Date: Fill In Date

MID: AshNI5IMspIFJJMYA9c9JA==



Welcome and Thank You Text Directions: This welcome text is shown at the top of the questionnaire window and the thank you text at the bottom. This is a good place to mention the site/company/agency name so the visitor knows whom they are Examples taking the survey for. Feel free to modify the standard Welcome text shown in the box below. Welcome Text Example SoreSee Results Survey Page - Windows Internet Explorer http://www.foreseeresults.com/survey/display?cid=test&mid=Is0Io1EJV9ss9YwB5IBE Welcome Text Thank you for using the Retirement Estimator on the Social Security Administration web site. Please take a Fore**see** RESULTS minute or two and tell us what we're doing well and where we need to do better. The feedback you provide will help us improve our site and serve you better in the future. Customer Satisfaction Survey Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where We keep all of your answers strictly confidential. Your participation in this survey will not affect your eligibility for benefits or any business you have with Social Security. we can improve. Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible. Required questions are denoted by an * 1:*What is your overall satisfaction with this survey? 1=Very Dissatisfied Very Satisfied=10 3 4 5 6 7 8 9 10 2 \bigcirc 0 0 0 0 0 0 0 Thank You Text Example Thank You Text Football Please Select • Thank you for taking our survey - and for helping us serve you better. Hockey Please Select • Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our web site, 16: What size and style of jean were you shopping for today? What size of jean were you shopping for today? What style of jean were you shopping for today? http://www.socialsecurity.gov/pgm/reach.htm 0 1 Boot cut 3 Low rise 5 Flare 07 Relaxed fit 09 Slim cut 0 11 0 13 Thank you for taking our survey - and for helping us serve you better. Please note you will not receive a response from us based on your feedback, please visit the Contact Us section of our web site. Cancel Submit Copyright 2010 - all rights reserved ForeSee Results Privacy Policy Survey Support 🖓 🕶 🔍 100% 📼 Internet | Protected Mode: On

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Element rotation scheme has been added

Partitioned (Y/N)? N

MID:

FPI Included(Y/N)? Date: 7/19/2013

ite:	//19/2013				
			Retirement Estimator v4		
	Model questi	ons utilize the A	ACSI methodology to determine scores and i	mpacts	
MQ Label	ELEMENTS (drivers of satisfaction)	MQ Label	CUSTOMER SATISFACTION	MQ Label	FUTURE BEHAVIORS
MQ Laber	Look and Feel (1=Poor, 10=Excellent, Don't Know)	MQ Laber	Satisfaction	MQ Laber	Apply in office for Benefits (1=Very Unlikely, 10=Very Likely)
Look and Fee - Appeal	I Please rate the visual appeal of this online Retirement Estimator.	Satisfaction - Overall	What is your overall satisfaction with the online Retirement Estimator? (1=Very Dissatisfied, 10=Very Satisfied)	Apply in Office	How likely are you to apply for Social Security Benefits in the field office?
Look and Fee - Balance	I Please rate the balance of graphics and text in this online Retirement Estimator.	Satisfaction - Expectations	How well does the online Retirement Estimator meet your expectations? (1=Falls Short, 10=Exceeds)		Apply online for Benefits (1=Very Unlikely, 10=Very Likely)
Look and Fee - Readability	I Please rate the readability of the pages in this online Retirement Estimator.	Satisfaction - Ideal	How does the online Retirement Estimator compare to your idea of an ideal online process? (1=Not Very Close, 10=Very Close)	Apply Online	How likely are you to apply for Social Security Benefits online?
	Site Performance (1=Poor, 10=Excellent, Don't Know)				Recommend (1=Very Unlikely, 10=Very Likely)
Site Performance Loading	Please rate how quickly pages load in this online Retirement Estimator.			Recommend	How likely are you to recommend this online Retirement Estimator to someone else?
Site Performance Consistency	Please rate the consistency of speed from page to page in this online Retirement Estimator.				Return (if applicable) (1=Very Unlikely, 10=Very Likely)
Site Performance Errors	Please rate the ability to load pages without getting error messages in this online Retirement Estimator.			Return	How likely are you to return to the Retirement Estimator?
	Plain Language (1=Poor, 10=Excellent, Don't Know)				Use Other SSA Applications (1=Very Unlikely, 10=Very Likely)
Plain Language - Clear	Please rate the clarity of the wording in the online Retirement Estimator.			Use Other Online Services	How likely are you to use other Social Security online services?
Plain Language - Understandal le	Please rate how well you understand the wording in the online Retirement Estimator. 9				
Plain Language - Concise	Please rate the online Retirement Estimator on its use of short, clear sentences.				

Model Insta SSA Retirer	nnce Name: ment Estimator v4
MID:	xAxNcEo455ZVQ1FNIUNsog4C
Partitioned	(Y/N)? N
FPI Include	d(Y/N)?

Date:

NOTE: All non-partitioned surveys will NOT be imputed and the elements will be rotated as a default unless otherwise specified and approved by Research.

Element rotation scheme has been added



7/19/2013 SSA Retirement Estimator v4 Model questions utilize the ACSI methodology to determine scores and impacts ELEMENTS (drivers of satisfaction) CUSTOMER SATISFACTION FUTURE BEHAVIORS MQ Label MQ Label MQ Label Apply in Office Apply in office for Benefits (1=Very Unlikely, 10=Very Likely) ook and Feel (1=Poor, 10=Excellent, Don't Know) Look and Feel Please rate the visual appeal of this online Retirement Estimator. atisfaction What is your overall satisfaction with the online How likely are you to apply for Social Security Benefits in the field Overall Retirement Estimator? (1=Very Dissatisfied, 10=Very Satisfied) office? Look and Feel Please rate the balance of graphics and text in this online Retirement Estimator. Apply Online Apply online for Benefits (1=Very Unlikely, 10=Very Likely) Satisfaction - Balance xpectations low well does the online Retirement Estimator meet our expectations? (1=Falls Short, 10=Exceeds) Look and Feel Please rate the readability of the pages in this online Retirement Estimator. Satisfaction How does the online Retirement Estimator compare to deal your idea of an ideal online process? (1=Not Very Close, 10=Very Close) How likely are you to apply for Social Security Benefits online? ite Performance ecommend Recommend (1=Very Unlikely, 10=Very Likely) =Poor, 10=Excellent, Don't Know) Please rate how quickly pages load in this online Retirement Estimator. Site Performance Loading How likely are you to recommend this online Retirement Estimator to someone else? lease rate the consistency of speed from page to page in this online Retirement Return (if applicable) (1=Very Unlikely, 10=Very Likely) Site Performance Consistency eturn stimator. Please rate the **ability to load pages without getting error messages** in this online Retirement Estimator. Site Performance -Errors How likely are you to return to the Retirement Estimator? lain Language (1=Poor, 10=Excellent, Don't Know) Use Other Online Use Other SSA Applications (1=Very Unlikely, 10=Very Likely) Services Plain Language -Clear Please rate the clarity of the wording in the online Retirement Estimator. How likely are you to use other Social Security online services? Plain Language -Understandat lease rate how well you understand the wording in the online Retirement stimator Plain Language Concise ease rate the online Retirement Estimator on its use of short, clear sentences.

Model Instance Name:

SSA Retirement Estimator v4

MID:

p00IdwE4ssR1MA9UUtZ5Ng4C

Partitioned (Y/N)?N

FPI Included(Y/N)? Date: 7/19/2013

Model questions (

_	
MQ Label	ELEMENTS (drivers of satisfaction)
,	Apariencia y función (1=Mala, 10=Excelente, No sé)
Look and Feel - Appeal	Por favor califique la apariencia del Calculador de beneficios de jubilación por Internet
Look and Feel - Balance	Por favor califique el equilibrio entre gráficas y texto del Calculador de beneficios de jubilación por Internet.
Look and Feel - Readability	Por favor califique la fluidez del texto del Calculador de beneficios de jubilación por Internet.
	Rendimiento del sitio de Internet (1=Mala, 10=Excelente, No sé)
	Por favor califique la rapidez con que suben las páginas el Calculador de beneficios de jubilación por Internet.
	Por favor califique la consistencia de la rapidez para moverse de una página a la otra del Calculador de beneficios de jubilación por Internet.
Site Performance - Errors	Por favor califique la capacidad para subir las páginas sin que reciba un error del Calculador de beneficios de jubilación por Internet.
	Simpleza del vocabulario (1=Malo, 10=Excelente, No sé)
	Por favor califique la claridad de las palabras usadas en el Calculador de beneficios de jubilación por Internet.
Plain Language - Understandab le	Por favor califique su comprensión de las palabras usadas en el Calculador de beneficios de jubilación por Internet.

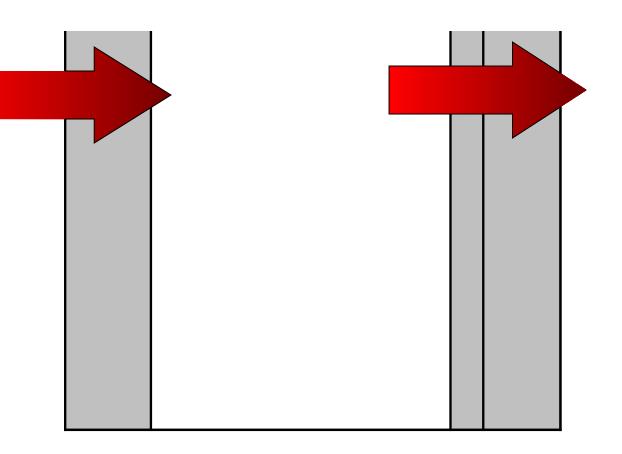
Language - Concise	Por favor califique el Calculador de beneficios de jubilación por Internet basado en el uso de oraciones cortas y claras .	

Element rotation scheme has been added

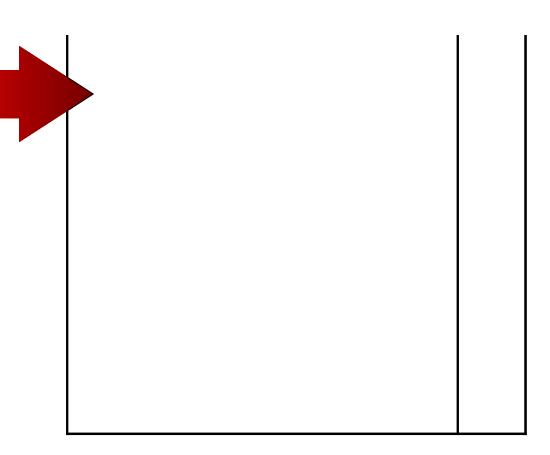
SSA Retirement Estimator v4

utilize the ACSI methodology to determine scores and impacts

MQ Label	CUSTOMER SATISFACTION	MQ Label
	Satisfacción	Apply in Office
Satisfaction - Overall	¿Cómo calificaría su satisfacción en general del Calculador de beneficios de jubilación por Internet? (1=Totalmente insatisfecho, 10=Totalmente satisfecho)	
	¿Con cuánta exactitud el Calculador de beneficios de jubilación por Internet satisfizo sus expectativas ? (1=No llenó mis expectativas, 10=Totalmente satisfecho)	Apply Online
Satisfaction - Ideal	¿Cómo se compara el Calculador de beneficios de jubilación por Internet con lo que se imaginaría que sería su programa de computadora ideal ? (1=No se asemeja, 10=Se asemeja)	
		Recommend
		Return
		Use Other Online Services



FUTURE BEHAVIORS
/isitar la oficina local para solicitar los beneficios (1=Muy mprobablemente, 10=Muy probablemente)
¿Cuáles son las posibilidades de que visite la oficina personalmente a oficina local del Seguro Social para solicitar los beneficios?
Solicitar los beneficios de Seguro Social por Internet (1=Muy mprobablemente, 10=Muy probablemente)
¿Cuáles son las posibilidades de que solicite los beneficios de Seguro Social usando la Internet?
Recomendar (1=Muy improbablemente, 10=Muy probablemente)
¿Cuáles son las posibilidades de que le recomiende el Calculador de peneficios de jubilación por Internet a otra persona?
Regresar (si procede) (1=Muy improbablemente, 10=Muy probablemente)
¿Cuáles son las posibilidades de que regrese a usar el Calculador de peneficios de jubilación por Internet?
Jsar por Internet otros programas de computadora del Seguro Social (1=Muy improbablemente, 10=Muy probablemente)
Cuáles son las posibilidades de que use otros programas de computadora en este sitio de Internet del Seguro Social ?



SSA Retirement Estimator v3

MID: AshNI5IMspIFJJMYA9c9JA==



Date: 8/16/2010

	Model questions utilize	the .	ACSI methodology to determine scores and	d im	pacts
	ELEMENTS (drivers of satisfaction)		CUSTOMER SATISFACTION		FUTURE BEHAVIORS
Site F (1=Po	Performance (If applicable) oor, 10=Excellent, Don't Know)		Satisfaction		Apply online for Benefits (1=Very Unlikely, 10=Very Likely)
1 Pleas	e rate how quickly pages load on this online Retirement Estimator.		What is your overall satisfaction with the online Retirement Estimator?	13	How likely are you to apply for Social Security Benefits online?
2 Pleas Estim	e rate the consistency of speed from page-to-page on this online Retirement ator.		How well does the online Retirement Estimator meet your expectations?		Apply in field office for Benefits (1=Very Unlikely, 10=Very Likely)
3 Pleas Estim	e rate the ability to load pages without getting errors on this online Retirement lator.		How does the online Retirement Estimator compare to your idea of an ideal online process?	14	How likely are you to apply for Social Security Benefits in the field office?
	and Feel oor, 10=Excellent, Don't Know)				Recommend (1=Very Unlikely, 10=Very Likely)
4 Pleas	e rate the visual appeal of this online Retirement Estimator.				How likely are you to recommend this online Retirement Estimator to someone else ?
5 Pleas	e rate the layout of the online Retirement Estimator.				Return (if applicable) (1=Very Unlikely, 10=Very Likely)
On-Li	e rate the readability of the online Retirement Estimator. ine Application Process por, 10=Excellent, Don't Know)				How likely are you to return to the Retirement Estimator ? Use Other SSA Applications (1=Very Unlikely, 10=Very Likely)
Estim 8 Pleas	e rate the simplicity of completing this online Retirement Estimator.			17	How likely are you to use other online applications on the Social Security web site?
	e rate the number of steps for entering the information into the online ement Estimator.				

Model Instance Name:

SSA Retirement Estimator v3

MID: JU89h10NUtR9V44Mlk9ldA==



Date: 8/16/2010

	Model questions utilize	the .	ACSI methodology to determine scores and	d im	pacts
	ELEMENTS (drivers of satisfaction)		CUSTOMER SATISFACTION		FUTURE BEHAVIORS
Site F (1=Po	Performance (If applicable) oor, 10=Excellent, Don't Know)		Satisfaction		Apply online for Benefits (1=Very Unlikely, 10=Very Likely)
1 Pleas	e rate how quickly pages load on this online Retirement Estimator.		What is your overall satisfaction with the online Retirement Estimator?	13	How likely are you to apply for Social Security Benefits online?
2 Pleas Estim	e rate the consistency of speed from page-to-page on this online Retirement ator.		How well does the online Retirement Estimator meet your expectations?		Apply in field office for Benefits (1=Very Unlikely, 10=Very Likely)
3 Pleas Estim	e rate the ability to load pages without getting errors on this online Retirement lator.		How does the online Retirement Estimator compare to your idea of an ideal online process?	14	How likely are you to apply for Social Security Benefits in the field office?
	and Feel oor, 10=Excellent, Don't Know)				Recommend (1=Very Unlikely, 10=Very Likely)
4 Pleas	e rate the visual appeal of this online Retirement Estimator.				How likely are you to recommend this online Retirement Estimator to someone else ?
5 Pleas	e rate the layout of the online Retirement Estimator.				Return (if applicable) (1=Very Unlikely, 10=Very Likely)
On-Li	e rate the readability of the online Retirement Estimator. ine Application Process por, 10=Excellent, Don't Know)				How likely are you to return to the Retirement Estimator ? Use Other SSA Applications (1=Very Unlikely, 10=Very Likely)
Estim 8 Pleas	e rate the simplicity of completing this online Retirement Estimator.			17	How likely are you to use other online applications on the Social Security web site?
	e rate the number of steps for entering the information into the online ement Estimator.				

SSA Retirement Estimator v3



Date: 12/6/2010

	N Model questions utilize the ACSI methodology to determine scores and impacts										
	ELEMENTS (drivers of satisfaction)		CUSTOMER SATISFACTION		FUTURE BEHAVIORS						
	Site Performance (If applicable) (1=Poor, 10=Excellent, Don't Know)		Satisfaction		Apply online for Benefits (1=Very Unlikely, 10=Very Likely)						
1	Favor de calificar la rapidez con la que descargan las páginas en este Calculador de beneficios por jubilación.	10	¿Cuál es su impresión general de este Calculador de beneficios por jubilación?	13	Cuáles son las posibilidades de que solicite los beneficios de Seguro Social usando la Internet?						
2	Favor de calificar la consistencia de la rapidez para moverse de una página a la otra en este Calculador de beneficios por jubilación.		¿Con qué exactitud cumple con sus expectativas este Calculador?		Apply in field office for Benefits (1=Very Unlikely, 10=Very Likely)						
3	Favor de calificar la capacidad para descargar las páginas sin errores en este Calculador de beneficios por jubilación.	12	¿Cómo compararía el Calculador de beneficios por jubilación con su idea de un procedimiento ideal por Internet ?	14	¿Cuáles son las posibilidades de que solicite los beneficios de Seguro Social visitando la oficina local del Seguro Social?						
	Look and Feel (1=Poor, 10=Excellent, Don't Know)				Recommend (1=Very Unlikely, 10=Very Likely)						
4	Favor de calificar el atractivo visual de este Calculador de beneficios por jubilación.			15	¿Cuáles son las posibilidades que recomiende este Calculador de beneficios por jubilación a otra persona? Return (if applicable)						
5	Favor de calificar el diseño de este Calculador de beneficios por jubilación.				(1=Very Unlikely, 10=Very Likely)						
6	Favor de calificar la legibilidad de Calculador de beneficios por jubilación.			16	¿Cuáles son las posibilidades de que regrese a este Calculador de beneficios por jubilación?						
	On-Line Application Process (1=Poor, 10=Excellent, Don't Know)				Use Other SSA Applications (1=Very Unlikely, 10=Very Likely)						
7	Favor de calificar la claridad de las instrucciones para contestar las preguntas de Calculador de beneficios por jubilación.			17	¿Cuáles son las posibilidades de que use otras solicitudes en este sitio de Internet del Seguro Social?						
8	Favor de calificar la sencillez de las preguntas de este Calculador de beneficios por jubilación.										
9	Favor de calificar la cantidad de pasos a seguir para ingresar la información requerida en este Calculador de beneficios por jubilación.										

