U.S. Dept of Health and Human Services Program Support Center

MID: Jdgox5s1osEgVRgEohslgA==

Date: Fill In Date



Welcome and Thank You Text

Directions:

This welcome text is shown at the top of the questionnaire window and the thank you text at the bottom. This is a good place to mention the site/company/agency name so the visitor knows whom they are taking the survey for. Feel free to modify the standard Welcome text shown in the box below.

Welcome Text

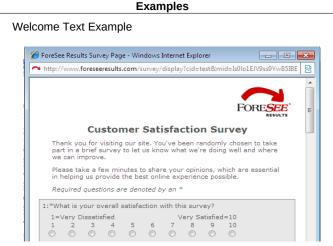
Thank you for visiting PSC.gov. You have been randomly selected to take part in a brief survey to let the Program Support Center know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

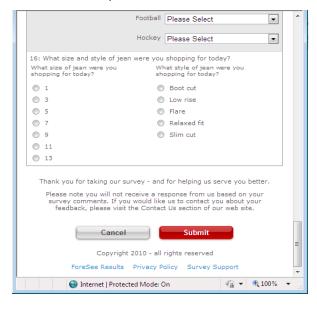
Thank You Text

Thank you for taking our survey – and for helping PSC serve you better.

Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our web site.



Thank You Text Example



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	gram Support Center Web Survey the ACSI methodology to determine scores and	d impacts
ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
Content (1=Poor, 10=Excellent, Don't Know)	Satisfaction	Return (1=Very Unlikely, 10=Very Likely)
Please rate the accuracy of information on this site.	What is your overall satisfaction with this site? (1=Very Dissatisfied, 10=Very Satisfied)	How likely are you to return to this site ?
Please rate the quality of information on this site.	How well does this site meet your expectations?	Recommend (1=Very Unlikely, 10=Very Likely)
Please rate the freshness of content on this site.	How does this site compare to your idea of an ideal website?	How likely are you to recommend this site to someone else?
Look and Feel (1=Poor, 10=Excellent, Don't Know)	(4-Alah) (am. Glass 40-Vam. Glass)	Primary Resource (1=Very Unlikely, 10=Very Likely)
Please rate the visual appeal of this site.		How likely are you to use this site as your primary resource for obtaining information from this organization?
Please rate the balance of graphics and text on this site.		
Please rate the readability of the pages on this site.		
Navigation (1=Poor, 10=Excellent, Don't Know)		
Please rate how well the site is organized.		
Please rate the options available for navigating this site.		
Please rate how well the site layout helps you find what you are looking for		
Please rate the number of clicks to get where you want on this site.		
Search (1=Poor, 10=Excellent, Don't Know) Please rate the relevance of search results on this site.		
Please rate the organization of search results on this site.		
Please rate how well the search results help you decide what to select.		
Please rate how well the search feature helps you to narrow the results to find what		
you want.		
Site Performance (1=Poor, 10=Excellent, Don't Know)		
Please rate how quickly pages load on this site.		
Please rate the consistency of speed from page to page on this site.		
Please rate the ability to load pages without getting error messages on this site.		

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Date: 8/1/2011

red & strike-through: DELETE
underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
SAC0426		Which of the following best describes why you decided to visit PSC.gov today?	To find information on a service or product	A	Radio button, one-up vertical	Single	Y
		F3C.gov today:	To access the ITAS system to log or check my time	-	vertical		
			To download forms	В			
			To find specific contact information for an employee or department				
			Other (please specify)	С			
SAC0427	В	Which forms did you plan to download today?	Other (piease specify)		Text area, no char limit		N
SAC0428	C	Why did you visit the Program Support Center today?			Text area, no char limit		N
SAC0429	A	On which product or service were you looking for information today?	Accounting		Checkbox, one-up	Multi	Y
		(OL1: -11 4L -41: A	Automated External Defibrillator	+			
			Board for Corrections	1			
			Child Care Subsidy Program				
			Customer Contact Center	+			
			Debt Collection	-			
			Departmental Forms Management	+			
				-			
			Digital Conversion and Archiving of Documents Employee Assistance Program	-			
				_			
			Employee Child Care Centers	-			
			Environmental Health	-			
			Facilities Operations & Management	-			
			Financial Reporting	-			
		Freedom of Information Act (FOIA)					
			GO!card® Transit Benefits	-			
			Grant Payments Graphic Arts	-			
			Health Clinics	-			
			Indirect Cost Negotiations	-			
			Labor and Moving	-			
			Mail Delivery	-			
			Mail Screening	-			
			McKinney-Vento Act Administration	-			
			Medical Supply	1			
			Negotiated Contracts and Simplified Acquisitions	+			
			Organizational Development and Leadership	_			
			Payroll Liaison	+			
			Personal Property Management System	1			
			Printing	-			
			Product Distribution	1			
			Property Disposal	1			
			Purchase Card Management	†			
			Real Property Strategy	1			
			Regional Support	-			
			Section 508 Compliance Testing and Remediation	1			
			Security Security	1			
			Shredding	1			
			Storage	1			
			Travel Arrangements and Reimbursements	†			
			Wellness/Fitness	1			
			Work/Life Program	†			
			Other (please specify)	D			
SAC0430	D	Other services or products:	Carlot (product openity)		Text area, no char limit		N
		Sales			Total died, 110 ond little		

