

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: OPM
 IA#: 30741 Amend 1
 Date: 12/19/2018

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#	Type Topic
1	Standard	Navigation - Organized
2	Standard	Navigation - Options
3	Standard	Navigation - Layout
4	Standard	Site Performance - Loading
5	Standard	Site Performance - Consistency
6	Standard	Site Performance - Errors
7	Standard	Look and Feel - Appeal
8	Standard	Look and Feel - Balance
9	Standard	Look and Feel - Readability
10	Standard	Job Descriptions - Understandable
11	Standard	Job Descriptions - Detail
12	Standard	Job Descriptions - Answers
13	Standard	Job Search - Results Relevance
14	Standard	Job Search - Results Organization
15	Standard	Job Search - Results Help
16	Standard	Job Search - Feature Narrow
17	Standard	Satisfaction - Overall
18	Standard	Satisfaction - Expectations
19	Standard	Satisfaction - Ideal
20	Standard	Return
21	Standard	Recommend
22	Standard	Primary Resource
23	Standard	Apply for Job
24	Custom	Primary Reason
25	Custom	Navigation Method
26	Custom	OE_Navigation Method
27	Custom	Accomplish
28	Custom	Accomplish Experience
29	Custom	Not Easy Accomplish
30	Custom	Why Not Accomplish
31	Custom	Role
32	Custom	Role Info Useful
33	Custom	Visit Frequency
34	Custom	Create Account
35	Custom	Account Difficulty
36	Custom	Specific Difficulty
37	Custom	OE_Account Difficulty
38	Custom	Search Access
39	Custom	Search Experience
40	Custom	Filter Usage
41	Custom	Filter Usage Easy
42	Custom	Filters with Difficulty
43	Custom	Focus Feature
44	Custom	OE_Improve Experience

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Survey Q#	Type#	Type Topic
1	Standard	Look and Feel - Appeal
2	Standard	Look and Feel - Balance
3	Standard	Look and Feel - Readability
4	Standard	Site Performance - Loading
5	Standard	Site Performance - Consistency
6	Standard	Site Performance - Completeness
7	Standard	Navigation - Organized
8	Standard	Navigation - Options
9	Standard	Navigation - Layout
10	Standard	Job Information Browsing - Sort
11	Standard	Job Information Browsing - Narrow
12	Standard	Job Information Browsing - Features
13	Standard	Job Information - Thoroughness
14	Standard	Job Information - Understandable
15	Standard	Job Information - Answers
16	Standard	Satisfaction - Overall
17	Standard	Satisfaction - Expectations
18	Standard	Satisfaction - Ideal
19	Standard	Return
20	Standard	Recommend
21	Standard	Primary Resource
22	Standard	Apply for Job
23	Custom	Primary Reason
24	Custom	Accomplish
25	Custom	Accomplish Experience
26	Custom	Not Easy Accomplish
27	Custom	Why Not Accomplish
28	Custom	Job Search Relevance
29	Custom	Role
30	Custom	Role Info Access
31	Custom	Role Info Useful
32	Custom	Applied to Job
33	Custom	Visit Frequency
34	Custom	Create Account
35	Custom	Account Difficulty
36	Custom	Specific Difficulty
37	Custom	Search Access
38	Custom	Search Experience
39	Custom	Filter Usage
40	Custom	Filter Usage Easy
41	Custom	Filters With Difficulty
42	Custom	Focus Feature
43	Custom	OE_Improve Experience

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SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#	Type Topic
1	Standard	Job Announcement - Understand Job Duties
2	Standard	Job Announcement - Understand Qualifications
3	Standard	Job Announcement - Provided Answers
4	Standard	Job Announcement - Overall Satisfaction
5	Standard	Job Application Process - Length of Time
6	Standard	Job Application Process - Amount of Documentation
7	Standard	Job Application Process - Instructions
8	Standard	Job Application Process - Process
9	Standard	Satisfaction - Overall
10	Standard	Satisfaction - Expectations
11	Standard	Satisfaction - Ideal
12	Standard	Return
13	Standard	Recommend
14	Custom	Length to Finish Application
15	Custom	Required Documents
16	Custom	Comparison to Private Sector
17	Custom	Reason for Applying
18	Custom	OE_Reason for Applying
19	Custom	Check Status
20	Custom	Currently Employed
21	Custom	Ever Worked for Fed
22	Custom	Highest Grade Level
23	Custom	OE_Grade Level
24	Custom	Hear About Job
25	Custom	OE_Hear About Job
26	Custom	Degree
27	Custom	Highest Level of Education
28	Custom	OE_Level of Education
29	Custom	Years of Experience
30	Custom	Federal Grade Level Applying For
31	Custom	OE_Federal Grade Level Applying
32	Custom	Veteran
33	Custom	Improvement
34	Custom	OE_Optional Email
35	Custom	Ethnicity
36	Custom	Race
37	Custom	Disability

