Welcome and Thank You Text

Welcome Text

Thank you for visiting myE-Verify. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

Welcome Text - Tablet / Phone

Thank you for visiting everify.gov/mye-verify. You've been selected to participate in a brief survey to let us know how we can improve your experience. Please take a minute to share your opinions.

Thank You Text

Thank you for taking our survey - and for helping us serve you better.

Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our website.

Thank You Text - Tablet / Phone

Thank you for taking our survey - and for helping us serve you better. We appreciate your input!

Example Desktop

Example Mobile

Model Name	myE-Verify/Self Check v2
Model ID	B0E8xgcYwsREw8N9g14UAA4C
Partitioned	Yes - 2MQ
Date	
Model Version	17.2.G

Red & Strike-Through: Delete
Underlined & Italicized: Re-order
Pink: Addition
Blue: Reword

FORESEE

	Label	Element Questions		Label	Satisfaction Questions		Label	Future Behaviors
		Look and Feel (1=Poor, 10=Excellent, Don't Know)			**Satisfaction**			**Return (1=Very Unlikely, 10=Very Likely)**
1	Look and Feel - Appeal	Please rate the **visual appeal** of the myE-Verify site.	16	Satisfaction - Overall	What is your **overall satisfaction** with the myE-Verify site? *(1=Very Dissatisfied, 10=Very Satisfied)*	19	Return	How likely are you to **return** to the myE-Verify site?
2	Look and Feel - Balance	Please rate the **balance of graphics and text** on the myE-Verify site.	17	Satisfaction - Expectations	How well does the myE-Verify site **meet your expectations**? *(1=Falls Short, 10=Exceeds)*			**Recommend (1=Very Unlikely, 10=Very Likely)**
3	Look and Feel - Readability	Please rate the **readability of the pages** on the myE-Verify site.	18	Satisfaction - Ideal	How does the myE-Verify site **compare to an ideal website**? *(1=Not Very Close, 10=Very Close)*	20	Recommend	How likely are you to **recommend the myE-Verify** site to someone else?
		Site Performance (1=Poor, 10=Excellent, Don't Know)						**Primary Resource (1=Very Unlikely, 10=Very Likely)**
4	Site Performance - Loading	Please rate how **quickly pages load** on the myE-Verify site.				21	Primary Resource	How likely are you to use the myE-Verify site as your **primary resource** for all myE-Verify/Self Check needs?
5	Site Performance - Consistency	Please rate the **consistency of speed from page to page** on the myE-Verify site.						
6	Site Performance - Completeness	Please rate how **completely the page content loads** on the myE-Verify site.						
		Navigation (1=Poor, 10=Excellent, Don't Know)						
7	Navigation - Organized	Please rate **how well the myE-Verify site is organized**.						
8	Navigation - Options	Please rate the **options available for navigating** the myE-Verify site.						
9	Navigation - Layout	Please rate **how well the site layout helps you find what you need.**						
		Information Browsing (1=Poor, 10=Excellent, Don't Know)						
10	Information Browsing - Sort	Please rate the ability to **sort information by criteria that are important to you** on the myE-Verify site.						
11	Information Browsing - Narrow	Please rate the **ability to narrow choices to find the information you are looking for** on the myE-Verify site.						
12	Information Browsing - Features	Please rate how well the **features** on the myE-Verify site **help you find the information you need**.						
		Site Information (1=Poor, 10=Excellent, Don't Know)						
13	Site Information - Thoroughness	Please rate the **thoroughness of information** provided on the myE-Verify site.						
14	Site Information - Understandable	Please rate how **understandable** the myE-Verify's **information** is.						
15	Site Information - Answers	Please rate how well the myE-Verify's **information provides answers to your questions**.						

QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Type	Special Instructions	CQ Label
JHR7757Q001	Visit Frequency		How **frequently** do you visit the myE-Verify/Self Check site?	First time		Y	Drop down, select one		Frequency
				Daily					
				Once or twice a week					
				Once or twice a month					
				Less than once a month					
JHR7757Q002	Role		Which of the following **best describes your role**?	US citizen/job seeker		Y	Radio button, one-up vertical	Skip Logic Group*	Role
				International visitor with a work authorization					
				Individual with a recently adjusted status					
				I am an E-Verify user or administrator					
				Other	A				
JHR7757Q003		A	What is your role?			N	Text area, no char limit	Skip Logic Group*	Other role
JHR7757Q004	Acquisition Source		How did you **learn** about myE-Verify/Self Check?	Previous experience with the tool		Y	Drop down, select one	Skip Logic Group*	Source
				An employer					
				Internet advertisement					
				On the E-Verify or USCIS site					
				Social media					
				Other	A				
JHR7757Q005		A	What is the other way you learned about myE-Verify/Self Check?			N	Text area, no char limit	Skip Logic Group*	Other source
JHR7757Q006			Which **area(s)** of the myE-Verify/Self Check did you visit today? (Select all that apply)	Login to myE-Verify		Y	Checkbox, one-up vertical		Area visited
				Start Self Check					
				About myE-Verify					
				Self Lock					
				Resource Center					
				Case History					
				Case Tracker					
				Other					
JHR7757Q007	Primary Reason: Federal Government or Informational Non-Profit		For what **reason** did you visit myE-Verify/Self Check today?	To use Self Check		Y	Radio button, one-up vertical	Skip Logic Group*	Reason for visiting
				Use myE-Verify					
				Create an account					
				Learn more about Self Check before I use it					
				Learn about myE-Verify					
				Explore Self Lock					
				Review resource center					
				Review the steps on how to use Self Check				Randomize	
				Learn about my employee rights					
				Read the Self Check privacy statement					
				Research the Self Check FAQs					
				Learn about my employer rights and rules regarding Self Check					
				View my case history					
				Track my case					
				Other	A			Anchor Answer Choice	
JHR7757Q008		A	What is your other reason for visiting?			N	Text area, no char limit	Skip Logic Group*	Other reasons
JHR7757Q009	Accomplish		Were you **able to find** what you were looking for?	Yes		Y	Drop down, select one	Skip Logic Group*	Find info
				Partially	A				
				No	A				
JHR7757Q010	OE_Accomplish	A	What specifically did you look for?			N	Text area, no char limit	Skip Logic Group*	No info found
JHR7757Q011			Did you **use** the myE-Verify/Self Check tool today?	Yes	A,B	Y	Radio button, one-up vertical	Skip Logic Group*	Used Self Check
				No	C				
JHR7757Q012		C	Why did you **not use** the myE-Verify/Self Check tool **today**? Please provide as much detail as possible.			N	Text area, no char limit	Skip Logic Group*	Why didn't use
JHR7757Q013		A	Was this your **first time** using myE-Verify/Self Check tool?	Yes		Y	Radio button, one-up vertical	Skip Logic Group*	First tine
				No	D				
JHR7757Q014		D	**Why did you use** myE-Verify/Self Check **again** today?	Unable to complete it the previous use		Y	Radio button, one-up vertical	Skip Logic Group*	Why using again
				To see if I would get a different result					
				Received system error					
				Other	E				
JHR7757Q015		E	Please specify other reason for using myE-Verify/Self Check again.			N	Text area, no char limit	Skip Logic Group*	Other using again
JHR7757Q016		B	Were you **able to complete** the process?	Yes		Y	Radio button, one-up vertical	Skip Logic Group*	Did you complete
				No	F				
JHR7757Q017		F	Why were you **unable to complete** the myE-Verify/Self Check process?	Did not get an identity proofing quiz		Y	Radio button, one-up vertical	Skip Logic Group*	Why no complete
				Did not pass my identity proofing quiz					
				System error					
				Other	G				
JHR7757Q018		G	Please specify other reason why you were unable to complete the myE-Verify/Self Check process.			N	Text area, no char limit	Skip Logic Group*	Other no complete
JHR7757Q019			**How likely** are you to use myE-Verify/Self Check tool again in the future?	1=Very unlikely		Y	Radio button, scale, has don't know		Likelihood to use again
				2					
				3					
				4					
				5					
				6					
				7					
				8					
				9					
				10=Very likely					

				Don't know					
JHR7757Q020	OE_Improve Experience		What **improvement** would you like to see made to the myE-Verify/Self Check site to make it more useful for you in the future?			N	Text area, no char limit		Improvement