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QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
SAC0431		Are you a Health & Human Services Employee?	Yes		Radio button, one-up	Single	Y
				_	vertical		
C 4 C 0 4 C 0	_	Military which for desiral annual	No	Α	Dadia buttan ana un	CiI-	
SAC0432	Α	With which federal agency are you currently employed?	Agency for International Development		Radio button, one-up vertical	Single	Y
			Department of Agriculture		vertical		
			Department of Agriculture Department of Commerce	+			
			Department of Defense				
			Department of Education				
			Department of Homeland Security				
			Department of Housing and Urban Development				
			Department of the Interior				
			Department of Justice	1			
			Department of Labor	1			
			Department of State				
			Department of the Interior	1			
			Department of the Treasury	1			
			Department of Transportation				
			Department of Veterans Affairs	1			
			Executive Office of the President				
			Federal Legislative Branch				
			General Accounting Office				
			General Services Administration				
			Independent Agencies				
			Judicial Branch				
			National Aeronautics and Space Administration				
			Office of Personnel Management				
			Peace Corps				
			Postal Service	-			
			Private Vendor	-			
			Quasi Official INTNL & Non Govt				
			Railroad Retirement Board	-			
			Securities and Exchange Commission Other federal agency (please specify)	В			
			Do not work for a federal agency	В			
SAC0433	В	Other federal agency:	Do not work for a federal agency		Text area, no char limit	Single	N
3AC0433	"	Other rederal agency.			Text area, 110 chai iiiiiii	Sirigie	IN
SAC0435		How often do you visit PSC.gov?	This is my first visit		Radio button, one-up vertical	Single	Y
			A few times per year	†			
			A few times per month	†			
			A few times per week	1			
			Everyday	†			
			Multiple times per day	1			
SAC0436		Did you accomplish your goal in visiting PSC.gov today?	Yes		Radio button, one-up vertical	Single	Y
			No	В			
			I did not have a specific goal in visiting PSC.gov today.				
CAS0058762	В	Why could you not accomplish your goal today?	, and the second		Text area, no char limit		N
SAC0438		What suggestions do you have about how to make PSC.gov more helpful to visitors like you?			Text area, no char limit	Single	N

Special Instructions	CQ Label
Skip Logic Group	Visit Reason
Skip Logic Group	OE Forms
Skip Logic Group	Other Visit Reason
Skip Logic Group Skip Logic Group	Product/Service
01: 1 : 5	
Skip Logic Group	Other Product/Service

Special Instructions	CQ Label
Skip Logic Group	HHS?
Skip Logic Group	Federal Agency
Skip Logic Group	Other Federal Agency
	Visit Frequency
Skip Logic Group	Accomplish Goal?
Skip Logic Group	OE_ Why not accomplish
	Suggested Changes

