Completer-Model questions utilize the ACSI methodology to determine scores and impacts									
	ELEMENTS (drivers of satisfaction)		CUSTOMER SATISFACTION		FUTURE BEHAVIORS				
	Job Announcement (1=Poor, 10=Excellent, Don't Know)		Satisfaction (1=Poor, 10=Excellent)		Likelihood to Return (=Not Very Likely, 10=Very Likely)				
1	Please rate how well the job announcements helped you understand the job duties.	10	What is your overall satisfaction with this job application process?	1:	3 How likely are you to return to apply for a specific job at this agency in the future ?				
	Please rate how well the job announcements helped you understand the qualifications required for the position.		How well does this job application process meet your expectations?		Likelihood to Recommend (1=Not Very Likely, 10=Very Likely)				
3	Please rate how well the job announcements provided answers to your questions.		How does this job application process compare to your idea of an ideal job application process?	14	4 How likely are you to recommend someone else apply for a j with this agency ?				

	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
EDO02546		How long did it take you to finish your application?	Less than one hour 1-2 hours 3-4 hours More than four hours	-	Radio button, one-up vertical		
EDO02547		What documents were you required to submit for this position?	Resume only, no other documents A resume and an assessment questionnaire Other, please specify	A	Radio button, one-up vertical	Single	Y
EDO02548	A	Other documents submitted			Text area, no char limit		N
AED12560		How do you feel the Federal job application process compares to private sector job application processes?	Federal job application process is less cumbersome. Federal job application process and private sector job application process are	-	Radio button, two-up vertical	Single	Y
EDO02549		What is your number one reason for applying for this position with the Federal government? (Choose only one answer)	about the same. Salary Career advancement opportunities Interested in the location of the job A chance for public service (want to work for the Federal gov't)		Radio button, one-up vertical	Single	Y
			Interested in duties of the position Interested in working for this agency Flexible schedules, such as tele-work Other, please specify	A	-		
EDO02550	A	Please tell us any other reasons you are interested in applying for this position.			Text area, no char limit		N
ACQOsl0002055		Do you know how to check the current status of your application?	Yes	_	Drop down, select one	Single	Y
EDO02551		Are you currently employed?	Yes No		Drop down, select one	Single	Y
EDO02553		Have you ever worked for the Federal Government?	Yes, I currently work for the Federal government Yes, I have worked for the Federal government but currently do not No, I have never worked for the Federal government	В	Drop down, select one	Single	Y
EDO02556	B	If yes, what is the highest grade level position you have held with the Federal Government?	GS-1 or equivalent GS-2 or equivalent GS-3 or equivalent GS-4 or equivalent GS-5 or equivalent GS-6 or equivalent GS-7 or equivalent GS-9 or equivalent GS-9 or equivalent GS-10 or equivalent GS-11 or equivalent GS-13 or equivalent GS-13 or equivalent GS-14 or equivalent SES/SL/ST Don't know Other, please specify	A	Drop down, select one	Single	N
ED002557		How did you hear about this job?	I was notified via a USAJOBS automated search agent I routinely search USAJOBS College career service center Social media (Facebook, Twitter, etc.) I attended a recruitment event where I met with agency representatives Visited the agency website I was referred to the position by an employee of that agency		Text area, no char limit Radio button, one-up vertical	Multi	Y

	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Agency print ad Referred by an associate/friend		-		
			Found it on another job board or search agent other than USAJOBS		-		
			Other, please specify	Α	-		
EDO02558	A	Other hear about job	Other hear about job		Text area, no char limit		
EDO02560		Have you graduated college or obtained your degree within the last two years?			Drop down, select one	Single	Y
			No				
EDO02561		What is the highest level of education you have attained?	High school diploma		Radio button, one-up vertical	Single	Y
			Some college				
			Technical or vocational degree				
			Associate Degree				
			Bachelor's degree				
			Master's degree	_			
			Advanced degree (Ph.D, JD, etc)	_			
			Other, please specify	A			
EDO02562	A	Other_level of education		_	Text area, no char limit		N
EDO02563		How many years of experience do you have in your current	0-2 Years	_	Radio button, one-up vertical		Y
1	I		3-5 Years			1	

