

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: VA
IA#: 30695 Amend 2
Date: 1/16/2019

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#	Type Topic
1	Standard	Look and Feel - Appeal
2	Standard	Look and Feel - Balance
3	Standard	Look and Feel - Readability
4	Standard	Site Performance - Loading
5	Standard	Site Performance - Consistency
6	Standard	Site Performance - Completeness
7	Standard	Navigation - Organized
8	Standard	Navigation - Options
9	Standard	Navigation - Layout
10	Standard	Information Browsing - Sort
11	Standard	Information Browsing - Narrow
12	Standard	Information Browsing - Features
13	Standard	Site Information - Thoroughness
14	Standard	Site Information - Understandable
15	Standard	Site Information - Answers
16	Standard	Satisfaction - Overall
17	Standard	Satisfaction - Expectations
18	Standard	Satisfaction - Ideal
19	Standard	Return
20	Standard	Recommend Site
21	Standard	Primary Resource
22	Custom	Visit Frequency
23	Custom	New Site Notice Redesign
24	Custom	New Site Comparison
25	Custom	OE_Site Inferior
26	Custom	New Site Task
27	Custom	OE_Easier Task
28	Custom	Best describes you
29	Custom	Veteran Era
30	Custom	CombatService
31	Custom	VA Websites
32	Custom	OE_VA Websites
33	Custom	Reside
34	Custom	Kind of Information
35	Custom	OE_Info or Service
36	Custom	Health Care Info
37	Custom	OE_Health Care
38	Custom	Disability Info
39	Custom	OE_Disability
40	Custom	Education Info
41	Custom	OE_Education
42	Custom	Careers Info
43	Custom	OE_Careers
44	Custom	Pension Info
45	Custom	OE_Pension
46	Custom	Housing Asst Info
47	Custom	OE_Housing Assistance
48	Custom	Life Insurance Info
49	Custom	OE_Life Insurance
50	Custom	Burials and Memorials Info
51	Custom	OE_Burials
52	Custom	Records Info
53	Custom	OE_Records
54	Custom	Task Accomplishment
55	Custom	OE_Unable to find
56	Custom	Age
57	Custom	Gender

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10	Standard
11	Standard
12	Standard
13	Standard
14	Standard
15	Standard
16	Standard
17	Standard
18	Standard
19	Standard
20	Standard
21	Standard
22	Standard
23	Custom
24	Custom
25	Custom
26	Custom
27	Custom
28	Custom
29	Custom
30	Custom
31	Custom
32	Custom
33	Custom
34	Custom
35	Custom
36	Custom
37	Custom
38	Custom
39	Custom
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42	Custom
43	Custom
44	Custom
45	Custom
46	Custom
47	Custom
48	Custom
49	Custom
50	Custom
51	Custom
52	Custom
53	Custom

Type Topic

Look and Feel - Appeal
Look and Feel - Balance
Look and Feel - Readability
Site Performance - Loading
Site Performance - Consistency
Site Performance - Completeness
Navigation - Organized
Navigation - Options
Navigation - Layout
Information Browsing - Sort
Information Browsing - Narrow
Information Browsing - Features
Blog Content - Relevance
Blog Content - Depth
Blog Content - Timeliness
Satisfaction - Overall
Satisfaction - Expectations
Satisfaction - Ideal
Return
Recommend
Share Information
Follow on Social Media
Primary Reason
Primary Reason - Other
Accomplish
Why Not Accomplish
Accomplish Experience
Not Easy Accomplish
Acquisition Source
Navigation Experience
Navigation Experience - Other
Navigation Technical Issue OE
Search Use
Search Experience
Search Issue - Other
Linked Content
Linked Content Read
Linked Content Impact
Linked Content Detracted OE
Role
Visit Frequency

Subscriber
Describe Participation
Share Social Media
Comment Vantage Point
Comment Other Blogs
Social Media Services
Info Unique
Info Updated
Info Appeals
Improve
Demographics: Gender
Demographics: Age