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QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
SAC0426		Which of the following best describes why you decided to visit	To find information on a service or product	Α	Radio button, one-up	Single	Y
		PSC.gov today?			vertical		
			To access the ITAS system to log or check my time				
			To download forms	В			
			To find specific contact information for an employee or department				
			Other (please specify)	С			
SAC0427	В	Which forms did you plan to download today?			Text area, no char limit		N
SAC0428	С	Why did you visit the Program Support Center today?			Text area, no char limit		N
SAC0429	Α	On which product or service were you looking for information today?	Accounting		Checkbox, one-up	Multi	Y
			Automated External Defibrillator				
			Board for Corrections				
			Child Care Subsidy Program				
			Customer Contact Center				
			Debt Collection				
			Departmental Forms Management				
			Digital Conversion and Archiving of Documents				
			Employee Assistance Program				
			Employee Child Care Centers				
			Environmental Health				
			Facilities Operations & Management				
			Financial Reporting				
			Freedom of Information Act (FOIA)				
			GO!card® Transit Benefits				
			Grant Payments				
			Graphic Arts				
			Health Clinics				
			Indirect Cost Negotiations				
			Labor and Moving				
			Mail Delivery				
			Mail Screening				
			McKinney-Vento Act Administration				
			Medical Supply				
			Negotiated Contracts and Simplified Acquisitions				
			Organizational Development and Leadership				
			Payroll Liaison				
			Personal Property Management System				
			Printing				
			Product Distribution				
			Property Disposal				
			Purchase Card Management				
			Real Property Strategy				
			Regional Support				
			Section 508 Compliance Testing and Remediation				
			Security				
			Shredding				
			Storage				
			Travel Arrangements and Reimbursements				
			Wellness/Fitness				
			Work/Life Program				
			Other (please specify)	D			
SAC0430	D	Other services or products:			Text area, no char limit		N

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QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
SAC0431		Are you a Health & Human Services Employee?	Yes		Radio button, one-up	Single	Y
				_	vertical		
C 4 C 0 4 C 0	_	Military which for desiral annual	No	Α	Dadia buttan ana un	CiI-	
SAC0432	Α	With which federal agency are you currently employed?	Agency for International Development		Radio button, one-up vertical	Single	Y
			Department of Agriculture		vertical		
			Department of Agriculture Department of Commerce	+			
			Department of Defense				
			Department of Education				
			Department of Homeland Security				
			Department of Housing and Urban Development				
			Department of the Interior				
			Department of Justice	1			
			Department of Labor	1			
			Department of State				
			Department of the Interior	1			
			Department of the Treasury	1			
			Department of Transportation				
			Department of Veterans Affairs	1			
			Executive Office of the President				
			Federal Legislative Branch				
			General Accounting Office				
			General Services Administration				
			Independent Agencies				
			Judicial Branch				
			National Aeronautics and Space Administration				
			Office of Personnel Management				
			Peace Corps				
			Postal Service	-			
			Private Vendor	-			
			Quasi Official INTNL & Non Govt				
			Railroad Retirement Board	-			
			Securities and Exchange Commission Other federal agency (please specify)	В			
			Do not work for a federal agency	В			
SAC0433	В	Other federal agency:	Do not work for a federal agency		Text area, no char limit	Single	N
3AC0433	"	Other rederal agency.			Text area, 110 chai ilitiit	Sirigie	IN
SAC0435		How often do you visit PSC.gov?	This is my first visit		Radio button, one-up vertical	Single	Y
			A few times per year	†			
			A few times per month	†			
			A few times per week	1			
			Everyday	†			
			Multiple times per day	1			
SAC0436		Did you accomplish your goal in visiting PSC.gov today?	Yes		Radio button, one-up vertical	Single	Y
			No	В			
			I did not have a specific goal in visiting PSC.gov today.				
CAS0058762	В	Why could you not accomplish your goal today?	, and the second		Text area, no char limit		N
SAC0438		What suggestions do you have about how to make PSC.gov more helpful to visitors like you?			Text area, no char limit	Single	N

Special Instructions	CQ Label
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Skip Logic Group	Other Product/Service

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QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
SAC0426		Which of the following best describes why you decided to visit	To find information on a service or product	Ä	Radio button, one-up	Single	Y	Skip Logic Group
		PSC.gov today?			vertical			
			To access the ITAS system to log or check my time	_				
			To download forms To find specific contact information for an employee or department	В				
			Other (please specify)	С				
SAC0427	В	Which forms did you plan to download today?			Text area, no char limit		N	Skip Logic Group
SAC0428	С	Why did you visit the Program Support Center today?			Text area, no char limit		N	Skip Logic Group
SAC0429	Α	On which product or service were you looking for information today?			Checkbox, one-up	Multi	Y	Skip Logic Group
			Automated External Defibrillator					
			Board for Corrections					
			Child Care Subsidy Program					
			Customer Contact Center					
			Debt Collection					
			Departmental Forms Management					
			Digital Conversion and Archiving of Documents					
			Employee Assistance Program					
			Employee Child Care Centers					
			Environmental Health					
			Facilities Operations & Management					
			Financial Reporting					
			Freedom of Information Act (FOIA)					
			GO!card® Transit Benefits					
			Grant Payments					
			Graphic Arts					
			Health Clinics					
			Indirect Cost Negotiations					
			Labor and Moving					
			Mail Delivery					
			Mail Screening					
			McKinney-Vento Act Administration					
			Medical Supply					
			Negotiated Contracts and Simplified Acquisitions					
			Organizational Development and Leadership					
			Payroll Liaison					
			Personal Property Management System					
			Printing					
			Product Distribution					
			Property Disposal					
			Purchase Card Management					
			Real Property Strategy					
			Regional Support					
			Section 508 Compliance Testing and Remediation					
			Shredding					
			Storage					