	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
EDO02546		How long did it take you to finish your application?	Less than one hour		Radio button, one-up vertical		
			1-2 hours				
			3-4 hours				
EDO02547			More than four hours			Qin alla	Y
ED002547		What documents were you required to submit for this	Resume only, no other documents		Radio button, one-up vertical	Single	Y
			A resume and an assessment questionnaire				
EDO02548	A	Other documents submitted	Other, please specify	Α	Text area, no char limit		N
AED12560		How do you feel the Federal job application process compares to private sector job application processes?	Federal job application process is more cumbersome.		Radio button, two-up vertical	Single	Y
			Federal job application process is less cumbersome.				
			Federal job application process and private sector job application process are about the same.				
EDO02549		What is your number one reason for applying for this position with the Federal government? (Choose only one answer)	Salary		Radio button, one-up vertical	Single	Y
			Career advancement opportunities				
			Interested in the location of the job				
			A chance for public service (want to work for the Federal gov't)				
			Interested in duties of the position				
			Interested in working for this agency				
			Flexible schedules, such as tele- work				
			Other, please specify	Α			
EDO02550	A	Please tell us any other reasons you are interested in applying for this position.			Text area, no char limit		N
ACQOsl0002055		Do you know how to check the current status of your	Yes		Drop down, select one	Single	Y
EDO02551		Are you currently employed?	No Yes		Drop down, select one	Single	Y
EDO02553		Have you ever worked for the Federal Government?	No Yes, I currently work for the Federal government	В	Drop down, select one	Single	Y
			Yes, I have worked for the Federal government but currently do not				
			No, I have never worked for the Federal government				

	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
EDO02556	В	If yes, what is the highest grade level position you have held with the Federal Government?	GS-1 or equivalent		Drop down, select one	Single	N
			GS-2 or equivalent				
			GS-3 or equivalent GS-4 or equivalent				
			GS-5 or equivalent GS-6 or equivalent				
			GS-7 or equivalent				
			GS-8 or equivalent				
			GS-9 or equivalent GS-10 or equivalent				
			GS-11 or equivalent				
			GS-12 or equivalent				
			GS-13 or equivalent GS-14 or equivalent				
			GS-15 or equivalent				
			SES/SL/ST				
			Don't know Other, please specify	A			
AED12561	A	Other highest grade level held	Other, please specify		Text area, no char limit		N
EDO02557		How did you hear about this job?	I was notified via a USAJOBS		Radio button, one-up vertical	Multi	Y
			automated search agent I routinely search USAJOBS		-		
			College career service center		-		
			Social media (Facebook, Twitter, etc.)				
			I attended a recruitment event where I met with agency				
			Visited the agency website I was referred to the position by		-		
			an employee of that agency				
			Agency print ad				
			Referred by an associate/friend Found it on another job board or				
			search agent other than USAJOBS				
50002550		Other hear shout ish	Other, please specify	Α	Tout eres, no shar limit		
EDO02558 EDO02560	A	Other_hear about job Have you graduated college or	Other hear about job Yes		Text area, no char limit Drop down, select one	Single	Y
		obtained your degree within the last two years?				0	
5000501		A first in the state	No		De die laattere en die i	0:	
EDO02561		What is the highest level of education you have attained?	High school diploma		Radio button, one-up vertical	Single	Y
			Some college Technical or vocational degree				
			Associate Degree				
			Bachelor's degree				
			Master's degree Advanced degree (Ph.D, JD, etc)				
			Other, please specify	А			
EDO02562	A	Other level of education	outer, please specify	A	Text area, no char limit		N
EDO02563		How many years of experience	0-2 Years		Radio button, one-up vertical		Y
l			3-5 Years				

