Welcome and Thank You Text

Welcome Text

Thank you for visiting FAA.gov. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

Thank You Text

Thank you for taking our survey - and for helping us serve you better. We appreciate your input!

FORESEE
by **Answers**

Customer Satisfaction Survey

Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

Thank you for taking our survey - and for helping us serve you better.

Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our web site.

Cancel   Submit
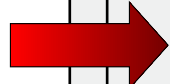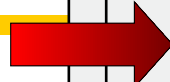
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ForeSee   ForeSee Privacy Policy   Survey Support

Model Name	FAA Public Site 2015
Model ID	IoFREY5owdtlZs9EgwwBRA4C
Partitioned	Yes - 2MQ
Date	9/9/2015

	Label	Element Questions		Label	Satisfaction Questions		Label	Future Behaviors
		Site Information *(1=Poor, 10=Excellent, Don't Know)*			**Satisfaction**			**Future Transactions** *(1=Very Unlikely, 10=Very Likely)*
1	Site Information - Thoroughness	Please rate the **thoroughness of information** provided on this site.	19	Satisfaction - Overall	What is your **overall satisfaction** with this site? *(1=Very Dissatisfied, 10=Very Satisfied)*	22	Future Transactions	How likely are you to **conduct future transactions** on this site?
2	Site Information - Understandable	Please rate how **understandable** this site's **information** is.	20	Satisfaction - Expectations	How well does this site **meet your expectations**? *(1=Falls Short, 10=Exceeds)*			**Recommend** *(1=Very Unlikely, 10=Very Likely)*
3	Site Information - Answers	Please rate how well the site's **information provides answers to your questions**.	21	Satisfaction - Ideal	How does this site **compare to your idea of an ideal website**? *(1=Not Very Close, 10=Very Close)*	23	Recommend	How likely are you to **recommend this site to someone else**?
		Look and Feel *(1=Poor, 10=Excellent, Don't Know)*						**Return** *(1=Very Unlikely, 10=Very Likely)*
4	Look and Feel - Appeal	Please rate the **visual appeal** of this site.				24	Return	How likely are you to **return to this site**?
5	Look and Feel - Balance	Please rate the **balance of graphics and text** on this site.						**Primary Resource** *(1=Very Unlikely, 10=Very Likely)*
6	Look and Feel - Readability	Please rate the **readability of the pages** on this site.				25	Primary Resource	How likely are you to **use this site as your primary resource for information about aviation**?
		Navigation *(1=Poor, 10=Excellent, Don't Know)*						
7	Navigation - Organized	Please rate **how well the site is organized**.						
8	Navigation - Options	Please rate the **options available for navigating** this site.						
9	Navigation - Layout	Please rate **how well the site layout helps you find what you need.**						
10		**Site Performance** *(1=Poor, 10=Excellent, Don't Know)*						
11	Site Performance - Loading	Please rate how **quickly pages load** on this site.						
12	Site Performance - Consistency	Please rate the **consistency of speed from page to page** on this site.						
	Site Performance - Completeness	Please rate how **completely page content loads** on this site.						
13		**Task Process** *(1=Poor, 10=Excellent, Don't Know)*						
14	Task Process - Time	Please rate the **time it takes to complete task(s)** on this site.						
15	Task Process - Procedures	Please rate the **site procedures** to accomplish task(s) on this site.						
	Task Process - Efficiency	Please rate the **number of steps needed** to complete task(s) on this site.						
		Information Browsing *(1=Poor, 10=Excellent, Don't Know)*						
16	Information Browsing - Sort	Please rate the ability to **sort information by criteria that are important to you** on this site.						
17	Information Browsing - Narrow	Please rate the ability to **narrow choices to find the information you are looking for** on this site.						
18	Information Browsing - Features	Please rate how well the **features** on the site **help you find the information you need**.						

Model Name	**FAA Public Site 2015**
Model ID	**IoFREY5owdtlZs9EgwwBRA4C**
Partitioned	**Yes - 2MQ**
Date	**9/9/2015**

Red & Strike-Through: Delete
Underlined & Italicized: Re-order
Pink: Addition
Blue: Reword

FORESEE
by Answers

QID	Meta Tags	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Type	Special Instructions	CQ Label
AML6169Q001			How frequently do you visit FAA.gov?	This is my first visit		Yes	Radio button, one-up vertical		Visit Frequency
				Every few months or less often					
				Monthly					
				Weekly					
				Several times a week					
				Daily/more than once a day					
AML6169Q002	Role		Which best describes your role?			Yes	Radio button, one-up vertical	Skip Logic Group*	Role
				Active Pilot					
				Retired Pilot					
				Mechanic					
				Engineer					
				Aviation enthusiast/hobbyist					
				UAS owner/hobbyist					
				Commercial UAS owner/business					
				Instructor					
				Non-FAA government employee					
				Quality assurance professional					
				Consultant/Analyst					
				Inspector					
				FAA employee					
				Airport employee					
				Aviation Student					
				Airline operator					
				Researcher					
				General public/passenger					
				Other	A				
AML6169Q003		A	Please specify your role:			No	Text area, no char limit	Skip Logic Group*	OE_Role
AML6169Q004	Primary Reason: Federal Government or Informational Non-Profit		Which best describes the main reason for your visit today?			Yes	Radio button, one-up vertical	Skip Logic Group*	PrimaryReason
				Registration, licensing or certification	A				
				Register my UAS for recreational/hobby purposes					
				Register my UAS for commercial purposes					
				Find forms or materials	B				
				Search data and statistics	C				
				Review regulations and advisories	D				
				NextGen					
				Find contact information					
				N-Numbers					
				What's New/Learn about the FAA					
				General aviation information					
				Other, please specify	AA				
AML6169Q005		AA	Please specify your main reason for your visit:			No	Text area, no char limit	Skip Logic Group*	OE_PrimaryReason
AML6169Q006		A	Which of the following registration, licensing or certification activities did you perform? (Please select all that apply.)			Yes	Checkbox, one-up vertical	Skip Logic Group*	Registration-Task
				Change or update information on license or certificate					
				Replace a license or certificate					
				Obtain license or certificate					
				Check status of a registration					
				Renew aircraft registration					
				Other, please specify	BB				
AML6169Q007		BB	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_Registration-Task
AML6169Q008		B	Which of the following describes the forms or materials you were trying to find? (Please select all that apply.)			Yes	Checkbox, one-up vertical	Skip Logic Group*	FormsMaterials
				Training materials					
				Forms					
				Aeronautical charts, procedures, or diagrams					
				Handbook, guide, or manual					
				Other, please specify	CC				
AML6169Q009		CC	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_FormsMaterials
AML6169Q010		C	What type of data or statistics were you trying to find? (Please select all that apply.)			Yes	Checkbox, one-up vertical	Skip Logic Group*	DataStatistics
				Airmen data					
				Accident and incident reports and statistics					
				Aircraft data					
				Other, please specify	DD				
AML6169Q011		DD	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_DataStatistics