SSA Retirement Estimator v3



Date: 12/6/2010

	Model auestions utilize	the	م ACSI methodology to determine scores and	d im	pacts
	ELEMENTS (drivers of satisfaction)		CUSTOMER SATISFACTION		FUTURE BEHAVIORS
	Site Performance (If applicable) (1=Poor, 10=Excellent, Don't Know)		Satisfaction		Apply online for Benefits (1=Very Unlikely, 10=Very Likely)
1	Favor de calificar la rapidez con la que descargan las páginas en este Calculador de beneficios por jubilación.	10	¿Cuál es su impresión general de este Calculador de beneficios por jubilación?	13	¿Cuáles son las posibilidades de que solicite los beneficios de Seguro Social usando la Internet?
2	Favor de calificar la consistencia de la rapidez para moverse de una página a la otra en este Calculador de beneficios por jubilación.	11	¿Con que exacitida el Calculador de Deneticios por jubilación esatisfizo sus expectaciones?> ¿Con qué exactitud cumple con sus expectativas este Calculador?		Apply in field office for Benefits (1=Very Unlikely, 10=Very Likely)
3	Favor de calificar la capacidad para descargar las páginas sin errores en este Calculador de beneficios por jubilación.	12	¿Cómo compararía el Calculador de beneficios por iubilación con su idea de un procedimiento perfecto?> ¿Cómo compararía el Calculador de beneficios por jubilación con su idea de un	14	¿Cuáles son las posibilidades de que solicite los beneficios de Seguro Social visitando la oficina local del Seguro Social?
	Look and Feel (1=Poor, 10=Excellent, Don't Know)		procedimiento ideal por Internet?		Recommend (1=Very Unlikely, 10=Very Likely)
4	Favor de calificar el atractivo visual de este Calculador de beneficios por jubilación.			15	¿Cuáles son las posibilidades que recomiende este Calculador de beneficios por jubilación a otra persona?
5	Favor de calificar el diseño de este Calculador de beneficios por jubilación.				Return (if applicable) (1=Very Unlikely, 10=Very Likely)
6	Favor de calificar la legibilidad de Calculador de beneficios por jubilación.			16	¿Cuáles son las posibilidades de que regrese a este Calculador de beneficios por jubilación ?
	On-Line Application Process (1=Poor, 10=Excellent, Don't Know)				Use Other SSA Applications (1=Very Unlikely, 10=Very Likely)
7	Favor de calificar la claridad de las instrucciones para contestar las preguntas de Calculador de beneficios por jubilación.			17	¿Cuáles son las posibilidades de que use otras solicitudes en este sitio de Internet del Seguro Social?
8	Favor de calificar la sencillez de las preguntas de este Calculador de beneficios por jubilación.				
9	Favor de calificar la cantidad de pasos a seguir para ingresar la información requerida en este Calculador de beneficios por jubilación.				

Social Security Administration SSA Retirement Estimator v4 MID: dwYM9t9oIVIhBdRVhFxhIw4C Date: 10/6/2010

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QID	Skip From	Question Text	Answer Choices	Skip to	Type (select from list)	Required Y/N	Special Instructions	CQ Label
AC0123847		How did you connect to SSA today?	Desktop		Radio button, one-up verticalb	Y		How Connecte with SSA
			Laptop					
			Smartphone					
			Tablet					
AC0123850		From where did you connect to SSA today?	At home		Radio button, one-up verticalb	Y	Skip Logic Group	From Where Connected wit SSA
			In office / place of employment					
			At a friend or relative's place					
			Public library	A				
			Social Security Office					
			Social Security Kiosk	В				
			Other agency					
			Other, please specify	С				
AC0123859	A	Did you connect through a unique Social Security icon featured on the computer's desktop?	Yes		Radio button, one-up vertical	Y	Skip Logic Group	Use SSA Icon
			No	AA				
AC0123862	AA	How did you link to the SSA website?			Text area,no char limit	N	Skip Logic Group	OE_How Linked to SSA (library)
AC0123856	В	Please describe the location.			Text area,no char limit	N	Skip Logic Group	OE_Location o Kiosk
AC0123854	С	Please tell us how and from where you connected with SSA during your visit today.			Text area,no char limit	N	Skip Logic Group	OPS_How Connected with SSA
3JL2254		How did you first learn about the Retirement Estimator?	Social media (e.g., Blog, Facebook, Twitter, etc.)		Radio button, one-up vertical	Y	Skip Logic Grou	plearned about F
			Online search engine or other website (e.g., Google)			N		
			Linked from another website	C2				
			An online ad (Banner/Image)					
			A newspaper or magazine article					
			A newspaper or magazine ad					
			An email from Social Security My Social Security Statement					
			Social Security employee					
			Relative or friend					
			Social Security event					
			My employer or Human Resources department					
			My financial advisor					
			Word of mouth					
			Other, please specify	c				
3JL2255	С	Please specify how you first learned about the		-	Text field, <100 char	N	Skip Logic Grou	Other learned
	Ŭ	Retirement Estimator.			200 0101	1	1	about

Social Security Administration SSA Retirement Estimator v4 MID: dwYM9t9oIVIhBdRVhFxhIw4C Date: 10/6/2010

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	Skip					Required	Special	
QID	From	Question Text	Answer Choices	Skip to	Type (select from list)	Y/N	Instructions	CQ Label
STE0050206	C2	Please specify the website that led you to the Retirement Estimator			Text field, <100 char	N	Skip Logic Group	-
STE0050207		How often do you use the Retirement Estimator?	This was the first time		Radio button, one-up vertical	Y		Frequency
			Every few months or less often					
			Monthly					
			I use the Retirement Estimator more than once a month					
JAC0123788		When do you expect to file for retirement benefits?	Within 6 months		Radio button, one-up vertical	Y		Expect to File
			Within 12 months					
			Within 1 to 3 years					
			More than 3 but less than 6 years					
			Don't know at this time					
BJL2264		How do you plan to file for retirement benefits?	Online		Radio button, one-up vertical	Y		How to File
			Online with telephone or in-person assistance					
			By telephone interview					
			At my local Social Security office					
			Don't know at this time					
LIV0073004		Did you review your Social Security Statement before using the Retirement Estimator?	Yes, I reviewed my paper Social Security Statement.		Radio button, one-up vertical	Y	Skip Logic Group	Review SS Statement
			Yes, I reviewed my online Social Security Statement	A				
			No	В				
LIV0073005	A	Did you have difficulty navigating between your	Yes	c	Radio button, one-up	Y	Skip Logic Group	Difficulty
		online Social Security Statement and the Retirement Estimator?			vertical			Navigating Between RE
			No					
LIV0073006	С	Please describe the difficulty you had navigating between your online Social Security Statement and the Retirement Estimator.			Text area,no char limit	N	Skip Logic Group	OE_Difficulty Navigating Between RE and Statement
LIV0073008	В	Do you plan to review your online Social Security Statement next?	Yes		Radio button, one-up vertical	Y	Skip Logic Group	Plan to Review SS Statement
			No					
BJL2265		Did the Retirement Estimator provide you with all the benefit estimates you were seeking today?	Yes		Radio button, one-up vertical	Y	Skip Logic Group	Accomplish Goal
			No	F				
BJL2266	F	What other benefit estimates were you trying to obtain?			Text area,no char limit	N	Skip Logic Group	OE_Did not accomplish
STE0057596		Do you believe the retirement estimate(s) provided to you was/were based on your entire Social Security earnings record?	Yes		Radio button, one-up vertical	Y	Skip Logic Group	RE Based on Earnings
			No	G				

Social Security Administration SSA Retirement Estimator v4 MID: dwYM9t9oIVIhBdRVhFxhIw4C Date: 10/6/2010

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			SSA Retirement Estimator v4 CUSTOM QUESTION	LIST				
QID	Skip From	Question Text	Answer Choices	Skip to	Type (select from list)	Required Y/N	Special Instructions	CQ Label
STE0057597	G	Please explain why you think that the retirement estimate(s) was/were not based on your entire Social Security earnings record?			Text area, no char limit	N	Skip Logic Group	OE_Not based on earnings
BJL2267		arriving at the Retirement Estimator? (Please select all that apply)	I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator I had difficulty because the links did not take me where I expected I had difficulty because I experienced technical difficulties (error messages, broken links, etc.) I had a navigation difficulty not listed above:	A	Checkbox, one-up vertical	Y	Skip Logic Group	Navigation Experience
BJL2268	A	Please describe your navigation difficulty and identify where on the Social Security website this problem occurred			Text area,no char limit	N	Skip Logic Group	Other Difficulty
JAC0123896		Have you used any other SSA resources for your retirement planning? (Please select all that apply)	Your Online Social Security Statement in the <i>my</i> Social Security pages Social Security's Online Retirement Planner Other Social Security Calculators offered on ssa.gov Frequently Asked Questions (FAQ) on ssa.gov Other resources on the SSA website I used resources outside of ssa.gov I did not use any resources to prepare at this time	Α	Checkbox, one-up vertical	Y	Skip Logic Group Mutually Exclusive	Other Resources
JAC0123897	A	Please describe what other resources you used to help prepare/plan for your retirement.			Text area,no char limit	N	Skip Logic Group	OPS Other Resources
JAC0123898		After visiting the Retirement Estimator today, what do you plan to do next?	Nothing, the Retirement Estimator provided what I needed Try the Retirement Estimator again (at a later time) I am ready to file for Social Security Retirement Benefits		Radio button, one-up vertical	Y	Skip Logic Group	Do Next Y/N
			Browse the SSA website I will call Social Security's 1-800 number I will visit my local Social Security Office I do not know what I will do next at this time					
STE0061399		Have you registered for a <i>my</i> Social Security account?	Yes		Radio button, one-up vertical	Y	Skip Logic	Have mySSA Account
STE0061400	A	What is the <u>main reason</u> you have <i>not</i> registered for a <i>my</i> Social Security account?	No I plan to register for a <i>my</i> Social Security account today.	A	Radio button, one-up vertical	Y	Skip Logic	Why Not Have mySSA Account
			I plan to register for a <i>my</i> Social Security account in the near future.					
			I tried to register for a <i>my</i> Social Security account, but was unsuccessful.					
			I do not want a <i>my</i> Social Security account.					
			Other, please specify	AA				

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			SSA Retirement Estimator v4 CUSTOM QUESTION	LIST				
QID	Skip From	Question Text	Answer Choices	Skip to	Type (select from list)	Required Y/N	Special Instructions	CQ Label
STE0061424	AA	Please tell us why you have not registered for a <i>my</i> Social Security account.			Text field, no char limit	N	Skip Logic	OPS_Why Not Have mySSA

SSA Retirement	Administration Estimator v4 ssR1MA9UUtZ5Ng4 10/6/2010	IC	red & strike-through: DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING		
			SSA Retirement Estimator v4 CUSTOM QUESTION LIST		
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	

Type (select from list)	Required Y/N	Special Instructions

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	Skip							
QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Required Y/N	Special Instructions	CQ Label
TE0076430		Please tell us how and from where you connected with SSA during your visit today?	Desktop computer/laptop from my home		Radio button, one-up vertical	¥	Skip Logic Group	How Connecto with SSA
			Desktop computer/laptop from a friend or relative's home				Randomize	
			Desktop computer/laptop from my place of employment					
			Public computer workstation in a library	A				
			Public computer workstation in some other agency/social organization (e.g., social services, Motor Vehicle Administration, housing agency, hospital, etc.)					
			Public computer workstation made available at my local Social Security office	-				
			SSA Express kiosk located in a public space or governmental office-	B				
			Other (please specify)	e e			Anchor Answer	
		Did you connect through a unique Social	Yes		Radio button, one-up		Choice	
		Security icon featured on the computer's			vertical		Skip Logic	
TE0076431	A	desktop?	Ne	AA		¥	Group	Use SSA Ico
					Text area, no char limit			OE How
					,		Skip Logic	Linked to SS
TE0076432	AA	How did you link to the SSA website?				N	Group	(library)
TE0076433	B	Please describe the location.			Text area, no char limit	N	Skip Logic Group	OE_Location Kiosk
		Please tell us how and from where you			Text area, no char limit		Skip Logic	OPS_How Connected wit
TE0076434	e	connected with SSA during your visit today?				N	Group	SSA
			Desktop		Radio button, one-up verticalb			How Connecte
		How did you connect to SSA today?				Y		with SSA
			Laptop	-				
			Smart Phone	-				
			Tablet At home		Radio button, one-up			
		From where did you connect to SSA today?	ALIONE		verticalb	Y	Skip Logic Group	From Where Connected wi SSA
			In office / place of employment	1		1 ·	Cloup	
			At a friend or relative's place					
			Public library	Α				
			Social Security Office					
			Social Security Kiosk	в				
			Social Security Kiosk Other agency					
		Did you concert through a unique Cariel	Social Security Kiosk Other agency Other, please specify	B	Radio button ope-up			
		Did you connect through a unique Social Security icon featured on the computer's dectrop?	Social Security Kiosk Other agency		Radio button, one-up vertical	v	Skip Logic	
	A		Social Security Kiosk Other agency Other, please specify	c	Radio button, one-up vertical	Y	Skip Logic Group	Use SSA Icon
	A	Security icon featured on the computer's	Social Security Kiosk Other agency Other, please specify		Radio button, one-up vertical Text area, no char limit	Y	Skip Logic Group	
		Security icon featured on the computer's desktop?	Social Security Kiosk Other agency Other, please specify	c	vertical		Group Skip Logic	OE_How Linked to SSA
	A	Security icon featured on the computer's	Social Security Kiosk Other agency Other, please specify	c	vertical	Y	Group	OE How

Social Security Administration SSA Retirement Estimator v4 MID: dwYM9t9olVlhBdRVhFxhlw4C Date: 10/6/2010

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Required Y/N	Special Instructions	CQ Label
	с	Please tell us how and from where you connected with SSA during your visit today:			Text area, no char limit	N	Skip Logic Group	OPS_How Connected w SSA
3JL2254		Estimator?	Search engine SSA publication Newspaper, magazine or other media Social media (e.g., Facebook, Twitter, blog, etc.) (e.g., Blog, Facebook, Twitter, etc.) Online search engine or other website (e.g., Google) Linked from another website An online ad (Banner/Image) A newspaper or magazine article A newspaper or magazine ad An enail from Social Security From my Annual Social Security Statement My Social Security Statement From an SSA representative-Social Security employee Relative or friend Social Security event	C2	Radio button, one-up vertical	Ŷ	Skip Logic Group	earned abou
3JL2255	C	Please specify how you first learned about the	My employer or Human Resources department My financial advisor Word of mouth Other, please specify	c	Text field <100 char		Skip Logic Grou	Othor Joorn
STE0050206		Retirement Estimator. Please specify the website that led you to the			Text field, <100 char	N	Skip Logic Group	about
		Retirement Estimator			Text field, <100 char	N		OE_Websi
STE0050207		How often do you use the Retirement Estimator?	This was the first time Every few months or less often Monthly I use the Retirement Estimator more than once a month Weekly- Several times a week Daily/more than once a day	-	Radio button, one-up vertical	Y		Frequency
3JL2263		When do you expect to file for retirement benefits?	Within 12 months 1 to 3 years- More than 3 but less than 6 years 6 years or more Don't Know	-	Radio button, one-up	¥		Expect to Fi
		When do you expect to file for retirement benefits?	Within 6 months Within 12 months Within 1 to 3 years More than 3 but less than 6 years Don't know at this time	-	Radio button, one-up	Y		Expect to Fi
3JL2264		How do you plan to file for retirement benefits?	I prefer to file my retirement application online Online Online with telephone or in-person assistance. if needed By telephone interview Face to face in my local SSA field office. At my local Social Security office Don't Know Don't know at this time	-	Radio button, one-up vertical	Y		How to File
		1	DOLL KIOW DUILL KIOW AL UIIS UIIIE	1	1	1	1	1

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			SSA Retirement Estimator v4 CUSTOM QUESTIO	N LIST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Required Y/N	Special Instructions	CQ Label
		,	Yes, I reviewed my online Social Security Statement (located in your <i>my</i>SocialSecurity account). No	A				
LIV0073005	A	Did you have difficulty navigating between your online Social Security Statement and the Retirement Estimator?	Yes	С	Radio button, one-up vertical	Y	Skip Logic Group	Difficulty Navigating Between RE and Statemen
LIV0073006	С	Please describe the difficulty you had navigating between your online Social Security Statement and the Retirement Estimator.			Text area, no char limit	N	Skip Logic Group	OE_Difficulty Navigating Between RE and Statemen
LIV0073008	В	Do you plan to review your online Social Security Statement next?	Yes	-	Radio button, one-up vertical	Y	Skip Logic Group	Plan to Review SS Statement
BJL2265		Did the Retirement Estimator provide you with all the benefit estimates you were seeking today?	Yes	F	Radio button, one-up vertical	Y	Skip Logic Group	Accomplish Goal
BJL2266	F	What other benefit estimates were you trying to obtain?	No	F	Text area, no char limit	N	Skip Logic Group	OE_Did not accomplish
STE0057596		Do you believe the retirement estimate(s) provided to you was/were based on your entire Social Security earnings record?	Yes		Radio button, one-up vertical	Y	Skip Logic Group	RE Based on Earnings
STE0057597	G	Please explain why you think that the retirement estimate(s) was/were not based on your entire Social Security earnings record?	No	G	Text area, no char limit	N	Skip Logic Group	OE_Not based on earnings
BJL2267		How would you describe your navigation experience on the SSA site today prior to arriving at the Retirement Estimator? (Please select all that apply)	I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator I had difficulty because the links did not take me where I expected I had difficulty because I experienced technical difficulties (error messages, broken links, etc.) I had a navigation difficulty not listed above:	A	Checkbox, one-up vertical	Y	Skip Logic Group	Navigation Experience
BJL2268	A	Please describe your navigation difficulty and identify where on the Social Security website this problem occurred			Text area, no char limit	N	Skip Logic Group	Other Difficulty
MAD0043083		Prior to visiting the Retirement Estimator, have you used any of the following resources to prepare for your application for retirement?- (Please select all that apply)	Social-Security's Online Retirement Planner SSA Home Page The Online Social Security Statement in the my Social Security Section Frequently Asked Questions (FAQ) Instructional video on the online application page Other resource on the SSA website Hidl not use any resources to prepare	A	Checkbox, one up vertical	¥	Skip Logic Group	Other Resources
MAD0043084	A	Please describe what other resources you used to help prepare for your retirement application	and not dob uny readdrood to propure		Text area, no char limit	N		OPS Other Resources
		Have you used any other SSA resources for your retirement planning? (Please select all that apply)	Your Online Social Security Statement in the <i>my</i> Social Security pages Social Security's Online Retirement Planner	-	Checkbox, one-up vertical	Y	Skip Logic Group	Other Resources

			SSA Retirement Estimator v4 CUSTOM QUESTION	N LIST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Required Y/N	Special Instructions	CQ Label
			Frequently Asked Questions (FAQ) on ssa.gov					
			Other resources on the SSA website					
			I used resources outside of ssa.gov	Α			A data and the	
			I did not use any resources to prepare at this time				Mutually Exclusive	
	A	Please describe what other resources you used to help prepare/plan for your retirement:			Text area,no char limit	N	Skip Logic Group	OPS Other Resources
BJL2270		What do you plan to do next on the Social Security website to continue your pre-retirement preparations?	Nothing, the Retirement Estimator provided what I needed		Radio button, one-up vertical	¥		Do Next
			Call Social Security's 800 number					
			Call my local Social Security office					
			Visit my local Social Security office					
			Try finding the answers on the Social Security website					
			Try the Retirement Estimator again					
			Don't Know					
MAD0043085	A	Please describe what you plan to do next to continue your pre-retirement preparation	Other	A	Text area, no char limit	N		OPS Do Nex
		After visiting the Retirement Estimator today, what do you plan to do next?	Nothing, the Retirement Estimator provided what I needed		Radio button, one-up vertical	Y	Skip Logic Group	Do Next Y/N
			Try the Retirement Estimator again (at a later time)					
			I am ready to file for Social Security Retirement Benefits					
			Browse the SSA website					
			I will call Social Security's 1-800 number					
			I will visit my local Social Security Office					
STE0061399		Have you registered for a <i>my</i> Social Security account?	I do not know what I will do next at this time Yes		Radio button, one-up vertical	Y	Skip Logic	Have mySSA Account
			No	A	Verticul			7,0004111
STE0061400	A	What is the <u>main reason</u> you have <i>not</i> registered for a <i>my</i> Social Security account?	Fam currently trying to register for a my Social Security account. I plan to register for a my Social Security account today		Radio button, one-up vertical	Y	Skip Logic	Why Not Hav mySSA Account
			I plan to register for a <i>my</i> Social Security account in the near future					
			I tried to register for a <i>my</i> Social Security account, but was unsuccessful.					
			I am not sure why I need a <i>my</i> Social Security account					
			I do not want a <i>my</i> Social Security account.					
			l am unaware of what a my Social Security account is.					
				AA				
			Other (please specify): Other, please specify	~~				
STE0061424	AA	Please tell us why you have not registered for a <i>my</i> Social Security account.		~~	Text field, no char limit		Skip Logic	OPS_Why No Have mySSA Account
STE0061424 BJL2273	AA		Under 30	~~	Text field, no char limit Drop down, select one	N N	Skip Logic	Have mySSA
	AA	my Social Security account.	Under 30 30 to 39				Skip Logic	Have mySSA Account
	AA	my Social Security account.	Under 30 30-to-39 40-to-49				Skip Logic	Have mySSA Account
	AA	my Social Security account.	Under 30 30 to 39 40 to 49 50 to 54				Skip Logic	Have mySSA Account
	AA	my Social Security account.	Under 30 30-to-39 40-to-49 50-to-54 55-to-59				Skip Logic	Have mySSA Account
	AA	my Social Security account.	Under 30 30 to 39 40 to 49 50 to 54 55 to 59 60 to 61				Skip Logic	Have mySSA Account
	AA	my Social Security account.	Under 30 30 to 30 40 to 49 50 to 54 55 to 59 60 to 61 62 to 63				Skip Logic	Have mySSA Account
	AA	my Social Security account.	Under 30 30 to 30 40 to 49 50 to 54 55 to 59 60 to 61 62 to 63 64 to 65				Skip Logic	Have mySSA Account
	AA	my Social Security account.	Under 30 30 to 30 40 to 49 50 to 54 55 to 59 60 to 61 62 to 63				Skip Logic	Have mySSA Account