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QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
			Travel Arrangements and Reimbursements					
			Wellness/Fitness					
			Work/Life Program					
			Other (please specify)	D				
SAC0430	D	Other services or products:			Text area, no char limit		N	Skip Logic Group
SAC0431		Are you a Health & Human Services Employee?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group
			No	Α				
SAC0432	Α	With which federal agency are you currently employed?	Agency for International Development		Radio button, one-up vertical	Single	Y	Skip Logic Group
			Department of Agriculture					
			Department of Commerce					
			Department of Defense					
			Department of Education					
			Department of Homeland Security					
			Department of Housing and Urban Development					
			Department of the Interior					
			Department of Justice					
			Department of Labor					
			Department of State					
			Department of the Interior					
			Department of the Treasury					
			Department of Transportation					
			Department of Veterans Affairs					
			Executive Office of the President					
			Federal Legislative Branch General Accounting Office					
			General Services Administration					
			Independent Agencies					
			Judicial Branch					
			National Aeronautics and Space Administration					
			Office of Personnel Management					
			Peace Corps					
			Postal Service					
			Private Vendor					
			Quasi Official INTNL & Non Govt					
			Railroad Retirement Board					
			Securities and Exchange Commission					
			Other federal agency (please specify)	В				
			Do not work for a federal agency					
SAC0433	В	Other federal agency:			Text area, no char limit	Single	N	Skip Logic Group
SAC0434		In which U.S. state are you based?	Alabama		Drop down, select one	Single	¥	
			Alaska					
			Arkansas					
			Arizona					
			California					
			Colorado					
			Connecticut					
			District of Columbia					
			Delaware					
			Florida					
			Georgia					
			Hawaii					
			Idaho					
			Illinois					

