Questionnaire Management Guidelines

Goals:

- One consolidated document to track all model and CQ changes throughout the life of the project
- Questionnaire always matches the live survey
- Easy and error-free way to submit CQ changes
- All changes tracked and reflected in one document (DOT will help)

Basic rules:

- 1 This questionnaire has to match the live survey
- **2** All changes to the live measure need to be tracked and archived in **one document**
- **3 All CQ change requests** have to be submitted using this document
 - SRA: 1) marks up changes and submits the entire document to DOT
 - DOT: 1) archives change request on separate tab
 - 2) implements change(s)
 - 3) updates the document to reflect all implemented changes in the "clean" questionnaire SRA can send to the client and use for future CQ changes
- 4 DOT safeguards correct formats your next CQ changes have to be submitted using one survey document with appropriate color-coding

Questionnaire Skip Set Up Guidelines

Goals:

- Ensure all skip setup included in the questionnaire is consistent with skip logic rules
- Decrease down time due to skip corrections within submitted surveys

Basic Skip Rules:

"Other Please Specify" (OPS) Skip Rules:

Type 1 "Other Please Specify" Rules (Text box to the right of the answer choice "Other, please specify:"):

- 1 OPS questions must be set up as a radio-button or checkbox to have the text box appear next to the answer choice "Other, please specify:"
- 2 The open ended text box for "Other Please Specify" has it's own question ID and needs *full question text* included in questionnaire. (This will be used by clients, SRAs, etc, in the portal and comment cluster to differentiate between OPS questions within a measure)
- 3 The open ended text box has a character limit of 100. No exceptions! if more characters are needed, please request a Type 5 group.
- 4 In the special instructions column, indicate that this is a "OPS Group" for the PARENT and CHILD questions.

Type 5 "Other Please Specify" Rules (More than two questions within question group):

- 1 Open-ended boxes will not show up next to the answer choice "Other" in this type of skip logic. They will pop as separate questions that require additional question text. Please include full question text.
- 2 Radio-button, checkbox or drop-down CQs can have an "other please specify" in this type of skip set up but the text box will pop as a separate question.
- 3 In the special instructions column, indicate that this is a "Skip Logic Group" for the PARENT and CHILD questions.

Please refer to the Current Custom Osts tab for examples (OPS Type 1 and OPS Type 5 are marked in the comment boxes)

General Skip Rules:

- 1 The parent question must come first, and child questions must immediately follow. Skip logic groups cannot be broken up by other questions that are not included within the skip.
- 2 A CO can only have one parent question; a single question CANNOT be triggered by different questions.
- 3 Answers within one question can be set up so that different answer combinations trigger different questions, through the use of "answer groups".
- 4 A question can only be a part of ONE group type i.e. skip logic, matrix, or multiple lists
- 5 Horizontal scale questions CANNOT be parent CQs, but they can be child CQs. NOTE: By changing a horizontal scale question to a dropdown they can become parent questions.
- 6 Open End text guestions cannot be a parent guestions, but they can be child COs.
- 7 Multi-select questions can be used in skip logic.

As a general tip for SRAs: The more complex the skip logic, the more difficult it is to keep the tabs and labels concise in SPRs. It is important to know when to just use filters versus creating skip logic.

Caution: Measures without enhanced/segmented reports might require intricate skip to gather necessary data for standard reports.

Model Instance Name: Fill-in Measure Name

MID: Existing Measure - Please fill in; New Measure - DOT will fill in

Date: Fill In Date

| Fill III Date | | | | |
|---|--------|--|-------|--|
| Model auestions utilize | the | ACSI methodology to determine scores an | nd im | nacts |
| ELEMENTS (drivers of satisfaction) | tric . | CUSTOMER SATISFACTION | u III | FUTURE BEHAVIORS |
| | | | | |
| Content (1=Poor, 10=Excellent, Don't Know) | | Satisfaction (1=Poor, 10=Excellent) | | Likelihood to Return (1=Not Very Likely, 10=Very Likely) |
| 1 Please rate the accuracy of information on this site. | 23 | What is your overall satisfaction with this site? | 26 | How likely are you to return to this site ? |
| 2 Please rate the quality of information on this site. | 24 | How well does this site meet your expectations? | | Recommend (1=Not Very Likely, 10=Very Likely) |
| 3 Please rate the freshness of content on this site. | 25 | How does this site compare to your idea of an ideal website? | 27 | 7 How likely are you to recommend this site to someone else? |
| Functionality (1=Poor, 10=Excellent, Don't Know) | | | | Primary Resource (1=Not Very Likely, 10=Very Likely) |
| 4 Please rate the usefulness of the features provided on this site. | | | | How likely are you to use this site as your primary resource for obtaining information from this organization? |
| 5 Please rate the convenience of the features on this site. 6 Please rate the variety of features on this site. | | | | |
| Look and Feel (1=Poor, 10=Excellent, Don't Know) | | | | |
| Please rate the visual appeal of this site. | | | | |
| 8 Please rate the balance of graphics and text on this site. 9 Please rate the readability of the pages on this site. Navigation (1=Poor, 10=Excellent, Don't Know) | | | | |
| O Please rate how well the site is organized. | | | | |
| 1 Please rate the options available for navigating this site. | | | | |
| 2 Please rate how well the site layout helps you find what you are looking for. | | | | |
| 3 Please rate the number of clicks to get where you want on this site. | | | | |
| Site Performance (1=Poor, 10=Excellent, Don't Know) | | | | |
| 4 Please rate how quickly pages load on this site. | | | | |
| 5 Please rate the consistency of speed from page to page on this site. | | | | |
| 6 Please rate the ability to load pages without getting error messages on this site. | | | | |
| Product Browsing (1=Poor, 10=Excellent, Don't Know) | | | | |
| 7 Please rate the ability to sort products by criteria that are important to you on this | | | | l . |
| Please rate the ability to narrow choices to find the product(s) you are looking for | | | | l . |
| 9 Please rate how well the features on the site help you find the product(s) you are | | | | l . |
| Product Descriptions (1=Poor, 10=Excellent, Don't Know) | | | | l . |
| O Please rate the thoroughness of product descriptions on this site. | | | | l . |
| 1 Please rate how understandable the product descriptions are on this site. | | | | l . |
| 2 Please rate how well the product descriptions provide answers to your questions. | | | | l . |
| Search (1=Poor, 10=Excellent, Don't Know) | | | | l . |
| 3 Please rate the relevance of search results on this site. | | | | l . |
| 4 Please rate the organization of search results on this site. | | | | l . |
| 5 Please rate how well the search results help you decide what to select. | | | | l . |
| 6 Please rate how well the search feature helps you to narrow the results to find | | | | |

| Model Name | BJS V2 |
|-------------|--------------------------|
| Model ID | sMlpVUksx0d8pl1gBA0UMQ4C |
| Partitioned | Yes - 2MQ |
| Date | 1/30/2018 |