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			SSA Retirement Estimator v4 CUSTOM QUE	STION L	ST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Labe
		Please tell us how and from where you connected with SSA during your visit today?	Desktop computer/laptop from my home Desktop computer/laptop from a friend or relative's home Desktop computer/laptop from my place of employment Public computer workstation in a library Public computer workstation in some other agency/social organization (e.g., social services, Motor Vehicle Administration, housing agency, hospital, etc.) Public computer workstation made available at my local Social Security office SSA Express kiosk located in a public space or governmental office Other (please specify)	А	Radio button, one-up vertical	Single	Y	Skip Logic Group Randomize	How Conne with SSA
	A	Did you connect through a unique Social Security icon featured on the computer's desktop?	Yes	C AA	Radio button, one-up vertical	Single	Y	Choice Skip Logic Group	Use SSA I
	AA	How did you link to the SSA website?			Text area, no char limit	Open	N	Skip Logic Group	OE_How Linl SSA (libra
	в	Please describe the location.			Text area, no char limit	Open	N	Skip Logic Group	OE_Locatio Kiosk
	С	Please tell us how and from where you connected with SSA during your visit today?			Text area, no char limit	Open	N	Skip Logic Group	OPS_Ho Connected SSA
JL2254			Search engine Linked from another website From an SSA representative SSA publication From my Annual Social Security Statement Newspaper, magazine or other media My employer or Human Resources department My financial advisor Word of mouth Social media (e.g., Facebook, Twitter, blog, etc.) Other, please specify	C2 C	Radio button, one-up vertical	Single	Y	Skip Logic Group	Learned abor
JL2255	С	Please specify how you first learned about the Retirement Estimator.			Text field, <100 char		N	Skip Logic Group	Other lear about
TE0050206	C2	Please specify the website that led you to the Retirement Estimator			Text field, <100 char		N	Skip Logic Group	OE Webs
TE0050207		How often do you use the Retirement Estimator?	This was the first time Every few months or less often Monthly Weekly Several times a week Daily/more than once a day		Radio button, one-up vertical	Single	Y		Frequenc
JL2263		When do you expect to file for retirement benefits?	Daily/more than once a day Within 12 months 1 to 3 years More than 3 but less than 6 years	-	Radio button, one-up vertical	Single	Y		Expect to

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Date: 10/6/2010

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			SSA Retirement Estimator v4 CUSTOM QUE	STION L	IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) 6 years or more	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
			Don't Know						
3JL2264		How do you plan to file for retirement benefits?	I prefer to file my retirement application online By telephone interview Face-to-face in my local SSA field office Online with telephone or in-person assistance, if needed Don't Know	-	Radio button, one-up vertical	Single	Y		How to File
IV0073004		Did you review your Social Security Statement before using the Retirement Estimator?	Yes, I reviewed my paper Social Security Statement. Yes, I reviewed my online Social Security Statement (located in your my Social Security account). No	А	Radio button, one-up vertical	Single	Y	Skip Logic Group	Review SS Statement
IV0073005	A	Did you have difficulty navigating between your online Social Security Statement and the Retirement Estimator?	Yes	С	Radio button, one-up vertical	Single	Y	Skip Logic Group	Difficulty Navigating Between RE ar Statement
IV0073006	С	Please describe the difficulty you had navigating between your online Social Security Statement and the Retirement Estimator.			Text area,no char limit		N	Skip Logic Group	OE_Difficulty Navigating Between RE ar
V0073008	В	Do you plan to review your online Social Security Statement next?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	Plan to Review Statement
JL2265		Did the Retirement Estimator provide you with all the	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	Accomplish G
		benefit estimates you were seeking today?		F		- Single			
3JL2266	F	What other benefit estimates were you trying to obtain?	No	F	Text area, no char limit	Single	N	Skip Logic Group	OE_Did not accomplish
STE0057596		Do you believe the retirement estimate(s) provided to you was/were based on your entire Social Security earnings record?		G	Radio button, one-up vertical	Single	Y	Skip Logic Group	RE Based or Earnings
STE0057597	G	Please explain why you think that the retirement estimate(s) was/were not based on your entire Social Security earnings record?	No	6	Text area, no char limit	Single	N	Skip Logic Group	OE_Not based earnings
3JL2267			I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator I had difficulty because the links did not take me where I expected I had difficulty because I experienced technical difficulties (error messages, broken links, etc.) I had a navigation difficulty not listed above:	A	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Navigation Experience
3JL2268	A	Please describe your navigation difficulty and identify where on the Social Security website this problem occurred			Text area, no char limit		N	Skip Logic Group	Other Difficult
1AD0043083		Prior to visiting the Retirement Estimator, have you used any of the following resources to prepare for your application for retirement? (Please select all that apply)	Social Security's Online Retirement Planner SSA Home Page The Online Social Security Statement in the my Social Security section		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Other Resource

Social Security Administration
SSA Retirement Estimator v4
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			SSA Retirement Estimator v4 CUSTOM QL	JESTION L	IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
			Frequently Asked Questions (FAQ) Instructional video on the online application page Other resource on the SSA website I did not use any resources to prepare	A					
MAD0043084	A	Please describe what other resources you used to help prepare for your retirement application			Text area, no char limit		N		OPS Other Resources
BJL2270		What do you plan to do next on the Social Security website to continue your pre-retirement preparations?	Nothing, the Retirement Estimator provided what I needed		Radio button, one-up vertical	Single	Y		Do Next
			Call Social Security's 800 number						
			Call my local Social Security office						
			Visit my local Social Security office						
			Try finding the answers on the Social Security website						
			Try the Retirement Estimator again						
			Don't Know						
			Other	A					
MAD0043085	A	Please describe what you plan to do next to continue your pre-retirement preparation			Text area, no char limit		N		OPS Do Next
STE0061399		Have you registered for a my Social Security account?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic	Have mySSA Account
			No	A					
STE0061400	A	What is the <u>main reason</u> you have not registered for a <i>my</i> Social Security account?	I am unaware of what a <i>my</i> Social Security account is.		Radio button, one-up vertical	Single	Y	Skip Logic	Why Not Have mySSA Account
			I tried to register for a <i>my</i> Social Security account, but was unsuccessful.						
			I am currently trying to register for a <i>my</i> Social Security account.						
			I do not want a <i>my</i> Social Security account.						
			Other (please specify):	AA					
STE0061424	AA	Please tell us why you have not registered for a <i>my</i> Social Security account.			Text field, no char limit	Single	N	Skip Logic	OPS_Why Not Have mySSA Account
BJL2273		What is your age ?	Under 30 30 to 39 40 to 49 50 to 54 55 to 59 60 to 61 62 to 63 64 to 65 66 and over Prefer not to answer		Drop down, select one	Single	N		Age

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			SSA Retirement Estimator v4 CUSTOM QUE	STION L	IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
BJL2254		How did you first learn about the Retirement Estimator?	Search engine Linked from another website From an SSA representative SSA publication From my Annual Social Security Statement Newspaper, magazine or other media My employer or Human Resources department My financial advisor Word of mouth Social media (e.g., Facebook, Twitter, blog, etc.) Other, please specify	C2	Radio button, one-up vertical	Single	Y	Skip Logic Group	Learned about RE
BJL2255	С	Please specify how you first learned about the Retirement Estimator.	1		Text field, <100 char		N	Skip Logic Group	Other learned about
STE0050206	C2	Please specify the website that led you to the Retirement Estimator			Text field, <100 char		N	Skip Logic Group	OE Website
STE0050207		How often do you use the Retirement Estimator?	This was the first time Every few months or less often Monthly Weekly Several times a week Daily/more than once a day	-	Radio button, one-up vertical	Single	Y		Frequency
BJL2263		When do you expect to file for retirement benefits?	Within 12 months 1 to 3 years More than 3 but less than 6 years 6 years or more Don't Know	-	Radio button, one-up vertical	Single	Y		Expect to File
BJL2264		How do you plan to file for retirement benefits?	I prefer to file my retirement application online By telephone interview Face-to-face in my local SSA field office Online with telephone or in-person assistance, if needed Don't Know	-	Radio button, one-up vertical	Single	Y		How to File
		Did you review your Social Security Statement before using the Retirement Estimator?	Yes, I reviewed my paper Social Security Statement. Yes, I reviewed my online Social Security Statement (located in your my Social Security account).	A	Radio button, one-up vertical	Single	Y	Skip Logic Group	Review SS Statement

0

es

Yes

id you have difficulty navigating between your online ocial Security Statement and the Retirement Estimator

ease describe the difficulty you had navigating betwee ur online Social Security Statement and the Retirement

Do you plan to review your online Social Security Statement next?

Α

С

В

timator.

в

С

adio button, one-up vertical

Radio button, one-up vertical

ext area, no char limit

Single

Single

Y

N

Y

Skip Logic Group

Skip Logic Group

Skip Logic Group

Difficulty Navigating Between RE and Statement

OE_Difficulty Navigating Between RE and Statement Statement

Social Security Administration SSA Retirement Estimator v4 MID: dwYM9t9olVIhBdRVhFxhlw4C Date: 10/6/2010	red & strike-through: DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING							
	SSA Retirement Estimator v4 CUSTOM QUESTION LIST							
Skin								

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
BJL2265		Did the Retirement Estimator provide you with all the benefit estimates you were seeking today?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	Accomplish Goal
			No	F					
BJL2266	F	What other benefit estimates were you trying to obtain?			Text area, no char limit	Single	N	Skip Logic Group	OE_Did not accomplish
STE0057596		Do you believe the retirement estimate(s) provided to you was/were based on your entire Social Security earnings record?			Radio button, one-up vertical	Single	Y	Skip Logic Group	RE Based on Earnings
			No	G					
STE0057597	G	Please explain why you think that the retirement estimate(s) was/were not based on your entire Social Security earnings record?			Text area, no char limit	Single	N	Skip Logic Group	OE_Not based on earnings
BJL2267		How would you describe your navigation experience on the SSA site today prior to arriving at the Retirement	I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Navigation Experience
		Estimator? (Please select all that apply)							
			I had difficulty because the links did not take me where I expected	_					
			I had difficulty because I experienced technical difficulties (error messages, broken links, etc.)						
			I had a navigation difficulty not listed above:	A					
BJL2268	A	Please describe your navigation difficulty and identify where on the Social Security website this problem occurred			Text area, no char limit		N	Skip Logic Group	Other Difficulty
MAD0043083		Prior to visiting the Retirement Estimator, have you used	Social Security's Online Retirement Planner		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Other Resources
		any of the following resources to prepare for your	SSA Home Page						
		application for retirement? (Please select all that apply)	The Online Social Security Statement in the my Social Security section						
			Frequently Asked Questions (FAQ)						
			Instructional video on the online application page	_					
			Other resource on the SSA website	A					
MAD0043084	A	Please describe what other resources you used to help	I did not use any resources to prepare		Text area, no char limit		N		OPS Other
		prepare for your retirement application		_					Resources
BJL2270		What do you plan to do next on the Social Security website to continue your pre-retirement preparations?	Nothing, the Retirement Estimator provided what I needed		Radio button, one-up vertical	Single	Y		Do Next
			Call Social Security's 800 number						
			Call my local Social Security office						
			Visit my local Social Security office						
			Try finding the answers on the Social Security website						
			Try the Retirement Estimator again						
			Don't Know						
			Other	A					
MAD0043085	A	Please describe what you plan to do next to continue your pre-retirement preparation			Text area, no char limit		N		OPS Do Next

Social Security Administration SSA Retirement Estimator v4 MID: dwYM9t9olVIhBdRVhFxhlw4C Date: 10/6/2010

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			SSA Retirement Estimator v4 CUSTOM QU	ESTION L	IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
STE0061399		Have you registered for a my Social Security account?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic	Have mySSA Account
			No	Α					
STE0061400	A	What is the <u>main reason</u> you have not registered for a <i>my</i> Social Security account?	I am unaware of what a my Social Security account is.		Radio button, one-up vertical	Single	Y	Skip Logic	Why Not Have mySSA Account
			I tried to register for a <i>my</i> Social Security account, but was unsuccessful.						
			I am currently trying to register for a my Social Security account.						
			I do not want a <i>my</i> Social Security account.						
			Other (please specify):	AA					
STE0061424	AA	Please tell us why you have not registered for a <i>my</i> Social Security account.			Text field, no char limit	Single	N	Skip Logic	OPS_Why Not Have mySSA Account
BJL2273		What is your age ?	Under 30 30 to 39 40 to 49 50 to 54 55 to 59 60 to 61 62 to 63 64 to 65 66 and over Prefer not to answer		Drop down, select one	Single	N		Age

Social Secu SSA Retirem MID: dwYM9 Date:	nent Estim	ator v4 dRVhFxhlw4C	red & strike through : DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING						
			SSA Retirement Estimator v4 CUSTOM		IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
BJL2254		How did you first learn about the Retirement Estimator?	Search engine Linked from another website From an SSA representative SSA publication From my Annual Social Security Statement Newspaper, magazine or other media My employer or Human Resources department My financial advisor Word of mouth Social media (e.g., Facebook, Twitter, blog, etc.) Other, please specify	C2	Radio button, one-up vertical	Single	Y	Skip Logic Group	Learned about RE
BJL2255	С	Please specify how you first learned about the Retiremen						Skip Logic Group	Other learned
STE0050206	C2	Estimator. Please specify the website that led you to the Retirement			Text field, <100 char		N	Skip Logic Group	about
STE0050207		Estimator How often do you use the Retirement Estimator?	This was the first time Every few months or less often Monthly Weekly Several times a week Daily/more than once a day		Text field, <100 char Radio button, one-up vertical	Single	Y		OE_Website Frequency
BJL2263		When do you expect to file for retirement benefits?	Within 12 months 1 to 3 years More than 3 but less than 6 years 6 years or more Don't Know		Radio button, one-up vertical	Single	Y		Expect to File
BJL2264		How do you plan to file for retirement benefits?	bort Know bort file my retirement application online By telephone interview Face-to-face in my local SSA field office Online with telephone or in-person assistance, if needed Don't Know		Radio button, one-up vertical	Single	Y		How to File
BJL2265		Did the Retirement Estimator provide you with all the benefit estimates you were seeking today?	Yes	F	Radio button, one-up vertical	Single	Y	Skip Logic Group	Accomplish Goal
BJL2266	F	What other benefit estimates were you trying to obtain?			Text area, no char limit	Single	N	Skip Logic Group	OE_Did not accomplish
STE0057596		Do you believe the retirement estimate(s) provided to you was/were based on your entire Social Security earnings record?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	RE Based on Earnings

G

No

Social Security Administration
SSA Retirement Estimator v4

MID: dwYM9t9olVIhBdRVhFxhlw4C Date: 10/6/2010 red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

			SSA Retirement Estimator v4 CUSTOM QU	ESTION L	IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
STE0057597	G	Please explain why you think that the retirement		Chap to	Text area, no char limit	Single	N	Skip Logic Group	OE Not based of
		Security earnings record?				Unigic			earnings
BJL2267		How would you describe your navigation experience on the SSA site today prior to arriving at the Retirement Estimator? (Please select all that apply)	I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator I had difficulty because the links did not take me where I expected I had difficulty because I experienced technical difficulties (error	_	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Navigation Experience
			messages, broken links, etc.) I had a navigation difficulty not listed above:	A					
BJL2268	A	Please describe your navigation difficulty and identify where on the Social Security website this problem occurred			Text area, no char limit		N	Skip Logic Group	Other Difficulty
MAD0043083		Prior to visiting the Retirement Estimator, have you used any of the following resources to prepare for your application for retirement? (Please select all that apply)	Social Security's Online Retirement Planner SSA Home Page The Online Social Security Statement in the my Social Security section Frequently Asked Questions (FAQ) Instructional video on the online application page	-	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Other Resources
			Other resource on the SSA website	А					
MAD0043084	A	Please describe what other resources you used to help	I did not use any resources to prepare		Text area, no char limit		N		OPS Other
		prepare for your retirement application							Resources
BJL2270		What do you plan to do next on the Social Security website to continue your pre-retirement preparations?	Nothing, the Retirement Estimator provided what I needed		Radio button, one-up vertical	Single	Y		Do Next
			Call Social Security's 800 number						
			Call my local Social Security office						
			Visit my local Social Security office						
			Try finding the answers on the Social Security website Try the Retirement Estimator again						
			Don't Know						
			Other	A					
MAD0043085	A	Please describe what you plan to do next to continue your pre-retirement preparation			Text area, no char limit		N		OPS Do Next
STE0061399		Have you registered for a <i>my</i> Social Security account?	Yes	A	Radio button, one-up vertical	Single	Y	Skip Logic	Have mySSA Account
STE0061400	A	What is the main reason you have not registered for a	No	^	Radio button, one-up vertical	Single	Y	Skip Logic	Why Not Have
3120001400		my Social Security account?	I am unaware of what a <i>my</i> Social Security account is. I tried to register for a <i>my</i> Social Security account, but was			Single	T		mySSA Account
			unsuccessful. I am currently trying to register for a <i>my</i> Social Security account.						
			I do not want a <i>my</i> Social Security account.						
			Other (please specify):	AA					
STE0061424	AA	Please tell us why you have not registered for a <i>my</i> Social Security account.			Text field, no char limit	Single	N	Skip Logic	OPS_Why Not Have mySSA Account

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SSA Retire	urity Admir ment Estima 19t9oIVIhBc 10/6/2010	ator v4 IRVhFxhlw4C	red & strike through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue +>: REWORDING SSA Retirement Estimator v4 CUSTOM QUESTION LIST								
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) 30 to 39 40 to 49 50 to 54 55 to 59 60 to 61 62 to 63 64 to 65 25 to 59 60 to 61 62 to 63 64 to 65 25 to 69 60 to 61 62 to 63 64 to 65 55 to 59 60 to 61 62 to 63 64 to 65 56 to 59 66 and over Prefer not to answer	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	_ CQ Label		