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Produces Konneck Ko	QID		Question Text		Skip to	Type (select from list)		Required Y/N	Special Instructions
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New York North Carolina North Padeta Oftio O									
North-Cacelina North-Debeta Ohle Ohle Ohle Ohle Ohle Ohle Ohle Ohle									
Nembelsed (Shield Chield Chiel				New York					
Ohio Oklahoma Oregon Pennsylvania Rhode Island South Carolina South Dakota Tennessee Tenas Ustah Virginia Virenoral Virginia Virg				North Carolina					
Oklahoma Oregon Oregon Pennsylvania Rhode Island South-Carelina South-Daketa Fennessee Fexas Ustah Virginia Vermont West-Wriginia Weshington Wisconsin Wyoming- Outside the U-S- This is my first visit A few times per year A few times per year A few times per year A few times per week Everyday SAC0436 Did you accomplish your goal in visiting PSC.gov today? Yes No I did not have a specific goal in visiting PSC.gov today. Radio button, one-up Single Y Vertical Radio button, one-up Vertical Radio button, one-up Vertical Fext area, no char limit Single N SAC0437 A Which goal could you not accomplish on PSC.gov today? B Why could you not accomplish your goal today? What suggestions do you have about how to make PSC.gov more Text area, no char limit Single N SAC0438 What suggestions do you have about how to make PSC.gov more Text area, no char limit Single N				North Dakota					
Coregon Pennsylvania Rhote-Island South-Cardina Sout				Ohio					
Redoit sland South Carolina South Ca				Oklahoma					
Redoit sland South Carolina South Ca				Oregon					
Rhode-Island South-Carolina Vermont Vermont West-Virginia Washington Wisconsin Wyoming- Cutside the U.S. This is my first visit A few times per year A lew times per year A lew times per month A lew times per week Everyday Multiple time SAC0436 Did you accomplish your goal in visiting PSC.gov today? Yes No Idd not have a specific goal in visiting PSC.gov today Text area, no char limit Single N SAC0438 What suggestions do you have about how to make PSC.gov more Text area, no char limit Single N									
South Carcines South Dakota Tennessee Texas Utch Virginia Vermont West-Viginia Washington Wisconsin Wyoning Outside the U.S. This sn my first visit A few times per year A few times per year A few times per week Everyday A few times per week Everyday SAC0436 Did you accomplish your goal in visiting PSC.gov today? A Which goal could you not accomplish on PSC.gov today? B Why could you not accomplish your goal today? SAC0438 What suggestions do you have about how to make PSC.gov more SAC0438 What suggestions do you have about how to make PSC.gov more SAC0438 What suggestions do you have about how to make PSC.gov more Sacona Text area, no char limit Single N SAC0438 Fext area, no char limit Single N									
South Dakota Tennessee Tennessee Texas Utah Vermont West-Virginia Washington Wisconsin Wyening- Outside the U-S- This is my first visit A few times per year A few times per month A few times per week Everyday Multiple time. SAC0436 Did you accomplish your goal in visiting PSC.gov today? Yes No I did not have a specific goal in visiting PSC.gov today? Text area, no char limit Single N S SAC0438 What suggestions do you have about how to make PSC.gov more Text area, no char limit Single N S SAC0438 What suggestions do you have about how to make PSC.gov more Text area, no char limit Single N S SAC0438 What suggestions do you have about how to make PSC.gov more									
Fennessee Fexas Litah Virginia Vermont West-Virginia Washington Wisconsin Wyoming- Couside the U-S: This is my first visit A few times per year A few times per week Everyday Multiple time SAC0436 Did you accomplish your goal in visiting PSC.gov today? Fext area, no char limit N SAC0438 What suggestions do you have about how to make PSC.gov more Fernessee Fexas Litah Virginia Vermont West-Virginia Radio button, one-up vertical Radio button, one-up vertical Radio button, one-up vertical Radio button, one-up vertical Fext area, no char limit N S SAC0436 What suggestions do you have about how to make PSC.gov more Text area, no char limit Single N S SAC0438 What suggestions do you have about how to make PSC.gov more									
Fexas Utah Virginia Vermont Vertical Verti									
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Virginia Vermont Ver									
Verment West-Virginia We					1				
West-Virginia Washington Wisconesin Wyening Outside the U.S. SAC0435 How often do you visit PSC.gov? This is my first visit A few times per year A few times per month A few times per week Everyday Multiple time SAC0436 Did you accomplish your goal in visiting PSC.gov today? Yes A Which goal could you not accomplish on PSC.gov today? B Why could you not accomplish on PSC.gov today? B Why could you not accomplish your goal today? What suggestions do you have about how to make PSC.gov more Weschoria Weshington Wyening Outside the U.S. Radio button, one-up vertical Single Y S Radio button, one-up vertical B Text area, no char limit N S SAC0437 A Which goal could you not accomplish on PSC.gov today? Text area, no char limit N S SAC0438 What suggestions do you have about how to make PSC.gov more					-				
Washington Wisconsin Wis					-				
Wisconsin Wyoming Outside the U.S. SAC0435 How often do you visit PSC.gov? This is my first visit A few times per year A few times per week Everyday Multiple time SAC0436 Did you accomplish your goal in visiting PSC.gov today? Yes No I did not have a specific goal in visiting PSC.gov today. B Why could you not accomplish your goal today? Text area, no char limit N S SAC0438 What suggestions do you have about how to make PSC.gov more Text area, no char limit N S SAC0438 What suggestions do you have about how to make PSC.gov more					-				
Wyeming- Outside the U.S. SAC0435 How often do you visit PSC.gov? This is my first visit A few times per year A few times per week Everyday Multiple time SAC0436 Did you accomplish your goal in visiting PSC.gov today? Yes Radio button, one-up vertical No I did not have a specific goal in visiting PSC.gov today. Text area, no char limit N S SAC0438 What suggestions do you have about how to make PSC.gov more Text area, no char limit N S SAC0438 What suggestions do you have about how to make PSC.gov more					-				
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SAC0437 A Which goal could you not accomplish on PSC.gov today? B Why could you not accomplish your goal today? Text area, no char limit N S SAC0438 What suggestions do you have about how to make PSC.gov more Text area, no char limit Single N Text area, no char limit Single N									
B Why could you not accomplish your goal today? Text area, no char limit N S SAC0438 What suggestions do you have about how to make PSC.gov more Text area, no char limit Single N	CAC0427		Which goal could you not accomplish an DCC goal today?	i did not nave a specific goal in visiting PSC.gov today.		Toyt area no short limit	Cipala	N.	Ckin Logia Cray
SAC0438 What suggestions do you have about how to make PSC.gov more Text area, no char limit Single N	SACU437	*				Text area, no char limit	Single	14	Skip Logic Group
		В	Why could you not accomplish your goal today?			Text area, no char limit		N	Skip Logic Group
helpful to visitors like you?	SAC0438		What suggestions do you have about how to make PSC.gov more helpful to visitors like you?			Text area, no char limit	Single	N	
SAC0439 What do you plan to do next?- Call someone to learn more about products and services available Radio-button, one-up vertical vertical	SAC0439			Call someone to learn more about products and services available			Single	¥	
Email someone to learn more about products and services available				Email someone to learn more about products and services available	+	Vertical			

