Questionnaire Management Guidelines

Goals:

- One consolidated document to track all model and CQ changes throughout the life of the project
- Questionnaire always matches the live survey
- Easy and error-free way to submit CQ changes
- All changes tracked and reflected in one document (DOT will help)

Questionnaire Resources:

- 1 Questionnaire Design and Approval Process
- 2 Question Grouping Rules
- 3 OPS vs. Skip Logic Decision for "Other, Please Specify"
- 4 Foreign Language Survey Instructions

Client Name:	
Measure Name:	OPM Retirement Services

Version of Code:	Please fill in
Custom Qualifier Page	Please Select
Custom Invitation Text?	Please Select
Custom Tracker Text?	Please Select
Custom Welcome/ Thank You Text?	Please Select

Language(s)	If other language not listed, please specify.	Website URL	MID(s) (DOT FILL THIS IN)	Measure Name(s) (DOT WIII FILL THIS IN)
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Model Instance Name: OPM Retirement Services

MID: oV1c4VN9RAEkglB9xAFY5w4C

Date: 4/30/2013

INVITATION TEXT IS HOSTED ON OPM APPLICATION AT LOGOUT PAGE. Should read:

Thank you for visiting Services Online. You are invited to take part in a brief survey to let us know what we are doing well and where we can improve. The following survey is estimated to take about

what we are doing well and where we can improve. The following survey is estimated to take about 3-5 minutes to complete.

Please click on the link below and take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

[STATIC LINK EMBEDDED HERE]

The information you provide is confidential and will be used only to evaluate the Services Online website. Send comments regarding our time estimate (3-5 minutes) or any other aspect of this information collection, including suggestions for reducing completion time, to the Office of Personnel Management, Retirement Services Programs (OMB# 1090-0008), 1900 E. StreetN.W., Washington DC 20415-3500.

Welcome and Thank You Text

Directions:

This welcome text is shown at the top of the questionnaire window and the thank you text at the bottom. This is a good place to mention the site/company/agency name so the visitor knows whom they are taking the survey for. Feel free to modify the standard Welcome and Thank you text shown in the boxes below.

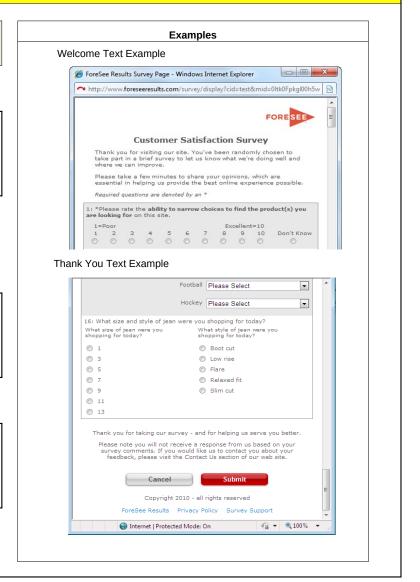
Welcome Text

Thank you for visiting our site. We would like your feedback so that we improve our services to meet your needs.

DEFAULT Thank You Text

Thank you for taking our survey and for helping us serve you better. We appreciate your input!

ALTERNATE WEB Thank You Text



Model Instance Name:

OPM Retirement Services

MID:

IID: oV1c4VN9RAEkgIB9xAFY5w4C

Partitioned (Y/N)? Yes
Date: 4/30/2013



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Skip Logic Label

Question Text

What is your primary reason for visiting the site today?

QID

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OPM Retirement Services CUSTOM QUESTION LIST Answer Choices (limited to 50 characters) Single or Multi Required Y/N Skip to Type (select from list) Special Instructions CQ Label Radio button, one-up vertical Skip Logic Group* Primary Reason View annuity statement single View case status while in interim pay View life insurance information Start/stop allotments (personal or organizational)
Change Federal/State Income Tax withholding options