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|----|--------------------------------------|--|----|
| | Label | Element Questions | |
| | | Look and Feel (1=Poor, 10=Excellent, Don't Know) | |
| 1 | Look and Feel - Appeal | Please rate the visual appeal of this site. | 16 |
| 2 | Look and Feel - Balance | Please rate the balance of graphics and text on this site. | 17 |
| 3 | Look and Feel - Readability | Please rate the readability of the pages on this site. | 18 |
| | | Site Performance (1=Poor, 10=Excellent, Don't Know) | |
| 4 | Site Performance - Loading | Please rate how quickly pages load on this site. | |
| 5 | Site Performance - Consistency | Please rate the consistency of speed from page to page on this site. | |
| 6 | Site Performance - Completeness | Please rate how completely the page content loads on this site. | |
| | | Navigation (1=Poor, 10=Excellent, Don't Know) | |
| 7 | Navigation - Organized | Please rate how well this site is organized. | |
| 8 | Navigation - Options | Please rate the options available for navigating this site. | |
| 9 | Navigation - Layout | Please rate how well the site layout helps you find what you need. | |
| • | | Information Browsing (1=Poor, 10=Excellent, Don't Know) | |
| 10 | Information Browsing - Sort | Please rate the ability to sort information by criteria that are important to you on this site. | |
| 11 | Information Browsing - Narrow | Please rate the ability to narrow choices to find the information you are looking for on this site. | |
| 12 | Information Browsing - Features | Please rate how well the features on the site help you find the information you need . | |
| | | Site Information (1=Poor, 10=Excellent, Don't Know) | |
| 13 | Site Information - Thoroughness | Please rate the thoroughness of information provided on this site. | |
| 14 | Site Information - Understandable | Please rate how understandable this site's information is. | |
| 15 | Site Information - Answers | Please rate how well the site's information provides answers to your questions . | |

Model Questions

| Label | Satisfaction Questions | |
|--------------------------------|--|----|
| Satisfaction - Overall | What is your overall satisfaction with this site? (1=Very Dissatisfied, 10=Very Satisfied) | 19 |
| Satisfaction - Expectations | How well does this site meet your expectations ? (1=Falls Short, 10=Exceeds) | ı |
| Satisfaction - Ideal | How does this site compare to your idea of an ideal website ? (1=Not Very Close, 10=Very Close) | 20 |
| | | 21 |
| | | 22 |
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| | | |

Red & Strike-Through: Delete
Underlined & Italicized: Pe-order

Pink: Addition Blue: Reword

| Label | Future Behaviors |
|------------------------|--|
| | Return (1=Very Unlikely, 10=Very Likely) |
| Return | How likely are you to return to BJS ? |
| | Recommend (1=Very Unlikely, 10=Very Likely) |
| Recommend | How likely are you to recommend BJS to someone else? |
| | Primary Resource (1=Very Unlikely, 10=Very Likely) |
| Primay Resource | How likely are you to use BJS as your primary resource for obtaining information from this organization? |
| | Follow on Social Media (1=Very Unlikely, 10=Very Likely) |
| Follow on Social Media | How likely are you to follow BJS on social media such as Twitter? |
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BJS V2

red & strike-through: DELETE underlined & italicized: RE-ORDER

MID sMlpVUksx0d8pl1gBA0UMQ4C Date: 1/30/2018

| | | | | CUSTOM QUESTION LIST | | | | | |
|--------------------------|----------------------|--------------|---|--|------------|-----------------|---------------------------|--------------------------------------|----------------------|
| QID | QUESTION META TAG | Skip From | Question Text | Answer Choices | Skip to | Required Y/N | Type | Special Instructions | CQ L char |
| MJ6747Q001 | | | How frequently do you visit this site? | First time | | Y | Radio button, one-up | | Visit Fre Leav |
| | | | | More than once a day | - | | vertical | | you |
| | | | | Daily | | | | | DOT |
| | | | | About once a week | 1 | | | | fill t |
| | | | | About once a month | | | | | par |
| | | | | Every 6 months or less | | | | | out |
| /J6747Q002 | Role | | Which best describes you? | Student | _ | Y | Drop down, select one | Skip Logic Group | Role |
| | | | | Academia | _ | | | | |
| | | | | Research | 4 | | | | |
| | | | | General Public | 4 | | | | |
| | | | | Education/training | - | | | | |
| | | | | Corrections: jails, prisons, parole, probation | - | | | | |
| | | | | Law enforcement Courts and prosecution | - | | | | 1 |
| | | | | Government | - | | | | |
| | | | | Media | | | | | |
| | | | | Elected/Appointed Office | | | | | |
| | | | | Other | Α | | | | |
| /J6747Q003 | | Α | Please tell us your role . | | | N | Text area, no char limit | Skip Logic Group | OE Role |
| IAD0209147 | | | What portions of the site did you visit today? (Please select | Corrections | | Y | Checkbox, one-up vertical | Skip Logic Group | Section Visit |
| | | | all that apply) | | | | | | |
| | | | | Courts | | | | | |
| | | | | Crime Type | _ | | | | |
| | | | | Criminal Justice Data Improvement Program | _ | | | | |
| | | | | Employment and Expenditure | - | | | | |
| | | | | Recidivism | _ | | | | |
| | | | | Indian Country Justice Statistics | - | | | | |
| | | | | Law Enforcement Victims | - | | | | |
| | | | | Other | A | | | | |
| /AN0209644 | | Α | Please tell us which portion(s) of the site you visited today. | Other | | N | Text area, no char limit | Skip Logic Group | OE Section |
| MJ6747Q004 | Primary Reason | | What is your primary reason for visiting the site today? | Research a specific topic or issue | | Y | Drop down, select one | Skip Logic Group | Reason |
| | | | | Access or download a publication | 7 | | | | |
| | | | | Obtain funding information | | | | | |
| | | | | Look up a key statistic or definition | | | | | |
| | | | | Materials for a course I'm teaching | | | | | |
| | | | | Materials for a course I'm taking | _ | | | | |
| | | | | Background information on a topic | _ | | | | |
| | | | | Just browsing | ⊣ . | | | | |
| MJ6747Q005 | | Α | Please tell us why you were visiting today. | Other | A | N | Text area, no char limit | Skip Logio Croup | OE Reason |
| /J6747Q005 /J6747Q006 | Acquisition | A . | How did you find the BJS website? | Search Engine (Google, Yahoo, Bing, etc.) | | Y | Drop down, select one | Skip Logic Group Skip Logic Group | Acquisition |
| 1130747 Q000 | Source | | Thow did you find the boo website: | Joean Cri Erigine (Google, Tarloo, Birly, etc.) | | | Drop down, select one | Skip Logic Group | Source |
| | | | | Email | 1 | | | | 1 |
| | | | | Social Media (Twitter, Facebook) | | | | | |
| | | | | Other | Α | | | | |
| MJ6747Q007 | | Α | Please tell us how you found the BJS website. | | | N | Text area, no char limit | Skip Logic Group | OE_Acq Sou |
| MJ6747Q008 | | | Did you accomplish what you wanted to do today on this site? | Yes | В | Y | Drop down, select one | Skip Logic Group* | Accomplish |
| | | | | No | A,B,C | | | | |
| | | | | Partially | A,B,C | | | | |
| MJ6747Q009 | | Α | Please tell us why you were unable or partially unable to accomplish your task today. | | | N | Text area, no char limit | Skip Logic Group* | OE_Not Accomplish |
| MJ6747Q010 | | В | How would you best describe the information on this site? | Very difficult to understand | | Y | Drop down, select one | Skip Logic Group | Ease of Use |
| | | | | Somewhat difficult to understand | | | | | |
| | | 1 | | 10 1 | | | | | |
| | | | | Somewhat easy to understand Very easy to understand | _ | | | | |