Question ID	Label	Code	Question	Answer Options	Code	Req	Input Type	Skip Logic	Variable
AML6169Q012		D	Which regulations and advisories were you trying to review? (Please select all that apply.)	FARs (Federal Aviation Regulations) / ACs (Advisory Circulars) / ADs (Airworthiness Directives) / NOTAMs (Notices to airmen) / TCDS (Type Certificate Data Sheets) / TFRs (Temporary flight restrictions) / Orders and Notices / Other, please specify	EE	Yes	Checkbox, one-up vertical	Skip Logic Group*	RegulationsAdvisories
AML6169Q013		EE	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_RegulationsAdvisories
AML6169Q014	Accomplish		Were you able to complete your main task on FAA.gov?	Yes / No	A, B D	Yes	Radio button, one-up vertical	Skip Logic Group*	Task Accomplishment
AML6169Q015		A	Please rate how easy it was to complete your task on FAA.gov.	1 = Very Difficult / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 = Very Easy		Yes	Radio button, scale, no don't know	Skip Logic Group*	Task Accomplishment-RateEase
AML6169Q016		B	Completed task comments:			No	Text area, no char limit	Skip Logic Group*	OE_TaskAccomplishment
AML6169Q017	OE_Accomplish	D	What prevented you from completing your task?			No	Text area, no char limit	Skip Logic Group*	TaskAccomplishment-Prevented
AML6169Q018			How would you describe your navigation experience on this site today? (Please select all that apply.)	I had no difficulty navigating/browsing on this site / Links often did not take me where I expected / Had difficulty finding relevant information / Links/labels are difficult to understand / Too many links/navigational options to choose from / Had technical difficulties (error messages, broken links, etc.) / Could not navigate back to previous information / I had a navigation difficulty not listed above:	C A	Yes	Checkbox, one-up vertical	Skip Logic Group*	Navigation-Experience
AML6169Q019		A	Other navigation difficulty:			No	Text area, no char limit	Skip Logic Group*	OE_Navigation-Experience
AML6169Q020		C	Please describe the technical difficulty:			No	Text area, no char limit	Skip Logic Group*	OE_TechnicalDifficulty
AML6169Q021			Did you use the search tool on the FAA site during your visit today?	Yes / No / Don't know	A	Yes	Radio button, one-up vertical	Skip Logic Group*	UseSearch
AML6169Q022		A	Which best describes your experience with the search tool today? (Please select all that apply.)	Results were helpful / Results were not relevant to my search terms or needs / Returned too many results / Did not return enough results / I was not sure what words to use in my search / Returned results that were too similar/redundant / Results were not helpful / Search required to many refinements to get what I wanted / Search speed was too slow / Other, please specify	B	Yes	Checkbox, one-up vertical	Skip Logic Group*	SearchExperience
AML6169Q023		B	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_SearchExperience
AML6169Q024			Did you read information about NextGen during your visit today?	Yes / No / Don't Remember	A, B, C, D	Yes	Radio button, one-up vertical	Skip Logic Group*	NextGen-Read
AML6169Q025		A	What NextGen content did you read? (Please select all that apply.)	Performance Snapshots / Implementation / Why NextGen Matters / What's New in NextGen / Interactive Map / NextGen for Airports / Videos / Other, please specify	AA	Yes	Checkbox, one-up vertical	Skip Logic Group*	NextGen-Content
AML6169Q026		AA	What other NextGen content did you read?			No	Text area, no char limit	Skip Logic Group*	OE-NextGenContent