Social Secu SSA Retirem MID: dwYM9 Date:	nent Estim	ator v4 dRVhFxhlw4C	red & strike through : DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING						
			SSA Retirement Estimator v4 CUSTOM		IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
BJL2254		How did you first learn about the Retirement Estimator?	Search engine Linked from another website From an SSA representative SSA publication From my Annual Social Security Statement Newspaper, magazine or other media My employer or Human Resources department My financial advisor Word of mouth Social media (e.g., Facebook, Twitter, blog, etc.) Other, please specify	C2	Radio button, one-up vertical	Single	Y	Skip Logic Group	Learned about RE
BJL2255	С	Please specify how you first learned about the Retiremen						Skip Logic Group	Other learned
STE0050206	C2	Estimator. Please specify the website that led you to the Retirement			Text field, <100 char		N	Skip Logic Group	about
STE0050207		Estimator How often do you use the Retirement Estimator?	This was the first time Every few months or less often Monthly Weekly Several times a week Daily/more than once a day		Text field, <100 char Radio button, one-up vertical	Single	Y		OE_Website Frequency
BJL2263		When do you expect to file for retirement benefits?	Within 12 months 1 to 3 years More than 3 but less than 6 years 6 years or more Don't Know		Radio button, one-up vertical	Single	Y		Expect to File
BJL2264		How do you plan to file for retirement benefits?	bort Know bort file my retirement application online By telephone interview Face-to-face in my local SSA field office Online with telephone or in-person assistance, if needed Don't Know		Radio button, one-up vertical	Single	Y		How to File
BJL2265		Did the Retirement Estimator provide you with all the benefit estimates you were seeking today?	Yes	F	Radio button, one-up vertical	Single	Y	Skip Logic Group	Accomplish Goal
BJL2266	F	What other benefit estimates were you trying to obtain?			Text area, no char limit	Single	N	Skip Logic Group	OE_Did not accomplish
STE0057596		Do you believe the retirement estimate(s) provided to you was/were based on your entire Social Security earnings record?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	RE Based on Earnings

G

No

Social Security Administration
SSA Retirement Estimator v4

MID: dwYM9t9olVIhBdRVhFxhlw4C Date: 10/6/2010 red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

			SSA Retirement Estimator v4 CUSTOM QU	ESTION L	IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
STE0057597	G	Please explain why you think that the retirement		Chap to	Text area, no char limit	Single	N	Skip Logic Group	OE Not based or
		setimate(s) was/were not based on your entire Social Security earnings record?				Ciligio			earnings
BJL2267		How would you describe your navigation experience on the SSA site today prior to arriving at the Retirement Estimator? (Please select all that apply)	I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator I had difficulty because the links did not take me where I expected	_	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Navigation Experience
			I had difficulty because I experienced technical difficulties (error						
			messages, broken links, etc.)						
BJL2268	A	Please describe your navigation difficulty and identify where on the Social Security website this problem occurred	I had a navigation difficulty not listed above:	A	Text area, no char limit		N	Skip Logic Group	Other Difficulty
MAD0043083		Prior to visiting the Retirement Estimator, have you used any of the following resources to prepare for your application for retirement? (Please select all that apply)	Social Security's Online Retirement Planner SSA Home Page The Online Social Security Statement in the my Social Security section	-	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Other Resources
			Frequently Asked Questions (FAQ) Instructional video on the online application page Other resource on the SSA website I did not use any resources to prepare	A					
MAD0043084	A	Please describe what other resources you used to help prepare for your retirement application			Text area, no char limit		N		OPS Other Resources
BJL2270		What do you plan to do next on the Social Security website to continue your pre-retirement preparations?	Nothing, the Retirement Estimator provided what I needed		Radio button, one-up vertical	Single	Y		Do Next
			Call Social Security's 800 number						
			Call my local Social Security office						
			Visit my local Social Security office Try finding the answers on the Social Security website						
			Try the Retirement Estimator again						
			Don't Know						
			Other	A					
MAD0043085	A	Please describe what you plan to do next to continue your pre-retirement preparation			Text area, no char limit		N		OPS Do Next
STE0061399		Have you registered for a <i>my</i> Social Security account?	Yes	A	Radio button, one-up vertical	Single	Y	Skip Logic	Have mySSA Account
STE0061400	A	What is the main reason you have not registered for a	No	A	Radio button, one-up vertical	Single	Y	Skip Logic	Why Not Have
		my Social Security account?	am unaware of what a <i>my</i> Social Security account is. I tried to register for a <i>my</i> Social Security account, but was			Single	1		mySSA Account
			unsuccessful. I am currently trying to register for a <i>my</i> Social Security account.						
			I do not want a <i>my</i> Social Security account.						
STE0061424	AA	Please tell us why you have not registered for a my	Other (please specify):	AA	Text field no char limit	Singlo	N	Skip Logic	OPS Why Not
STE0001424	AA	Please tell us why you have not registered for a <i>my</i> Social Security account.			Text field, no char limit	Single	N	экір Lugic	Have mySSA Account
BJL2273		What is your age ?	Under 25		Drop down, select one	Single	N		Age

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Social Sect SSA Retirer MID: dwYM Date:	ment Estima	ator v4 IRVhFxhlw4C	red & strike through : DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING						
			SSA Retirement Estimator v4 CUSTOM QL	ESTION LI	ST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) 51 to 55 56 to 60 61 62 63 64 65 66 66 67 and over 25 to 54 55 to 59 60 to 61 62 to 63 64 to 65	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
			66 and over Prefer not to answer	-					

Social Security Administration SSA Retirement Estimator v4 MID: dwYM9t9olVIhBdRVhFxhlw4C Date: 10/6/2010			red & strike-through: DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING						
			SSA Retirement Estimator v4 CUSTON	QUESTION L	IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
BJL2254		How did you first learn about the Retirement Estimator?	Search engine Linked from another website From an SSA representative SSA publication From my Annual Social Security Statement Newspaper, magazine or other media My employer or Human Resources department My financial advisor Word of mouth Social media (e.g., Facebook, Twitter, blog, etc.) Other, please specify	C2	Radio button, one-up vertical	Single	Y	Skip Logic Group	Learned about RE
BJL2255	С	Please specify how you first learned about the Retiremen						Skip Logic Group	Other learned
STE0050206	C2	Estimator. Please specify the website that led you to the Retirement			Text field, <100 char		N	Skip Logic Group	about
STE0050207		Estimator How often do you use the Retirement Estimator?	This was the first time Every few months or less often Monthly Weekly Several times a week Daily/more than once a day		Text field, <100 char Radio button, one-up vertical	Single	Y		OE_Website Frequency
BJL2263		When do you expect to file for retirement benefits?	Within 12 months 1 to 3 years More than 3 but less than 6 years 6 years or more Don't Know		Radio button, one-up vertical	Single	Y		Expect to File
BJL2264		How do you plan to file for retirement benefits?	bort Know prefer to file my retirement application online By telephone interview Face-to-face in my local SSA field office Online with telephone or in-person assistance, if needed Don't Know		Radio button, one-up vertical	Single	Y		How to File
BJL2265		Did the Retirement Estimator provide you with all the benefit estimates you were seeking today?	Yes	F	Radio button, one-up vertical	Single	Y	Skip Logic Group	Accomplish Goal
BJL2266	F	What other benefit estimates were you trying to obtain?			Text area, no char limit	Single	N	Skip Logic Group	OE_Did not accomplish
STE0057596		Do you believe the retirement estimate(s) provided to you was/were based on your entire Social Security earnings record?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	RE Based on Earnings

G

No

Social Security Administration SSA Retirement Estimator v4 MID: dwYM9t9oIVIhBdRVhFxhIw4C Date: 10/6/2010

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			SSA Retirement Estimator v4 CUSTOM QU	ESTION L	IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
STE0057597	G	Please explain why you think that the retirement estimate(s) was/were not based on your entire Social Security earnings record?			Text area, no char limit	Single	N	Skip Logic Group	OE_Not based o earnings
BJL2267		How would you describe your navigation experience on the SSA site today prior to arriving at the Retirement Estimator? (Please select all that apply)	I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator I had difficulty because the links did not take me where I expected I had difficulty because I experienced technical difficulties (error messages, broken links, etc.) I had a navigation difficulty not listed above:		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Navigation Experience
BJL2268	A	Please describe your navigation difficulty and identify where on the Social Security website this problem occurred	· · · · · · · · · · · · · · · · · · ·		Text area, no char limit		N	Skip Logic Group	Other Difficulty
MAD0043083			Social Security's Online Retirement Planner SSA Home Page The Online Social Security Statement in the my Social Security section Frequently Asked Questions (FAQ) Instructional video on the online application page Other resource on the SSA website I did not use any resources to prepare	A	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Other Resources
MAD0043084	A	Please describe what other resources you used to help prepare for your retirement application			Text area, no char limit		N		OPS Other Resources
BJL2270		What do you plan to do next on the Social Security website to continue your pre-retirement preparations?	Nothing, the Retirement Estimator provided what I needed		Radio button, one-up vertical	Single	Y		Do Next
			Call Social Security's 800 number						
			Call my local Social Security office	_					
			Visit my local Social Security office Try finding the answers on the Social Security website						
			Try the Retirement Estimator again						
			Don't Know						
			Other	A					
MAD0043085	A	Please describe what you plan to do next to continue your pre-retirement preparation			Text area, no char limit	Cincle	N	Chin Lonio	OPS Do Next
		Have you registered for a <i>my</i> Social Security account?	Yes No	A	Radio button, one-up vertical	Single	Y	Skip Logic	Have mySSA Account
	A	What is the <u>main reason</u> you have not registered for a <i>my</i> Social Security account?	I am unaware of what a my Social Security account is.		Radio button, one-up vertical	Single	Y	Skip Logic	Why Not Have mySSA Account
			I tried to register for a <i>my</i> Social Security account, but was unsuccessful.						
			I am currently trying to register for a <i>my</i> Social Security account. I do not want a <i>my</i> Social Security account.						
	AA	Please tell us why you have not registered for a <i>my</i> Social Security account.	Other (please specify):	AA	Text field, no char limit	Single	N	Skip Logic	OPS_Why Not Have mySSA Account
BJL2273		What is your age ?	Under 25		Drop down, select one	Single	N		Age

Social Secu SSA Retiren MID: dwYM Date:	nent Estima	ator v4 dRVhFxhlw4C	red & strike-through : DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING						
			SSA Retirement Estimator v4 CUSTOM	QUESTION LI	ST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
			51 to 55 56 to 60 61 62 63 64 65 66 66 67 and over Prefer not to answer						

Social Secui SSA Retirem MID: dwYM9 Date:	nent Estin	nator v4 BdRVhFxhlw4C	red & strike-through : DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING						
			SSA Retirement Estimator v4 CUSTOM	QUESTION L	IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
BJL2254			Search engine Linked from another website From an SSA representative SSA publication From my Annual Social Security Statement Newspaper, magazine or other media My employer or Human Resources department My financial advisor Word of mouth Social media (e.g., Facebook, Twitter, blog, etc.) Other, please specify	C2	Radio button, one-up vertical	Single	Y	Skip Logic Group	Learned about RE
BJL2255	С	Please specify how you first learned about the Retirement Estimator.			Text field, <100 char		N	Skip Logic Group	Other learned about
STE0050206	C2	Please specify the website that led you to the Retirement Estimator			Text field, <100 char		N	Skip Logic Group	OE Website
STE0050207			This was the first time Every few months or less often Monthly Weekly Several times a week Daily/more than once a day		Radio button, one-up vertical	Single	Ŷ		Frequency
BJL2263		When do you expect to file for retirement benefits?	Within 12 months 1 to 3 years More than 3 but less than 6 years 6 years or more Don't Know		Radio button, one-up vertical	Single	Y		Expect to File
BJL2264			I prefer to file my retirement application online By telephone interview Face-to-face in my local SSA field office Online with telephone or in-person assistance, if needed Don't Know		Radio button, one-up vertical	Single	Y		How to File
BJL2265		Did the Retirement Estimator provide you with all the benefit estimates you were seeking today?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	Accomplish Goal
BJL2266	F	What other benefit estimates were you trying to obtain?	No	F	Text area, no char limit	Single	N	Skip Logic Group	OE_Did not accomplish
STE0057596		Do you believe the retirement estimate(s) provided to you was/were based on your entire Social Security earnings record?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	RE Based on Earnings

G

No

Social Security Administration
SSA Retirement Estimator v4

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			SSA Retirement Estimator v4 CUSTOM QU	ESTION	IST				
		<u> </u>	SSA Retirement Estimator v4 COSTOM QU	ESTIONL					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
STE0057597	G	Please explain why you think that the retirement estimate(s) was/were not based on your entire Social Security earnings record?			Text area, no char limit	Single	N	Skip Logic Group	OE_Not based on earnings
BJL2267		How would you describe your navigation experience on the SSA site today prior to arriving at the Retirement Estimator? (Please select all that apply)	I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator I had difficulty because the links did not take me where I expected I had difficulty because I experienced technical difficulties (error messages, broken links, etc.) I had a navigation difficulty not listed above:		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Navigation Experience
BJL2268	A	Please describe your navigation difficulty and identify where on the Social Security website this problem occurred			Text area, no char limit		N	Skip Logic Group	Other Difficulty
MAD0043083		Prior to visiting the Retirement Estimator, have you used any of the following resources to prepare for your application for retirement? (Please select all that apply)	Social Security's Online Retirement Planner SSA Home Page The Online Social Security Statement in the my Social Security section Frequently Asked Questions (FAQ) Instructional video on the online application page Other resource on the SSA website I did not use any resources to prepare	A	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Other Resources
MAD0043084	A	Please describe what other resources you used to help prepare for your retirement application			Text area, no char limit		N		OPS Other Resources
BJL2270		What do you plan to do next on the Social Security website to continue your pre-retirement preparations?	Nothing, the Retirement Estimator provided what I needed		Radio button, one-up vertical	Single	Y		Do Next
			Call Social Security's 800 number						
			Call my local Social Security office						
			Visit my local Social Security office						
			Try finding the answers on the Social Security website Try the Retirement Estimator again						
			Don't Know			-			
			Other	A					
MAD0043085	A	Please describe what you plan to do next to continue your pre-retirement preparation			Text area, no char limit		N		OPS Do Next
BJL2273		What is your age ?	Under 25 26 to 50 51 to 55 56 to 60 61 62 63 64 65 66 67 and over Prefer not to answer		Drop down, select one	Single	N		Age

Social Secul SSA Retirem MID: dwYM9 Date:	ent Estim	ator v4 dRVhFxhlw4C	red & strike-through : DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING						
			SSA Retirement Estimator v4 CUSTON	I QUESTION L	IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
BJL2254			Search engine Linked from another website From an SSA representative SSA publication From my Annual Social Security Statement Newspaper, magazine or other media My employer or Human Resources department My financial advisor Word of mouth Other, please specify	C2	Radio button, one-up vertical	Single	Y	Skip Logic Group	Learned about RE
BJL2255	С	Please specify how you first learned about the Retirement Estimator.			Text field, <100 char		N	Skip Logic Group	Other learned about
STE0050206	C2	Please specify the website that led you to the Retirement Estimator			Text field, <100 char		N	Skip Logic Group	OE Website
STE0050207			This was the first time Every few months or less often Monthly Weekly Several times a week Daily/more than once a day		Radio button, one-up vertical	Single	Y		Frequency
BJL2263		When do you expect to file for retirement benefits?	Within 12 months 1 to 3 years More than 3 but less than 6 years 6 years or more Don't Know		Radio button, one-up vertical	Single	Y		Expect to File
BJL2264		How do you plan to file for retirement benefits?	I prefer to file my retirement application online By telephone interview Face-to-face in my local SSA field office Online with telephone or in-person assistance, if needed Don't Know		Radio button, one-up vertical	Single	Y		How to File
BJL2265		Did you accomplish your primary purpose in using the Retirement Estimator?- Did the Retirement Estimator provide you with all the benefit estimates you were seeking today?	No Still Toping	F	Radio button, one-up vertical	Single	Y	Skip Logic Group	Accomplish Goal
BJL2266	F	If you did not accomplish your primary purpose in using the Retirement Estimator, please tell us why you were not able to do so. What other benefit estimates were you trying to obtain?			Text area, no char limit	Single	N	Skip Logic Group	OE_Did not accomplish
		Do you believe the retirement estimate(s) provided to you was/were based on your entire Social Security earnings record?	Yes	G	Radio button, one-up vertical	Single	Y	Skip Logic Group	RE Based on Earnings

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			SSA Retirement Estimator v4 CUSTOM QU	ESTION L	IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
	G	Please explain why you think that the retirement estimate(s) was/were not based on your entire Social Security earnings record?			Text area, no char limit	Single	N	Skip Logic Group	OE_Not based or earnings
BJL2267		How would you describe your navigation experience on the SSA site today prior to arriving at the Retirement Estimator? (Please select all that apply)	I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator I had difficulty because the links did not take me where I expected I had difficulty because I experienced technical difficulties (error messages, broken links, etc.) I had a navigation difficulty not listed above:		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Navigation Experience
BJL2268	A	Please describe your navigation difficulty and identify where on the Social Security website this problem occurred			Text area, no char limit		N	Skip Logic Group	Other Difficulty
MAD0043083		Prior to visiting the Retirement Estimator, have you used any of the following resources to prepare for your application for retirement? (Please select all that apply)	Social Security's Online Retirement Planner SSA Home Page The Online Social Security Statement in the my Social Security section Frequently Asked Questions (FAQ) Instructional video on the online application page Other resource on the SSA website I did not use any resources to prepare		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Other Resources
MAD0043084	A	Please describe what other resources you used to help prepare for your retirement application			Text area, no char limit		N		OPS Other Resources
BJL2270		What do you plan to do next on the Social Security website to continue your pre-retirement preparations?	Nothing, the Retirement Estimator provided what I needed		Radio button, one-up vertical	Single	Y		Do Next
			Call Social Security's 800 number						
			Call my local Social Security office						
			Visit my local Social Security office Try finding the answers on the Social Security website	-					
			Try the Retirement Estimator again						
			Don't Know						
			Other	A					
MAD0043085	A	Please describe what you plan to do next to continue your pre-retirement preparation			Text area, no char limit		N		OPS Do Next
BJL2273		What is your age ?	Under 25 26 to 50 51 to 55 56 to 60 61 62 63 64 65 66 67 and over Prefer not to answer		Drop down, select one	Single	N		Age

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			SSA Retirement Estimator v4 CUSTOM QUE	ESTION L	IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
BJL2254		How did you first learn about the Retirement Estimator?	Search engine Linked from another website From an SSA representative SSA publication From my Annual Social Security Statement Newspaper, magazine or other media My employer or Human Resources department My financial advisor Word of mouth Other, please specify	C2 c	Radio button, one-up vertical	Single	Y	Skip Logic Group	Learned about RE
BJL2255	С	Other learned about Please specify how you first learned about the Retirement Estimator.			Text field, <100 char		N	Skip Logic Group	Other learned about
	C2	Please specify the website that led you to the Retirement Estimator			Text field, <100 char		N	Skip Logic Group	OE Website
		How often do you use the Retirement Estimator?	This was the first time Every few months or less often Monthly Weekly Several times a week Daily/more than once a day	-	Radio button, one-up vertical	Single	Y		Frequency
BJL2263		When do you expect to file for retirement benefits?	Within 12 months 1 to 3 years More than 3 but less than 6 years More than 6 years 6 years or more Don't Know	-	Radio button, one-up vertical	Single	Y		Expect to File
BJL2264		How do you plan to file for retirement benefits?	I prefer to file my retirement application online By telephone interview Face-to-face in my local SSA field office Online with telephone or in-person assistance, if needed Don't Know	-	Radio button, one-up vertical	Single	Y		How to File
BJL2265		Did you accomplish your primary purpose in using the	Yes No Still Trying	F	Radio button, one-up vertical	Single	Y	Skip Logic Group	Accomplish Goal
BJL2266	F	If you did not accomplish your primary purpose in using the Retirement Estimator, please tell us why you were not able to do so.			Text area, no char limit	Single	N	Skip Logic Group	OE_Did not accomplish
BJL2267		How would you describe your navigation experience on the SSA site today prior to arriving at the Retirement Estimator? (Please select all that apply)	I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator I had difficulty because the links did not take me where I expected I had difficulty because I experienced technical difficulties (error messages, broken links, etc.) I had a navigation difficulty not listed above:	A	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Navigation Experience
BJL2268	A	Please describe your navigation difficulty and identify where on the Social Security website this problem occurred			Text area, no char limit		N	Skip Logic Group	Other Difficulty
MAD0043083			Social Security's Online Retirement Planner SSA Home Page		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Other Resources