l	1		1	1	1		
	Skip Logic		Answer Choices			Single or	Required
	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
EDO02546		How long did it take you to finish your application?	Less than one hour		Radio button, one-up vertical		
			1-2 hours	-			
			3-4 hours	-			
			More than four hours	-			
EDO02547		What documents were you required to submit for this	Resume only, no other documents		Radio button, one-up vertical	Single	Y
2002041		position?			Radio Batton, one up vertical	Single	
			A resume and an assessment questionnaire	-			
			Other, please specify	Α			
EDO02548	Α	Other_documents submitted			Text area, no char limit		N
AED12560		How do you feel the Federal job application process compares to private sector job application processes?	Federal job application process is more cumbersome.		Radio button, two-up vertical	Single	Y
			Federal job application process is less cumbersome. Federal job application process and private sector job application process are about the same.	-			
EDO02549		What is your number one reason for applying for this position with the Federal government? (Choose only one	Salary		Radio button, one-up vertical	Single	Y
		answer)					
			Career advancement opportunities		1		
			Interested in the location of the job				
			A chance for public service (want to work for the Federal gov't)				
			Interested in duties of the position		-		
			Interested in working for this agency		-		
			Flexible schedules, such as tele-work Other, please specify	Α	4		
EDO02550	A	Please tell us any other reasons you are interested in	Other, please specify		Text area, no char limit		N
		applying for this position.					
EDO02551		Are you currently employed?	Yes No	-	Drop down, select one	Single	Y
EDO02553		Have you ever worked for the Federal Government?	Yes, I currently work for the Federal government	В	Drop down, select one	Single	Y
			Yes, I have worked for the Federal government but currently do not	1		gro	
			No, I have never worked for the Federal government				
EDO02556	В	If yes, what is the highest grade level position you have held with the Federal Government?	610		Drop down, select one	Single	N
			G11				
			<u>612</u>	-			
			G13	-			
			GS-1 or equivalent GS-2 or equivalent	-			
			GS-3 or equivalent	-			
			GS-4 or equivalent	1			
			GS-5 or equivalent				
			GS-6 or equivalent				
			GS-7 or equivalent	-			
			GS-8 or equivalent	-			
			GS-9 or equivalent GS-10 or equivalent				
			GS-10 or equivalent				
			GS-12 or equivalent				
			GS-13 or equivalent				
			GS-14 or equivalent				
			GS-15 or equivalent	-			
			SES/SL/ST Don't know				
			Other, please specify	A			
AED12561	A	Other highest grade level held			Text area, no char limit		N
EDO02557		How did you hear about this job?	I was notified via a USAJOBS automated search agent		Radio button, one-up vertical	Multi	Y

ED002558 A Other hear about job Other hear about job Visite highest level of education you have attained? Visite highest level of education Single Image: Control of the state in the highest level of education Single		Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
Image in the				College career service center Social media (Facebook, Twitter, etc.)		-		
ED002558 A Other hear about job Text area, no char limit Image: Control of the c				I was referred to the position by an employee of that agency Agency print ad Referred by an associate/friend		- - - -		
ED002560 A very you graduated college or obtained your degree within the last two years? Yes Drop down, select one Single ED002561 What is the highest level of education you have attained? High school diploma Radio button, one-up vertical Single Some college Some college Some college Some college Some college Technical or vocational degree Associate Degree Bachelor's degree Bachelor's degree Advanced degree (Ph.D, JD, etc) Other level of education Other level of education Text area, no char limit Image: Note the second content imit					А			
EDO02561 What is the highest level of education you have attained? High school diploma Advanced degree Some college Technical or vocational degree Associate Degree Bachelor's degree Bachelor's degree Bachelor's degree Advanced degree (Ph.D, JD, etc) Other level of education Other level of education Text area, no char limit Image: Construction EDO02562 A Other level of education Mater's degree Text area, no char limit Image: Construction	EDO02558					Text area, no char limit		
ED002561 What is the highest level of education you have attained? High school diploma Adia button, one-up vertical Single Some college Some college Technical or vocational degree Associate Degree Bachelor's degree Bachelor's degree Bachelor's degree Advanced degree (Ph.D, JD, etc) Other level of education Other level of education A	EDO02560		Have you graduated college or obtained your degree within the last two years?		-	Drop down, select one	Single	Y
ED002562 A Other level of education Other level of education Technical or vocational degree Associate Degree Bachelor's degree Bachelor's degree Bachelor's degree Advanced degree (Ph.D, JD, etc) A A	EDO02561		What is the highest level of education you have attained?	High school diploma		Radio button, one-up vertical	Single	Y
Associate Degree Bachelor's degree Bachelor's degree Master's degree Advanced degree (Ph.D, JD, etc) Other level of education Advanced degree (Ph.D, JD, etc) Advanced degree (Ph.D, JD, etc) <td></td> <td></td> <td></td> <td></td> <td>-</td> <td></td> <td></td> <td></td>					-			
ED002562 A Other level of education Advanced Gene A Text area, no char limit A					1			
Master's degree Advanced degree (Ph.D, JD, etc) Advanced degree (Ph.D, JD, etc) A Other, please specify A								
Advanced degree (Ph.D, JD, etc) A D002562 A Other level of education Text area, no char limit								
L Other, please specify A Center Ce					1			
ED002562 A Other level of education Text area, no char limit					Α			
	ED002562	Α	Other level of education			Text area no char limit		N
				0-2 Years				Y
3-5 Years			internet in your of experience do you have in your ourrent		1			