U.S. Dept of Health and Human Services Program Support Center

MID: Jdgox5s1osEgVRgEohslgA==

Date: 8/1/2011

red & strike-through: DELETE
underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
			Call someone to order or purchase products or services available					
			Email someone to order or purchase products or service available					
			Download the PSC Service and Product Directory					
			I do not plan to do any of the above					
SAC0440		If you could purchase products or services using this website, how likely would you be to place your order online?	Very likely-		Radio button, one-up vertical	Single	¥	Skip Logic Group
			Somewhat likely					
			Somewhat unlikely	A				
			Very unlikely	A				
SAC0441	A	Why would you be unlikely to order online?			Text area, no char limit		N	Skip Logic Group



CQ Label Visit Reason

OE Forms
Other Visit Reason
Product/Service



CQ Label

Other Product/Service HHS?

Federal Agency

Other Federal Agency State



CQ Label

Visit Frequency

Accomplish Goal?

Goal Not

OE_Why not

Suggested Changes

Do next?

CQ Label

Likely to purchase online

Why unlikely to purchase online

SAC0429	Α	On which product or service were you looking for information today?	SAC0429A001	Accounting Services	Checkbox, one-up) Multi	Y
		/OL 1: - 11 41-12 1: A	SAC0429A002	Asset Management			
			SAC0429A003	Automated External Defibrillator Services			
			SAC0429A004	Background Investigations			
			SAC0429A005	Board for Corrections			
			SAC0429A006	Building Management			
			SAC0429A007	Clinical Health and Wellness Services			
			SAC0429A008	Compensation Services			
			SAC0429A009	Conference Services			
			SAC0429A010	Cooperative Administrative Support Units (CASUs)			
			SAC0429A011	Cost Allocation/Indirect Cost Negotiations			
				Child Care Subsidy Program			
				Customer Contact Center			
			CAC0420A012	Debt Collection			
			SAC0429A012				
			SAC0429A013	Departmental Forms Management			
				Digital Conversion and Archiving of Documents			
			SAC0429A014	Digital Fingerprinting and Special Agency Checks			
			SAC0429A015	Employee Assistance Program			
			SAC0429A016	Employee Child Care Services Centers			
			SAC0429A017	Environmental Health Services			
				Facilities Operations & Management			
			CAC04204040				
			SAC0429A018	Financial Enterprise Systems Management			
			SAC0429A019	Financial Reporting			
			SAC0429A020	Freedom of Information Act (FOIA)			
				GO!card® Transit Benefits			
				Grant Payments			
			SAC0429A021	General Storage			
			SAC0429A022	Graphic Arts			
			SAC0429A023	HHS Information Hotline-			
			SAC0429A024				
				HHS Travel Services			
			SAC0429A025	HSPD-12 (PIV) Badge Recertification			
			SAC0429A026	HSPD-12 Services			
			SAC0429A027	Human Resource Systems			
				Health Clinics			
				Indirect Cost Negotiations			
			SAC0429A028	IT Infrastructure and Operations Services			
			SAC0429A029	IT Security Services			
			3AC0423A023	Labor and Moving			
				Mail Delivery			
			SAC0429A030	Mail Screening			
				McKinney-Vento Act Administration			
				Medical Supply			
			SAC0429A031	Mail Management and Policy Branch			
			SAC0429A032	Medical Affairs			
				>Negotiated Contracts and Simplified Acquisitions			
				Organizational Development and Leadership			
			SAC0429A033				
			2. 100 120/1000	Payroll Liaison			
				Personal Property Management System			
				Printing			
			SAC0429A034	ONE-DHHS Contact Center			
			SAC0429A034 SAC0429A035	Payment Management (Grant) Services			
			SAC0429A035 SAC0429A036	Payroll Accounting Services			
			SAC0429A036 SAC0429A037				
				Payroll Services Physical Security			
