

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: VHA
 IA#: 30715 Amend 2
 Date: 1/16/2019

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#	Type Topic
1	Standard	Content - Accuracy
2	Standard	Content - Quality
3	Standard	Content - Freshness
4	Standard	Look and Feel - Appeal
5	Standard	Look and Feel - Balance
6	Standard	Look and Feel - Readability
7	Standard	Navigation - Organized
8	Standard	Navigation - Options
9	Standard	Navigation - Layout
10	Standard	Navigation - Clicks
11	Standard	Search - Relevance
12	Standard	Search - Organization
13	Standard	Search - Selection Help
14	Standard	Search - Narrow
15	Standard	Site Performance - Loading
16	Standard	Site Performance - Consistency
17	Standard	Site Performance - Errors
18	Standard	Satisfaction - Overall
19	Standard	Satisfaction - Expectations
20	Standard	Satisfaction - Ideal
21	Standard	Return
22	Standard	Recommend
23	Custom	Visit Frequency
24	Custom	Role
25	Custom	OE_Role
26	Custom	Conflict
27	Custom	Age
28	Custom	Gender
29	Custom	State
30	Custom	Alaska
31	Custom	Alabama
32	Custom	Arkansas
33	Custom	Arizona
34	Custom	California
35	Custom	Colorado
36	Custom	Connecticut
37	Custom	DC
38	Custom	Delaware
39	Custom	Florida
40	Custom	Georgia
41	Custom	Hawaii
42	Custom	Iowa
43	Custom	Idaho
44	Custom	Illinois
45	Custom	Indiana
46	Custom	Kansas
47	Custom	Kentucky
48	Custom	Louisiana
49	Custom	Massachusetts
50	Custom	Maryland
51	Custom	Maine
52	Custom	Michigan
53	Custom	Minnesota
54	Custom	Missouri
55	Custom	Mississippi
56	Custom	Montana
57	Custom	North Carolina
58	Custom	North Dakota

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Survey Q#	Type#	Type Topic
59	Custom	Nebraska
60	Custom	New Hampshire
61	Custom	New Jersey
62	Custom	New Mexico
63	Custom	Nevada
64	Custom	New York
65	Custom	Ohio
66	Custom	Oklahoma
67	Custom	Oregon
68	Custom	Pennsylvania
69	Custom	Puerto Rico
70	Custom	Rhode Island
71	Custom	South Carolina
72	Custom	South Dakota
73	Custom	Tennessee
74	Custom	Texas
75	Custom	Utah
76	Custom	Virginia
77	Custom	Vermont
78	Custom	Washington
79	Custom	Wisconsin
80	Custom	Virgina
81	Custom	Wyoming
82	Custom	Type of Information Seeking
83	Custom	OE_Reason
84	Custom	Facility Information
85	Custom	OE_Facility
86	Custom	Health Condition
87	Custom	OE_Condition
88	Custom	Benefits
89	Custom	OE_Benefits
90	Custom	Find Info
91	Custom	OE_Partial Find
92	Custom	OE_Find
93	Custom	Services Adequate
94	Custom	OE_Not Adequate
95	Custom	How Hear
96	Custom	OE_How Hear
97	Custom	Add Info
98	Custom	How Add Info
99	Custom	MHV Usage
100	Custom	MHV-IPA
101	Custom	OE_Not Use MHV
102	Custom	Social media
103	Custom	OE_Social Media
104	Custom	Facebook
105	Custom	Twitter
106	Custom	Access Mobile Internet
107	Custom	Phone or Tablet
108	Custom	Phone Type
109	Custom	Tablet Type
110	Custom	Federal Mobile Site Usage
111	Custom	Mobile Site Usage
112	Custom	Primary Reason
113	Custom	Desired Resources
114	Custom	Mobile Social Media
115	Custom	Access on Location
116	Custom	OE_Location

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Survey Q#	Type#	Type Topic
117	Custom	How Look for Info
118	Custom	OPS_How Look for Info
119	Custom	Navigation Experience
120	Custom	OPS_Navigation Experience
121	Custom	Search Experience
122	Custom	OPS_Search Experience
123	Custom	OE_Technical Issue
124	Custom	Search Results Issue
125	Custom	OPS_Search Results Issue