B Please specify your other primary reason for visiting to	ViewPrint/Request duplicate Form 1099-R Sign up or make changes to Direct Deposit Change mailing address Change email address Change password Sign in to keep password active To set up access to the site for the first time Other, please specify:	В	Text area. no char limit		N	Skip Logic Group*	OE Primary Reas
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Please tell us why you were unable to accomplish yo today.			Text area, no char limit	single	N	Skip Logic Group*	OE_Not Accompli
What is your primary role in visiting the site today?	Retiree Survivor annuitant Ex-spouse of a retiree		Radio button, one-up vertical	single	Y		Role
Which device do you primarily use to access the OPN Retirement Services website?			Radio button, one-up vertical	single	Y		Device
Have you ever accessed the OPM Retirement Servic website via mobile phone or tablet?			Radio button, one-up vertical	single			Mobile Device
How often do you visit this site?	This is my first visit Once every 6 months or less often Once every few months Monthly Weekly Daily or more often		Radio button, one-up vertical	single	Y		Visit Frequency

Model Instance Name:
OPM Retirement Services

MID: oV1c4VN9RAEkglB9xAFY5w4C

Retirement Services website here

Date: 3.26.15

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OPM Retirement Services CUSTOM QUESTION LIST Answer Choices Single or Required Y/N Logic Label Type (select from list) Question Text (limited to 50 characters) Multi QID Skip to Special Instructions CQ Label BJL0709 What is your primary reason for visiting the site today? View annuity statement Skip Logic Group* Radio button, one-up vertical single Primary Reason View case status while in interim pay View life insurance information Start/stop allotments (personal or organizational) Change Federal/State Income Tax withholding options View/Print/Request duplicate Form 1099-R Sign up or make changes to Direct Deposit Change mailing address Change email address Change password Sign in to keep password active To set up access to the site for the first time Other, please specify: BJL0710 Please specify your other primary reason for visiting the site OE_Primary Text area, no char limit Skip Logic Group* today: Reason BJL0711 Did you accomplish what you wanted to do today on this site? Radio button, one-up vertical Skip Logic Group* Accomplish Yes single B.II 0712 Please tell us why you were unable to accomplish your task Text area, no char limit Ν Skip Logic Group* OE Not today. Accomplish BJL0708 Which role best describes your visit to the site today? Radio button, one-up vertical Role Retiree single Survivor annuitant x-spouse of a retiree JIB0153074 Which device do you primarily use to access the OPM Desktop/Laptop Computer Radio button, one-up vertical Device single Retirement Services website? Tablet (Amazon Fire, iPad, etc.) Mobile Phone (iPhone, Samsung Galaxy, etc.) Other Not Sure JIB0153075 Have you ever accessed the OPM Retirement Services website Yes Radio button, one-up vertical single Mobile Device via mobile phone or tablet? BJL0707 How often do you visit this site? This is my first visit Radio button, one-up vertical single Visit Frequency Once every 6 months or less often Once every few months Monthly Weekly Daily or more often BJL0717 Please provide any additional comments about the OPM OE Additional Info Text area, no char limit Ν

Model Instance Name:
OPM Retirement Services

MID: oV1c4VN9RAEkglB9xAFY5w4C

Retirement Services website here

Date: 3.26.15

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			OPM Retirement Services CUSTOM Q						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
JL0709	Euser	What is your primary reason for visiting the site today?	View annuity statement View case status while in interim pay View life invarance information Start/stop allotments (personal or organizational) Change Federal/State Income Tax withholding options ViewPrint/Request duplicate Form 1099-R Sign up or make changes to Direct Deposit Change mailing address Change enail address Change password Sign in to keep password active To set up access to the site for the first time	Omp to	Radio button_one-up vertical	single	Y	Skip Logic Group*	Primary Reaso
<u>1L0710</u>	<u>B</u>	Please specify your other primary reason for visiting the site today:	Other, please specify:	<u>B</u>	Text area, no char limit		N	Skip Logic Group*	OE Primary Reason
L0711		Did you accomplish what you wanted to do today on this site?	Yes No I-wasn't-looking for anything in particular / I'm just browsing-	F	Radio button, one-up vertical	single	Y	Skip Logic Group*	Accomplish
JL0712	F	Please tell us why you were unable to accomplish your task today.	rwash clocking for anything in particular rim just browsing		Text area, no char limit		N	Skip Logic Group*	OE_Not Accomplish
L0708		Which role best describes your visit to the site today?	Retiree Survivor annuitant Ex-spouse of a retiree		Radio button, one-up vertical	single	Y		Role
		Which device do you primarily use to access the OPM Retirement Services website?	Desktop/Laptop Computer Tablet (Amazon Fire, iPad, etc.) Mobile Phone (iPhone, Samsung Galaxy, etc.) Other Not Sure		Radio button, one-up vertical	single	Y		Device
		Have you ever accessed the OPM Retirement Services website via mobile phone or tablet?	Yes No Not Sure		Radio button, one-up vertical	single			Mobile Device
JL0707		How often do you visit this site?	This is my first visit Once every 6 months or less often Once every few months Monthly Weekly Daily or more often Every few months or less often Annually		Radio button, one-up vertical	single	Y		Visit Frequenc
L0717		Please provide any additional comments about the OPM Retirement Services website here:	****		Text area, no char limit		N		OE_Additional I

