Survey:
 SAVE v2

 IA#:
 30737 Amend 1

 Date:
 1/3/2019

Survey Q#	Type#	Type Topic
1	Standard	Look and Feel - Appeal
2	Standard	Look and Feel - Appeal  Look and Feel - Balance
3	Standard	Look and Feel - Readability
4	Standard	Site Performance - Loading
5	Standard	Site Performance - Consistency
6	Standard	Site Performance - Completeness
7	Standard	Navigation - Organized
8	Standard	Navigation - Options
9	Standard	Navigation - Layout
10	Standard	Information Browsing - Sort
11	Standard	Information Browsing - Narrow
12	Standard	Information Browsing - Features
13	Standard	Site Information - Thoroughness
14	Standard	Site Information - Understandable
15	Standard	Site Information - Answers
16	Standard	Satisfaction - Overall
17	Standard	Satisfaction - Expectations
18	Standard	Satisfaction - Ideal
19	Standard	Return
20	Standard	Recommend
21	Standard	Primary Resource
22	Custom	Employee of Benefit Agency
23	Custom	Unsure Frequency
24	Custom	Unsure Learn About
25	Custom	Usure Other Learn About
26	Custom	Unsure OE_Improvement
27	Custom	Employee Primary Reason
28	Custom	OE_Employee Reason
29	Custom	Employee Frequency
30	Custom	Employee Learn About
31	Custom	Employee Other Learn About
32	Custom	Employee OE_Improvement
33	Custom	Non Employee Reason
34	Custom	OE_Non Employee Reason
35	Custom	Non Employee Frequency
36	Custom	Non Employee Learn About
37	Custom	Non Employee Other Learn About
38	Custom	Non Employee OE_Improvement

 Survey:
 DHS CIS E-Verify I-9 v2

 IA#:
 30737 Amend 1

 Date:
 1/3/2019

Survey Q#	Type#	Type Topic	
1	Standard	Content - Accuracy	
2	Standard	Content - Quality	
3	Standard	Content - Freshness	
4	Standard	Look and Feel - Appeal	
5	Standard	Look and Feel - Balance	
6	Standard	Look and Feel - Readability	
7	Standard	Navigation - Organized	
8	Standard	Navigation - Options	
9	Standard	Navigation - Layout	
10	Standard	Navigation - Clicks	
11	Standard	Search - Results Relevance	
12	Standard	Search - Results Organization	
13	Standard	Search - Results Help	
14	Standard	Search - Feature Narrow	
15	Standard	Site Performance - Loading	
16	Standard	Site Performance - Consistency	
17	Standard	Site Performance - Errors	
18	Standard	Satisfaction - Overall	
19	Standard	Satisfaction - Expectations	
20	Standard	Satisfaction - Ideal	
21	Standard	Return	
22	Standard	Recommend	
23	Standard	Primary Resource	
24	Custom	Frequency	
25	Custom	Role	
26	Custom	Other role	
27	Custom	Area visited	
28	Custom	Customer support	
29	Custom	Reasons for visiting	
30	Custom	Other reasons	
31	Custom	Find info	
32	Custom	No info found	
33	Custom	Easy to understand	
34	Custom	Improve understanding	
35	Custom	Needs more content	
36	Custom	Reason for more content	
37	Custom	Improvement	

 Survey:
 E-Verify v2

 IA#:
 30737 Amend 1

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 1/3/2019

Survey Q#	Type#	Туре Торіс
1	Standard	Look and Feel - Appeal
2	Standard	Look and Feel - Balance
3	Standard	Look and Feel - Readability
4	Standard	Site Performance - Loading
5	Standard	Site Performance - Consistency
6	Standard	Site Performance - Completeness
7	Standard	Navigation - Organized
8	Standard	Navigation - Options
9	Standard	Navigation - Layout
10	Standard	Information Browsing - Sort
11	Standard	Information Browsing - Narrow
12	Standard	Information Browsing - Features
13	Standard	Site Information - Thoroughness
14	Standard	Site Information - Understandable
15	Standard	Site Information - Answers
18	Standard	Satisfaction - Overall
19	Standard	Satisfaction - Expectations
20	Standard	Satisfaction - Ideal
21	Standard	Return
22	Standard	Recommend
23	Standard	Primary Resource
24	Custom	Use E-Verify
25	Custom	Access E-Verify
26	Custom	Play role in using E-Verify
27	Custom	consider using E-Verify
28	Custom	Mandated
29	Custom	Number of employees
30	Custom	Frequency
31	Custom	New website
32	Custom	Better
33	Custom	Needs improvement
34	Custom	Role
35	Custom	Other role
36	Custom	Area
37	Custom	Reason for visiting Other reason
38 39	Custom	
39 40	Custom Custom	Application  Diff with application
40 41	Custom	Diff with application Application difficulties
42	Custom	Application difficulties  Application improvement
43 44	Custom Custom	Find info No info found
45	Custom	Method
46	Custom	Navigation
47	Custom	Other nav difficulty
48	Custom	Search
46 49	Custom	Other search difficulty
49 50	Custom	Other search difficulty  Technical difficulty
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51 52	Custom	Other tech difficulty
52	Custom	Improvement

**Survey:** myE-Verify/Self Check v2

IA#: 30737 Amend 1
Date: 1/3/2019

Survey Q#		Type#	Type Topic
1	Standard	,,	Look and Feel - Appeal
2	Standard		Look and Feel - Balance
3	Standard		Look and Feel - Readability
4	Standard		Site Performance - Loading
5	Standard		Site Performance - Consistency
6	Standard		Site Performance - Completeness
7	Standard		Navigation - Organized
8	Standard		Navigation - Options
9	Standard		Navigation - Layout
10	Standard		Information Browsing - Sort
11	Standard		Information Browsing - Narrow
12	Standard		Information Browsing - Features
13	Standard		Site Information - Thoroughness
14	Standard		Site Information - Understandable
15	Standard		Site Information - Answers
18	Standard		Satisfaction - Overall
19	Standard		Satisfaction - Expectations
20	Standard		Satisfaction - Ideal
21	Standard		Return
22	Standard		Recommend
23	Standard		Primary Resource
24	Custom		Frequency
25	Custom		Role
26	Custom		Other role
27	Custom		Source
28	Custom		Other source
29	Custom		Area visited
30	Custom		Reason for visiting
31		Custom	Other reasons
32		Custom	Find info
33		Custom	No info found
34		Custom	Used self check
35		Custom	Why didn't use
36		Custom	First time
37		Custom	Why using again
38		Custom	Other using again
39		Custom	Did you complete
40		Custom	Why no complete
41		Custom	Other no complete
42		Custom	Likelihood to use again
43		Custom	Improvement