BJS V2

ed & strike-through: DELETE underlined & italicized: RE-ORDER

MID sMlpVUksx0d8pl1gBA0UMQ4C

ink: ADDITION

Date: 1/30/2018

blue + -->: REWORDING **CUSTOM QUESTION LIST** 25 QUESTION Skip Special Required CQ L<mark>charact</mark> META TAG **Answer Choices** Skip to ÝΝ Instructions QID From **Question Text** Type KMJ6747Q011 Radio button, one-up Skip Logic Group Do Next What do you plan to do next? Continue looking on this site vertical Try another website Call for assistance Email for assistance Subscribe to RSS/JUSTSTATS/GovDelivery for notification of updates Other D KMJ6747Q012 D What will you do next? Text area, no char limit Skip Logic Group OE Do Next KMJ6747Q013 Please tell us about your navigation experience. I had no difficulty navigating this site Checkbox, one-up vertical | Mutually Exclusive Navigation was able to navigate to the general area, but could not find Skip Logic Group the specific content I needed Site has too many links Site has too few links Links/labels are difficult to understand Links did not take me where I expected Could not get started or did not know where to begin Had technical difficulties (e.g. broken links, error messages) В Other KMJ6747Q014 Please describe your experience navigating the site. Ν Text area, no char limit Skip Logic Group OE_Navigation KMJ6747Q015 Please tell us what links were broken or the errors N OE Nav Errors Text area, no char limit Skip Logic Group KMJ6747Q016 What data-related resources did you use today? Please Data Analysis Tools Checkbox, one-up vertical Skip Logic Group Tools Α select all that apply. Key Statistics Data Collections Data and Product Finder Did not use any tools Mutually Exclusive KMJ6747Q017 A Were these tools helpful? Yes Radio button, one-up Skip Logic Group Tools_Useful В vertical В No В Partially KMJ6747Q018 Please tell us about your experience with the data analysis N Tools OE Text area, no char limit Skip Logic Group tools and other data-related resources on the BJS website. KMJ6747Q019 PDF What form of data is the most useful to you? Ν Checkbox, two-up vertical Skip Logic Group Data Pref .xlsx (Excel) Csv API None of these Mutually Exclusive Other KMJ6747Q020 OE Data Pref Please tell us what form of data is useful to you. Text area, no char limit Skip Logic Group KMJ6747Q021 Did you use the search feature today? Radio button, one-up Skip Logic Group Search Yes A,B,C vertical No KMJ6747Q022 What **specific search terms** did you use to try to find the N OE Search Text area, no char limit Skip Logic Group information/product? Terms KMJ6747Q023 Were the search results helpful? Radio button, one-up Skip Logic Group Search results Yes vertical No Difficulty with KMJ6747Q024 Did you encounter any difficulty with the search feature? Radio button, one-up Skip Logic Group D vertical Search No KMJ6747Q025 D What type of difficulty did you primarily encounter? Drop down, select one Skip Logic Group What Difficulties

It returned no results. It returned too many results. It returned too few results. Results links were broken.

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MID sMlpVUksx0d8pl1gBA0UMQ4C Date: 1/30/2018

| | | | | CUSTOM QUESTION LIST | | | | | |
|-------------|--------------------------|------|--|--|---------|----------|-------------------------------|------------------|------------------|
| | QUESTION | Skip | | | | Required | | Special | 25 charact |
| QID | META TAG | From | Question Text | Answer Choices | Skip to | Ý/N | Туре | Instructions | CQ Ler limit. |
| | | | | Results were not relevant to my search terms or needs. | | | | | |
| | | | | Results were too similar/redundant. | | | | | |
| | | | | Search required too many attempts. | | | | | |
| | | | | I was not sure what words to use in my search. | | | | | |
| | | | | Search speed was too slow. | | | | | |
| | | | | Search results were not organized well. | 1 | | | | |
| | | | | Other | E | | | | |
| KMJ6747Q026 | | E | Please describe the search difficultie s you experienced. | | | N | Text area, no char limit | Skip Logic Group | OE_ Difficulties |
| KMJ6747Q027 | Demographics: Age | | Please select your age . | Under 18 | | Y | Drop down, select one | | Age |
| | | | | 18 - 24 |] | | | | |
| | | | | 25 - 34 | _ | | | | |
| | | | | 35 - 44 | 1 | | | | |
| | | | | 45 - 54 | 1 | | | | |
| | | | | 55 - 64 | 1 | | | | |
| | | | | 65 or older | 1 | | | | |
| | | | | Prefer not to answer | | | | | |
| KMJ6747Q028 | Demographics: Gender | | Please select your gender . | Male | | Y | Radio button, one-up vertical | | Gender |
| | | | | Female | | | | | |
| | | | | Prefer not to answer | | | | | |
| KMJ6747Q029 | OE_Improve Experience | | If you could improve one thing about this website , what would it be? | | | N | Text area, no char limit | | Improvements |

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MID sMlpVUksx0d8pl1gBA0UMQ4C

Date: 1/30/2018

| QID | QUESTION META TAG | Skip From | Question Text | Answer Choices | Skip to | Required Y/N | Туре | Special Instructions | COLI Char |
|---------------|----------------------|--------------|---|---|------------------|-----------------|---|-------------------------|----------------------|
| MJ6747Q001 | META TAG | FIUIII | , | First time | Skip to | Y | | IIISH UCHOIIS | CQ Ler lin |
| WJ0747Q001 | | | How frequently do you visit this site? | First time | | 1 | Radio button, one-up vertical | | blan |
| | | | | More than once a day | 1 | | | | you |
| | | | | Daily | | | | | DOT |
| | | | | About once a week | | | | | fill |
| | | | | About once a month | | | | | par |
| | | | | Every 6 months or less | | | | | out |
| MJ6747Q002 | Role | | Which best describes you? | Student | 4 | Υ | Drop down, select one | Skip Logic Group | Role |
| | | | | Academia | - | | | | |
| | | | | Research Congred Bublic | - | | | | |
| | | | | General Public Education/training | - | | | | |
| | | | | Corrections: jails, prisons, parole, probation | 7 | | | | |
| | | | | Law enforcement | 7 | | | | |
| | | | | Courts and prosecution | 7 | | | | |
| | | | | Government | | | | | |
| | | | | Media | | | | | |
| | | | | Elected/Appointed Office | 4 . | | | | |
| | | | | Other | A | | | | |
| MJ6747Q003 | | Α | Please tell us your role . | O a mana di a mana | | N | Text area, no char limit | Skip Logic Group | OE Role |
| MAD0209147 | | | What portions of the site did you visit today? (Please select all that apply) | Corrections | | Y | Checkbox, one-up vertical | Skip Logic Group | Section Visit |
| | | | an that apply) | Courts | + | | | | |
| | | | | Crime Type | _ | | | | |
| | | | | Criminal Justice Data Improvement Program | 7 | | | | |
| | | | | Employment and Expenditure | | | | | |
| | | | | Recidivism | | | | | |
| | | | | Indian Country Justice Statistics | _ | | | | |
| | | | | Law Enforcement | _ | | | | |
| | | | | Victims | ┥ . | | | | |
| V/ANI0200644 | | _ | Please tell us which portion(s) of the site you visited today. | Other | Α | N | Text area, no char limit | Skip Logic Group | OF Section |
| MJ6747Q004 | Primary | A | What is your primary reason for visiting the site today? | Research a specific topic or issue | | Y | Drop down, select one | Skip Logic Group | Reason |
| .w.oo7+1 Qoo4 | Reason | | What is your primary reason for visiting the site today: | Tresearon a specime topic of issue | | | Drop down, selectione | CKIP Logic Croup | reason |
| | | | | Access or download a publication | | | | | |
| | | | | Obtain funding information | | | | | |
| | | | | Look up a key statistic or definition | | | | | |
| | | | | Materials for a course I'm teaching | | | | | |
| | | | | Materials for a course I'm taking | _ | | | | |
| | | | | Background information on a topic | _ | | | | |
| | | | | Just browsing Other | A | | | | |
| MJ6747Q005 | | A | Please tell us why you were visiting today. | Outer | - ^ - | N | Text area, no char limit | Skip Logic Group | OE Reason |
| MJ6747Q006 | Acquisition | - / \ | How did you find the BJS website? | Search Engine (Google, Yahoo, Bing, etc.) | | Y | Drop down, select one | Skip Logic Group | Acquisition |
| , | Source | | | 3 - (3 -,, 3,, | | | , | | Source |
| | | | | Email | | | | | |
| | | | | Social Media (Twitter, Facebook) | | | | | |
| | | | | Other | A | | | | |
| MJ6747Q007 | | Α | Please tell us how you found the BJS website. | | | N | Text area, no char limit | Skip Logic Group | OE_Acq Sou |
| MJ6747Q008 | | | Did you accomplish what you wanted to do today on this | Yes | В | Υ | Drop down, select one | Skip Logic Group* | Accomplish |
| _ | | | site? | | | | | | |
| | | | | No | A,B,C | | | | |
| | | | | Partially | A,B,C | | | | |
| MJ6747Q009 | | Α | Please tell us why you were unable or partially unable to accomplish your task today. | | | N | Text area, no char limit | Skip Logic Group* | OE_Not Accomplish |
| MJ6747Q010 | | В | How would you best describe the information on this site? | Very difficult to understand | | Y | Drop down, select one | Skip Logic Group | Ease of Use |
| VIJ0747QU10 | | 8 | riow would you best describe the information on tris site? | very unnoun to understand | | Y | Drop down, selectione | Skip Logic Group | Ease of US |
| | | | | | | | | | |
| | | | | Somewhat difficult to understand | | | | | |
| | | | | Somewhat difficult to understand Somewhat easy to understand | | | | | |