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SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#	Type Topic
1	Standard	Hiring Process - Speed
2	Standard	Hiring Process - Representation of Qualifications
3	Standard	Application Status Notifications - Simplicity
4	Standard	Application Status Notifications - Timeliness
5	Standard	Application Status Notifications - Answers Questions
6	Standard	Satisfaction - Overall
7	Standard	Satisfaction - Expectations
8	Standard	Satisfaction - Ideal
9	Standard	Apply Next Time
10	Standard	Recommend
11	Standard	Consider Employment
12	Custom	How to Check Status
13	Custom	Notification
14	Custom	OE_Notification
15	Custom	Comparison to Private Sector
16	Custom	Comparison to Other Fed
17	Custom	OE_Other Fed Comparison
18	Custom	Recommend
19	Custom	OE_Why No Recommend
20	Custom	Interview
21	Custom	Hiring Manager Involvement
22	Custom	Hiring Manager Influence
23	Custom	Offered Position
24	Custom	How Long Offered Position
25	Custom	OE_How Long
26	Custom	Accept Position
27	Custom	Decline Position
28	Custom	OE_Decline Position
29	Custom	Tenure
30	Custom	OE_Tenure
31	Custom	Accuracy of Job Announcement
32	Custom	OE_Accuracy
33	Custom	Process Improvement
34	Custom	OE_Improvement

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Survey Q#	Type#	Type Topic
1	Standard	Satisfaction - Overall
2	Standard	Satisfaction - Expectations
3	Standard	Satisfaction - Ideal
4	Standard	Return
5	Standard	Recommend
6	Standard	Consider Employment
7	Custom	Reason for Not Applying
8	Custom	OE_Not Applying
9	Custom	Primary Reason for Not Applying
10	Custom	OE_Primary Reason
11	Custom	Currently Employed
12	Custom	Worked for Fed
13	Custom	Highest Grade Level
14	Custom	OE_Highest Grade Level
15	Custom	Hear About Job
16	Custom	OE_Hear About Job
17	Custom	Graduated College
18	Custom	Highest Level of Education
19	Custom	OE_Level of Education
20	Custom	Federal Grade Level
21	Custom	OE_Fed Grade Level
22	Custom	Veteran
23	Custom	Improvement
24	Custom	OE_Improvement

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Survey Q#	Type#	Type Topic
1	Standard	Satisfaction - Overall
2	Standard	Satisfaction - Expectations
3	Standard	Satisfaction - Ideal
4	Custom	Agency/Department
5	Custom	OE_Agency/Department
6	Custom	Army Corps of Engineers
7	Custom	Dept of Agriculture
8	Custom	Dept of Commerce
9	Custom	Dept of Defense
10	Custom	Dept of Energy
11	Custom	HHS
12	Custom	HUD
13	Custom	DOJ
14	Custom	DOL
15	Custom	Air Force
16	Custom	Army
17	Custom	DOI
18	Custom	Navy
19	Custom	DOT
20	Custom	Dept of Treasury
21	Custom	VA
22	Custom	EPA
23	Custom	GSA
24	Custom	DHS
25	Custom	NASA
26	Custom	Nat Foundation on the Arts and the Humanities
27	Custom	OPM
28	Custom	SSA
29	Custom	Duty Station
30	Custom	Occupational Series
31	Custom	Misc Occupations
32	Custom	Social Science, Psychology and Wellness
33	Custom	Personnel Mgmt and Industrial Relations
34	Custom	General Admin, Clerical and Office Services
35	Custom	National Resources Mgt
36	Custom	Accounting and Budget
37	Custom	Medical, Hospital, Dental and Public Health
38	Custom	Veterinary Medical Science
39	Custom	Engineering and Architecture
40	Custom	Legal and Kindred
41	Custom	Information and Arts
42	Custom	Business and Industry
43	Custom	Copyright, Patent and Trademark
44	Custom	Physical Sciences
45	Custom	Library and Archives
46	Custom	Mathematics and Statistics
47	Custom	Equipment, Facilities and Services
48	Custom	Education
49	Custom	Investigation
50	Custom	Quality Assurance, Inspection
51	Custom	Supply
52	Custom	Transportation
53	Custom	Info Tech
54	Custom	Wire Communications Equipment Installation and Maintenance
55	Custom	Electrical Installation and Maintenance
56	Custom	Fabric and Leather Work
57	Custom	Instrument Work
58	Custom	Machine Tool Work