ID			Question	Answers		Req	Input Type	Logic/Group	Variable
AML6169Q027		B	What would you rate the quality of the NextGen content?	1 = Not Interesting 2 3 4 5 6 7 8 9 10 = Very Interesting		Yes	Radio button, scale, no don't know	Skip Logic Group*	NextGenContent-Quality
AML6169Q028		C	Was it easy to find the NextGen information you were looking for?	Yes No	CC	Yes	Radio button, one-up vertical	Skip Logic Group*	NextGen-EaseToFind
AML6169Q029		CC	Why was the NextGen information not easy to find?			No	Text area, no char limit	Skip Logic Group*	OE_NextGen-WhyNotEasy
AML6169Q030		D	What information about NextGen are you interested in reading more about?			No	Text area, no char limit	Skip Logic Group*	E_NextGen-MoreInformation
AML6169Q031			Which of the following sources prompted you to visit FAA.gov today? Please rank the top 3 (Rank 1 is most important). **Rank 1** *(Required)*	Recommendation from a friend on a social network YouTube video Blog or discussion forum Message or link on a FAA social network (e.g., Twitter, Facebook) Mobile phone text message or alert Instant Message from a friend or colleague Familiarity with FAA or FAA website Received a letter from FAA Received an email from FAA Search engine results Word of mouth recommendation from someone I know Don't know Other		Yes	Drop down, select one	Rank Group Adjust Template/Style Sheet Anchor Answer Choice Anchor Answer Choice	SV - Rank 1
AML6169Q032			**Rank 2** *(Optional)*	Recommendation from a friend on a social network YouTube video Blog or discussion forum Message or link on a FAA social network (e.g., Twitter, Facebook) Mobile phone text message or alert Instant Message from a friend or colleague Familiarity with FAA or FAA website Received a letter from FAA Received an email from FAA Search engine results Word of mouth recommendation from someone I know Don't know Other		Yes	Drop down, select one	Rank Group Adjust Template/Style Sheet Randomize Anchor Answer Choice Anchor Answer Choice	SV - Rank 2
AML6169Q033			**Rank 3** *(Optional)*	Recommendation from a friend on a social network YouTube video Blog or discussion forum Message or link on a FAA social network (e.g., Twitter, Facebook) Mobile phone text message or alert Instant Message from a friend or colleague Familiarity with FAA or FAA website Received a letter from FAA Received an email from FAA Search engine results Word of mouth recommendation from someone I know Don't know Other		Yes	Drop down, select one	Rank Group Adjust Template/Style Sheet Randomize Anchor Answer Choice Anchor Answer Choice	SV - Rank 3
AML6169Q034			Are you interested in helping FAA improve the website? If yes, please provide your email address.			No	Text field, <100 char		OE_Email Address

AML6169Q035			If you heard about FAA.gov from a social network, please specify the site (e.g., Facebook, Twitter)			No	Text area, no char limit		OE_SV - Other Social Network
AML6169Q036			Please indicate where you are located.	AL		Yes	Drop down, select one	Skip Logic Group*	Location
				AK					
				AZ					
				AR					
				CA					
				CO					
				CT					
				DC					
				DE					
				FL					
				GA					
				HI					
				ID					
				IL					
				IN					
				IA					
				KS					
				KY					
				LA					
				ME					
				MD					
				MA					
				MI					
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				MO					
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				NE					
				NV					
				NH					
				NJ					
				NM					
				NY					
				NC					
				ND					
				OH					
				OK					
				OR					
				PA					
				RI					
				SC					
				SD					
				TN					
				TX					
				UT					
				VT					
				VA					
				WA					
				WV					
				WI					
				WY					
				AS					
				GU					
				MP					
				PR					
				VI					
				UM					
				Country other than United States	A				
AML6169Q037		A	Please specify where you are located.			No	Text area, no char limit	Skip Logic Group*	OE_Location
AML6169Q038			Your feedback is helpful. Do you have any additional comments or suggestions for us?			No	Text area, no char limit		OE_Improvements

QID	Meta Tags	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Type	Special Instructions	CQ Label
AML6169Q001			How frequently do you visit FAA.gov?	This is my first visit		Yes	Radio button, one-up vertical		Visit Frequency
				Every few months or less often					
				Monthly					
				Weekly					
				Several times a week					
				Daily/more than once a day					
AML6169Q002	Role		Which best describes your role?			Yes	Radio button, one-up vertical	Skip Logic Group*	Role
				Active Pilot					
				Retired Pilot					
				Mechanic					
				Engineer					
				Aviation enthusiast/hobbyist					
				Drone owner UAS owner/hobbyist					
				Commercial UAS owner/business					
				Instructor					
				Non-FAA government employee					
				Quality assurance professional					
				Consultant/Analyst					
				Inspector					
				FAA employee					
				Airport employee					
				Aviation Student					
				Airline operator					
				Researcher					
				General public/passenger					
				Other	A				
AML6169Q003		A	Please specify your role:			No	Text area, no char limit	Skip Logic Group*	OE_Role
AML6169Q004	Primary Reason: Federal Government or Informational Non-Profit		Which best describes the main reason for your visit today?			Yes	Radio button, one-up vertical	Skip Logic Group*	PrimaryReason
				Registration, licensing or certification	A				
				Register my drone Register my UAS for recreational/hobby purposes					
				Register my UAS for commercial purposes					
				Find forms or materials	B				
				Search data and statistics	C				
				Review regulations and advisories	D				
				NextGen					
				Find contact information					
				N-Numbers					
				What's New/Learn about the FAA					
				General aviation information					
				Other, please specify	AA				
AML6169Q005		AA	Please specify your main reason for your visit:			No	Text area, no char limit	Skip Logic Group*	OE_PrimaryReason
AML6169Q006		A	Which of the following registration, licensing or certification activities did you perform? (Please select all that apply.)			Yes	Checkbox, one-up vertical	Skip Logic Group*	Registration-Task
				Change or update information on license or certificate					
				Replace a license or certificate					
				Obtain license or certificate					
				Check status of a registration					
				Renew aircraft registration					
				Other, please specify	BB				
AML6169Q007		BB	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_Registration-Task
AML6169Q008		B	Which of the following describes the forms or materials you were trying to find? (Please select all that apply.)			Yes	Checkbox, one-up vertical	Skip Logic Group*	FormsMaterials
				Training materials					
				Forms					
				Aeronautical charts, procedures, or diagrams					
				Handbook, guide, or manual					
				Other, please specify	CC				
AML6169Q009		CC	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_FormsMaterials
AML6169Q010		C	What type of data or statistics were you trying to find? (Please select all that apply.)			Yes	Checkbox, one-up vertical	Skip Logic Group*	DataStatistics
				Airmen data					
				Accident and incident reports and statistics					
				Aircraft data					
				Other, please specify	DD				