BJS V2

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MID sMlpVUksx0d8pl1gBA0UMQ4C

ink: ADDITION

Date: 1/30/2018

blue + -->: REWORDING **CUSTOM QUESTION LIST** 25 QUESTION Skip Special Required CQ L<mark>charact</mark> META TAG **Answer Choices** Skip to ÝΝ Instructions QID From **Question Text** Type KMJ6747Q011 Radio button, one-up Skip Logic Group Do Next What do you plan to do next? Continue looking on this site vertical Try another website Call for assistance Email for assistance Subscribe to RSS/JUSTSTATS/GovDelivery for notification of updates Other D KMJ6747Q012 D What will you do next? Text area, no char limit Skip Logic Group OE Do Next KMJ6747Q013 Please tell us about your navigation experience. I had no difficulty navigating this site Checkbox, one-up vertical | Mutually Exclusive Navigation was able to navigate to the general area, but could not find Skip Logic Group the specific content I needed Site has too many links Site has too few links Links/labels are difficult to understand Links did not take me where I expected Could not get started or did not know where to begin Had technical difficulties (e.g. broken links, error messages) В Other KMJ6747Q014 Please describe your experience navigating the site. Ν Text area, no char limit Skip Logic Group OE_Navigation KMJ6747Q015 Please tell us what links were broken or the errors N OE Nav Errors Text area, no char limit Skip Logic Group KMJ6747Q016 What data-related resources did you use today? Please Data Analysis Tools Checkbox, one-up vertical Skip Logic Group Tools Α select all that apply. Key Statistics Data Collections Data and Product Finder Did not use any tools Mutually Exclusive KMJ6747Q017 A Were these tools helpful? Yes Radio button, one-up Skip Logic Group Tools_Useful В vertical В No В Partially KMJ6747Q018 Please tell us about your experience with the data analysis N Tools OE Text area, no char limit Skip Logic Group tools and other data-related resources on the BJS website. KMJ6747Q019 PDF What form of data is the most useful to you? Ν Checkbox, two-up vertical Skip Logic Group Data Pref .xlsx (Excel) Csv API None of these Mutually Exclusive Other KMJ6747Q020 OE Data Pref Please tell us what form of data is useful to you. Text area, no char limit Skip Logic Group KMJ6747Q021 Did you use the search feature today? Radio button, one-up Skip Logic Group Search Yes A,B,C vertical No KMJ6747Q022 What **specific search terms** did you use to try to find the N OE Search Text area, no char limit Skip Logic Group information/product? Terms KMJ6747Q023 Were the search results helpful? Radio button, one-up Skip Logic Group Search results Yes vertical No Difficulty with KMJ6747Q024 Did you encounter any difficulty with the search feature? Radio button, one-up Skip Logic Group D vertical Search No KMJ6747Q025 D What type of difficulty did you primarily encounter? Drop down, select one Skip Logic Group What Difficulties

It returned no results. It returned too many results. It returned too few results. Results links were broken.

BJS V2

red & strike through: DELETE underlined & italicized: RE-ORDER

MID sMlpVUksx0d8pl1gBA0UMQ4C Date: 1/30/2018

| | | | | CUSTOM QUESTION LIST | | | | | |
|-------------|--------------------------|------|--|--|---------|----------|-------------------------------|------------------|------------------|
| | QUESTION | Skip | | | | Required | | Special | 25 charact |
| QID | META TAG | From | Question Text | Answer Choices | Skip to | Ý/N | Туре | Instructions | CQ Ler limit. |
| | | | | Results were not relevant to my search terms or needs. | | | | | |
| | | | | Results were too similar/redundant. | | | | | |
| | | | | Search required too many attempts. | | | | | |
| | | | | I was not sure what words to use in my search. | | | | | |
| | | | | Search speed was too slow. | | | | | |
| | | | | Search results were not organized well. | 1 | | | | |
| | | | | Other | E | | | | |
| KMJ6747Q026 | | E | Please describe the search difficultie s you experienced. | | | N | Text area, no char limit | Skip Logic Group | OE_ Difficulties |
| KMJ6747Q027 | Demographics: Age | | Please select your age . | Under 18 | | Y | Drop down, select one | | Age |
| | | | | 18 - 24 |] | | | | |
| | | | | 25 - 34 | _ | | | | |
| | | | | 35 - 44 | 1 | | | | |
| | | | | 45 - 54 | 1 | | | | |
| | | | | 55 - 64 | 1 | | | | |
| | | | | 65 or older | 1 | | | | |
| | | | | Prefer not to answer | | | | | |
| KMJ6747Q028 | Demographics: Gender | | Please select your gender . | Male | | Y | Radio button, one-up vertical | | Gender |
| | | | | Female | | | | | |
| | | | | Prefer not to answer | | | | | |
| KMJ6747Q029 | OE_Improve Experience | | If you could improve one thing about this website , what would it be? | | | N | Text area, no char limit | | Improvements |

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underlined & italicized: RE-ORDER

CUSTOM QUESTION LIST

MID sMlpVUksx0d8pl1gBA0UMQ4C

pink: ADDITION
blue + -->: REWORDING

Date: 1/26/2018

25 QUESTION Skip Required Special CQ Ler limit. QID META TAG From **Question Text Answer Choices** Skip to Ϋ́/N Instructions Type Visit Fre **Leave** KMJ6747Q001 First time How frequently do you visit this site? Radio button, one-up blank if vertical you More than once a day Daily DOT to fill this About once a week part About once a month Every 6 months or less KMJ6747Q002 Role Which best describes you? Student Drop down, select one Skip Logic Group Role Academia Research **General Public** Education/training Corrections: jails, prisons, parole, probation Law enforcement Courts and prosecution Government Media Elected/Appointed Office KMJ6747Q003 Please tell us your role. Text area, no char limit Skip Logic Group OE Role Checkbox, one-up vertical Multi Select MAD0209147 What portions of the site did you visit today? (Please select Corrections Section Visit all that apply) riminal Justice Data Improvement Program nployment and Expenditure KMJ6747Q004 Primary What is your **primary reason for visiting** the site today? Research a specific topic or issue Drop down, select one Skip Logic Group Reason Reason Access or download a publication Obtain funding information Look up a key statistic or definition Materials for a course I'm teaching Materials for a course I'm taking Background information on a topic Just browsing Other KMJ6747Q005 A Please tell us why you were visiting today. OE Reason Ν Skip Logic Group Text area, no char limit KMJ6747Q006 Acquisition How did you find the BJS website? Search Engine (Google, Yahoo, Bing, etc.) Drop down, select one Skip Logic Group Acquisition Source Source Email Social Media (Twitter, Facebook) Other Α KMJ6747O007 A Please tell us how you found the BJS website. N Text area, no char limit Skip Logic Group OE Acq Source KMJ6747Q008 Did you accomplish what you wanted to do today on this Yes Drop down, select one Skip Logic Group* Accomplish В site? A,B,C No A,B,C Partially KMJ6747Q009 N Skip Logic Group* Please tell us why you were unable or partially unable to Text area. no char limit OE_Not accomplish your task today. Accomplish KMJ6747Q010 How would you best describe the information on this site? Very difficult to understand Drop down, select one Skip Logic Group Ease of Use В Somewhat difficult to understand Somewhat easy to understand