Social Secu SSA Retirem MID: dwYM9 Date:	ent Estin	nator v4 BdRVhFxhlw4C	red & strike through : DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING						
			SSA Retirement Estimator v4 CUSTOM QL	JESTION L	IST				
QID	Skip Logic Label	Question Text application for retirement? (Please select all that apply)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
			The Online Social Security Statement in the my Social Security section Frequently Asked Questions (FAQ) Instructional video on the online application page Other resource on the SSA website I did not use any resources to prepare	A					
MAD0043084	A	Please describe what other resources you used to help prepare for your retirement application			Text area, no char limit		N		OPS Other Resources
BJL2270		What do you plan to do next on the Social Security website to continue your pre-retirement preparations?	Nothing, the Retirement Estimator provided what I needed		Radio button, one-up vertical	Single	Y		Do Next
			Call Social Security's 800 number						
			Call my local Social Security office						
			Visit my local Social Security office						
			Try finding the answers on the Social Security website						
			Try the Retirement Estimator again						
			Don't Know						
			Other	А					
MAD0043085	A	Please describe what you plan to do next to continue your pre-retirement preparation			Text area, no char limit		N		OPS Do Next
BJL2273		What is your age ?	Under 25 26 to 50 51 to 55 56 to 60 61 62 63 64 65 66 66 67 and over Prefer not to answer		Drop down, select one	Single	N		Age

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			SSA Retirement Estimator v4 CUSTOM QUEST	ION LIST					
	Skip Logic		Answer Choices			Single or	Required		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Ý/N	Special Instructions	
BJL2254		How did you first learn about the Retirement Estimator?	Search engine		Radio button, one-up vertical	Single	Y	OPS Group	Learned about F
1			Linked from another website	_					
			From an SSA representative SSA publication						
			From my Annual Social Security Statement	-					
			Newspaper, magazine or other media	-					
			My employer or Human Resources department	-					
1			My financial advisor	-					
			Word of mouth						
			Other, please specify	с					
BJL2255	С	Other learned about						OPS Group	Other learned
D 11 0050			Vee	-	Text field, <100 char	Cinala	N	Chin Lonio Crean	about
BJL2256		Have you ever sought advice on retirement/financial planning or saving strategies?	Yes No	Đ	Drop down, select one	Single	¥	Skip Logic Group	Sought Advice
BJL2257	Đ	From what source have you sought advice on	Family/Friend	_	Checkbox, one-up vertical	Multi	¥	Skip Logic Group	Advice Source
DOLLEGF		retirement/financial planning or saving strategies.	Financial professional	-	checkbox, one-up venicar	wicht	1 T	Okip Logic Oroup	Havice Source
			Internet	-					
			Other	-					
BJL2258		Which statement best describes how you completed the Retirement Estimator?	I completed it for myself without assistance from anyone else		Radio button, one-up vertical	Single	¥		Assistance
			l completed it for myself with assistance from a friend or family member l completed it for myself with assistance from a professional	_					
			I completed it for someone else	-					
			Other						
BJL2259		Did the Retirement Estimator help you decide at what age to		-	Radio button, one-up vertical	Single	¥	Skip Logic Group	Help Decision
		claim benefits?	No	A	-				
BJL2260	A	Please tell us why the Retirement Estimator did not help you decide at what age to claim benefits.			Text area, no char limit		N	Skip Logic Group	OE_Didn't help decide age to claim
BJL2261	-	At what age do you plan to file for benefits?	62		Drop down, select one	Single	¥	Skip Logic Group	Age to File
			63			-			
			63 64 65						
			65	_					
			66	-					
			67 68	-					
			69	-					
			70	-					
			71 or older	1					
			Unsure						
BJL2262	E	Please specify the age at which you intend to file for benefits.	Other, please specify	E	Text field, <100 char		N	Chin Logio Croun	Other Age
	-							Skip Logic Group	Ŭ,
BJL2263		When do you expect to file for retirement benefits?	Within 12 months		Radio button, one-up vertical	Single	Y		Expect to File
			1 to 3 years More than 3 but less than 6 years						
			More than 6 years More than 6 years	-					
			Don't Know	-					
BJL2264		How do you plan to file for retirement benefits?	I prefer to file my retirement application online		Radio button, one-up vertical	Single	Y		How to File
			By telephone interview	1		3-			
			Face-to-face in my local SSA field office						
			Online with telephone or in-person assistance, if needed						
			Don't Know						
3JL2265		Did you accomplish your primary purpose in using the	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	Accomplish Goa
				F					
BJL2265		UID you accomplish your primary purpose in using the	Yes No Still Trying	F	Radio button, one-u	p vertical	p vertical Single	p vertical Single Y	p vertical Single Y Skip Logic Group

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			SSA Retirement Estimator v4 CUSTOM QUESTI						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Labe
BJL2266	F	If you did not accomplish your primary purpose in using the Retirement Estimator, please tell us why you were not able to do so.			Text area, no char limit	Single	N	Skip Logic Group	OE_Did no accomplis
BJL2267		How would you describe your navigation experience on the	I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator -> I had difficulty because the links often did not take me where I expected -> I had difficulty because I experienced technical difficulties (error messages, broken links, etc.) I had a navigation difficulty not listed above:	A	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Navigation Experienc
BJL2268	A	Other navigation difficulty> Please describe your navigation difficulty and identify where on the Social Security website this problem occurred			Text area, no char limit		N	Skip Logic Group	Other Difficu
BJL2269		Have you ever used the SSA Retirement Planner?	Yes No Don't know what that is	-	Radio button, one-up vertical	Single	¥		RE Planne
		Prior to visiting the Retirement Estimator, have you used any of the following resources to prepare for your application for retirement? (Please select all that apply)	Social Security's Online Retirement Planner SSA Home Page The Online Social Security Statement in the my Social Security section Frequently Asked Questions (FAQ)		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Other Resou
	A	Please describe what other resources you used to help prepare for your retirement application	Instructional video on the online application page Other resource on the SSA website	A	Text area, no char limit		N		OPS Other Resource
BJL2270		What do you plan to do next in regard to getting answers about your estimated retirement benefits?> What do you plan to do next on the Social Security website to continue your pre-retirement preparations?	Nothing, the Retirement Estimator provided what I needed		Radio button, one-up vertical	Single	Y		Do Next
			Call Social Security's 800 number						
			Call my local Social Security office Visit my local Social Security office						l
			Try finding the answers on the Social Security website						
			Try the Retirement Estimator again Don't Know						
			Other	Α					
	A	Please describe what you plan to do next to continue your pre-retirement preparation			Text area, no char limit		N		OPS Do N
BJL2271		What is your preferred language for conducting business with the Social Security Administration?	English Spanish Other, please specify	- 	Radio button, one-up vertical	Single	¥	OPS Group	Preferred lan
BJL2272	A	Other preferred language	order, picase specify		Taut Salid and 00 alian		N	OPS Group	Other learn
BJL2273		What is your age ?	Under 18		Text field, <100 char Drop down, select one	Single	N		Age
			18-20 21-30 31-40	-					
			41-50 51-55 56	-					
			57 58 59	-					
			60 Under 25	-					
			26 to 50 51 to 55 56 61 50 51 50 51 50 51 50 51 50 51 50 50 50 50 50 50 50 50 50 50 50 50 50	-					
			61 62 63	-					
			64 65 66 and over	-					

	Social Security Administration
	SSA Retirement Estimator v4
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Autor Preference Preference	Logi		(limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Lab
JL.2274 Marca de logo seño? Alabina Alabina N Single				-					
Wirginia Washington West-Wriginia West-Wriginia Wisconsin Wyoming American Samoa Guam Northern Mariana Islands Puerto-Rico US-Virgin Islands Bajo-Nuevo Bank Baker-Island	QID Labe	C Question Text	(limited to 50 characters) 67-or-older Prefer not to answer Alaska Alaska Airsona Arkansas California Celorado Connectiout Delaware District-of-Columbia Florida Georgia Hawaii Idata Idata Georgia Hawaii Idata Idata Georgia Hawaii Idata Imois Hawaii Idata Iwa Idata Govergia Hawaii Idata Kentucky	Skip to		Multi	Y/N		Locatio

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			SSA Retirement Estimator v4 CUSTOM QUESTIC	ON LIST					
QID	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
			Midway Atoli Navassa Island Palmyra Atoli Serranilla Bank Wake Island OtherPlease specify	G					Ĩ
BJL2275	G	Please specify where you live.			Text field. <100 char		N	Skip Logic Group	Other Location
BJL2276		What is the highest level of education you have completed?	No high-school Some high school High school diploma or equivalent Some college, but no degree Associate's degree Bachelar's degree Master's degree Professional degree (MD, JD, etc) Doctorate degree (MD) Prefer not to answer Other, please specify	×	Drop-down, select-one	Single		Skip Logic Group	Education
BJL2277	×	Please specify the highest level of education you have completed			Text field, <100 char		N	Skip Logic Group	Other Education

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			SSA Retirement Estimator v4 CUSTOM QUEST	ON LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	

Required Y/N	Special Instructions

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			SSA Retirement Estimator v3 CUSTOM QUEST						
	Skip Logic		Answer Choices			Single or	Required		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Special Instructions	CQ Label
EDO05315		How did you first learn about the Retirement Estimator?	Search engine		Radio button, one-up vertical	Single	Y	OPS Group	Learned abou
			Linked from another website	_					
			From an SSA representative	_					
			SSA publication From my Annual Social Security Statement	_					
			Newspaper, magazine or other media						
			My employer or Human Resources department	-					
			My financial advisor	-					
			Word of mouth	-					
			Other, please specify	с					
EDO05316	С	Other learned about						OPS Group	Other learn
					Text field, <100 char		N		about
EDO05317		Have you ever sought advice on retirement/financial	Yes	D	Drop down, select one	Single	Y	Skip Logic Group	Sought Adv
5005040		planning or saving strategies?	No			A	N/	Ohia Laais Oraur	A shi i sa C
EDO05318	D	From what source have you sought advice on retirement/financial planning or saving strategies.	Family/Friend Financial professional	_	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Advice Sou
		retrement/inarcial planning of saving strategies.	Internet	-					
			Other	-					
EDO05319		Which statement best describes how you completed the	I completed it for myself without assistance from anyone else		Radio button, one-up vertical	Single	Y		Assistan
		Retirement Estimator?	I completed it for myself with assistance from a friend or family member	-					
			I completed it for myself with assistance from a professional						
			I completed it for someone else	-					
			Other						
EDO05320		Did the Retirement Estimator help you decide at what age to	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	Help Decis
		claim benefits?		-		Cha	inging to a sk	ip logic questions	
	Α	Please tell us why the Retirement Estimator did not help you	No		Text area, no char limit		N	Skip Logic Group	OE Didn't
		decide at what age to claim benefits.			rext area, no char innit		IN		decide age
EDO05321		At what age do you plan to file for benefits?	62		Drop down, select one	Single	Y	Skip Logic Group	Age to Fi
			63	_				Change to Skip Logic so	
			64	_				that it can be a drop down question.	
			65	_				down question.	
			66	_					
			b/						
			69	-					
			70	-					
			71 or older	-					
			Unsure						
			Other, please specify	E					
EDO05322	E	Please specify the age at which you intend to file for benefits.			Text field, <100 char		N	Skip Logic Group	Other Ag
EDO05323		When do you expect to file for retirement benefits?	Within 12 months	_	Radio button, one-up vertical	Single	Y		Expect to I
			1 to 3 years More than 3 but loss than 6 years	-				1	
			More than 3 but less than 6 years	-					
			More than 6 years Don't Know	-					
EDO05324		How do you plan to file for retirement benefits?	I prefer to file my retirement application online		Radio button, one-up vertical	Single	Y		How to Fi
LD003324		now do you plan to lie for retirement benents:	By telephone interview	-	interio sutton, one-up vellical	Single			
			Face-to-face in my local SSA field office	-				1	
			Online with telephone or in-person assistance, if needed					1	
			Don't Know						
EDO05325		Did you accomplish your primary purpose in using the	Yes		Radio button, one-up vertical	Single	Y		Accomplish
				E					

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			SSA Retirement Estimator v3 CUSTOM QUESTIC	ON LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
EDO05326	F	If you did not accomplish your primary purpose in using the	Still Trying	F	Text area, no char limit	Single	N		OE Did not
		Retirement Estimator, please tell us why you were not able to do so.							accomplish
		How would you describe your navigation experience on the SSA site today prior to arriving at the Retirement Estimator? (Please select all that apply) please note the bolding of the word 'prior'	I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator Links often did not take me where I expected I experienced technical difficulties (error messages, broken links, etc.) I had a navigation difficulty not listed above:	Δ	Radio button, one-up vertical	Multi	Y	OPS Group	Navigation Experience
	Α	Other navigation difficulty	That a havigation anneary nor instea above.		Text field, <100 char		N	OPS Group	Other Difficulty
EDO05327		Have you ever used the SSA Retirement Planner?	Yes No Don't know what that is	-	Radio button, one-up vertical	Single	Y		RE Planner
EDO05328			Nothing, the Retirement Estimator provided what I needed Call Social Security's 800 number Call my local Social Security office Visit my local Social Security office Try finding the answers on the Social Security website Try the Retirement Estimator again Don't Know	-	Radio button, one-up vertical	Single	Y		Do Next
EDO06581		What is your preferred language for conducting business with	English		Radio button, one-up vertical	Single	Y	OPS Group	Preferred language
		the Social Security Administration?	Spanish Other, please specify	A					
EDO06582	A	Other preferred language			Text field, <100 char		N	OPS Group	Other learned about
ED005329 ED005330			Under 18 18-20 21-30 21-30 31-40 41-50 51-55 56 57 58 59 60 60 61 62 63 64 65 64 65 66 67 or older Prefer not to answer Alaska		Drop down, select one	Single	N	Skip Logic Group Change to Skip Logic so	Age
			Alaska Arizona Arizona California Colorado Connecticut Delaware District of Columbia Florida Georgia Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine					Change to Skip Logic so that it can be a drop down question.	

ForeSee Results - Confidential and Proprietary

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			SSA Retirement Estimator v3 CUSTOM QUESTIC	N LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
	Label		Maryland	Skip to	rype (select nom list)	wutu	T/IN	Special instructions	CQ Label
			Massachusetts						
			Michigan						
			Minnesota						
			Mississippi Missouri						
			Montana						
			Nebraska						
			Nevada						
			New Hampshire						
			New Jersey						
			New Mexico New York						
			North Carolina						
			North Dakota						
			Ohio						
			Oklahoma						
			Oregon						
			Pennsylvania Rhode Island						
			South Carolina						
			South Dakota						
			Tennessee						
			Texas						
			Utah						
			Vermont						
			Virginia Washington						
			West Virginia						
			Wisconsin						
			Wyoming						
			American Samoa						
			Guam						
			Northern Mariana Islands						
			Puerto Rico US Virgin Islands						
			Bajo Nuevo Bank						
			Baker Island						
			Howland Island						
			Jarvis Island						
			Johnston Atoll						
			Kingman Reef Midway Atoll						
			Navassa Island						
			Palmyra Atoll						
			Serranilla Bank						
			Wake Island						
50005221	0	Diagon anacifu ubara yau liya	Other - Please specify	G	Tout field _ <100 abor		N	Chin Logio Crown	Other Legation
EDO05331 EDO05332	G	Please specify where you live. What is the highest level of education you have completed?	No high school		Text field, <100 char Drop down, select one	Single	N N	Skip Logic Group Skip Logic Group	Other Location Education
20000002			Some high school		Brop down, select one	Single		Change to Skip Logic so	
			High school diploma or equivalent					that it can be a drop	
			Some college, but no degree					down question.	
			Associate's degree						
			Bachelor's degree						
			Master's degree Professional degree (MD, JD, etc)						
			Doctorate degree (PhD)						
			Prefer not to answer						
			Other, please specify	х					
EDO05333	X	Please specify the highest level of education you have			Text field, <100 char		N	Skip Logic Group	Other Education
		completed.							

Social Secu SSA Retirem MID: JU89h: Date:	nent Estima	ator v3 44MIk9IdA==	red & strike-through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue +>: REWORDING				
			SSA Retirement Estimator v3 CUSTOM QUESTI	ON LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	

Required Y/N	Special Instructions

Social Secui SSA Retirem MID: VAdII9 Date:	nent Estima	ntor v3 BhNYFkAxw==	red & strike through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue +>: REWORDING				
			SSA Retirement Estimator v3 CUSTOM QUEST	ON LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	

Required Y/N	Special Instructions

Social Security Administration
SSA Retirement Estimator v3
MID: AshNI5IMspIFJJMYA9c9JA==
Date: 10/6/2010

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blue + -->: REWORDING

			SSA Retirement Estimator v3 CUSTOM QUEST	ION LIST					
	Skip Logic		Answer Choices			Single or	Required		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Special Instructions	CQ Label
EDO05315		How did you first learn about the Retirement Estimator?	Search engine Linked from another website From an SSA representative SSA publication From my Annual Social Security Statement Newspaper, magazine or other media My employer or Human Resources department My financial advisor Word of mouth		Radio button, one-up vertical	Single	Y	OPS Group	Learned about R
			Other, please specify	- c					
EDO05316	С	Other learned about	ener pede openy	Ŭ	Text field, <100 char		N	OPS Group	Other learned about
EDO05317		Have you ever sought advice on retirement/financial planning or saving strategies?	Yes No	D	Drop down, select one	Single	Y	Skip Logic Group	Sought Advice
EDO05318		From what source have you sought advice on retirement/financial planning or saving strategies.	Family/Friend Financial professional Internet Other		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Advice Source
EDO05319		Which statement best describes how you completed the Retirement Estimator?	I completed it for myself without assistance from anyone else I completed it for myself with assistance from a friend or family member I completed it for myself with assistance from a professional I completed it for someone else Other		Radio button, one-up vertical	Single	Y		Assistance
EDO05320		Did the Retirement Estimator help you decide at what age to claim benefits?			Radio button, one-up vertical	Single	Y		Help Decision
ED005321		At what age do you plan to file for benefits?	N0 62 63 64 65 66 67 68 69 70 older Unsure Other, please specify		Drop down, select one	Single	Y	Skip Logic Group Change to Skip Logic so that it can be a drop down question.	
EDO05322	E	Please specify the age at which you intend to file for benefits.			Text field, <100 char		N	Skip Logic Group	Other Age
EDO05323		When do you expect to file for retirement benefits?	Within 12 months 1 to 3 years More than 3 but less than 6 years More than 6 years Don't Know		Radio button, one-up vertical	Single	Y		Expect to File
EDO05324		How do you plan to file for retirement benefits?	I prefer to file my retirement application online By telephone interview Face-to-face in my local SSA field office Online with telephone or in-person assistance, if needed Don't Know		Radio button, one-up vertical	Single	Y		How to File
EDO05325		Did you accomplish your primary purpose in using the	Yes No Still Trying	F	Radio button, one-up vertical	Single	Y		Accomplish Goal

Social Security Administration
SSA Retirement Estimator v3
MID: AshNI5IMspIFJJMYA9c9JA==
Date: 10/6/2010

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			SSA Retirement Estimator v3 CUSTOM QUESTIC	ON LIST					
OID	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
ED005326	F	If you did not accomplish your primary purpose in using the	(initied to 50 characters)	Skipto	Text area, no char limit	Single	N	Special instructions	OE Did not
		Retirement Estimator, please tell us why you were not able to do so.							accomplish
EDO05327		Have you ever used the SSA Retirement Planner?	Yes No Don't know what that is	-	Radio button, one-up vertical	Single	Y		RE Planner
EDO05328		What do you plan to do next in regard to getting answers	Nothing, the Retirement Estimator provided what I needed Call Social Security's 800 number Call my local Social Security office Visit my local Social Security office Try finding the answers on the Social Security website Try the Retirement Estimator again Don't Know	-	Radio button, one-up vertical	Single	Y		Do Next
EDO06581		What is your preferred language for conducting business with the Social Security Administration?	English Spanish		Radio button, one-up vertical	Single	Y	OPS Group	Preferred languag
EDO06582	A	Other preferred language	Other, please specify	A	Text field, <100 char		N	OPS Group	Other learned about
EDO05329		What is your age ? Where do you live?	Under 18 18-20 21-30 31-40 41-50 51-55 56 57 58 59 60 61 61 62 63 64 65 66 66 66 67 70 older Prefer not to answer Alabama		Text field, <100 char Drop down, select one Drop down, select one	Single	N	Skip Logic Group	Age
			Alaska Arizona Arkansas California Colorado Connecticut Delaware District of Columbia Florida Georgia Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missouri Montana			Jingre		Change to Skip Logic so that it can be a drop down question.	