ID			Question	Options		Req	Control	Group	Variable
AML6169Q011		DD	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_DataStatistics
AML6169Q012		D	Which regulations and advisories were you trying to review? (Please select all that apply.)	FARs (Federal Aviation Regulations)		Yes	Checkbox, one-up vertical	Skip Logic Group*	RegulationsAdvisories
				ACs (Advisory Circulars)					
				ADs (Airworthiness Directives)					
				NOTAMs (Notices to airmen)					
				TCDS (Type Certificate Data Sheets)					
				TFRs (Temporary flight restrictions)					
				Orders and Notices					
				Other, please specify	EE				
AML6169Q013		EE	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_RegulationsAdvisories
AML6169Q014	Accomplish		Were you able to complete your main task on FAA.gov?	Yes	A, B D	Yes	Radio button, one-up vertical	Skip Logic Group*	Task Accomplishment
				No					
AML6169Q015		A	Please rate how easy it was to complete your task on FAA.gov.	1 = Very Difficult		Yes	Radio button, scale, no don't know	Skip Logic Group*	Task Accomplishment-RateEase
				2					
				3					
				4					
				5					
				6					
				7					
				8					
				9					
				10 = Very Easy					
AML6169Q016		B	Completed task comments:			No	Text area, no char limit	Skip Logic Group*	OE_TaskAccomplishment
AML6169Q017	OE_Accomplish	D	What prevented you from completing your task?			No	Text area, no char limit	Skip Logic Group*	TaskAccomplishment-Prevented
AML6169Q018			How would you describe your navigation experience on this site today? (Please select all that apply.)	I had no difficulty navigating/browsing on this site		Yes	Checkbox, one-up vertical	Skip Logic Group*	Navigation-Experience
				Links often did not take me where I expected					
				Had difficulty finding relevant information					
				Links/labels are difficult to understand					
				Too many links/navigational options to choose from					
				Had technical difficulties (error messages, broken links, etc.)	C				
				Could not navigate back to previous information					
				I had a navigation difficulty not listed above:	A				
AML6169Q019		A	Other navigation difficulty:			No	Text area, no char limit	Skip Logic Group*	OE_Navigation-Experience
AML6169Q020		C	Please describe the technical difficulty:			No	Text area, no char limit	Skip Logic Group*	OE_TechnicalDifficulty
AML6169Q021			Did you use the search tool on the FAA site during your visit today?	Yes	A	Yes	Radio button, one-up vertical	Skip Logic Group*	UseSearch
				No					
				Don't know					
AML6169Q022		A	Which best describes your experience with the search tool today? (Please select all that apply.)	Results were helpful		Yes	Checkbox, one-up vertical	Skip Logic Group*	SearchExperience
				Results were not relevant to my search terms or needs					
				Returned too many results					
				Did not return enough results					
				I was not sure what words to use in my search					
				Returned results that were too similar/redundant					
				Results were not helpful					
				Search required to many refinements to get what I wanted					
				Search speed was too slow					
				Other, please specify	B				
AML6169Q023		B	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_SearchExperience
AML6169Q024			Did you read information about NextGen during your visit today?	Yes	A, B, C, D	Yes	Radio button, one-up vertical	Skip Logic Group*	NextGen-Read
				No					
				Don't Remember					
AML6169Q025		A	What NextGen content did you read? (Please select all that apply.)	Performance Snapshots		Yes	Checkbox, one-up vertical	Skip Logic Group*	NextGen-Content
				Implementation					
				Why NextGen Matters					
				What's New in NextGen					
				Interactive Map					
				NextGen for Airports					
				Videos					
				Other, please specify	AA				
AML6169Q026		AA	What other NextGen content did you read?			No	Text area, no char limit	Skip Logic Group*	OE-NextGenContent

AML6169Q027		B	What would you rate the quality of the NextGen content?	1 = Not Interesting 2 3 4 5 6 7 8 9 10 = Very Interesting		Yes	Radio button, scale, no don't know	Skip Logic Group*	NextGenContent-Quality
AML6169Q028		C	Was it easy to find the NextGen information you were looking for?	Yes No	CC	Yes	Radio button, one-up vertical	Skip Logic Group*	NextGen-EaseToFind
AML6169Q029		CC	Why was the NextGen information not easy to find?			No	Text area, no char limit	Skip Logic Group*	OE_NextGen-WhyNotEasy
AML6169Q030		D	What information about NextGen are you interested in reading more about?			No	Text area, no char limit	Skip Logic Group*	E_NextGen-MoreInformation
AML6169Q031			Which of the following sources prompted you to visit FAA.gov today? Please rank the top 3 (Rank 1 is most important). **Rank 1** *(Required)*	Recommendation from a friend on a social network YouTube video Blog or discussion forum Message or link on a FAA social network (e.g., Twitter, Facebook) Mobile phone text message or alert Instant Message from a friend or colleague Familiarity with FAA or FAA website Received a letter from FAA Received an email from FAA Search engine results Word of mouth recommendation from someone I know Don't know Other		Yes	Drop down, select one	Rank Group Adjust Template/Style Sheet Anchor Answer Choice Anchor Answer Choice	SV - Rank 1
AML6169Q032			**Rank 2** *(Optional)*	Recommendation from a friend on a social network YouTube video Blog or discussion forum Message or link on a FAA social network (e.g., Twitter, Facebook) Mobile phone text message or alert Instant Message from a friend or colleague Familiarity with FAA or FAA website Received a letter from FAA Received an email from FAA Search engine results Word of mouth recommendation from someone I know Don't know Other		Yes	Drop down, select one	Rank Group Adjust Template/Style Sheet Randomize Anchor Answer Choice Anchor Answer Choice	SV - Rank 2
AML6169Q033			**Rank 3** *(Optional)*	Recommendation from a friend on a social network YouTube video Blog or discussion forum Message or link on a FAA social network (e.g., Twitter, Facebook) Mobile phone text message or alert Instant Message from a friend or colleague Familiarity with FAA or FAA website Received a letter from FAA Received an email from FAA Search engine results Word of mouth recommendation from someone I know Don't know Other		Yes	Drop down, select one	Rank Group Adjust Template/Style Sheet Randomize Anchor Answer Choice Anchor Answer Choice	SV - Rank 3
AML6169Q034			Are you interested in helping FAA improve the website? If yes, please provide your email address.			No	Text field, <100 char		OE_Email Address