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Date: 1/26/2018

CUSTOM QUESTION LIST 25 QUESTION Skip Required Special CQ Ler limit QID META TAG From **Question Text Answer Choices** Skip to ÝΝ Instructions Type Very easy to understand KMJ6747Q011 What do you plan to do next? Continue looking on this site Radio button, one-up Skip Logic Group Do Next vertical Try another website Call for assistance Email for assistance Subscribe to RSS/JUSTSTATS/GovDelivery for notification of updates D Other KMJ6747Q012 OE Do Next What will you do next? Ν Text area, no char limit Skip Logic Group KMJ6747Q013 Please tell us about your navigation experience. I had no difficulty navigating this site Checkbox, one-up vertical Mutually Exclusive Navigation was able to navigate to the general area, but could not find Skip Logic Group the specific content I needed Site has too many links Site has too few links Links/labels are difficult to understand Links did not take me where I expected Could not get started or did not know where to begin Had technical difficulties (e.g. broken links, error messages) В Other KMJ6747Q014 Please describe your experience navigating the site. Text area, no char limit Skip Logic Group OE Navigation KMJ6747Q015 Ν Text area, no char limit Skip Logic Group OE Nav Errors Please tell us what links were broken or the errors KMJ6747Q016 What data-related resources did you use today? Please Data Analysis Tools Checkbox, one-up vertical Skip Logic Group Tools Α select all that apply. Key Statistics Α Data Collections Data and Product Finder Did not use any tools Mutually Exclusive KMJ6747Q017 Were these tools helpful? Yes Radio button, one-up Skip Logic Group Tools Useful В vertical No В Partially В KMJ6747Q018 Skip Logic Group Tools OE Please tell us about your experience with the data analysis N Text area, no char limit tools and other data-related resources on the BJS website. KMJ6747Q019 PDF What form of data is the most useful to you? Checkbox, two-up vertical Skip Logic Group Data Pref .xlsx (Excel) Csv API None of these Mutually Exclusive Other KMJ6747Q020 A Please tell us what form of data is useful to you. N Text area, no char limit Skip Logic Group OE Data Pref KMJ6747Q021 Did you use the search feature today? Radio button, one-up Search Skip Logic Group A,B,C Yes vertical No KMJ6747O022 What specific search terms did you use to try to find the Ν Text area. no char limit OE Search Skip Logic Group information/product? Terms KMJ6747O023 В Were the search results helpful? Search results Radio button, one-up Skip Logic Group Yes vertical No Radio button, one-up KMJ6747Q024 C Did you encounter any difficulty with the search feature? Difficulty with Skip Logic Group D vertical Search No KMJ6747Q025 Drop down, select one What Difficulties What type of difficulty did you primarily encounter? Skip Logic Group It returned no results

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| | | | | CUSTOM QUESTION LIST | | | | | |
|------------|--------------------------|------|--|--|---------|----------|-------------------------------|------------------|------------------|
| | QUESTION | Skip | | | | Required | | Special | 25 charac |
| QID | META TAG | From | Question Text | Answer Choices | Skip to | Ý/N | Туре | Instructions | CQ Ler limi |
| | | | | It returned too many results. | | | | | |
| | | | | It returned too few results. | 1 | | | | |
| | | | | Results links were broken. | 1 | | | | |
| | | | | Results were not relevant to my search terms or needs. | Ī | | | | |
| | | | | Results were too similar/redundant. | Ī | | | | |
| | | | | Search required too many attempts. | Ī | | | | |
| | | | | I was not sure what words to use in my search. | Ī | | | | |
| | | | | Search speed was too slow. | | | | | |
| | | | | Search results were not organized well. | | | | | |
| | | | | Other | E | | | | |
| MJ6747Q026 | | E | Please describe the search difficultie s you experienced. | | | N | Text area, no char limit | Skip Logic Group | OE_ Difficulties |
| MJ6747Q027 | Demographics: Age | | Please select your age . | Under 18 | | Y | Drop down, select one | | Age |
| | _ | | | 18 - 24 | 1 | | | | |
| | | | | 25 - 34 | 1 | | | | |
| | | | | 35 - 44 | 1 | | | | |
| | | | | 45 - 54 | 1 | | | | |
| | | | | 55 - 64 | 1 | | | | |
| | | | | 65 or older | 1 | | | | |
| | | | | Prefer not to answer | 1 | | | | |
| MJ6747Q028 | Demographics: Gender | | Please select your gender . | Male | | Y | Radio button, one-up vertical | | Gender |
| | | | | Female | 1 | | | | |
| | | | | Prefer not to answer | 1 | | | | |
| MJ6747Q029 | OE_Improve Experience | | If you could improve one thing about this website , what would it be? | | | N | Text area, no char limit | | Improvements |

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MID Date: 5/18/2016

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| | | | | CUSTOM QUESTION LIST | | | | | 25 |
|-------------|----------------------|--------------|---|--|---------|-----------------|-------------------------------|-------------------------|--------------------------|
| QID | QUESTION META TAG | Skip From | Question Text | Answer Choices | Skip to | Required Y/N | Туре | Special Instructions | CQ Ler limit |
| KMJ6747Q001 | | | How frequently do you visit this site? | First time | | Y | Radio button, one-up vertical | | Visit Fre Leave blank if |
| | | | | More than once a day | 1 | | | | you want |
| 1 | | | | Daily | 1 | | | | DOT to |
| | | | | About once a week | | | | | fill this |
| | | | | About once a month | | | | | part out. |
| | | | | Every 6 months or less | | | | | |
| KMJ6747Q002 | Role | | Which best describes you? | Student | | Y | Drop down, select one | Skip Logic Group | Role |
| | | | | Academia | | | | | |
| | | | | Research | | | | | |
| | | | | General Public | | | | | |
| | | | | Education/training | | | | | |
| | | | | Corrections: jails, prisons, parole, probation | 1 | | | | |
| | | | | Law enforcement | 1 | | | | |
| | | | | Courts and prosecution | 1 | | | | |
| | | | | Government | 1 | | | | |
| | | | | Media | 1 | | | | |
| | | | | Elected/Appointed Office | 1 | | | | |
| | | | | Other | Α | | | | |
| KMJ6747Q003 | | Α | Please tell us your role . | | | N | Text area, no char limit | Skip Logic Group | OE_Role |
| KMJ6747Q004 | Primary Reason | | What is your primary reason for visiting the site today? | Research a specific topic or issue | | Y | Drop down, select one | Skip Logic Group | Reason |