			SAC0429A038				
			SAC0429A039	Printing Procurement Product Distribution			
			SAC0429A040	Product Distribution			
			SAC0429A041	Project Management			
			SAC0429A042	Property Disposal			
			SAC0429A043	Purchase Card Management			
			SAC0429A044	Real Property Strategy			
			SAC0429A045	Regional Support Program			
				Section 508 Compliance Testing and Remediation			
			SAC0429A046	Relocation Services			
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			SAC0429A047	Shredding				
			SAC0429A048	Storage Simplified Acquisitions-				
			SAC0429A048	Space Acquisition				
			SAC0429A050	Space Alterations				
			SAC0429A051	Subsidized Mass Transit Tickets (Transhare and GO!card)				
			SAC0429A052	Supply Service Center				
			SAC0429A053	Telecommunications Management				
			SAC0429A054	Telecommunications Services				
			SAC0429A055	Vehicle Rental Services				
				Travel Arrangements and Reimbursements				
			SAC0429A056	Wellness/Fitness				
			SAC0429A057 SAC0429A058	Work/Life Services Program Other (please specify)	D			
SAC0430	D	Other services or products:	3AC0423A030	Other (piedase speelity)		Text area, no char limit		N
	_							
SAC0431		Are you a Health & Human Services Employee?	SAC0431A001	Yes		Radio button, one-up	Single	Υ
			0.00.00.00			vertical		
SAC0432	Α	With which federal agency are you currently employed?	SAC0431A002 SAC0432A001	No Agapay for International Development	Α	Radio button, one-up	Cinglo	Υ
3AC0432	A	which lederal agency are you currently employed?	3AC0432A001	Agency for International Development		vertical	Single	1
			SAC0432A002	Department of Agriculture		10.1.0		
			SAC0432A003	Department of Commerce				
			SAC0432A004	Department of Defense				
			SAC0432A005	Department of Education				
			SAC0432A006	Department of Homeland Security				
			SAC0432A007	Department of Housing and Urban Development				
			SAC0432A008 SAC0432A009	Department of the Interior Department of Justice				
			SAC0432A009 SAC0432A010	Department of Justice Department of Labor				
			SAC0432A011	Department of State				
			SAC0432A012	Department of the Interior				
			SAC0432A013	Department of the Treasury				
			SAC0432A014	Department of Transportation				
			SAC0432A015	Department of Veterans Affairs				
			SAC0432A016	Executive Office of the President				
			SAC0432A017 SAC0432A018	Federal Legislative Branch General Accounting Office				
			SAC0432A019	General Services Administration	-			
			SAC0432A020	Independent Agencies				
			SAC0432A021	Judicial Branch				
			SAC0432A022	National Aeronautics and Space Administration				
			SAC0432A023	Office of Personnel Management				
			SAC0432A024 SAC0432A025	Peace Corps Postal Service				
			SAC0432A025 SAC0432A026	Private Vendor				
			SAC0432A027	Quasi Official INTNL & Non Govt				
			SAC0432A028	Railroad Retirement Board				
			SAC0432A029	Securities and Exchange Commission				
0400100		Others for describe and a second	SAC0432A030	Other federal agency (please specify)	В	Total const. 1 P. 11	Ci I	N.
SAC0433	В	Other federal agency:				Text area, no char limit	Single	N
SAC0434		In which U.S. state are you based?	SAC0434A001	Alabama		Drop down, select one	Single	Y
			SAC0434A002	Alaska	1	., ,	- 5	
			SAC0434A003	Arkansas				
			SAC0434A004	Arizona				
			SAC0434A005	California				
			SAC0434A006 SAC0434A007	Connecticut				
			SAC0434A007 SAC0434A008	Connecticut District of Columbia	-			
			SAC0434A008 SAC0434A009	Delaware				
			SAC0434A010	Florida				
			SAC0434A011	Georgia				
			SAC0434A012	Hawaii				
			SAC0434A013	Idaho				
			SAC0434A014	Illinois				
			SAC0434A015	Indiana				