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Survey Q#	Type#	Type Topic
59	Custom	General Services and Support Work
60	Custom	Structural and Finishing Work
61	Custom	Metal Processing
62	Custom	Metal Work
63	Custom	Motion Picture, Radio, Television and Sound Equipment Operation
64	Custom	Lens and Crystal Work
65	Custom	Painting and Paperhanging
66	Custom	Plumbing and Pipefitting
67	Custom	Pliable Materials
68	Custom	Printing
69	Custom	Wood Work
70	Custom	General Maintenance and Operations
71	Custom	General Equipment Maintenance
72	Custom	Plant and Animal Work
73	Custom	Misc Occupations
74	Custom	Industrial Equipment Maintenance
75	Custom	5400 Industrial Equipment Maintenance
76	Custom	Transportation/Mobile Equipment Operations
77	Custom	Transportation/Mobile Equipment Maintenance
78	Custom	Ammunition, Explosive and Toxic Materials
79	Custom	Armament Work
80	Custom	Warehouse and Stock Handling
81	Custom	Packing and Processing
82	Custom	Laundry, Dry Cleaning and Pressing
83	Custom	Food Preparation and Serving
84	Custom	Personal Services
85	Custom	Fluid Systems Maintenance
86	Custom	Engine Overhaul
87	Custom	Aircraft Overhaul
88	Custom	Vessel Jobs Excluded from Fed Wage
89	Custom	Pay Grades
90	Custom	Cybersecurity Work
91	Custom	Type of Cybersecurity Work
92	Custom	OE_ Explain
93	Custom	Pathways Program
94	Custom	Certificate of Eligible Applicants
95	Custom	Reason for No Selection
96	Custom	OE_No Selection
97	Custom	Initiate the Process Requirements
98	Custom	Workforce Planning Data
99	Custom	Involvement in Hiring Process
100	Custom	Timeline
101	Custom	Active Involvement
102	Custom	Recruitment Involvement
103	Custom	Evaluating Applicants
104	Custom	Assessment Tools
105	Custom	Preparations
106	Custom	Qualified Applicants
107	Custom	Skills
108	Custom	HR Office Policies and Procedures
109	Custom	HR Staff Access
110	Custom	Informed
111	Custom	Needs Met
112	Custom	Timely Manner
113	Custom	Process Timely Manner
114	Custom	Accurate Products
115	Custom	HR Courteous
116	Custom	HR Competent

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Survey Q#	Type#	Type Topic
117	Custom	HR Knowledgeable
118	Custom	HR Consistent Good Service
119	Custom	HR Handling of Problems
120	Custom	JOA
121	Custom	Assessment Tools
122	Custom	Hiring Flexibilities
123	Custom	Incentive Strategies
124	Custom	Changes to Process
125	Custom	Email Address

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Survey Q#	Type#	Type Topic
1	Standard	Content - Accuracy
2	Standard	Content - Quality
3	Standard	Content - Freshness
4	Standard	Functionality - Usefulness
5	Standard	Functionality - Convenient
6	Standard	Functionality - Variety
7	Standard	Navigation - Organized
8	Standard	Navigation - Options
9	Standard	Navigation - Layout
10	Standard	Look and Feel - Appeal
11	Standard	Look and Feel - Balance
12	Standard	Look and Feel - Readability
13	Standard	Tasks/Transactions - Simplicity
14	Standard	Tasks/Transactions - Instructions
15	Standard	Tasks/Transactions - Verification
16	Standard	Site Performance - Loading
17	Standard	Site Performance - Consistency
18	Standard	Site Performance - Errors
19	Standard	Satisfaction - Overall
20	Standard	Satisfaction - Expectations
21	Standard	Satisfaction - Ideal
22	Standard	Return
23	Standard	Recommend
24	Standard	Increase Usage
25	Custom	Primary Reason
26	Custom	OE_Primary Reason
27	Custom	Accomplish
28	Custom	OE_Accomplish
29	Custom	Role
30	Custom	Device
31	Custom	Mobile Device
32	Custom	Visit Frequency
33	Custom	OE_Additional Information