AML6169Q035			If you heard about FAA.gov from a social network, please specify the site (e.g., Facebook, Twitter)			No	Text area, no char limit		OE_SV - Other Social Network
AML6169Q036			Please indicate where you are located.	AL		Yes	Drop down, select one	Skip Logic Group*	Location
				AK					
				AZ					
				AR					
				CA					
				CO					
				CT					
				DC					
				DE					
				FL					
				GA					
				HI					
				ID					
				IL					
				IN					
				IA					
				KS					
				KY					
				LA					
				ME					
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				OR					
				PA					
				RI					
				SC					
				SD					
				TN					
				TX					
				UT					
				VT					
				VA					
				WA					
				WV					
				WI					
				WY					
				AS					
				GU					
				MP					
				PR					
				VI					
				UM					
				Country other than United States	A				
AML6169Q037		A	Please specify where you are located.			No	Text area, no char limit	Skip Logic Group*	OE_Location
AML6169Q038			Your feedback is helpful. Do you have any additional comments or suggestions for us?			No	Text area, no char limit		OE_Improvements

Model Name	**FAA Public Site 2015**
Model ID	**IoFREY5owdtIZs9EgwwBRA4C**
Partitioned	**Yes - 2MQ**
Date	**9/9/2015**

Red & Strike-Through: Delete
Underlined & Italicized: Re-order
Pink: Addition
Blue: Reword

FORESEE by Answers

QID	Meta Tags	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Type	Special Instructions	CQ Label
AML6169Q001			How frequently do you visit FAA.gov?	This is my first visit / Every few months or less often / Monthly / Weekly / Several times a week / Daily/more than once a day		Yes	Radio button, one-up vertical		Visit Frequency
AML6169Q002	Role		Which best describes your role?	Active Pilot / Retired Pilot / Mechanic / Engineer / Aviation enthusiast/hobbyist / Drone owner / Instructor / Non-FAA government employee / Quality assurance professional / Consultant/Analyst / Inspector / FAA employee / Airport employee / Aviation Student / Airline operator / Researcher / General public/passenger / Other	A	Yes	Radio button, one-up vertical	Skip Logic Group*	Role
AML6169Q003		A	Please specify your role:			No	Text area, no char limit	Skip Logic Group*	OE_Role
AML6169Q004	Primary Reason: Federal Government or Informational Non-Profit		Which best describes the main reason for your visit today?	Registration, licensing or certification (A) / Register my drone / Find forms or materials (B) / Search data and statistics (C) / Review regulations and advisories (D) / NextGen / Find contact information / N-Numbers / What's New / Learn about the FAA / General aviation information / Other, please specify (AA)	A, B, C, D, AA	Yes	Radio button, one-up vertical	Skip Logic Group*	PrimaryReason
AML6169Q005		AA	Please specify your main reason for your visit:			No	Text area, no char limit	Skip Logic Group*	OE_PrimaryReason
AML6169Q006		A	Which of the following registration, licensing or certification activities did you perform? (Please select all that apply.)	Change or update information on license or certificate / Replace a license or certificate / Obtain license or certificate / Check status of a registration / Renew aircraft registration / Other, please specify (BB)	BB	Yes	Checkbox, one-up vertical	Skip Logic Group*	Registration-Task
AML6169Q007		BB	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_Registration-Task
AML6169Q008		B	Which of the following describes the forms or materials you were trying to find? (Please select all that apply.)	Training materials / Forms / Aeronautical charts, procedures, or diagrams / Handbook, guide, or manual / Other, please specify (CC)	CC	Yes	Checkbox, one-up vertical	Skip Logic Group*	FormsMaterials
AML6169Q009		CC	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_FormsMaterials
AML6169Q010		C	What type of data or statistics were you trying to find? (Please select all that apply.)	Airmen data / Accident and incident reports and statistics / Aircraft data / Other, please specify (DD)	DD	Yes	Checkbox, one-up vertical	Skip Logic Group*	DataStatistics
AML6169Q011		DD	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_DataStatistics
AML6169Q012		D	Which regulations and advisories were you trying to review? (Please select all that apply.)	FARs (Federal Aviation Regulations)		Yes	Checkbox, one-up vertical	Skip Logic Group*	RegulationsAdvisories

