

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: PBGC
 IA#: 30731 Amend 1
 Date:

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#	Type Topic
1	Standard	Agency Information - Thoroughness
2	Standard	Agency Information - Understandable
3	Standard	Agency Information - Answers
4	Standard	Agency Services - Provision
5	Standard	Agency Services - Range
6	Standard	Sat - Overall
7	Standard	Sat - Expectations
8	Standard	Sat - Ideal
9	Standard	Goal Accomplishment - Mission
10	Standard	Goal Accomplishment - Responsibility
11	Standard	Goal Accomplishment - Preserve
12	Standard	Goal Accomplishment - Protect
13	Standard	Trust - Best Interests
14	Standard	Trust - Trustworthy
15	Standard	Trust - Do Right
16	Standard	Brand Confidence
17	Custom	Frequency
18	Custom	Best Describes
19	Custom	Other Best Describes
20	Custom	Primary Interest
21	Custom	OE_Primary Interest
22	Custom	Did You Find
23	Custom	OE_What Looking For
24	Custom	Agency Wording
25	Custom	Better Meet Needs
26	Custom	Contact
27	Custom	Name
28	Custom	Email
29	Custom	Telephone
30	Custom	Best Day to Reach
31	Custom	Best hour to Reach
32	Custom	Assistance requested
33	Custom	Clicks to Page
34	Custom	Connection Types
35	Custom	Customer Loyalty
36	Custom	Days Since Last Visit
37	Custom	Entry Pages
38	Custom	File Downloads
39	Custom	GeoSegmentation Cities
40	Custom	GeoSegmentation Countries
41	Custom	GeoSegmentation Demographic Area
42	Custom	GeoSegmentation States
43	Custom	Pages
44	Custom	Referrers
45	Custom	Referring Domains
46	Custom	Search Engines
47	Custom	Search Keywords
48	Custom	Servers
49	Custom	Channels
50	Custom	Tracking Code
51	Custom	Visit Number
52	Custom	Mobile Devices
53	Custom	Mobile Operating System
54	Custom	Visitor_ID
55	Custom	User Segment (evar19)
56	Custom	Previous Page (evar11)
57	Custom	Site Search (evar16)
58	Custom	Search Term (evar3)

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Survey Q#	Type#	Type Topic
59	Custom	Goal Page (evar14)
60	Custom	# of Search Results (prop7)
61	Custom	Pagename (onClick) (prop15)
62	Custom	Search Pathing (prop8)
63	Custom	Search Results: We Also Found (prop22)
64	Custom	Search Collection Name (prop17)
65	Custom	Foresee - PBGC.gov Customer Satisfaction (evar12)
66	Custom	Files Downloaded (evar4)