MID: 8ZE0ogxVs9pYERURIJgoww4C

Date: 11/04/2013



Directions:

This welcome text is shown at the top of the questionnaire window and the thank you text at the bottom. This is a good place to mention the site/company/agency name so the visitor knows whom they are taking the survey for. Feel free to modify the standard Welcome and Thank you text shown in the boxes below. Please read comments before using any of the text.

Welcome Text

Thank you for using Application Manager. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

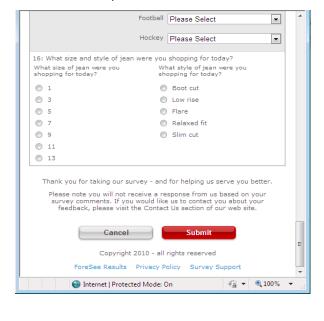
Thank You Text

Thank you for taking our survey - and for helping us serve you better.

Examples Welcome Text Example ForeSee Results Survey Page - Windows Internet Explorer http://www.foreseeresults.com/survey/display?cid=test&mid=0ltk0Fpkgl00h5w Customer Satisfaction Survey Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve. Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible. Required questions are denoted by an * 1: *Please rate the ability to narrow choices to find the product(s) you are looking for on this site. 1=Poor Excellent=10 1 2 3 4 5 6 7 8 9 10 Don't Know

Thank You Text Example

Welcome and Thank You Text



Model Instance Name:

Application Manager
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Partitioned?

NI.

NOTE: All non-partitioned surveys will NOT be imputed and the elements will be rotated as a default unless otherwise specified and approved by Research.

Date:

11/04/2013

Application Manager									
MQ Label	AQ Label SATISFACTION		MQ Label	FUTURE BEHAVIORS					
Satisfaction - Overall	What is your overall satisfaction with this site? (1=Very Dissatisfied, 10=Very Satisfied)			Recommend (1=Very Unlikely, 10=Very Likely)					
Satisfaction - Expectations	How well does this site meet your expectations ? (1=Falls Short, 10=Exceeds)			How likely are you to recommend this site to someone else who needs to apply for a federal job?					
Satisfaction - Ideal	How does this site compare to your idea of an ideal website ? (1=Not Very Close, 10=Very Close)			Primary Resource (1=Very Unlikely, 10=Very Likely)					
			Primary Resource	How likely are you to use this site as your primary resource to find a job?					



		Арр	lication Manager CUSTOM QUESTION LIST				
CQID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Special Instructions	CQ Label
NMS5139Q001		Were you able to complete your application in one visit?	Yes No	_	Radio button, one- up vertical	Skip Logic Group*	Complete In One Visit
NMS5139Q002		Which of the following best describes what prevented you from completing your application in one visit?	Not enough time to complete before I had to end my session Exceeded maximum time (site timed out) Did not have the required information or supporting documents Site was unavailable Other	A	Radio button, one- up vertical	Skip Logic Group*	What Prevented Completing
NMS5139Q003	В	Please explain	Other	В	Text box, 100 character limit	Skip Logic Group*	Other What Prevented Completing
NMS5139Q004		Please indicate which of the following best describes your experience with the site performance of the application today.	No problem with site performance Pages loaded slowly Pages loaded incompletely Error messages Documents would not upload Other	C D	Check boxes, one- up vertical	Skip Logic Group*	Site Performance
NMS5139Q005	D	Please explain.			Text box, 100 character limit	Skip Logic Group*	Other Site Performance
NMS5139Q006	С	What prevented the document from uploading? Please indicate which of the following best describes your experience	Document too large (exceeding 3 MB limitation) Unacceptable file type Document certified or encrypted Other error I'm not sure No problem with navigation		Radio button, one- up vertical	Skip Logic Group* Skip Logic Group*	What Prevented Uploading Navigating
		with navigating the application today.	Navigation was unclear I was unable to return to previous section I was unable to move ahead to the next section Other	E	up vertical		· · · · · · · · · · · · · · · · · · ·
NMS5139Q008	E	Please explain.			Text box, 100 character limit	Skip Logic Group*	Other Navigating
NMS5139Q009		Please indicate which of the following best describes your experience with the visual components of the application.	No problem with the visual components Difficult to read because the font was small Difficult to read because of multiple fonts or bad formatting Other	F	Check boxes, one- up vertical	Skip Logic Group*	Visual Components
NMS5139Q010	F	Please explain.			Text box, 100 character limit	Skip Logic Group*	Other Visual Components
NMS5139Q011		Please indicate which of the following is true of the information provided on this site.	Information is thorough Information is understandable Information answers your questions None of the above Other	G	Check boxes, one- up vertical	Skip Logic Group* If this is selected, cannot select the other chocies	Information Is
NMS5139Q012	G	Please explain.	Galler		Text box, 100 character limit	Skip Logic Group*	Other Information Is
NMS5139Q013		Was the order of steps within the application logical?	Yes No	н	Radio button, one- up vertical		Order Logical
NMS5139Q014	Н	What step(s) seemed to be out of order?			Text area, no char limit	Skip Logic Group*	What Out Of Order
NMS5139Q015		Were the instructions within the application sufficient?	Yes No		Radio button, one- up vertical	Skip Logic Group*	Instructions Sufficient
NMS5139Q016	- 1	Please indicate in what section of the application the instructions need improvement.		•	Text area, no char	Skip Logic Group*	Where Improve Instruction
NMS5139Q017		Were the questions within the application relevant to you and the	Yes		Radio button, one-	Skip Logic Group*	Questions Relevant
NMS5139Q018		position you're applying to? In what way?	No Not relevant to the position for which I'm applying Not relevant to my experience and/or education Other	-	up vertical Radio button, one- up vertical	Skip Logic Group*	Why Questions Not Relevant
NMS5139Q019		Is there any other aspect of the application process itself that might be improved?	Yes No	K	Radio button, one- up vertical	Skip Logic Group*	Improvement Needed
NMS5139Q020	К	Please explain.			Text area, no char	Skip Logic Group*	Improvements
HAR0066962		Do you use a computer daily in your current job?	Yes No	-	Radio button, one- up vertical		Use Computer
	Customer Pass	ed Parameters From Application Manager	I'm not currently working				
		Grade Series Location Agency Position CPDF Sed Parameters Collected Automatically Browser Operating System Pages viewed Flash version Referring URL					