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Date: 5/18/2016

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| (MJ6747Q005 (MJ6747Q006 Acqu | Acquisition Source | A B | Please tell us why you were visiting today. How did you find the BJS website? Please tell us how you found the BJS website. Did you accomplish what you wanted to do today on this site? Please tell us why you were unable or partially unable to accomplish your task today. How would you best describe the information on this site? | Answer Choices Access or download a publication Obtain funding information Look up a key statistic or definition Materials for a course I'm teaching Materials for a course I'm taking Background information on a topic Just browsing Other Search Engine (Google, Yahoo, Bing, etc.) Email Social Media (Twitter, Facebook) Other Yes No Partially Very difficult to understand Somewhat difficult to understand Somewhat difficult to understand Somewhat easy to understand Very easy to understand Continue looking on this site | A B A,B,C A,B,C | N Y N Y N Y | Type Text area, no char limit Drop down, select one Text area, no char limit Drop down, select one Text area, no char limit Drop down, select one | Skip Logic Group Skip Logic Group Skip Logic Group Skip Logic Group* Skip Logic Group* Skip Logic Group | OE_Reason Acquisition Source OE_Acq Source Accomplish OE_Not Accomplish Ease of Use |
|---|-----------------------|--------|---|--|-----------------|-------------|---|---|--|
| MJ6747Q006 Acqt So MJ6747Q007 MJ6747Q008 MJ6747Q010 MJ6747Q011 MJ6747Q012 | | A B | How did you find the BJS website? Please tell us how you found the BJS website. Did you accomplish what you wanted to do today on this site? Please tell us why you were unable or partially unable to accomplish your task today. How would you best describe the information on this site? | Obtain funding information Look up a key statistic or definition Materials for a course I'm teaching Materials for a course I'm teaching Background information on a topic Just browsing Other Search Engine (Google, Yahoo, Bing, etc.) Email Social Media (Twitter, Facebook) Other Yes No Partially Very difficult to understand Somewhat difficult to understand Somewhat easy to understand Very easy to understand | A B A,B,C | Y N Y | Drop down, select one Text area, no char limit Drop down, select one Text area, no char limit | Skip Logic Group Skip Logic Group* Skip Logic Group* | Acquisition Source OE_Acq Source Accomplish OE_Not Accomplish |
| MJ6747Q006 Acqt So MJ6747Q007 MJ6747Q009 MJ6747Q010 MJ6747Q011 MJ6747Q012 | | A B | How did you find the BJS website? Please tell us how you found the BJS website. Did you accomplish what you wanted to do today on this site? Please tell us why you were unable or partially unable to accomplish your task today. How would you best describe the information on this site? | Look up a key statistic or definition Materials for a course I'm teaching Materials for a course I'm teaching Background information on a topic Just browsing Other Search Engine (Google, Yahoo, Bing, etc.) Email Social Media (Twitter, Facebook) Other Yes No Partially Very difficult to understand Somewhat difficult to understand Somewhat easy to understand Very easy to understand | A B A,B,C | Y N Y | Drop down, select one Text area, no char limit Drop down, select one Text area, no char limit | Skip Logic Group Skip Logic Group* Skip Logic Group* | Acquisition Source OE_Acq Source Accomplish OE_Not Accomplish |
| AJ6747Q006 Acqt So AJ6747Q007 AJ6747Q009 AJ6747Q010 AJ6747Q011 | | A B | How did you find the BJS website? Please tell us how you found the BJS website. Did you accomplish what you wanted to do today on this site? Please tell us why you were unable or partially unable to accomplish your task today. How would you best describe the information on this site? | Materials for a course I'm teaching Materials for a course I'm taking Background information on a topic Just browsing Other Search Engine (Google, Yahoo, Bing, etc.) Email Social Media (Twitter, Facebook) Other Yes No Partially Very difficult to understand Somewhat difficult to understand Somewhat easy to understand Very easy to understand | A B A,B,C | Y N Y | Drop down, select one Text area, no char limit Drop down, select one Text area, no char limit | Skip Logic Group Skip Logic Group* Skip Logic Group* | Acquisition Source OE_Acq Source Accomplish OE_Not Accomplish |
| JJ6747Q006 Acqt So JJ6747Q007 JJ6747Q009 JJ6747Q011 JJ6747Q011 | | A B | How did you find the BJS website? Please tell us how you found the BJS website. Did you accomplish what you wanted to do today on this site? Please tell us why you were unable or partially unable to accomplish your task today. How would you best describe the information on this site? | Background information on a topic Just browsing Other Search Engine (Google, Yahoo, Bing, etc.) Email Social Media (Twitter, Facebook) Other Yes No Partially Very difficult to understand Somewhat difficult to understand Somewhat easy to understand Very easy to understand | A B A,B,C | Y N Y | Drop down, select one Text area, no char limit Drop down, select one Text area, no char limit | Skip Logic Group Skip Logic Group* Skip Logic Group* | Acquisition Source OE_Acq Source Accomplish OE_Not Accomplish |
| AJ6747Q006 Acqt So AJ6747Q007 AJ6747Q009 AJ6747Q010 AJ6747Q011 | | A B | How did you find the BJS website? Please tell us how you found the BJS website. Did you accomplish what you wanted to do today on this site? Please tell us why you were unable or partially unable to accomplish your task today. How would you best describe the information on this site? | Just browsing Other Search Engine (Google, Yahoo, Bing, etc.) Email Social Media (Twitter, Facebook) Other Yes No Partially Very difficult to understand Somewhat difficult to understand Somewhat easy to understand Very easy to understand | A B A,B,C | Y N Y | Drop down, select one Text area, no char limit Drop down, select one Text area, no char limit | Skip Logic Group Skip Logic Group* Skip Logic Group* | Acquisition Source OE_Acq Source Accomplish OE_Not Accomplish |
| AJ6747Q006 Acqt So AJ6747Q007 AJ6747Q009 AJ6747Q010 AJ6747Q011 | | A B | How did you find the BJS website? Please tell us how you found the BJS website. Did you accomplish what you wanted to do today on this site? Please tell us why you were unable or partially unable to accomplish your task today. How would you best describe the information on this site? | Search Engine (Google, Yahoo, Bing, etc.) Email Social Media (Twitter, Facebook) Other Yes No Partially Very difficult to understand Somewhat difficult to understand Somewhat easy to understand Very easy to understand | A B A,B,C | Y N Y | Drop down, select one Text area, no char limit Drop down, select one Text area, no char limit | Skip Logic Group Skip Logic Group* Skip Logic Group* | Acquisition Source OE_Acq Source Accomplish OE_Not Accomplish |
| AJ6747Q006 Acqt So AJ6747Q007 AJ6747Q008 AJ6747Q009 AJ6747Q010 AJ6747Q011 | | A B | How did you find the BJS website? Please tell us how you found the BJS website. Did you accomplish what you wanted to do today on this site? Please tell us why you were unable or partially unable to accomplish your task today. How would you best describe the information on this site? | Search Engine (Google, Yahoo, Bing, etc.) Email Social Media (Twitter, Facebook) Other Yes No Partially Very difficult to understand Somewhat difficult to understand Somewhat easy to understand Very easy to understand | A B A,B,C | Y N Y | Drop down, select one Text area, no char limit Drop down, select one Text area, no char limit | Skip Logic Group Skip Logic Group* Skip Logic Group* | Acquisition Source OE_Acq Source Accomplish OE_Not Accomplish |