/ID: AshNI		JMYA9c9JA==	pink: ADDITION						
Date:	10/6/201	0	blue +>: REWORDING						
			SSA Retirement Estimator v3 CUSTOM QUEST						
	Skip								
	Logic		Answer Choices			Single or	Required		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Special Instructions	CQ Lab
			Nebraska]					
			Nevada	4					
			New Hampshire	-					
			New Mexico	-					
			New York	1					
			North Carolina	1					
			North Dakota						
			Ohio	1					
			Oklahoma	4					
			Oregon Pennsylvania	-					
			Rhode Island	-					
			South Carolina	1					
			South Dakota	1					
			Tennessee]					
			Texas	1					
			Utah	4					
			Vermont Virginia	-					
			Washington	-					
			West Virginia	1					
			Wisconsin	1					
			Wyoming]					
			American Samoa	1					
			Guam	4					
			Northern Mariana Islands Puerto Rico	-					
			US Virgin Islands	-					
			Bajo Nuevo Bank	1					
			Baker Island	1					
			Howland Island]					
			Jarvis Island						
			Johnston Atoli	4					
			Kingman Reef Midway Atoll	-					
			Navassa Island	1					
			Palmyra Atoli	1					
			Serranilla Bank	1					
			Wake Island]					
			Other - Please specify	G			L		
0005331	G	Please specify where you live.	No high cohool		Text field, <100 char	Cinala	N	Skip Logic Group	Other Loc
DO05332		What is the highest level of education you have completed?	No high school Some high school	-	Drop down, select one	Single	N	Skip Logic Group Change to Skip Logic so	Educati
			High school diploma or equivalent	1				that it can be a drop	
			Some college, but no degree					down question.	
			Associate's degree	1					
			Bachelor's degree						
			Master's degree						
			Professional degree (MD, JD, etc)						
			Doctorate degree (PhD)	-					
			Prefer not to answer	- v					
EDO05333	x	Please specify the highest level of education you have	Other, please specify	X	Text field, <100 char		N	Skip Logic Group	Other Educ
200000000		completed.			lick licit, \$100 chai		IN IN	Ship Logic Group	

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Social Security Administration SSA Retirement Estimator v3

Social Secu SSA Retirem MID: JU89h: Date:	nent Estima	ator v3 44MIk9IdA==	red & strike-through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue +>: REWORDING				
			SSA Retirement Estimator v3 CUSTOM QUESTI	ON LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	

Required Y/N	Special Instructions

Social Secui SSA Retirem MID: VAdII9 Date:	nent Estima	ntor v3 BhNYFkAxw==	red & strike through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue +>: REWORDING				
			SSA Retirement Estimator v3 CUSTOM QUEST	ON LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	

Required Y/N	Special Instructions

Social Secui SSA Retirem MID: VAdII9 Date:	nent Estima	ntor v3 BhNYFkAxw==	red & strike through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue +>: REWORDING				
			SSA Retirement Estimator v3 CUSTOM QUEST	ON LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	

Required Y/N	Special Instructions

Social Security Administration
SSA Retirement Estimator v3
MID: AchNIEIMeniE11MVA9c91A

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			SSA Retirement Estimator v3 CUSTOM QUESTI	ON LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
EDO05315		How did you first learn about the Retirement Estimator?	Search engine		Radio button, one-up vertical	Single	Y	OPS Group	Learned about R
			Linked from another website From an SSA representative SSA publication From my Annual Social Security Statement Newspaper, magazine or other media My employer or Human Resources department My financial advisor Word of mouth Other, please specify	с					
EDO05316	с	Other learned about			Text field, <100 char		N	OPS Group	Other learned about
EDO05317		Have you ever sought advice on retirement/financial planning or saving strategies?	Yes No	D	Drop down, select one	Single	Y	Skip Logic Group	Sought Advice
EDO05318	D	From what source have you sought advice on retirement/financial planning or saving strategies.	Family/Friend Financial professional Internet Other	-	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Advice Source
EDO05319		Which statement best describes how you completed the Retirement Estimator?	I completed it for myself without assistance from anyone else Completed it for myself with assistance from a friend or family member Completed it for myself with assistance from a professional Completed it for someone else Other	_	Radio button, one-up vertical	Single	Y		Assistance
EDO05320		Did the Retirement Estimator help you decide at what age to claim benefits?	Yes No	_	Radio button, one-up vertical	Single	Y		Help Decision
EDO05321		At what age do you plan to file for benefits?	62 63 64 65 66 67 68 69 70 71 or older Other, please specify		Drop down, select one	Single	Y	Skip Logic Group Change to Skip Logic so that it can be a drop down question.	Age to File
EDO05322	E	Please specify the age at which you intend to file for benefits.			Text field, <100 char		N	Skip Logic Group	Other Age
EDO05323		When do you expect to file for retirement benefits?	Within 12 months 1 to 3 years More than 3 but less than 6 years More than 6 years Don't Know		Radio button, one-up vertical	Single	Y		Expect to File
EDO05324		How do you plan to file for retirement benefits?	I prefer to file my retirement application online By telephone interview Face-to-face in my local SSA field office Online with telephone or in-person assistance, if needed Don't Know	-	Radio button, one-up vertical	Single	Y		How to File
EDO05325		Did you accomplish your primary purpose in using the	Yes No Still Trying	F	Radio button, one-up vertical	Single	Y		Accomplish Goa
EDO05326	F	If you did not accomplish your primary purpose in using the Retirement Estimator, please tell us why you were not able to do so.			Text area, no char limit	Single	N		OE_Did not accomplish

Social Security	Administration
SSA Retirement	Estimator v3

MID: AshNI5IMspIFJJMYA9c9JA== Date: 3/1/2008 red & strike through: DELETE underlined & italicized: RE-ORDER pink: ADDITION

blue + -->: REWORDING

			SSA Retirement Estimator v3 CUSTOM QUESTI	ON LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
EDO05327		Have you ever used the SSA Retirement Planner?	Yes No	-	Radio button, one-up vertical	Single	Y		RE Planner
EDO05328 EDO06581		What do you plan to do next in regards to getting answers about your estimated retirement?> What do you plan to do next in regard to getting answers about your estimated retirement benefits?	To Don't know what that is Nothing, the Retirement Estimator provided what I needed Call Social Security 5800 number Call my local Social Security office Try finding the answers on the Social Security website Try the Retirement Estimator again Don't Know		Radio button, one-up vertical	Single	Y	OPS Group	Do Next
LDOUUSUI		the Social Security Administration?	Spanish Other store sport			Olingic	· · ·		
EDO06582	A	Other preferred language	uner, pease specify	A				OPS Group	Other learned
EDO05329		What is your age ?	Under 18 18-20 21-30 31-40 41-50 51-55 56 57 58 59 60 61 62 63 64 65 66 65 66 67 or older Prefer not to answer		Text field. <100 char Drop down, select one	Single	N		Age
ED005330		Where do you live?	Alabama Alaska Arizona Arkansas California Colorado Connecticut Delaware District of Columbia Florida Georgia Havaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maryland Minnesota Minnesota Missouri Montana Nebraska Nevada New Hampshire		Drop down, select one	Single	Ν	Skip Logic Group Change to Skip Logic so that it can be a drop down question.	Location

MID: AshNI		JMYA9c9JA==	pink: ADDITION						
Date:	3/1/2008	8	blue +>: REWORDING						
			SSA Retirement Estimator v3 CUSTOM QUEST	ON LIST					
	Skip								
	Logic		Answer Choices			Single or	Required		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Ý/N	Special Instructions	CQ Labe
			New Jersey	1					
			New Mexico	4					
			New York	4					
			North Carolina North Dakota	-					
			Ohio	-					
			Oklahoma	-					
			Oregon	-					
			Pennsylvania	1					
			Rhode Island	1					
			South Carolina	1					
			South Dakota	1					
			Tennessee	1					
			Texas						
			Utah						
			Vermont						
			Virginia	1					
			Washington	-					
			West Virginia	-					
			Wisconsin	-					
			Wyoming	-					
			American Samoa Guam	-					
			Northern Mariana Islands	-					
			Puerto Rico	-					
			US Virgin Islands	1					
			Bajo Nuevo Bank	1					
			Baker Island	1					
			Howland Island	1					
			Jarvis Island	1					
			Johnston Atoll						
			Kingman Reef						
			Midway Atoll	-					
			Navassa Island	-					
			Palmyra Atoll	-					
			Serranilla Bank	-					
			Wake Island						
0005331	G	Please specify where you live.	Other - Please specify	G	Text field, <100 char		N	Skip Logic Group	Other Loca
0005332	3	What is the highest level of education you have completed?	No high school		Drop down, select one	Single	N	Skip Logic Group	Educatio
000002		in a lo ingrest lever of sudcation you have completed?	Some high school	1	Stop down, select the	Single	IN IN	Change to Skip Logic so	
			High school diploma or equivalent	1				that it can be a drop	
			Some college, but no degree	1				down question.	
			Associate's degree	1					
			Bachelor's degree	1					
			Master's degree	1					
			Professional degree (MD, JD, etc)	1					
			Doctorate degree (PhD)	1					
			Prefer not to answer	1					
			Other, please specify	x					
ED005333	X	Please specify the highest level of education you have			Text field <100 char		N	Skin Logic Group	Other Educat

Text field, <100 char

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Social Security Administration SSA Retirement Estimator v3

Please specify the highest level of education you have completed.

EDO05333

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Other Education

Ν

Skip Logic Group

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			SSA Retirement Estimator v3 CUSTOM QUEST	ON LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	

Required Y/N	Special Instructions

	nent Estima	ator v3 BhNYFkAxw==	red & strike-through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue +>: REWORDING				
			SSA Retirement Estimator v3 CUSTOM QUESTIC	ON LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	

Required Y/N	Special Instructions

Social Security Administration
SSA Retirement Estimator v3
MID: AshNI5IMsnIE11MYA9c91A=

Date: 3/1/2008

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			SSA Retirement Estimator v3 CUSTOM QUEST	ON LIST					
QID ED005312	Skip Logic Label	Question Text What is your preferred speaking language?	Answer Choices (limited to 50 characters) English Spanish	Skip to	Type (select from list) Radio button, one-up vertical	Single or Multi Single	Required Y/N ¥	Special Instructions S kip Logic Group	CQ Label Pref. Languag
		-	Other, please specify	B					
ED005313	B	What other language do you speak?	-		Text field, <100 char		N	Skip Logic Group	Other Lang.
ED00531 4	A	What other SSA internet service would you like to see in Spanish? (check all that apply)	File a Claim File an Appeal Apply for Medicare Subsidy Business Services Online	-	Checkbox, one-up vertical	Multi	N	Skip Logic Group	SSA Services
EDO05315		How did you first learn about the Retirement Estimator?	Search engine Linked from another website From an SSA representative SSA publication From my Annual Social Security Statement Newspaper, magazine or other media My employer or Human Resources department My financial advisor Word of mouth Other, please specify	с	Radio button, one-up vertical	Single	Y	OPS Group	Learned about I
EDO05316	С	Other learned about			Text field, <100 char		N	OPS Group	Other learned about
EDO05317		Have you ever sought advice on retirement/financial planning or saving strategies?	Yes	D	Drop down, select one	Single	Y	Skip Logic Group	Sought Advice
EDO05318	D	Prom what source have you sought advice on retirement/financial planning or saving strategies.	No Family/Friend Financial professional Internet Other		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Advice Source
EDO05319		Which statement best describes how you completed the Retirement Estimator?	I completed it for myself without assistance from anyone else I completed it for myself with assistance from a friend or family member I completed it for myself with assistance from a professional Other	-	Radio button, one-up vertical	Single	Y		Assistance
EDO05320		Did the Retirement Estimator help you decide at what age to claim benefits?		_	Radio button, one-up vertical	Single	Y		Help Decision
ED005321		At what age do you plan to file for benefits?	62 63 64 65 66 67 68 69 70 70 or older Other, please specify	E	Drop down, select one	Single	Y	Skip Logic Group Change to Skip Logic so that it can be a drop down question.	Age to File
EDO05322	E	Please specify the age at which you intend to file for benefits.			Text field, <100 char		N	Skip Logic Group	Other Age
EDO05323		When do you expect to file for retirement benefits?	Within 12 months 1 to 3 years More than 3 but less than 6 years More than 6 years Don't Know		Radio button, one-up vertical	Single	Y		Expect to File
EDO05324		How do you plan to file for retirement benefits?	I prefer to file my retirement application online By telephone interview Face-to-face in my local SSA field office Online with telephone or in-person assistance, if needed		Radio button, one-up vertical	Single	Y		How to File

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SSA Retire	ment Estimator v3
MID: AshN	I5IMspIFJJMYA9c9JA==
Date:	3/1/2008

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			SSA Retirement Estimator v3 CUSTOM QUEST	ON LIST					
	Skip Logic		Answer Choices			Single or	Required		
QID	Label	Question Text	(limited to 50 characters) Don't Know	Skip to	Type (select from list)	Multi	Ý/N	Special Instructions	CQ Label
EDO05325		Did you accomplish your primary purpose in using the	Yes		Radio button, one-up vertical	Single	Y		Accomplish Go
		Retirement Estimator?	No Still Trying	F					
EDO05326	F	If you did not accomplish your primary purpose in using the Retirement Estimator, please tell us why you were not able to do so.			Text area, no char limit	Single	N		OE_Did not accomplish
EDO05327		Have you ever used the SSA Retirement Planner?	Yes No	-	Radio button, one-up vertical	Single	Y		RE Planner
			Don't know what that is						
DO05328		What do you plan to do next in regards to getting answers about your estimated retirement?	Nothing, the Retirement Estimator provided what I needed	-	Radio button, one-up vertical	Single	Y		Do Next
			Call Social Security's 800 number Call my local Social Security office	-					
			Visit my local Social Security office	1					
			Try finding the answers on the Social Security website]					
			Try the Retirement Estimator again	-					
DO05329		What is your age ?	Don't Know Under 18		Drop down, select one	Single	N		Age
2000020			18-20	1		Ciligio			, igo
			21-30]					
			31-40						
			41-50 51-55	-					
			56	-					
			57						
			58]					
			59 60	-					
			61	-					
			62	1					
			63]					
			64 65	-					
			66	-					
			67 or older	1					
			Prefer not to answer						
DO05330		Where do you live?	Alabama	-	Drop down, select one	Single	N	Skip Logic Group	Location
			Alaska Arizona	-				Change to Skip Logic so that it can be a drop	
			Arkansas	1				down question.	
			California						
			Colorado	-					
			Connecticut Delaware	-					
			District of Columbia	-					
			Florida						
			Georgia						
			Hawaii	-					
			Idaho	-					
			Indiana	1					
			Iowa						
			Kansas	-					
			Kentucky Louisiana	-					
			Maine	1					
			Maryland						
			Massachusetts						
			Michigan	-					
			Minnesota Mississippi	-					
				-					
			IMISSOURI						
			Missouri Montana Nebraska	-					

SSA Retirem MID: AshNI		nator v3 JMYA9c9JA==	underlined & italicized: RE-ORDER pink: ADDITION						
Date:	3/1/2008	3	blue +>: REWORDING						
			SSA Retirement Estimator v3 CUSTOM QUESTI						
	Skip								
	Logic		Answer Choices			Single or	Required		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Ý/N	Special Instructions	CQ Label
			Nevada	-					
			New Hampshire New Jersey	-					
			New Mexico	-					
			New York	1					
			North Carolina	1					
			North Dakota	1					
			Ohio	1					
			Oklahoma	1					
			Oregon						
			Pennsylvania						
			Rhode Island						
			South Carolina						
			South Dakota	-					
			Tennessee	-					
			Texas Utah	-					
			Vermont	-					
			Virginia	-					
			Washington	1					
			West Virginia	1					
			Wisconsin	1					
			Wyoming	1					
			American Samoa	1					
			Guam	1					
			Northern Mariana Islands						
			Puerto Rico						
			US Virgin Islands						
			Bajo Nuevo Bank	1					
			Baker Island	-					
			Howland Island	-					
			Jarvis Island Johnston Atoll	-					
			Kingman Reef	-					
			Midway Atoll	1					
			Navassa Island	1					
			Palmyra Atoll	1					
			Serranilla Bank						
			Wake Island						
			Other - Please specify	G					
EDO05331	G	Please specify where you live.			Text field, <100 char			Skip Logic Group	Other Locatio
EDO05332		What is the highest level of education you have completed?		-	Drop down, select one	Single	N	Skip Logic Group	Education
			Some high school	-				Change to Skip Logic so	
			High school diploma or equivalent					that it can be a drop down question.	
			Some college, but no degree	-				down question.	
			Associate's degree	+					
			Bachelor's degree Master's degree	1					
			Professional degree (MD, JD, etc)	1					
			Doctorate degree (PhD)	1					
			Prefer not to answer	1					
			Other, please specify	x					
ED005333	x	Please specify the highest level of education you have			Text field <100 char		N	Skin Logic Group	Other Educatio

Text field, <100 char

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Social Security Administration SSA Retirement Estimator v3

EDO05333

Х

Please specify the highest level of education you have completed.