ID	Label	Code	Question	Answer Options	Code	Req	Response Type	Logic	Variable
				ACs (Advisory Circulars)					
				ADs (Airworthiness Directives)					
				NOTAMs (Notices to airmen)					
				TCDS (Type Certificate Data Sheets)					
				TFRs (Temporary flight restrictions)					
				Orders and Notices					
				Other, please specify	EE				
AML6169Q013		EE	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_RegulationsAdvisories
AML6169Q014	Accomplish		Were you able to complete your main task on FAA.gov?	Yes	A, B D	Yes	Radio button, one-up vertical	Skip Logic Group*	Task Accomplishment
				No					
AML6169Q015		A	Please rate how easy it was to complete your task on FAA.gov.	1 = Very Difficult		Yes	Radio button, scale, no don't know	Skip Logic Group*	Task Accomplishment-RateEase
				2					
				3					
				4					
				5					
				6					
				7					
				8					
				9					
				10 = Very Easy					
AML6169Q016		B	Completed task comments:			No	Text area, no char limit	Skip Logic Group*	OE_TaskAccomplishment
AML6169Q017	OE_Accomplish	D	What prevented you from completing your task?			No	Text area, no char limit	Skip Logic Group*	TaskAccomplishment-Prevented
AML6169Q018			How would you describe your navigation experience on this site today? (Please select all that apply.)	I had no difficulty navigating/browsing on this site	C	Yes	Checkbox, one-up vertical	Skip Logic Group*	Navigation-Experience
				Links often did not take me where I expected					
				Had difficulty finding relevant information					
				Links/labels are difficult to understand					
				Too many links/navigational options to choose from					
				Had technical difficulties (error messages, broken links, etc.)					
				Could not navigate back to previous information					
				I had a navigation difficulty not listed above:	A				
AML6169Q019		A	Other navigation difficulty:			No	Text area, no char limit	Skip Logic Group*	OE_Navigation-Experience
AML6169Q020		C	Please describe the technical difficulty:			No	Text area, no char limit	Skip Logic Group*	OE_TechnicalDifficulty
AML6169Q021			Did you use the search tool on the FAA site during your visit today?	Yes	A	Yes	Radio button, one-up vertical	Skip Logic Group*	UseSearch
				No					
				Don't know					
AML6169Q022		A	Which best describes your experience with the search tool today? (Please select all that apply.)	Results were helpful		Yes	Checkbox, one-up vertical	Skip Logic Group*	SearchExperience
				Results were not relevant to my search terms or needs					
				Returned too many results					
				Did not return enough results					
				I was not sure what words to use in my search					
				Returned results that were too similar/redundant					
				Results were not helpful					
				Search required to many refinements to get what I wanted					
				Search speed was too slow					
				Other, please specify	B				
AML6169Q023		B	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_SearchExperience
AML6169Q024			Did you read information about NextGen during your visit today?	Yes	A, B, C, D	Yes	Radio button, one-up vertical	Skip Logic Group*	NextGen-Read
				No					
				Don't Remember					
AML6169Q025		A	What NextGen content did you read? (Please select all that apply.)	Performance Snapshots		Yes	Checkbox, one-up vertical	Skip Logic Group*	NextGen-Content
				Implementation					
				Why NextGen Matters					
				What's New in NextGen					
				Interactive Map					
				NextGen for Airports					
				Videos					
				Other, please specify	AA				
AML6169Q026		AA	What other NextGen content did you read?			No	Text area, no char limit	Skip Logic Group*	OE-NextGenContent
AML6169Q027		B	What would you rate the quality of the NextGen content?			Yes	Radio button, scale, no don't know	Skip Logic Group*	NextGenContent-Quality
				1 = Not Interesting					
				2					

				3					
				4					
				5					
				6					
				7					
				8					
				9					
				10 = Very Interesting					
AML6169Q028		C	Was it easy to find the NextGen information you were looking for?	Yes		Yes	Radio button, one-up vertical	Skip Logic Group*	NextGen-EaseToFind
				No	CC				
AML6169Q029		CC	Why was the NextGen information not easy to find?			No	Text area, no char limit	Skip Logic Group*	OE_NextGen-WhyNotEasy
AML6169Q030		D	What information about NextGen are you interested in reading more about?			No	Text area, no char limit	Skip Logic Group*	E_NextGen-MoreInformation
AML6169Q031			Which of the following sources prompted you to visit FAA.gov today? Please rank the top 3 (Rank 1 is most important). **Rank 1** *(Required)*	Recommendation from a friend on a social network		Yes	Drop down, select one	Rank Group	SV - Rank 1
				YouTube video					
				Blog or discussion forum				Adjust Template/Style Sheet	
				Message or link on a FAA social network (e.g., Twitter, Facebook)					
				Mobile phone text message or alert					
				Instant Message from a friend or colleague					
				Familiarity with FAA or FAA website					
				Received a letter from FAA					
				Received an email from FAA					
				Search engine results					
				Word of mouth recommendation from someone I know					
				Don't know				Anchor Answer Choice	
				Other				Anchor Answer Choice	
AML6169Q032			**Rank 2** *(Optional)*	Recommendation from a friend on a social network		Yes	Drop down, select one	Rank Group	SV - Rank 2
				YouTube video					
				Blog or discussion forum				Adjust Template/Style Sheet	
				Message or link on a FAA social network (e.g., Twitter, Facebook)				Randomize	
				Mobile phone text message or alert					
				Instant Message from a friend or colleague					
				Familiarity with FAA or FAA website					
				Received a letter from FAA					
				Received an email from FAA					
				Search engine results					
				Word of mouth recommendation from someone I know					
				Don't know				Anchor Answer Choice	
				Other				Anchor Answer Choice	
AML6169Q033			**Rank 3** *(Optional)*	Recommendation from a friend on a social network		Yes	Drop down, select one	Rank Group	SV - Rank 3
				YouTube video					
				Blog or discussion forum				Adjust Template/Style Sheet	
				Message or link on a FAA social network (e.g., Twitter, Facebook)				Randomize	
				Mobile phone text message or alert					
				Instant Message from a friend or colleague					
				Familiarity with FAA or FAA website					
				Received a letter from FAA					
				Received an email from FAA					
				Search engine results					
				Word of mouth recommendation from someone I know					
				Don't know				Anchor Answer Choice	
				Other				Anchor Answer Choice	
AML6169Q034			Are you interested in helping FAA improve the website? If yes, please provide your email address.			No	Text field, <100 char		OE_Email Address
AML6169Q035			If you heard about FAA.gov from a social network, please specify the site (e.g., Facebook, Twitter)			No	Text area, no char limit		OE_SV - Other Social Network

