standard	Primary Resource
22	Custom	Visit Frequency
23	Custom	Role
24	Custom	Other role
25	Custom	Primary Reason
26	Custom	Other reason
27	Custom	Account
28	Custom	Accomplish
29	Custom	OE_Accomplish
30	Custom	Method
31	Custom	Age
32	Custom	Location
33	Custom	Access
34	Custom	OE_Improve Experience