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			OPM Retirement Services CUSTOM QUESTIO	N LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CO Label
BJL0707			This is my first visit Weekly Monthly Every few months or less often Annually		Radio button, one-up vertical	single	Y		Visit Frequency
BJL0708		, , , , , , , , , , , , , , , , , , , ,	Retiree Survivor annuitant Ex-spouse of a retiree		Radio button, one-up vertical	single	Y		Role
BJL0709			View annuity statement View case status while in interim pay View life insurance information Start/stop allotments (personal or organizational) Change Federal/State Income Tax withholding options ViewPrint/Request duplicate Form 1099-R Sign up or make changes to Direct Deposit Change mailing address Change mailing address Change password Sign in to keep password active Other, please specify:	В	Radio button, one-up vertical	single	Y	Skip Logic Group*	Primary Reason
BJL0710	В	Please specify your other primary reason for visiting the site today:			Text area, no char limit		N	Skip Logic Group*	OE_Primary Reason
BJL0711			Yes No I wasn't looking for anything in particular / I'm just browsing	F	Radio button, one-up vertical	single	Y	Skip Logic Group*	Accomplish
BJL0712	F	Please tell us more about what you had trouble doing or finding today.			Text area, no char limit		N	Skip Logic Group*	OE_Not Accomplish
BJL0717		Please tell us additional comments you would like to provide.			Text area, no char limit		N		OE_Additional Info

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			OPM Retirement Services CUSTOM QUEST	ION LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
BJL0707			This is my first visit Weekly Monthly Every few months or less often Annually		Radio button, one-up vertical	single	Y		Visit Frequency
BJL0708		,	Retiree Survivor annuitant Ex-spouse of a retiree		Radio button, one-up vertical	single	Y		Role
BJL0709			View annuity statement View case status while in interim pay Start/stop allotments (personal or organizational) Change Federal/State Income Tax withholding options View/Print/Request duplicate Form 1099-R Sign up or make changes to Direct Deposit Change mail address Change email address Change password Other, please specify:	В	Radio button, one-up vertical	single	Y	Skip Logic Group*	Primary Reason
BJL0710	В	Please specify your other primary reason for visiting the site today:			Text area, no char limit		N	Skip Logic Group*	OE_Primary Reason
BJL0711		Were you able to accomplish the primary reason for your visit today?	Yes No I wasn't looking for anything in particular / I'm just browsing	F	Radio button, one-up vertical	single	Y	Skip Logic Group*	Accomplish
BJL0712	F	Please tell us more about what you had trouble doing or finding today.			Text area, no char limit			Skip Logic Group*	OE_Not Accomplish
BJL0717		Please tell us additional comments you would like to provide.			Text area, no char limit		N		OE_Additional Info