AML6169Q036			Please indicate where you are located.	AL		Yes	Drop down, select one	Skip Logic Group*	Location
				AK				
				AZ				
				AR				
				CA				
				CO				
				CT				
				DC				
				DE				
				FL				
				GA				
				HI				
				ID				
				IL				
				IN				
				IA				
				KS				
				KY				
				LA				
				ME				
				MD				
				MA				
				MI				
				MN				
				MS				
				MO				
				MT				
				NE				
				NV				
				NH				
				NJ				
				NM				
				NY				
				NC				
				ND				
				OH				
				OK				
				OR				
				PA				
				RI				
				SC				
				SD				
				TN				
				TX				
				UT				
				VT				
				VA				
				WA				
				WV				
				WI				
				WY				
				AS				
				GU				
				MP				
				PR				
				VI				
				UM				
				Country other than United States	A			
AML6169Q037		A	Please specify where you are located.			No	Text area, no char limit	Skip Logic Group*	OE_Location
AML6169Q038			Your feedback is helpful. Do you have any additional comments or suggestions for us?			No	Text area, no char limit		OE_Improvements

Model Name	**FAA Public Site 2015**		Red & Strike-Through: Delete
Model ID	**IoFREY5owdtlZs9EgwwBRA4C**		*Underlined & Italicized*: Re-order
Partitioned	**Yes - 2MQ**		Pink: Addition
Date	**9/9/2015**		Blue: Reword

FORESEE by Answers

QID	Meta Tags	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Type	Special Instructions	CQ Label
AML6169Q001			How frequently do you visit FAA.gov?	This is my first visit		Yes	Radio button, one-up vertical		Visit Frequency
				Every few months or less often					
				Monthly					
				Weekly					
				Several times a week					
				Daily/more than once a day					
AML6169Q002	Role		Which best describes your role?			Yes	Radio button, one-up vertical	Skip Logic Group*	Role
				Active Pilot					
				Retired Pilot					
				Mechanic					
				Engineer					
				Aviation enthusiast/hobbyist					
				Instructor					
				Non-FAA government employee					
				Quality assurance professional					
				Aviation Student					
				Airline operator					
				Researcher					
				General public/passenger					
				Other	A				
AML6169Q003		A	Please specify your role:			No	Text area, no char limit	Skip Logic Group*	OE_Role
AML6169Q004	Primary Reason: Federal Government or Informational Non-Profit		Which best describes the main reason for your visit today?			Yes	Radio button, one-up vertical	Skip Logic Group*	PrimaryReason
				Registration, licensing or certification	A				
				Find forms or materials	B				
				Search data and statistics	C				
				Review regulations and advisories	D				
				NextGen					
				Find contact information					
				N-Numbers					
				Other, please specify	AA				
AML6169Q005		AA	Please specify your main reason for your visit:			No	Text area, no char limit	Skip Logic Group*	OE_PrimaryReason
AML6169Q006		A	Which of the following registration, licensing or certification activities did you perform? (Please select all that apply.)			Yes	Checkbox, one-up vertical	Skip Logic Group*	Registration-Task
				Change information on license or certificate					
				Replace a license or certificate					
				Obtain license or certificate					
				Renew aircraft registration					
				Other, please specify	BB				
AML6169Q007		BB	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_Registration-Task
AML6169Q008		B	Which of the following describes the forms or materials you were trying to find? (Please select all that apply.)			Yes	Checkbox, one-up vertical	Skip Logic Group*	FormsMaterials
				Training materials					
				Forms					
				Aeronautical charts, procedures, or diagrams					
				Handbook, guide, or manual					
				Other, please specify	CC				
AML6169Q009		CC	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_FormsMaterials
AML6169Q010		C	What type of data or statistics were you trying to find? (Please select all that apply.)	Airmen data		Yes	Checkbox, one-up vertical	Skip Logic Group*	DataStatistics
				Accident and incident reports and statistics					
				Aircraft data					
				Other, please specify	DD				
AML6169Q011		DD	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_DataStatistics
AML6169Q012		D	Which regulations and advisories were you trying to review? (Please select all that apply.)	FARs (Federal Aviation Regulations)		Yes	Checkbox, one-up vertical	Skip Logic Group*	RegulationsAdvisories
				ACs (Advisory Circulars)					
				ADs (Airworthiness Directives)					
				NOTAMs (Notices to airmen)					
				TCDS (Type Certificate Data Sheets)					
				TFRs (Temporary flight restrictions)					
				Orders and Notices					
				Other, please specify	EE				
AML6169Q013		EE	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_RegulationsAdvisories