Ν

Skip Logic Group

Other Education

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			SSA Retirement Estimator v3 CUSTOM QUESTION LIST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	
ENEDO05312		What is your preferred speaking language?	English		Radio button, one-up vertical	Single	

Required	
Y/N	Special Instructions
¥	Skip Logic Group

SSA Retireme MID: VAdII9V	ecurity Administration red & strike-through: DELETE irement Estimator v3 underlined & italicized: RE-ORDER dll9VQFstVQBhNYFkAxw== pink: ADDITION 3/1/2008 blue +>: REWORDING							
			SSA Retirement Estimator v3 CUSTOM QUESTION LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi		
SPED005312		¿Cuál es su preferencia de idioma al hablar?	Inglés		Radio button, one-up vertical	Single		

Required	
Y/N	Special Instructions
¥	Skip Logic Group

Social Security Administration SSA Retirement Estimator v3 MID: AshNI5IMspIFJJMYA9c9JA== Date: 3/1/2008

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			SSA Retirement Estimator v3 CUSTOM QUESTI	ON LIST					
	Skip Logic		Answer Choices			Single or	Required		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Special Instructions	CQ Label
ED005312		What is your preferred speaking language?	English	1	Radio button, one-up vertical	Single	Y	Skip Logic Group	Pref. Language
			Spanish	A					
			Other, please specify	В	T				
ED005313 ED005314	B	What other language do you speak? What other SSA internet service would you like to see in	File a Claim		Text field, <100 char Checkbox, one-up vertical	Multi	N N	Skip Logic Group Skip Logic Group	Other Lang. SSA Services
ED005314	^	Spanish? (check all that apply)	File an Appeal	-	Checkbox, one-up venical	wuru	IN	Skip Logic Group	SSA Services
			Apply for Medicare Subsidy	1					
			Business Services Online	1					
EDO05315		How did you first learn about the Retirement Estimator?	Search engine		Radio button, one-up vertical	Single	Y	OPS Group	Learned about RE
			Linked from another website	1		, i i i i i i i i i i i i i i i i i i i			
			From an SSA representative	1					
			SSA publication						
			From my Annual Social Security Statement						
			Newspaper, magazine or other media	4					
			My employer or Human Resources department	-					
			My financial advisor Word of mouth	-					
			Other, please specify	c					
EDO05316	С	Other learned about						OPS Group	Other learned
					Text field, <100 char		N		about
EDO05317		Have you ever sought advice on retirement/financial	Yes	D	Drop down, select one	Single	Y	Skip Logic Group	Sought Advice
		planning or saving strategies?	No						
EDO05318	D	From what source have you sought advice on retirement/financial planning or saving strategies.	Family/Friend Financial professional	-	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Advice Source
			Internet	-					
			Other	1					
EDO05319		Which statement best describes how you completed the	I completed it for myself without assistance from anyone else		Radio button, one-up vertical	Single	Y		Assistance
		Retirement Estimator?	I completed it for myself with assistance from a friend or family member	1					
			I completed it for myself with assistance from a professional	1					
			Other	-					
EDO05320		Did the Retirement Estimator help you decide at what age to			Radio button, one-up vertical	Single	Y		Help Decision
		claim benefits?				9	-		
			No						
EDO05321		At what age do you plan to file for benefits?	62		Drop down, select one	Single	Y	Skip Logic Group	Age to File
			63	-				Change to Skip Logic so that it can be a drop	
			64	-				down guestion.	
			66	1				4	
			67	1					
			68	1					
			69						
			70	1					
			71 or older						
ED005322	E	Please specify the age at which you intend to file for benefits.	Other, please specify	E	Text field, <100 char		N	Skip Logic Group	Other Age
20003322	-	lease speeny the age at which you mend to file for benefits.					i v	onip Logic Group	Outer Age
EDO05323		When do you expect to file for retirement benefits?	Within 12 months		Radio button, one-up vertical	Single	Y		Expect to File
			1 to 3 years	4				1	
			More than 3 but less than 6 years	-				1	
			More than 6 years Don't Know	-					
EDO05324		How do you plan to file for retirement benefits?	I prefer to file my retirement application online		Radio button, one-up vertical	Single	Y		How to File
22000024			By telephone interview	1	- and button, one-up ventical	Single			
			Face-to-face in my local SSA field office	1					
			Online with telephone or in-person assistance, if needed]					

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Date	3/1/2008	

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			SSA Retirement Estimator v3 CUSTOM QUESTIO	ON LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
55005005			Don't Know		De die laattere van van de stie el	Circula	V		Assessatish Osel
EDO05325		Did you accomplish your primary purpose in using the Retirement Estimator?	Yes No	F	Radio button, one-up vertical	Single	Y		Accomplish Goal
			Still Trying	F					
EDO05326		If you did not accomplish your primary purpose in using the Retirement Estimator, please tell us why you were not able to do so.			Text area, no char limit	Single	N		OE_Did not accomplish
EDO05327		Have you ever used the SSA Retirement Planner?	Yes		Radio button, one-up vertical	Single	Y		RE Planner
			No						
EDO05328		What do you plan to do next in regards to getting answers	Don't know what that is Nothing, the Retirement Estimator provided what I needed		Radio button, one-up vertical	Single	Y		Do Next
20003320		about your estimated retirement?	Call Social Security's 800 number		radio button, one-up ventcai	Single			DOMENT
			Call my local Social Security office	1					
			Visit my local Social Security office	1					
			Try finding the answers on the Social Security website						
			Try the Retirement Estimator again	1					
EDO05329		What is your and	Don't Know		Dran down coloct one	Cinala	N		100
ED005329		What is your age ?	Under 18 18-20	-	Drop down, select one	Single	N		Age
			21-30	-					
			31-40	1					
			41-50	1					
			51-55						
			56 57						
			57	-					
			58 59 60 61	-					
			60	-					
			61	1					
			62 63]					
			63						
			64	-					
			65 66	-					
			67 or older	1					
			Prefer not to answer						
EDO05330		Where do you live?	Alabama		Drop down, select one	Single	N	Skip Logic Group	Location
			Alaska					Change to Skip Logic so	
			Arizona Arkansas	-				that it can be a drop down question.	
			California						
			Colorado						
			Connecticut						
			Delaware	_					
			District of Columbia	-					
			Florida Georgia	-					
			Hawaii						
			Idaho						
			Illinois						
			Indiana						
			lowa						
			Kansas Kentucky	-					
			Louisiana						
			Maine						
			Maryland						
			Massachusetts						
			Michigan						
			Minnesota	-					
			Mississippi Missouri	-					
			Montana						
			Nebraska	1					

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ate:	3/1/2008		blue +>: REWORDING						
			SSA Retirement Estimator v3 CUSTOM QUESTI						
	Skip								
	Logic		Answer Choices			Single or	Required		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Ý/N	Special Instructions	CQ Lab
			Nevada	-					
			New Hampshire New Jersey	-					
			New Mexico	-					
			New York	-					
			North Carolina	1					
			North Dakota	1					
			Ohio						
			Oklahoma						
			Oregon						
			Pennsylvania						
			Rhode Island						
			South Carolina						
			South Dakota						
			Tennessee	-					
			Texas	-					
			Utah	-					
			Vermont	-					
			Virginia	-					
			Washington West Virginia	-					
			Wisconsin	-					
			Wyoming	-					
			American Samoa	1					
			Guam	1					
			Northern Mariana Islands	1					
			Puerto Rico	1					
			US Virgin Islands	1					
			Bajo Nuevo Bank	1					
			Baker Island						
			Howland Island						
			Jarvis Island						
			Johnston Atoll	1					
			Kingman Reef						
			Midway Atoll	-					
			Navassa Island	-					
			Palmyra Atoll Serranilla Bank	-					
			Serranilla Bank Wake Island	-					
			Other - Please specify	G					
0005331	G	Other location> Please specify where you live.			Text field, <100 char		N	Skip Logic Group	Other Loc
005332		What is the highest level of education you have completed?	No high school		Drop down, select one	Single	N	Skip Logic Group	Educati
			Some high school					Change to Skip Logic so	
			High school diploma or equivalent	1				that it can be a drop	
			Some college, but no degree	1				down question.	
			Associate's degree						
			Bachelor's degree						
			Master's degree	1					
			Professional degree (MD, JD, etc)]					
			Doctorate degree (PhD)						
			Prefer not to answer						
			Other, please specify	x					
EDO05333	X	Other education level> Please specify the highest level of			Text field, <100 char		N	Skip Logic Group	Other Educ
		education you have completed.							

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Social Security Administration SSA Retirement Estimator v3

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	SSA Retirement Estimator v3 CUSTOM QUESTION LIST									
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi				
ENEDO05312		What is your preferred speaking language?	English		Radio button, one-up vertical	Single				

Required	
Y/N	Special Instructions
Y	Skip Logic Group

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	SSA Retirement Estimator v3 CUSTOM QUESTION LIST								
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi			
SPEDO05312		¿Cuál es su preferencia de idioma al hablar?	Inglés		Radio button, one-up vertical	Single			

Required	
Y/N	Special Instructions
Y	Skip Logic Group

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		SSA Retirement Estimator v4 CUSTC	M QUEST	ION LIST				
Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
	How did you first learn about the Retirement Estimator?	Search engine Linked from another website From an SSA representative SSA publication From my Annual Social Security Statement Newspaper, magazine or other media My employer or Human Resources department My financial advisor Word of mouth Other, please specify	C2 C2	Radio button, one-up vertical	Single	Y	Skip Logic Group	Learned about RE
	Please specify how you first learned about the Retirement Estimator.			Text field, <100 char		N	Skip Logic Group	Other learned about
	Please specify the website that led you to the Retirement Estimator			Text field, <100 char		N	Skip Logic Group	OE Website
	How often do you use the Retirement Estimator?	This was the first time Every few months or less often Monthly Weekly Several times a week Daily/more than once a day	-	Radio button, one-up vertical	Single	Y		Frequency
	When do you expect to file for retirement benefits?	Within 12 months 1 to 3 years More than 3 but less than 6 years 6 years or more Don't Know	-	Radio button, one-up vertical	Single	Y		Expect to File
	How do you plan to file for retirement benefits?	I prefer to file my retirement application online By telephone interview Face-to-face in my local SSA field office		Radio button, one-up vertical	Single	Y		How to File

Radio button, one-up vertical

Text area, no char limit

F

Single

Single

Υ

Ν

Online with telephone or in-person assistance, if needed

Don't Know

Yes

No

Did the Retirement Estimator provide you with all the benefit estimates you were seeking today?

What other benefit estimates were you trying to obtain?

Skip Logic Group

Skip Logic Group

Accomplish Goal

OE_Did not accomplish

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		SSA Retirement Estimator v4 CUST	OM QUEST	TION LIST				
Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
	Do you believe the retirement estimate(s) provided to you was/were based on your entire Social Security earnings record?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	RE Based on Earnings
	Please explain why you think that the retirement estimate(s) was/were not based on your entire Social Security earnings record?	No	G	Text area, no char limit	Single	N	Skip Logic Group	OE_Not based on earnings
	How would you describe your navigation experience on the SSA site today prior to arriving at the Retirement Estimator? (Please select all that apply)	I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator I had difficulty because the links did not take me where I expected I had difficulty because I experienced technical difficulties (error messages, broken links, etc.) I had a navigation difficulty not listed above:		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Navigation Experience
	Please describe your navigation difficulty and identify where on the Social Security website this problem occurred			Text area, no char limit		N	Skip Logic Group	Other Difficulty
	Prior to visiting the Retirement Estimator, have you used any of the following resources to prepare for your application for retirement? (Please select all that apply)	Social Security's Online Retirement Planner SSA Home Page The Online Social Security Statement in the my Social Security section Frequently Asked Questions (FAQ) Instructional video on the online application page Other resource on the SSA website I did not use any resources to prepare	A	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Other Resources
	Please describe what other resources you used to help prepare for your retirement application			Text area,no char limit		N		OPS Other Resources
	What do you plan to do next on the Social Security website to continue your pre-retirement preparations?	Nothing, the Retirement Estimator provided what I needed		Radio button, one-up vertical	Single	Y		Do Next
		Call Social Security's 800 number						
		Call my local Social Security office Visit my local Social Security office						
		Try finding the answers on the Social Security website						
		Try the Retirement Estimator again						
		Don't Know						
	Please describe what you plan to do next to continue your pre-retirement preparation	Other	A	Text area, no char limit		N		OPS Do Next
	Have you registered for a my Social Security account?	Yes	A	Radio button, one-up vertical	Single	Y	Skip Logic	Have mySSA Account
A	What is the <u>main reason</u> you have not registered for a <i>my</i> Social Security account?	NO I am unaware of what a <i>my</i> Social Security account is.		Radio button, one-up vertical	Single	Y	Skip Logic	Why Not Have mySSA Account
		I tried to register for a <i>my</i> Social Security account, but was unsuccessful.						

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		SSA Retirement Estimator v4 CUSTO	M QUEST	ION LIST				
Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
		I am currently trying to register for a <i>my</i> Social Security account.						
		I do not want a <i>my</i> Social Security account.						
		Other (please specify):	AA					
AA	Please tell us why you have not registered for a <i>my</i> Social Security account.			Text field, no char limit	Single	N	Skip Logic	OPS_Why Not Have mySSA Account
	What is your age ?	Under-26 Under 30 30 to 39 40 to 49 50 to 54 55 to 59 60 to 61 62 to 63 64 to 65 25 to 59 60 to 61 65 to 59 60 to 61 62 to 63 64 to 65 25 to 59 60 to 61 62 to 63 64 to 65 75 to 59 60 to 61 62 to 63 64 to 65 75 to 59 60 to 61 67 to 61 67 to 63 68 to 69 79 to 61 69 to 61 60 to		Drop down, select one	Single	N		Age

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		SSA Retirement Estimator v4 CUSTC	M QUEST	ION LIST				
Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
	How did you first learn about the Retirement Estimator?	Search engine Linked from another website From an SSA representative SSA publication From my Annual Social Security Statement Newspaper, magazine or other media My employer or Human Resources department My financial advisor Word of mouth Other, please specify	C2 C2	Radio button, one-up vertical	Single	Y	Skip Logic Group	Learned about RE
	Please specify how you first learned about the Retirement Estimator.			Text field, <100 char		N	Skip Logic Group	Other learned about
	Please specify the website that led you to the Retirement Estimator			Text field, <100 char		N	Skip Logic Group	OE Website
	How often do you use the Retirement Estimator?	This was the first time Every few months or less often Monthly Weekly Several times a week Daily/more than once a day	-	Radio button, one-up vertical	Single	Y		Frequency
	When do you expect to file for retirement benefits?	Within 12 months 1 to 3 years More than 3 but less than 6 years 6 years or more Don't Know	-	Radio button, one-up vertical	Single	Y		Expect to File
	How do you plan to file for retirement benefits?	I prefer to file my retirement application online By telephone interview Face-to-face in my local SSA field office		Radio button, one-up vertical	Single	Y		How to File

Radio button, one-up vertical

Text area, no char limit

F

Single

Single

Υ

Ν

Online with telephone or in-person assistance, if needed

Don't Know

Yes

No

Did the Retirement Estimator provide you with all the benefit estimates you were seeking today?

What other benefit estimates were you trying to obtain?

Skip Logic Group

Skip Logic Group

Accomplish Goal

OE_Did not accomplish

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		SSA Retirement Estimator v4 CUST	OM QUEST	TION LIST				
Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
	Do you believe the retirement estimate(s) provided to you was/were based on your entire Social Security earnings record?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	RE Based on Earnings
	Please explain why you think that the retirement estimate(s) was/were not based on your entire Social Security earnings record?	No	G	Text area, no char limit	Single	N	Skip Logic Group	OE_Not based on earnings
	How would you describe your navigation experience on the SSA site today prior to arriving at the Retirement Estimator? (Please select all that apply)	I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator I had difficulty because the links did not take me where I expected I had difficulty because I experienced technical difficulties (error messages, broken links, etc.) I had a navigation difficulty not listed above:		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Navigation Experience
	Please describe your navigation difficulty and identify where on the Social Security website this problem occurred			Text area, no char limit		N	Skip Logic Group	Other Difficulty
	Prior to visiting the Retirement Estimator, have you used any of the following resources to prepare for your application for retirement? (Please select all that apply)	Social Security's Online Retirement Planner SSA Home Page The Online Social Security Statement in the my Social Security section Frequently Asked Questions (FAQ) Instructional video on the online application page Other resource on the SSA website I did not use any resources to prepare	A	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Other Resources
	Please describe what other resources you used to help prepare for your retirement application			Text area,no char limit		N		OPS Other Resources
	What do you plan to do next on the Social Security website to continue your pre-retirement preparations?	Nothing, the Retirement Estimator provided what I needed		Radio button, one-up vertical	Single	Y		Do Next
		Call Social Security's 800 number						
		Call my local Social Security office Visit my local Social Security office						
		Try finding the answers on the Social Security website						
		Try the Retirement Estimator again						
		Don't Know						
	Please describe what you plan to do next to continue your pre-retirement preparation	Other	A	Text area, no char limit		N		OPS Do Next
	Have you registered for a my Social Security account?	Yes	A	Radio button, one-up vertical	Single	Y	Skip Logic	Have mySSA Account
A	What is the <u>main reason</u> you have not registered for a <i>my</i> Social Security account?	NO I am unaware of what a <i>my</i> Social Security account is.		Radio button, one-up vertical	Single	Y	Skip Logic	Why Not Have mySSA Account
		I tried to register for a <i>my</i> Social Security account, but was unsuccessful.						

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		SSA Retirement Estimator v4 CUSTO	M QUEST	ION LIST				
Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
		I am currently trying to register for a my Social Security account.						
		I do not want a <i>my</i> Social Security account.						
		Other (please specify):	AA					
AA	Please tell us why you have not registered for a <i>my</i> Social Security account.			Text field, no char limit	Single	N	Skip Logic	OPS_Why Not Have mySSA Account
	What is your age ?	Under 25 26 to 50 51 to 55 56 to 60 64 62 63 64 65 66 66 67 and over 25 to 54 55 to 59 60 to 61 62 to 63 64 to 65 66 and over Prefer not to answer		Drop down, select one	Single	Ν		Age

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			SSA Retirement Estimator v4 CUSTO	M QUESTION L	ST	_			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
			Search engine Linked from another website From an SSA representative SSA publication From my Annual Social Security Statement Newspaper, magazine or other media My employer or Human Resources department My financial advisor Word of mouth Other, please specify	C2	Radio button, one-up vertical	Single	Y	Skip Logic Group	Learned about RI
	С	Please specify how you first learned about the Retirement Estimator.			Text field, <100 char		N	Skip Logic Group	Other learned about
	C2	Please specify the website that led you to the Retirement Estimator			Text field, <100 char			Skip Logic Group	OE Website
		How often do you use the Retirement Estimator?	This was the first time Every few months or less often Monthly Weekly Several times a week Daily/more than once a day		Radio button, one-up vertical	Single	Y		Frequency
		When do you expect to file for retirement benefits?	Within 12 months 1 to 3 years More than 3 but less than 6 years 6 years or more Don't Know		Radio button, one-up vertical	Single	Y		Expect to File
		How do you plan to file for retirement benefits?	I prefer to file my retirement application online By telephone interview Face-to-face in my local SSA field office Online with telephone or in-person assistance, if needed Don't Know		Radio button, one-up vertical	Single	Y		How to File
		Did the Retirement Estimator provide you with all the benefit estimates you were seeking today?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	Accomplish Goal
	F	What other benefit estimates were you trying to obtain?	No	F	Text area, no char limit	Single	N	Skip Logic Group	OE_Did not accomplish

 Do you believe the retirement estimate(s) provided to you was/were based on your entire Social Security earnings
 Yes
 Radio button, one-up vertical
 Single
 Y
 Skip Logic Group
 RE Based on Earnings