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			OPM Retirement Services CUSTOM Q	UESTION LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CO Label
3JL0707		How often do you visit this site?	This is my first visit Weekly Monthly Every few months or less often Annually		Radio button, one-up vertical	single	Y	·	Visit Frequency
BJL0708		Which role best describes your visit to the site today?	Retiree Survivor annuitant Ex-spouse of a retiree		Radio button, one-up vertical	single	Y		Role
BJL0709			View annuity Statement View case status while in interim pay Start/stop allotments (personal or organizational) Change Federal/State Income Tax withholding options View/Print/Request duplicate Form 1099-R Sign up or make changes to Direct Deposit Change mailing address Change email address Change password Other, please specify:	В	Radio button, one-up vertical	single	Y	Skip Logic Group*	Primary Reason
BJL0710	В	Please specify your other primary reason for visiting the site today:			Text area, no char limit		N	Skip Logic Group*	OE_Primary Reason
3JL0711		Were you able to accomplish the primary reason for your visit today?	Yes No I wasn't looking for anything in particular / I'm just browsing	F	Radio button, one-up vertical	single	Y	Skip Logic Group*	Accomplish
3JL0712	F	Please tell us more about what you had trouble doing or finding today.			Text area, no char limit		N	Skip Logic Group*	OE_Not Accomplish
JL0715		Have you ever accessed OPM Retirement Services using a mobile phone or tablet?	Yes Ne	н	Radio button, one-up vertical	single	¥	Skip Logic Group*	Mobile Access
JL0716	н	Weuld you be interested in accessing OPM Retirement Services with a mobile phone or tablet?	Yes Ne Dent knew		Radio-button, one-up vertical	single	¥	Skip Logic Group*	Mobile Interest
3JL0717		Please tell us additional comments you would like to provide.			Text area, no char limit		N		OE Additional Int

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			OPM Retirement Services CUSTOM QL	JESTION LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
BJL0707		How often do you visit this site?	This is my first visit		Radio button, one-up vertical	single	Y	Opcolar moducations	Visit Frequency
			Weekly Monthly Every few months or less often						
BJL0708			Annually Retiree		Radio button, one-up vertical	single	Y		Role
		·	Survivor annuitant Ex-spouse of a retiree						
BJL0709 BJL0710 BJL0711	В	What is your primary reason for visiting the site today?	View annuity Statement View case status while in interim pay Start/stop allotments (personal or organizational) Change Federal/State Income Tax withholding options ViewPrint/Request duplicate Form 1099-R Sign up or make changes to Direct Deposit Change mailing address Change email address Change password Other, please specify:	В	Radio button, one-up vertical Text area, no char limit Radio button, one-up vertical	single	Y N Y	Skip Logic Group* Skip Logic Group* Skip Logic Group*	Primary Reason OE_Primary Reason Accomplish
			No I wasn't looking for anything in particular / I'm just browsing						
BJL0712	F	Please tell us more about what you had trouble doing or finding today.			Text area, no char limit		N	Skip Logic Group*	OE_Not Accomplish
BJL0715		Have you ever accessed OPM Retirement Services using a mobile phone or tablet?	Yes No	н	Radio button, one-up vertical	single	Y	Skip Logic Group*	Mobile Access
3JL0716	Н	Would you be interested in accessing OPM Retirement Services with a mobile phone or tablet?	Yes No Don't know		Radio button, one-up vertical	single	Y	Skip Logic Group*	Mobile Interest
BJL0717		Please tell us additional comments you would like to provide.	DOIT KNOW		Text area. no char limit		N		OE Additional Info

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	<u>, </u>		OPM Retirement Services CUSTOM QI	JESTION LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
<u> </u>	Label	How often do you visit this site?	This is my first visit Weekly Monthly Every few months or less often Annually		Radio button, one-up vertical	single	Y	Special instructions	Visit Frequence
3JL0708		Which role best describes your visit to the site today?	Retiree Survivor annuitant Ex-spouse of a retiree		Radio button, one-up vertical	single	Y		Role
3JL0709		What is your primary reason for visiting the site today?	View annuity statement View case status while in interim pay Start/stop allotments (personal or organizational) Change Federal/State Income Tax withholding options View/Print/Request duplicate Form 1099-R Sign up or make changes to Direct Deposit Change mailing address Change email address Change password Other, please specify:	В	Radio button, one-up vertical	single	Y	Skip Logic Group*	Primary Reaso
JL0710	В	Please specify your other primary reason for visiting the site today:			Text area, no char limit		N		OE_Primary Reason
JL0711		Were you able to accomplish the primary reason for your visit today?	Yes No I wasn't looking for anything in particular / I'm just browsing	F	Radio button, one-up vertical	single	Y	Skip Logic Group*	Accomplish
3JL0712	F	Please tell us more about what you had trouble doing or finding today.	The street of th		Text area, no char limit		N		OE_Not Accomplish
3JL0713		What type of internet connection do you have?	Broadband / high speed (cable, satellite, DSL) Analogue (dial-up, modem)- Mobile broadband- Don't know Other, please specify:	G	Radio button, one up vertical	single	¥	OPS-Group*	Internet Type
3JL0714	e	Please Specify:			Text field, <100 char		N	OPS Group*	OE Internet Typ
3JL0715		Have you ever accessed OPM Retirement Services using a mobile phone or tablet?	Yes No	н	Radio button, one-up vertical	single	Y		Mobile Access
3JL0716	Н	Would you be interested in accessing OPM Retirement Services with a mobile phone or tablet?	Yes No Don't know		Radio button, one-up vertical	single	Y	Skip Logic Group*	Mobile Interest
3JL0717		Please tell us additional comments you would like to provide.	1		Text area, no char limit		N	1	OE Additional Ir

