

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: VA
IA#: 30687 Amend 3
Date: 1/16/2019

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#	Type Topic
1	Standard	Content - Accuracy
2	Standard	Content - Quality
3	Standard	Content - Freshness
4	Standard	Look and Feel - Appeal
5	Standard	Look and Feel - Balance
6	Standard	Look and Feel - Readability
7	Standard	Navigation - Organized
8	Standard	Navigation - Options
9	Standard	Navigation - Layout
10	Standard	Navigation - Clicks
11	Standard	Functionality - Usefulness
12	Standard	Functionality - Convenience
13	Standard	Functionality - Variety
14	Standard	Online Transparency - Disclose
15	Standard	Online Transparency - Quick
16	Standard	Online Transparency - Access
17	Standard	Site Performance - Loading
18	Standard	Site Performance - Consistency
19	Standard	Site Performance - Errors
20	Standard	Satisfaction - Overall
21	Standard	Satisfaction - Expectations
22	Standard	Satisfaction - Ideal
23	Standard	Return
24	Standard	Recommend
25	Standard	Future Participation
26	Standard	Trust - My Best Interests
27	Standard	Trust - Trustworthy
28	Standard	Trust - Do What Is Right
29	Standard	Use Web Channel Over Others
30	Custom	Frequently Visit Site
31	Custom	Role
32	Custom	Tell Who Are
33	Custom	Disabled
34	Custom	What Try Accomplish
35	Custom	OE_Accomplish
36	Custom	Accomplish On Site
37	Custom	OE_Accomplish On Site
38	Custom	Section Of Site
39	Custom	OE_Section
40	Custom	Get To Section Of Site
41	Custom	OE_Section Of Site
42	Custom	Accomplish
43	Custom	Task - Unable to Accomp
44	Custom	OE_Task Accomplish
45	Custom	Unsuccessful Contributed
46	Custom	OE_Unsuccessful Contributed
47	Custom	Do Next
48	Custom	OE_Do Next
49	Custom	Primarily Navigate
50	Custom	Nav Exp
51	Custom	OE_Nav Exp
52	Custom	TechDiffType
53	Custom	TechDiffError
54	Custom	OE_TechDiffError
55	Custom	OE_TechDiffType
56	Custom	TechDiffPage
57	Custom	OE_TechDiffPage
58	Custom	Search Exp

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Survey Q#	Type#	Type Topic
59	Custom	OE_Search Exp
60	Custom	Age
61	Custom	Gender
62	Custom	Suggestion