 No
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			SSA Retirement Estimator v4 CUSTOM QU	ESTION L	IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special	CQ Label
	G	Please explain why you think that the retirement		Chap to	Text area, no char limit	Single	N	Skip Logic Group	OE_Not based
		estimate(s) was/were not based on your entire Social Security earnings record?							earnings
		How would you describe your navigation experience on the SSA site today prior to arriving at the Retirement Estimator? (Please select all that apply)	I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator	_	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Navigation Experience
			I had difficulty because the links did not take me where I expected						
			I had difficulty because I experienced technical difficulties (error						
			messages, broken links, etc.) I had a navigation difficulty not listed above:	A					
	A	Please describe your navigation difficulty and identify where on the Social Security website this problem occurred	· · · · · · · · · · · · · · · · · · ·		Text area, no char limit		N	Skip Logic Group	Other Difficu
		Prior to visiting the Retirement Estimator, have you used		_	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Other Resour
		any of the following resources to prepare for your application for retirement? (Please select all that apply)	SSA Home Page The Online Social Security Statement in the my Social Security section	-					
			Frequently Asked Questions (FAQ) Instructional video on the online application page Other resource on the SSA website	A					
			I did not use any resources to prepare						
	A	Please describe what other resources you used to help prepare for your retirement application			Text area, no char limit		N		OPS Other Resources
		What do you plan to do next on the Social Security website to continue your pre-retirement preparations?	Nothing, the Retirement Estimator provided what I needed		Radio button, one-up vertical	Single	Y		Do Next
			Call Social Security's 800 number						
			Call my local Social Security office						
			Visit my local Social Security office Try finding the answers on the Social Security website			_			
			Try the Retirement Estimator again						
			Don't Know						
	A	Please describe what you plan to do next to continue	Other	A	Text area, no char limit		N		OPS Do Ne
		your pre-retirement preparation							
		Have you registered for a <i>my</i> Social Security account?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic	Have mySS Account
			No	Α					
	A	What is the <u>main reason</u> you have not registered for a my Social Security account?	I am unaware of what a <i>my</i> Social Security account is. I tried to register for a <i>my</i> Social Security account, but was		Radio button, one-up vertical	Single	Y	Skip Logic	Why Not Ha mySSA Acco
_			unsuccessful.						
			I am currently trying to register for a <i>my</i> Social Security account.						
			I do not want a <i>my</i> Social Security account. Other (please specify):	AA					
	AA	Please tell us why you have not registered for a <i>my</i> Social Security account.	and Grande objective		Text field, no char limit	Single	N	Skip Logic	OPS_Why f Have mySS Account
		What is your age ?	Under 25		Drop down, select one	Single	N		Age
	1		26 to 50			1 -		1	-

Social Security Administration SSA Retirement Estimator v4 MID: dwYM9t9oIVIhBdRVhFxhlw4C Date: 10/6/2010			red & strike-through: DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING						
SSA Retirement Estimator v4 CUSTOM QUESTION LIST									
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
			51 to 55 56 to 60 61 62 63 64 65 66 66 67 and over Prefer not to answer						

Social Secu SSA Retirem MID: dwYM9 Date:	ent Estin	nator v4 BdRVhFxhlw4C	red & strike-through : DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING						
			SSA Retirement Estimator v4 CUSTOM QL	JESTION L	IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
			Search engine Linked from another website From an SSA representative SSA publication From my Annual Social Security Statement Newspaper, magazine or other media My employer or Human Resources department My financial advisor Word of mouth Other, please specify	C2	Radio button, one-up vertical	Single	Y	Skip Logic Group	Learned about RE
	С	Please specify how you first learned about the Retirement Estimator.			Text field, <100 char		N	Skip Logic Group	Other learned about
	C2	Please specify the website that led you to the Retirement Estimator			Text field, <100 char		N	Skip Logic Group	OE_Website
			This was the first time Every few months or less often Monthly Weekly Several times a week Daily/more than once a day		Radio button, one-up vertical	Single	Y		Frequency
			Within 12 months 1 to 3 years More than 3 but less than 6 years 6 years or more Don't Know		Radio button, one-up vertical	Single	Y		Expect to File

	How do you plan to file for retirement benefits?	I prefer to file my retirement application online		Radio button, one-up vertical	Single	Y		How to File
		By telephone interview						
		Face-to-face in my local SSA field office						
		Online with telephone or in-person assistance, if needed						
		Don't Know						
	Did you accomplish your primary purpose in using the Retirement Estimator?- Did the Retirement Estimator provide you with all the benefit estimates you were seeking today?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	Accomplish Goal
		No	F					
		Still Trying	Ē					
F	If you did not accomplish your primary purpose in using the Retirement Estimator, please tell us why you were no able to do so What other benefit estimates were you trying to obtain?			Text area, no char limit	Single	N	Skip Logic Group	OE_Did not accomplish
	Do you believe the retirement estimate(s) provided to you was/were based on your entire Social Security earnings record?			Radio button, one-up vertical	Single	Y	Skip Logic Group	RE Based on Earnings
		No	G					

Social Security Administration
SSA Retirement Estimator v4
MID: dwYM9t9olVlhBdRVhFxhlw4C

Date: 10/6/2010

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		<u>.</u>	SSA Retirement Estimator v4 CUSTOM QU	ESTION L	IST		1		
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
	G	Please explain why you think that the retirement estimate(s) was/were not based on your entire Social			Text area, no char limit	Single	N	Skip Logic Group	OE_Not based of earnings
		estimate(s) was were not based on your entire social Security earnings record?							earnings
		How would you describe your navigation experience on the SSA site today prior to arriving at the Retirement Estimator? (Please select all that apply)	I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Navigation Experience
			I had difficulty because the links did not take me where I expected I had difficulty because I experienced technical difficulties (error	-					
			messages, broken links, etc.)						
			I had a navigation difficulty not listed above:	Α					
	A	Please describe your navigation difficulty and identify where on the Social Security website this problem occurred			Text area, no char limit		N	Skip Logic Group	Other Difficulty
			Social Security's Online Retirement Planner	_	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Other Resource
		any of the following resources to prepare for your application for retirement? (Please select all that apply)	SSA Home Page The Online Social Security Statement in the my Social Security section	-					
			Frequently Asked Questions (FAQ)						
			Instructional video on the online application page	_					
			Other resource on the SSA website I did not use any resources to prepare	A					
	A	Please describe what other resources you used to help prepare for your retirement application			Text area, no char limit		N		OPS Other Resources
		What do you plan to do next on the Social Security website to continue your pre-retirement preparations?	Nothing, the Retirement Estimator provided what I needed		Radio button, one-up vertical	Single	Y		Do Next
			Call Social Security's 800 number						
			Call my local Social Security office						
			Visit my local Social Security office Try finding the answers on the Social Security website						
			Try the Retirement Estimator again						
			Don't Know						
			Other	Α					
	A	Please describe what you plan to do next to continue your pre-retirement preparation			Text area, no char limit		N		OPS Do Next
		What is your age ?	Under 25		Drop down, select one	Single	N		Age
			26 to 50	-					
			51 to 55 56 to 60	-					
			61						
			62						
			63 64	-					
			65	-					
			66						
			67 and over	4					
			Prefer not to answer		1				

Social Secu SSA Retirem MID: dwYM9 Date:	nent Estim	nator v4 8dRVhFxhlw4C	red & strike-through : DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING						
			SSA Retirement Estimator v4 CUSTOM QUI	STION L	IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
BJL2254		How did you first learn about the Retirement Estimator?	Search engine Linked from another website From an SSA representative SSA publication From my Annual Social Security Statement Newspaper, magazine or other media My employer or Human Resources department My financial advisor Word of mouth Other, please specify	C2 C2	Radio button, one-up vertical	Single	Y	Skip Logic Group	Learned about R
BJL2255	С	Other learned about Please specify how you first learned about the Retirement Estimator.			Text field, <100 char		N	Skip Logic Group	Other learned about
	C2	Please specify the website that led you to the Retirement Estimator			Text field, <100 char		N	Skip Logic Group	OE Website
		How often do you use the Retirement Estimator?	This was the first time Every few months or less often Monthly Weekly Several times a week Daily/more than once a day	-	Radio button, one-up vertical	Single	Y		Frequency
BJL2263		When do you expect to file for retirement benefits?	Within 12 months 1 to 3 years More than 3 but less than 6 years More than 6 years - 6 years or more Don't Know	-	Radio button, one-up vertical	Single	Y		Expect to File
BJL2264		How do you plan to file for retirement benefits?	I prefer to file my retirement application online By telephone interview Face-to-face in my local SSA field office Online with telephone or in-person assistance, if needed Don't Know	-	Radio button, one-up vertical	Single	Y		How to File
BJL2265		Did you accomplish your primary purpose in using the	Yes No Still Trying	F	Radio button, one-up vertical	Single	Y	Skip Logic Group	Accomplish Goa
BJL2266	F	If you did not accomplish your primary purpose in using the Retirement Estimator, please tell us why you were not able to do so.			Text area, no char limit	Single	N	Skip Logic Group	OE_Did not accomplish
BJL2267		How would you describe your navigation experience on the SSA site today prior to arriving at the Retirement Estimator? (Please select all that apply)	I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator I had difficulty because the links did not take me where I expected I had difficulty because I experienced technical difficulties (error messages, broken links, etc.) I had a navigation difficulty not listed above:	A	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Navigation Experience
BJL2268	A	Please describe your navigation difficulty and identify where on the Social Security website this problem occurred			Text area, no char limit		N	Skip Logic Group	Other Difficulty

Social Secu SSA Retirem MID: dwYM9 Date:	nent Estim	ator v4 d RVhFxhlw4C	red & strike through : DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING						
			SSA Retirement Estimator v4 CUSTOM QU	JESTION L	IST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
		any of the following resources to prepare for your application for retirement? (Please select all that apply)	SSA Home Page The Online Social Security Statement in the my Social Security section Frequently Asked Questions (FAQ) Instructional video on the online application page Other resource on the SSA website Idd not use any resources to prepare	A					
MAD0043084	A	Please describe what other resources you used to help prepare for your retirement application			Text area, no char limit		N		OPS Other Resources
BJL2270		What do you plan to do next on the Social Security website to continue your pre-retirement preparations?	Nothing, the Retirement Estimator provided what I needed		Radio button, one-up vertical	Single	Y		Do Next
			Call Social Security's 800 number						
			Call my local Social Security office						
			Visit my local Social Security office						
			Try finding the answers on the Social Security website						
			Try the Retirement Estimator again						
			Don't Know						
			Other	Α					
MAD0043085	A	Please describe what you plan to do next to continue your pre-retirement preparation			Text area, no char limit		N		OPS Do Next
BJL2273		What is your age ?	Under 25 26 to 50 51 to 55 56 to 60 61 62 63 64 65 66 67 and over Prefer not to answer		Drop down, select one	Single	N		Age

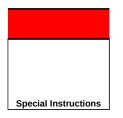
Social Secu SSA Retirem MID: p00Idw Date:	nent Estima	ntor v4 A9UUtZ5Ng4C	red & strike through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue +>: REWORDING						
	SSA Retirement Estimator v4 CUSTOM QUESTION LIST								
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi			

Required Y/N	Special Instructions

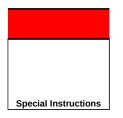
Social Security A SSA Retirement E MID: p00ldwE4ss Date:	stimator v₄	ı JtZ5Ng4C	red & strike-through: DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING		
			SSA Retirement Estimator v4 CUSTOM QUESTION	LIST	
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)

Single or	Required	
Multi	Y/N	Special Instructions

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	SSA Retirement Estimator v4 CUSTOM QUESTION LIST						
Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	



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	SSA Retirement Estimator v4 CUSTOM QUESTION LIST						
Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	



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			SSA Retirement Estimator v4 CUSTOM QUESTION LIST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	

Required Y/N	Special Instructions

Social Secu SSA Retirem MID: p00Idw Date:	nent Estima	ntor v4 A9UUtZ5Ng4C	red & strike through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue +>: REWORDING				
			SSA Retirement Estimator v4 CUSTOM QUESTION LIST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	

Required Y/N	Special Instructions

Social Secu SSA Retirem MID: p00Idw Date:	nent Estima	ntor v4 A9UUtZ5Ng4C	red & strike through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue +>: REWORDING				
			SSA Retirement Estimator v4 CUSTOM QUESTION LIST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	

Required Y/N	Special Instructions

Social Secu SSA Retirem MID: p00Idw Date:	nent Estima	ntor v4 A9UUtZ5Ng4C	red & strike through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue +>: REWORDING				
			SSA Retirement Estimator v4 CUSTOM QUESTION LIST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	

Required Y/N	Special Instructions

Social	Security Administration
SSA R	etirement Estimator v3
MID: A	shNI5IMspIFJJMYA9c9JA=
Date:	10/6/2010

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blue + -->: REWORDING

			SSA Retirement Estimator v3 CUSTOM QUEST	ION LIST					
010	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skin to	Tune (colort from list)	Single or Multi	Required Y/N	Cassial Instructions	CQ Label
QID EDO05315	Laber	How did you first learn about the Retirement Estimator?		Skip to	Type (select from list) Radio button, one-up vertical	Single	Y	Special Instructions OPS Group	Learned about F
ED005315		How did you first learn about the Retirement Estimator?	Search engine Linked from another website	_	Radio buttori, orie-up vertical	Single	r	OPS Group	Learned about F
			From an SSA representative	-					
			SSA publication	-					
			From my Annual Social Security Statement	-					
			Newspaper, magazine or other media	-					
			My employer or Human Resources department						
			My financial advisor						
			Word of mouth						
			Other, please specify	С					
EDO05316	С	Other learned about			Text field, <100 char		N	OPS Group	Other learned about
EDO05317		Have you ever sought advice on retirement/financial	Yes	D	Drop down, select one	Single	Y	Skip Logic Group	Sought Advice
		planning or saving strategies?	No						
EDO05318	D	From what source have you sought advice on	Family/Friend	_	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Advice Source
		retirement/financial planning or saving strategies.	Financial professional	_					
			Internet Other	-					
EDO05319		Which statement best describes how you completed the Retirement Estimator?	I completed it for myself without assistance from anyone else		Radio button, one-up vertical	Single	Y		Assistance
			I completed it for myself with assistance from a friend or family member I completed it for myself with assistance from a professional	-					
			l completed it for someone else Other	-					
EDO05320		Did the Retirement Estimator help you decide at what age to claim benefits?			Radio button, one-up vertical	Single	Y	Skip Logic Group	Help Decision
CQLiv001008 9	Α	Please tell us why the Retirement Estimator did not help you decide at what age to claim benefits.	No	A	Text area, no char limit		N	Skip Logic Group	OE_Didn't help decide age to claim
EDO05321		At what age do you plan to file for benefits?	62 63	-	Drop down, select one	Single	Y	Skip Logic Group Change to Skip Logic so	Age to File
			64	-				that it can be a drop	
			65	-				down question.	
			66						
			67						
			68						
			69	_					
			70	_					
			71 or older Unsure	_					
			Offsure Other, please specify	E					
EDO05322	E	Please specify the age at which you intend to file for benefits.	Other, please specify		Text field, <100 char		N	Skip Logic Group	Other Age
EDO05323		When do you expect to file for retirement benefits?	Within 12 months		Radio button, one-up vertical	Single	Y		Expect to File
			1 to 3 years			-			
			More than 3 but less than 6 years						
			More than 6 years						
			Don't Know						
EDO05324		How do you plan to file for retirement benefits?	I prefer to file my retirement application online	4	Radio button, one-up vertical	Single	Y		How to File
			By telephone interview	4					
			Face-to-face in my local SSA field office	-				1	
			Online with telephone or in-person assistance, if needed	1	1	1	1	1	1
				-					
EDO05325		Did you accomplish your primary purpose in using the	Yes		Radio button, one-up vertical	Single	Y		Accomplish Go

Social Security Administration
SSA Retirement Estimator v3
MID: AshNI5IMspIFJJMYA9c9JA==
Date: 10/6/2010

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			SSA Retirement Estimator v3 CUSTOM QUESTI	ON LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
EDO05326	F	If you did not accomplish your primary purpose in using the Retirement Estimator, please tell us why you were not able to do so.	Still Trying	F	Text area, no char limit	Single	N		OE_Did not accomplish
ACQLiv001009 3		How would you describe your navigation experience on the SSA site today prior to arriving at the Retirement Estimator? (Please select all that apply)	I had no difficulty navigating/browsing to the Retirement Estimator I had difficulty finding the links to the Retirement Estimator Links often did not take me where I expected I experienced technical difficulties (error messages, broken links, etc.) I had a navigation difficulty not listed above:	A	Checkbox, one-up vertical	Multi	Y	OPS Group	Navigation Experience
ACQLiv001009	A	Other navigation difficulty			Text field, <100 char		N	OPS Group	Other Difficulty
EDO05327		Have you ever used the SSA Retirement Planner?	Yes No Don't know what that is	-	Radio button, one-up vertical	Single	Y		RE Planner
EDO05328			Call social Security's 800 number Call social Security's 800 number Call my local Social Security office Visit my local Social Security office Try finding the answers on the Social Security website Try the Retirement Estimator again Don't Know	-	Radio button, one-up vertical	Single	Y		Do Next
EDO06581		What is your preferred language for conducting business with the Social Security Administration?	English Spanish Other, please specify	A	Radio button, one-up vertical	Single	Y	OPS Group	Preferred languag
EDO06582	A	Other preferred language			Text field, <100 char		N	OPS Group	Other learned about
ED005329			Under 18 18-20 21-30 31-40 41-50 51-55 56 57 58 59 60 60 61 62 63 64 65 66 67 or older Prefer not to answer Alabama		Drop down, select one	Single	N	Skin Logio Group	Age
ED005330		Where do you live?	Alabama Alaska Arizona Arkansas California Colorado Concedo District of Columbia Florida Georgia Hawaii Ildaho Illinois Indiana Iowa Kansas Kentucky		Drop down, select one	Single	N	Skip Logic Group Change to Skip Logic so that it can be a drop down question.	Location

ForeSee Results - Confidential and Proprietary

Social S	ecurity Administration
SSA Ret	irement Estimator v3
MID: Asl	hNI5IMspIFJJMYA9c9JA==
Date:	10/6/2010

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blue + -->: REWORDING

			SSA Retirement Estimator v3 CUSTOM QUESTIC	ON LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
	Laber	Question Text	Louisiana	Skip to	sype (select noin iist)	wutu	T/IN	Special Instructions	CQ Label
			Maine						
			Maryland Massachusetts				1		
			Michigan				1		
			Minnesota				1		
			Mississippi						
			Missouri						
			Montana						
			Nevada						
			New Hampshire						
			New Jersey						
			New Mexico						
			New York North Carolina						
			North Dakota						
			Ohio						
			Oklahoma						
			Oregon						
			Pennsylvania Rhode Island						
			South Carolina						
			South Dakota						
			Tennessee						
			Texas Utah						
			Vermont						
			Virginia						
			Washington						
			West Virginia						
			Wisconsin Wyoming						
			American Samoa						
			Guam						
			Northern Mariana Islands						
			Puerto Rico						
			US Virgin Islands Bajo Nuevo Bank						
			Baker Island						
			Howland Island						
			Jarvis Island						
			Johnston Atoll Kingman Reef						
			Milghan Reel Midway Atoll						
			Navassa Island						
			Palmyra Atoli						
			Serranilla Bank						
			Wake Island Other - Please specify	G					
	G	Please specify where you live.			Text field, <100 char		N	Skip Logic Group	Other Location
EDO05332		What is the highest level of education you have completed?	No high school		Drop down, select one	Single	N	Skip Logic Group	Education
			Some high school					Change to Skip Logic so that it can be a drop	
			High school diploma or equivalent Some college, but no degree					down question.	
			Associate's degree						
			Bachelor's degree						
			Master's degree						
			Professional degree (MD, JD, etc)						
			Doctorate degree (PhD) Prefer not to answer						
			Other, please specify	x					
EDO05333									
ED005333	Х	Please specify the highest level of education you have completed.			Text field, <100 char		N	Skip Logic Group	Other Education

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			SSA Retirement Estimator v3 CUSTOM QUESTI	ON LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	

Required Y/N	Special Instructions

Social Secui SSA Retirem MID: VAdII9 Date:	nent Estima	ntor v3 BhNYFkAxw==	red & strike through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue +>: REWORDING				
			SSA Retirement Estimator v3 CUSTOM QUEST	ON LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	

Required Y/N	Special Instructions