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			OPM Retirement Services CUSTOM Q	UESTION LIST					
QID	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CO Label
3JL0707		How often do you visit this site?	This is my first visit		Radio button, one-up vertical	single	Y		Visit Frequency
		· · · · · · · · · · · · · · · · · · ·	Weekly		, , , , , , , , , , , , , , , , , , , ,				
			Monthly						
			Every few months or less often						
			Annually						
3JL0708		Which role best describes your visit to the site today?	Retiree		Radio button, one-up vertical	single	Y		Role
		, , , , , , , , , , , , , , , , , , , ,	Survivor annuitant						
			Ex-spouse of a retiree						
JL0709		What is your primary reason for visiting the site today?	View annuity statement		Radio button, one-up vertical	single	Y	Skip Logic Group*	Primary Reason
		,.,.,	View case status while in interim pay			"			", "
			Start/stop allotments (personal or organizational)						
			Change Federal/State Income Tax withholding options						
			View/Print/Request duplicate Form 1099-R						
			Sign up or make changes to Direct Deposit						
			Change mailing address						
			Change email address						
			Change password						
			Other, please specify:	В					
BJL0710	В	Please specify your other primary reason for visiting the site today:			Text area, no char limit		N	Skip Logic Group*	OE_Primary Reason
BJL0711		Were you able to accomplish the primary reason for your visit today?	Yes		Radio button, one-up vertical	single	Y	Skip Logic Group*	Accomplish
			No	F					
			I wasn't looking for anything in particular / I'm just browsing						
BJL0712	F	Please tell us more about what you had trouble doing or finding today.			Text area, no char limit		N	Skip Logic Group*	OE_Not Accomplish
3JL0713		What type of internet connection do you have?	Broadband / high speed (cable, satellite, DSL)		Radio button, one-up vertical	single	Y	OPS Group*	Internet Type
			Analogue (dial-up, modem)						
			Mobile broadband						
			Don't know						
			Other, please specify:	G					
3JL0714	G	Please Specify:			Text field, <100 char		N	OPS Group*	OE_Internet Type
3JL0715		Have you ever accessed OPM Retirement Services using a mobile phone or tablet?	Yes		Radio button, one-up vertical	single	Y	Skip Logic Group*	Mobile Access
			No	Н					
3JL0716	н	Would you be interested in accessing OPM Retirement Services with a mobile phone or tablet?	Yes		Radio button, one-up vertical	single	Y	Skip Logic Group*	Mobile Interest
			No						
			Don't know						
BJL0717		Please tell us additional comments you would like to provide.			Text area, no char limit		N		OE_Additional Info