| MJ6747Q006 Acqt So MJ6747Q007 MJ6747Q009 MJ6747Q010 MJ6747Q011 MJ6747Q012 | | A B | How did you find the BJS website? Please tell us how you found the BJS website. Did you accomplish what you wanted to do today on this site? Please tell us why you were unable or partially unable to accomplish your task today. How would you best describe the information on this site? | Email Social Media (Twitter, Facebook) Other Yes No Partially Very difficult to understand Somewhat difficult to understand Somewhat easy to understand Very easy to understand | B A,B,C | Y N Y | Drop down, select one Text area, no char limit Drop down, select one Text area, no char limit | Skip Logic Group Skip Logic Group* Skip Logic Group* | Acquisition Source OE_Acq Source Accomplish OE_Not Accomplish |
| MJ6747Q007 MJ6747Q008 MJ6747Q010 MJ6747Q011 | | A B | Please tell us how you found the BJS website. Did you accomplish what you wanted to do today on this site? Please tell us why you were unable or partially unable to accomplish your task today. How would you best describe the information on this site? | Email Social Media (Twitter, Facebook) Other Yes No Partially Very difficult to understand Somewhat difficult to understand Somewhat easy to understand Very easy to understand | B A,B,C | N Y | Text area, no char limit Drop down, select one Text area, no char limit | Skip Logic Group Skip Logic Group* Skip Logic Group* | OE_Acq Source OE_Not Accomplish |
| AJ6747Q008 AJ6747Q009 AJ6747Q010 AJ6747Q011 | | A B | Did you accomplish what you wanted to do today on this site? Please tell us why you were unable or partially unable to accomplish your task today. How would you best describe the information on this site? | Social Media (Twitter, Facebook) Other Yes No Partially Very difficult to understand Somewhat difficult to understand Somewhat easy to understand Very easy to understand | B A,B,C | Y | Drop down, select one Text area, no char limit | Skip Logic Group* Skip Logic Group* | Accomplish OE_Not Accomplish |
| IJ6747Q008 IJ6747Q009 IJ6747Q010 IJ6747Q011 | | A B | Did you accomplish what you wanted to do today on this site? Please tell us why you were unable or partially unable to accomplish your task today. How would you best describe the information on this site? | Other Yes No Partially Very difficult to understand Somewhat difficult to understand Somewhat easy to understand Very easy to understand | B A,B,C | Y | Drop down, select one Text area, no char limit | Skip Logic Group* Skip Logic Group* | Accomplish OE_Not Accomplish |
| AJ6747Q008 AJ6747Q009 AJ6747Q010 AJ6747Q011 | | A B | Did you accomplish what you wanted to do today on this site? Please tell us why you were unable or partially unable to accomplish your task today. How would you best describe the information on this site? | Yes No Partially Very difficult to understand Somewhat difficult to understand Somewhat easy to understand Very easy to understand | B A,B,C | Y | Drop down, select one Text area, no char limit | Skip Logic Group* Skip Logic Group* | Accomplish OE_Not Accomplish |
| AJ6747Q008 AJ6747Q009 AJ6747Q010 AJ6747Q011 | | A B | Did you accomplish what you wanted to do today on this site? Please tell us why you were unable or partially unable to accomplish your task today. How would you best describe the information on this site? | No Partially Very difficult to understand Somewhat difficult to understand Somewhat easy to understand Very easy to understand | A,B,C | Y | Drop down, select one Text area, no char limit | Skip Logic Group* Skip Logic Group* | Accomplish OE_Not Accomplish |
| MJ6747Q010 MJ6747Q011 MJ6747Q012 | | В | Site? Please tell us why you were unable or partially unable to accomplish your task today. How would you best describe the information on this site? | No Partially Very difficult to understand Somewhat difficult to understand Somewhat easy to understand Very easy to understand | A,B,C | N | Text area, no char limit | Skip Logic Group* | OE_Not Accomplish |
| MJ6747Q011 MJ6747Q012 | | В | accomplish your task today. How would you best describe the information on this site? | Partially Very difficult to understand Somewhat difficult to understand Somewhat easy to understand Very easy to understand | | | | | Accomplish |
| MJ6747Q011 MJ6747Q012 | | В | accomplish your task today. How would you best describe the information on this site? | Very difficult to understand Somewhat difficult to understand Somewhat easy to understand Very easy to understand | A,B,C | | | | Accomplish |
| MJ6747Q011 MJ6747Q012 | | В | accomplish your task today. How would you best describe the information on this site? | Somewhat difficult to understand Somewhat easy to understand Very easy to understand | | | | | Accomplish |
| MJ6747Q011 MJ6747Q012 | | | How would you best describe the information on this site? | Somewhat difficult to understand Somewhat easy to understand Very easy to understand | | Y | Drop down, select one | Skip Logic Group | |
| лJ6747Q012 | | С | What do you plan to do poy? | Somewhat easy to understand Very easy to understand | | | | | |
| MJ6747Q012 | | С | What do you plan to do poyt? | Very easy to understand | | | | | |
| 4J6747Q012 | | С | What do you plan to do poyt? | | | | | | |
| лJ6747Q012 | | С | What do you plan to do novt? | Continue looking on this site | | | | | |
| | | | Twinat do you plan to do next? | | | Y | Radio button, one-up vertical | Skip Logic Group | Do Next |
| | | | | Try another website | - | | | | |
| | | | | Call for assistance | | | | | |
| | | | | Email for assistance Subscribe to RSS/JUSTSTATS/GovDelivery for notification of | 1 | | | | |
| | | | | updates | | | | | |
| | | | | Other | D | | | | |
| MJ6747Q013 | | D | What will you do next? | Culor | | N | Text area, no char limit | Skip Logic Group | OE_Do Next |
| MJ6747Q013 | | | Discontinuo di sulla si sulla | Lhad as difficulty as instinct the site | | | Oha alah aya aya ya ya wasaki a al | Naturally Freelings | Nandaration |
| | | | Please tell us about your navigation experience . | I had no difficulty navigating this site | | Y | Checkbox, one-up vertical | Mutually Exclusive | Navigation |
| | | | | I was able to navigate to the general area, but could not find the specific content I needed | | | | Skip Logic Group | |
| | | | | Site has too many links | 1 | | | | |
| | | | | Site has too few links | | | | | |
| | | | | Links/labels are difficult to understand | | | | | |
| | | | | Links did not take me where I expected | 1 | | | | |
| | | | | Could not get started or did not know where to begin | 4 | | | | |
| | | | | Had technical difficulties (e.g. broken links, error messages) | В | | | | |
| | | | | Other | A | | | | |
| MJ6747Q014 | | Α | Please describe your experience navigating the site. | Other | A | N | Text area, no char limit | Skip Logic Group | OE_Navigation |
| MJ6747Q015 | | В | Please tell us what links were broken or the errors | | | N | Text area, no char limit | Skip Logic Group | OE_Nav Errors |
| | | | received. | Date Anchoris Tools | | V | | | |
| MJ6747Q016 | | | What data-related resources did you use today? Please select all that apply. | Data Analysis Tools | Α | Y | Checkbox, one-up vertical | Skip Logic Group | Tools |
| | | | | Key Statistics | Α | | | | |
| | | | | Data Collections | Α | | | | |
| | | | | Data and Product Finder | | | | | |
| MJ6747Q017 | | | | Did not use any tools | | Y | Radio button, one-up | Mutually Exclusive Skip Logic Group | Tools Useful |