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Survey Q#	Type#	Type Topic
1	Standard	Support Information - Thoroughness
2	Standard	Support Information - Understandable
3	Standard	Support Information - Answers
4	Standard	Navigation - Organized
5	Standard	Navigation - Options
6	Standard	Navigation - Layout
7	Standard	Site Performance - Loading
8	Standard	Site Performance - Consistency
9	Standard	Site Performance - Errors
10	Standard	Functionality - Usefulness
11	Standard	Functionality - Convenient
12	Standard	Functionality - Variety
13	Standard	Satisfaction - Overall
14	Standard	Satisfaction - Expectations
15	Standard	Satisfaction - Ideal
16	Standard	Use Web Channel Over Others
17	Standard	Call
18	Standard	Recommend
19	Standard	First Visit
20	Standard	Reason for Return
21	Standard	Other Reason for Return
22	Standard	What Not Working Last Time
23	Standard	Complete Form
24	Standard	Completing Experience
25	Custom	Trouble Completing
26	Custom	What Form
27	Custom	Name of Form
28	Custom	Sign Form
29	Custom	Signing Experience
30	Custom	Trouble Signing
31	Custom	Submit Form
32	Custom	Submitting Experience
33	Custom	Trouble Submitting
34	Custom	Upload Document
35	Custom	Upload Experience
36	Custom	Upload Trouble
37	Custom	What Document
38	Custom	Name of Document
39	Custom	Need to Return
40	Custom	Why Need to Return
41	Custom	Explain Why Need to Return
42	Custom	What Not Working Today
43	Custom	Work for Gov
44	Custom	Use Computer
45	Custom	One Change

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Survey Q#	Type#	Type Topic
1	Standard	Satisfaction - Overall
2	Standard	Satisfaction - Expectations
3	Standard	Satisfaction - Ideal
4	Standard	Recommend
5	Standard	Primary Resource
6	Custom	Complete in One Visit
7	Custom	What Prevented Completing
8	Custom	OE_Prevented Completing
9	Custom	Site Performance
10	Custom	OE_Site Performance
11	Custom	What Prevented Uploading
12	Custom	Navigating
13	Custom	OE_Navigating
14	Custom	Visual Components
15	Custom	OE_Visual Components
16	Custom	Information
17	Custom	OE_Information
18	Custom	Order Logical
19	Custom	What Out of Order
20	Custom	Instructions Sufficient
21	Custom	Where Improve Instruction
22	Custom	Questions Relevant
23	Custom	Why Not Relevant
24	Custom	Improvements Needed
25	Custom	Improvements
26	Custom	Use Computer

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1	Standard	Look and Feel - Appeal
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4	Standard	Site Performance - Loading
5	Standard	Site Performance - Consistency
6	Standard	Site Performance - Completeness
7	Standard	Navigation - Organized
8	Standard	Navigation - Options
9	Standard	Navigation - Layout
10	Standard	Information Browsing - Sort
11	Standard	Information Browsing - Narrow
12	Standard	Information Browsing - Features
13	Standard	Site Information - Thoroughness
14	Standard	Site Information - Understandable
15	Standard	Site Information - Answers
16	Standard	Satisfaction - Overall
17	Standard	Satisfaction - Expectations
18	Standard	Satisfaction - Ideal
19	Standard	Return
20	Standard	Recommend
21	Standard	Trust - Level
22	Custom	Primary Reason
23	Custom	Find Link
24	Custom	OE_Primary Reason
25	Custom	Visit Frequency
26	Custom	Accomplish
27	Custom	Why Not Accomplish
28	Custom	Sections Visited
29	Custom	OE_Sections Visited
30	Custom	Submit Success Story
31	Custom	Navigation Experience
32	Custom	OE_Nav Experience
33	Custom	OE_Nav Not Expected
34	Custom	OE_Nav Issues
35	Custom	OE_Nav Links and Labels
36	Custom	OE_Nav Technical Issues
37	Custom	Acquisition Source
38	Custom	OE_Acquisition Source
39	Custom	Role
40	Custom	OE_Role
41	Custom	Veteran Branch
42	Custom	Veteran Rank
43	Custom	Active Duty Branch
44	Custom	Active Duty Rank
45	Custom	Social Media
46	Custom	OE_Social Media
47	Custom	Perception Before
48	Custom	Prior Perception_Why Poor
49	Custom	Perception After
50	Custom	Current Perception_Why Poor
51	Custom	Do Next
52	Custom	Improve
53	Custom	Demographics: Gender
54	Custom	Demographics: Age
55	Custom	Education