Bonnie Richards: Added one answer choice to question, and a minor format edit

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		edit	OPM Retirement Services CUSTOM QL	JESTION LIST					
QID	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
3JL0707		How often do you visit this site?	This is my first visit		Radio button, one-up vertical	single	Y		Visit Frequency
		,	Weekly						' '
			Monthly						
			Every few months or less often						
			Annually						
BJL0708		Which role best describes your visit to the site today?	Retiree		Radio button, one-up vertical	single	Y		Role
			Survivor annuitant						
			Ex-spouse of a retiree						
3JL0709		What is your primary reason for visiting the site today?	View annuity statement		Radio button, one-up vertical	single	Y	Skip Logic Group*	Primary Reason
			View case status while in interim pay						
			Start/stop allotments (personal or organizational)						
			Change Federal/State Income Tax withholding options						
			View/Print/Request duplicate Form 1099-R						
			Sign up or make changes to Direct Deposit						
			Change mailing address						
			Change email address						
			Change password						
			Other, please specify:	В					
3JL0710	В	Please specify your other primary reason for visiting the site today:			Text area, no char limit		N	Skip Logic Group*	OE_Primary Reason
3JL0711		Were you able to accomplish the primary reason for your visit today?	Yes		Radio button, one-up vertical	single	Y	Skip Logic Group*	Accomplish
			No	F					
			I wasn't looking for anything in particular / I'm just browsing						
3JL0712	F	Please tell us more about what you had trouble doing or finding today.			Text area, no char limit		N	Skip Logic Group*	OE_Not Accomplish
BJL0713		What type of internet connection do you have?	Broadband / high speed (cable, satellite, DSL)		Radio button, one-up vertical	single	Y	OPS Group*	Internet Type
			Analogue (dial-up, modem)						
			Mobile broadband						
			Don't know						
			Other, please specify:	G					
JL0714	G	Please Specify:			Text field, <100 char		N	OPS Group*	OE_Internet Type
3JL0715		Have you ever accessed OPM Retirement Services using a mobile phone or tablet?	Yes		Radio button, one-up vertical	single	Y	Skip Logic Group*	Mobile Access
			No	Н					
BJL0716	Н	Would you be interested in accessing OPM Retirement Services with a mobile phone or tablet?	Yes		Radio button, one-up vertical	single	Y	Skip Logic Group*	Mobile Interest
			No.						
			Don't know						05 1155 117
3JL0717		Please tell us additional comments you would like to provide.			Text area, no char limit		N		OE_Additional Info

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pink: ADDITION blue + -->: REWORDING

			OPM Retirement Services CUSTOM QUESTION	ON LIST					
QID	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CO Label
BJL0707	Lusei	How often do you visit this site?	This is my first visit Weekly Monthly Every few months or less often Annually	-	Radio button, one-up vertical	single	Y	Cpccia mediations	Visit Frequency
BJL0708			Retiree Survivor Annuitant		Radio button, one-up vertical	single	Y		Role
BJL0709			View annuity statement View case status while in interim pay Start/stop allotments (personal or organizational) Change Federal/State Income Tax withholding options View/Print/Request duplicate Form 1099-R Sign up or make changes to Direct Deposit Change mailing address Change email address Change password Other, please specify:	В	Radio button, one-up vertical	single	Y	Skip Logic Group*	Primary Reason
BJL0710	В	Please specify your other primary reason for visiting the site today:			Text area, no char limit		N	Skip Logic Group*	OE_Primary Reason
BJL0711		Were you able to accomplish the primary reason for your visit today?	Yes No I wasn't looking for anything in particular / I'm just browsing	F	Radio button, one-up vertical	single	Y	Skip Logic Group*	Accomplish
BJL0712	F	Please tell us more about what you had trouble doing or finding today.	The state of the s		Text area, no char limit		N	Skip Logic Group*	OE_Not Accomplish
BJL0713		What type of internet connection do you have?	Broadband / high speed (cable, satellite, DSL) Analogue (dial-up, modem) Mobile broadband Don't know Other, please specify:	G	Radio button, one-up vertical	single	Y	OPS Group*	Internet Type
BJL0714	G	Please Specify:			Text field, <100 char		N	OPS Group*	OE_Internet Type
BJL0715		Have you ever accessed OPM Retirement Services using a mobile phone or tablet?	Yes No	н	Radio button, one-up vertical	single	Y	Skip Logic Group*	Mobile Access
BJL0716	н	Would you be interested in accessing OPM Retirement Services with a mobile phone or tablet?	Yes No Don't know		Radio button, one-up vertical	single	Y	Skip Logic Group*	Mobile Interest
BJL0717		Please tell us additional comments you would like to provide.			Text area, no char limit		N		OE_Additional Info