			SAC0434A016 SAC0434A017	Kansas Kentucky				
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			SAC0434A018	Louisiana				
			SAC0434A019	Maryland				
			SAC0434A020	Massachusetts				
			SAC0434A021	Maine				
			SAC0434A022	Michigan				
			SAC0434A023	Minnesota				
			SAC0434A024	Missouri				
			SAC0434A025	Mississippi				
			SAC0434A026	Montana				
			SAC0434A027					
				Nebraska				
			SAC0434A028	New Hampshire				
			SAC0434A029	New Jersey				
			SAC0434A030	New Mexico				
			SAC0434A031	Nevada				
			SAC0434A032	New York				
			SAC0434A033	North Carolina				
			SAC0434A034	North Dakota				
			SAC0434A035	Ohio				
			SAC0434A035 SAC0434A036					
				Oklahoma				
			SAC0434A037	Oregon				
			SAC0434A038	Pennsylvania				
			SAC0434A039	Rhode Island				
			SAC0434A040	South Carolina				
			SAC0434A041	South Dakota				
			SAC0434A042	Tennessee				
			SAC0434A043	Texas				
			SAC0434A043 SAC0434A044					
				Utah				
			SAC0434A045	Virginia				
			SAC0434A046	Vermont				
			SAC0434A047	West Virginia				
			SAC0434A048	Washington				
			SAC0434A049	Wisconsin				
			SAC0434A050	Wyoming				
			SAC0434A051	Outside the U.S.				
SAC0435		How often do you visit DCC gov?	SAC0434A031 SAC0435A001			Dadio button one un	Cinalo	Υ
SAC0435		How often do you visit PSC.gov?	SAC0435A001	This is my first visit		Radio button, one-up vertical	Single	Y
						vertical		
			SAC0435A002	A few times per year				
			SAC0435A003	A few times per month				
			SAC0435A004	A few times per week				
			SAC0435A005	Every day				
			SAC0435A006	Multiple times per day				
SAC0436		Did you accomplish your goal in visiting PSC.gov today?	SAC0436A001	Yes		Radio button, one-up	Single	Υ
S/ 100-100		bid you docomplish your godi in visiting i So.gov today.	0/100+00/1001			vertical	Onigic	
			04004004000	Nie		Vertical		
			SAC0436A002	No	Α			
			SAC0436A003	I did not have a specific goal in visiting PSC.gov today.				
SAC0437	Α	Which goal could you not accomplish on PSC.gov today?				Text area, no char limit	Single	N
SAC0438		What suggestions do you have about how to make PSC.gov more				Text area, no char limit	Single	N
		helpful to visitors like you?					•	
SAC0439		What do you plan to do next?	SAC0439A001	Call someone to learn more about products and services available		Radio button, one-up	Single	Y
		7				vertical	9	
			SAC0439A002	Email company to loarn more about products and convices evailable				
				Email someone to learn more about products and services available				
			SAC0439A003	Call someone to order or purchase products or services available				
			SAC0439A004	Email someone to order or purchase products or service available				
			SAC0439A005	Download the PSC Service and Product Directory				
			SAC0439A006	I do not plan to do any of the above				
SAC0440		If you could purchase products or services using this website, how	SAC0440A001	Very likely		Radio button, one-up	Single	Υ
		likely would you be to place your order online?				vertical	- J	
			SAC0440A002	Somewhat likely				
			SAC0440A002 SAC0440A003	Somewhat unlikely	Α			
			SAC0440A004	Very unlikely	A			
SAC0441	Α	Why would you be uplikely to order online?	5AC0440A004	y or invery	A	Text area, no char limit		N
3AC0441	A	Why would you be unlikely to order online?				Text area, 110 char illilli		IN

Skip Logic Group	Product/Service

	10.75
	Visit Frequency
Skip Logic Group	Accomplish Goal?
Skip Logic Group	Goal Not
Ship Logic Group	accomplished
	Suggested Changes
	Do next?
	Do next?
Skip Logic Group	Likely to purchase online
	online
Skip Logic Group	Why unlikely to
,	Why unlikely to purchase online