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red & strike through: DELETE
underlined & italicized: RE-ORDER

MID Date: 5/18/2016

| | | | | CUSTOM QUESTION LIST | | | | | |
|-------------|--------------------------|--------------|--|---|---------|-----------------|-------------------------------|-------------------------|------------------------|
| QID | QUESTION META TAG | Skip From | Question Text | Answer Choices | Skip to | Required Y/N | Туре | Special Instructions | CQ L er lim |
| | | | | No Dominally | B B | | | | |
| (MJ6747Q018 | | В | Please tell us about your experience with the data analysis tools and other data-related resources on the BJS website. | Kearley, Timothy: More specifics about what we mean by "tools" | | N | Text area, no char limit | Skip Logic Group | Tools_OE |
| (MJ6747Q019 | | | What form of data is the most useful to you? | P | | N | Checkbox, two-up vertical | Skip Logic Group | Data Pref |
| | | | | .xlsx (Excel) | | | | | |
| | | | | Csv API | + | | | | |
| | | | | None of these | | | | Mutually Exclusive | |
| | | | | Other | Α | | | | |
| (MJ6747Q020 | | Α | Please tell us what form of data is useful to you. | | | N | Text area, no char limit | Skip Logic Group | OE_Data Pref |
| MJ6747Q021 | | | Did you use the search feature today? | Yes No | A,B,C | Y | Radio button, one-up vertical | Skip Logic Group | Search |
| (MJ6747Q022 | | Α | What specific search terms did you use to try to find the information/product? | NU . | | N | Text area, no char limit | Skip Logic Group | OE_Search Terms |
| (MJ6747Q023 | | В | Were the search results helpful? | Yes No | | Y | Radio button, one-up vertical | Skip Logic Group | Search results |
| (MJ6747Q024 | | С | Did you encounter any difficulty with the search feature? | Yes | D | Y | Radio button, one-up | Skip Logic Group | Difficulty with Search |
| | | | | No | 1 | | Vertical | | Courtin |
| (MJ6747Q025 | | D | What type of difficulty did you primarily encounter? | It returned no results. It returned too many results. It returned too few results. Results links were broken. Results were not relevant to my search terms or needs. Results were too similar/redundant. Search required too many attempts. I was not sure what words to use in my search. | | Y | Drop down, select one | Skip Logic Group | What Difficulties |
| | | | | Search speed was too slow. | 1 | | | | |
| | | | | Search results were not organized well. | 1 _ | | | | |
| (MJ6747Q026 | | E | Please describe the search difficultie s you experienced. | Other | E | N | Text area, no char limit | Skip Logic Group | OE_ Difficulties |
| MJ6747Q027 | Demographics: | | Please select your age. | Under 18 | | Y | Drop down, select one | | Age |
| | Age | | | 18 - 24 25 - 34 | | | | | |
| | | | | 35 - 44 45 - 54 55 - 64 | 1 | | | | |
| | | | | 65 or older | | | | | |
| (MJ6747Q028 | Demographics: Gender | | Please select your gender . | Prefer not to answer Male | | Y | Radio button, one-up vertical | | Gender |
| | | | | Female | | | | | |
| M 167470020 | OF Impres | | If you could improve one thing about this website webs | Prefer not to answer | - | N. | Toyt area no shor limit | | Improvomento |
| MJ6747Q029 | OE_Improve Experience | | If you could improve one thing about this website , what would it be? | | | N | Text area, no char limit | | Improvements |

Model Instance Name: Fill-in Measure Name

MID: Existing Measure - Please fill in; New Measure - DOT will fill in

Date: 3/1/2008

red <u>& strike-through</u>: DELETE underlined <u>& italicized</u>: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

Fill-in Measure Name CUSTOM QUESTION LIST

| QID | Skip Logic Label | Question Text | Answer Choices (limited to 50 characters) | Skip to | Type (select from list) | Single or Multi |
|-----------|------------------------|---|---|-------------|-------------------------------|--------------------|
| CQ0004444 | | How frequently do you visit this site? | Daily Two to three times per week About once a month Every few months Every 6 months or less often This is my first time visiting this site | | Dropdown (Select-one) | Single |
| CQ0004445 | | Are you a registered user on this site? | I am registered I am not registered, and do not intend to I am not registered, but intend to register during my visit today | Α | Radio button, one-up vertical | Single |
| CQ0004446 | Α | Please explain why you do not intend to register? | | | Text area, no char limit | Single |
| CQ0004447 | | What best describes your primary reason for visiting the site today? | Researching products for possible inclusion in a design Gathering information on a product or manufacturer specified in a design Other (please specify) | B C A | Radio button, one-up vertical | Single |
| CQ0004448 | A | Other primary reason | Other (picase specify) | | Text area, no char limit | Single |
| CQ0004449 | В | What type of information were you looking for when researching products for the possible inclusion in a design? | Spec | | Checkbox, one-up vertical | Multi |
| | | | 3D models | | | |
| | | | Product application | | | |
| | | | <u>Green information</u> | | | |
| | | | Manufacturer's contacts | | | |
| | | | Cost | | | |
| | | | Other | | | |
| CQ0004450 | С | What type of information were you looking for when researching products for the possible inclusion in a design ? | CAD | | Checkbox, one-up vertical | Multi |
| | | | Spec | | | |
| | | | 3D models | | | |
| | | | Green information | | | |
| | | | Product application | | | |
| | | | Manufacturer's contacts | | | |
| | | | Cost | | | |

Fill-in Measure Name

MID: Existing Measure - Please fill in; New Measure - DOT will fill in

Date: 3/1/2008

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PIIIK. ADDITION

blue + -->: REWORDING

Fill-in Measure Name CUSTOM QUESTION LIST

| | Skip Logic Label | Question Text | Answer Choices (limited to 50 characters) | Skip to | Type (select from list) | Single or Multi |
|-----------|------------------------|--|--|------------|-------------------------------|--------------------|
| | | | Other | | | |
| CQ0004451 | | How were you primarily seeking information on sweets.com? | Search by keyword feature Browse by master format feature | | Radio button, one-up vertical | Single |
| | | | Other (please specify) | Α | Text field. <100 char | |
| CQ0004452 | Α | Other reason seeking information | | | | Single |
| CQ0004453 | | Were you able to find what you were looking for today? | Yes No Not sure | A,B C,D | Radio button, one-up vertical | Single |
| CQ0004454 | A | Why were you not able to find what you were looking for? | I could not find the manufacturer I was looking for I could not find the product I was looking for I haven't completed my search on sweets.com yet The search results did not appear relevant Other | - | Radio button, one-up vertical | Single |
| CQ0004455 | В | Since you could not find what you were looking for, what do you plan to do next? | Continue looking for the information at this site Call Sweets.com customer service | | Drop down, select one | Single |
| | | | E-mail Sweets.com customer service Return to this site later and try again Conduct a new internet search Visit other building product sites | E | | |
| | | | Other | | | |
| Q0004458 | E | What other site(s) do you plan to visit? | | | Text area, no char limit | Single |
| CQ0004456 | С | Why were you not sure ? | I haven't completed my search on sweets.com yet I am not sure how to find the product I am looking for Could not find the product I was looking for under the division it should be listed in The search results did not appear relevant Other | - | Radio button, one-up vertical | Single |
| CQ0004457 | D | Since you were not sure, what do you plan to do next? | Continue looking for the information at this site Call Sweets.com customer service E-mail Sweets.com customer service Return to this site later and try again Conduct a new internet search Visit other building product sites Other | F | Drop down, select one | Single |
| CQ0004459 | F | What other site(s) do you plan to visit? | | | Text area, no char limit | Single |
| CQ0004460 | | What other sources do you use to search for construction product information? | Google Other search engine (i.e.: Yahoo!, Teoma, Dogpile, etc.) Reed First Source 4specs Arcat Manufacturers websites | | Checkbox, one-up vertical | Multi |

| Required Y/N Y | Special Instructions |
|----------------------|-------------------------------|
| Y | Randomize OPS Group |
| N | OPS Group Skip Logic Group |
| r | Skip Logic Group |
| N | Skip Logic Group |
| Y | Skip Logic Group |
| Y | Skip Logic Group |