AML6169Q014	Accomplish		Were you able to complete your main task on FAA.gov?	Yes	A, B D	Yes	Radio button, one-up vertical	Skip Logic Group*	Task Accomplishment
				No					
AML6169Q015		A	Please rate how easy it was to complete your task on FAA.gov.	1 = Very Difficult		Yes	Radio button, scale, no don't know	Skip Logic Group*	Task Accomplishment-RateEase
				2					
				3					
				4					
				5					
				6					
				7					
				8					
				9					
				10 = Very Easy					
AML6169Q016		B	Completed task comments:			No	Text area, no char limit	Skip Logic Group*	OE_TaskAccomplishment
AML6169Q017	OE_Accomplish	D	What prevented you from completing your task?			No	Text area, no char limit	Skip Logic Group*	TaskAccomplishment-Prevented
AML6169Q018			How would you describe your navigation experience on this site today? (Please select all that apply.)	I had no difficulty navigating/browsing on this site		Yes	Checkbox, one-up vertical	Skip Logic Group*	Navigation-Experience
				Links often did not take me where I expected					
				Had difficulty finding relevant information					
				Links/labels are difficult to understand					
				Too many links/navigational options to choose from					
				Had technical difficulties (error messages, broken links, etc.)	C				
				Could not navigate back to previous information					
				I had a navigation difficulty not listed above:	A				
AML6169Q019		A	Other navigation difficulty:			No	Text area, no char limit	Skip Logic Group*	OE_Navigation-Experience
AML6169Q020		C	Please describe the technical difficulty:			No	Text area, no char limit	Skip Logic Group*	OE_TechnicalDifficulty
AML6169Q021			Did you use the search tool on the FAA site during your visit today?	Yes	A	Yes	Radio button, one-up vertical	Skip Logic Group*	UseSearch
				No					
				Don't know					
AML6169Q022		A	Which best describes your experience with the search tool today? (Please select all that apply.)	Results were helpful		Yes	Checkbox, one-up vertical	Skip Logic Group*	SearchExperience
				Results were not relevant to my search terms or needs					
				Returned too many results					
				Did not return enough results					
				I was not sure what words to use in my search					
				Returned results that were too similar/redundant					
				Results were not helpful					
				Search required to many refinements to get what I wanted					
				Search speed was too slow					
				Other, please specify	B				
AML6169Q023		B	Please specify:			No	Text area, no char limit	Skip Logic Group*	OE_SearchExperience
AML6169Q024			Did you read information about NextGen during your visit today?		A, B, C, D	Yes	Radio button, one-up vertical	Skip Logic Group*	NextGen-Read
				Yes					
				No					
				Don't Remember					
AML6169Q025		A	What NextGen content did you read? (Please select all that apply.)	Performance Snapshots		Yes	Checkbox, one-up vertical	Skip Logic Group*	NextGen-Content
				Implementation					
				Why NextGen Matters					
				What's New in NextGen					
				Interactive Map					
				NextGen for Airports					
				Videos					
				Other, please specify	AA				
AML6169Q026		AA	What other NextGen content did you read?			No	Text area, no char limit	Skip Logic Group*	OE-NextGenContent
AML6169Q027		B	What would you rate the quality of the NextGen content?			Yes	Radio button, scale, no don't know	Skip Logic Group*	NextGenContent-Quality
				1 = Not Interesting					
				2					
				3					
				4					
				5					
				6					
				7					
				8					
				9					
				10 = Very Interesting					

AML6169Q028		C	Was it easy to find the NextGen information you were looking for?	Yes		Yes	Radio button, one-up vertical	Skip Logic Group*	NextGen-EaseToFind
				No	CC				
AML6169Q029		CC	Why was the NextGen information not easy to find?			No	Text area, no char limit	Skip Logic Group*	OE_NextGen-WhyNotEasy
AML6169Q030		D	What information about NextGen are you interested in reading more about?			No	Text area, no char limit	Skip Logic Group*	OE_NextGen-MoreInformation
AML6169Q031			Which of the following sources prompted you to visit FAA.gov today? Please rank the top 3 (Rank 1 is most important). **Rank 1** *(Required)*	Recommendation from a friend on a social network		Yes	Drop down, select one	Rank Group	SV - Rank 1
				YouTube video					
				Blog or discussion forum				Adjust Template/Style Sheet	
				Message or link on a FAA social network (e.g., Twitter, Facebook)					
				Mobile phone text message or alert					
				Instant Message from a friend or colleague					
				Familiarity with FAA or FAA website					
				Received a letter from FAA					
				Received an email from FAA					
				Search engine results					
				Word of mouth recommendation from someone I know					
				Don't know				Anchor Answer Choice	
				Other				Anchor Answer Choice	
AML6169Q032			**Rank 2** *(Optional)*	Recommendation from a friend on a social network		Yes	Drop down, select one	Rank Group	SV - Rank 2
				YouTube video					
				Blog or discussion forum				Adjust Template/Style Sheet	
				Message or link on a FAA social network (e.g., Twitter, Facebook)				Randomize	
				Mobile phone text message or alert					
				Instant Message from a friend or colleague					
				Familiarity with FAA or FAA website					
				Received a letter from FAA					
				Received an email from FAA					
				Search engine results					
				Word of mouth recommendation from someone I know					
				Don't know				Anchor Answer Choice	
				Other				Anchor Answer Choice	
AML6169Q033			**Rank 3** *(Optional)*	Recommendation from a friend on a social network		Yes	Drop down, select one	Rank Group	SV - Rank 3
				YouTube video					
				Blog or discussion forum				Adjust Template/Style Sheet	
				Message or link on a FAA social network (e.g., Twitter, Facebook)				Randomize	
				Mobile phone text message or alert					
				Instant Message from a friend or colleague					
				Familiarity with FAA or FAA website					
				Received a letter from FAA					
				Received an email from FAA					
				Search engine results					
				Word of mouth recommendation from someone I know					
				Don't know				Anchor Answer Choice	
				Other				Anchor Answer Choice	
AML6169Q034			Are you interested in helping FAA improve the website? If yes, please provide your email address.			No	Text field, <100 char		OE_Email Address
AML6169Q035			If you heard about FAA.gov from a social network, please specify the site (e.g., Facebook, Twitter)			No	Text area, no char limit		OE_SV - Other Social Network
AML6169Q036			Please indicate where you are located.	AL		Yes	Drop down, select one	Skip Logic Group*	Location
				AK					
				AZ					
				AR					
				CA					
				CO					
				CT					
				DC					

				DE				
				FL				
				GA				
				HI				
				ID				
				IL				
				IN				
				IA				
				KS				
				KY				
				LA				
				ME				
				MD				
				MA				
				MI				
				MN				
				MS				
				MO				
				MT				
				NE				
				NV				
				NH				
				NJ				
				NM				
				NY				
				NC				
				ND				
				OH				
				OK				
				OR				
				PA				
				RI				
				SC				
				SD				
				TN				
				TX				
				UT				
				VT				
				VA				
				WA				
				WV				
				WI				
				WY				
				AS				
				GU				
				MP				
				PR				
				VI				
				UM				
				Country other than United States	A			
AML6169Q037		A	Please specify where you are located.			No	Text area, no char limit	Skip Logic Group*	OE_Location
AML6169Q038			Your feedback is helpful. Do you have any additional comments or suggestions for us?			No	Text area, no char limit		OE_Improvements