Model Instance Name: Application Manager MID: 8ZE0ogxVs9pYERURIJgoww4C Date: 9/22/2014

	Skip Logic		Application Manager CUSTOM QUESTION Answer Choices		Type (select from		Required	Special	
CQID	Label	Question Text	(limited to 50 characters)	Skip to	list)	Single or Multi	Ý/N	Instructions	CQ Label
NMS5139Q001		Were you able to complete your application in one visit?	Yes		Radio button, one- up vertical	Single	Yes	Skip Logic Group*	Complete In One Visit
			No No	A	up vertical				Visit
NMS5139Q002 A	Α	Which of the following best describes what prevented you from completing your application in one visit?	Not enough time to complete before I had to end my session		Radio button, one-	Single	Yes	Skip Logic Group*	What Prevented Completing
		completing your application in one visit?	Exceeded maximum time (site timed out)	_	up vertical				Completing
			Did not have the required information or supporting documents						
			Site was unavailable						
			Other	В					
NMS5139Q003	В	Please explain			Text box, 100 character limit		No	Skip Logic Group*	Other What Prevented
									Completing
NMS5139Q004		Please indicate which of the following best describes your experience with the site performance of the application today.			Check boxes, one- up vertical	Multi	Yes	Skip Logic Group*	Site Performance
		which the site performance of the approximent today.	No problem with site performance						
			Pages loaded slowly	_					
			Pages loaded incompletely Error messages	_					
			Documents would not upload	С					
			Other	D					
NMS5139Q005	D	Please explain.			Text box, 100 character limit		No	Skip Logic Group*	Other Site Performance
NMS5139Q006	С	What prevented the document from uploading?			Radio button, one-	Single	No	Skip Logic Group*	What Prevented
			Document too large (exceeding 3 MB limitation)		up vertical	- 5		,	Uploading
			Unacceptable file type						
			Document certified or encrypted Other error	_					
			I'm not sure	_					
NMS5139Q007		Please indicate which of the following best describes your experience	No problem with navigation		Check boxes, one-	Multi	Yes	Skip Logic Group*	Navigating
		with navigating the application today.	Navigation was unclear		up vertical				
			I was unable to return to previous section I was unable to move ahead to the next section						
			Other	- E					
NMS5139Q008	Е	Please explain.	Culci		Text box, 100		No	Skip Logic Group*	Other Navigating
					character limit				
NMS5139Q009		Please indicate which of the following best describes your experience with the visual components of the application.	No problem with the visual components Difficult to read because the font was small		Check boxes, one- up vertical	Multi	Yes	Skip Logic Group*	Visual Components
			Difficult to read because the folia was small		ap voluoui				
			Other	F					
NMS5139Q010	F	Please explain.			Text box, 100 character limit		No	Skip Logic Group*	Other Visual Components
NMS5139Q011		Please indicate which of the following is true of the information	Information is thorough		Check boxes, one-	Multi	Yes	Skip Logic Group*	Information Is
		provided on this site.	Information is understandable		up vertical				
			Information answers your questions						
								If this is selected, cannot select the	
			None of the above					other chocies	
			Other	G					
NMS5139Q012	G	Please explain.			Text box, 100 character limit		No	Skip Logic Group*	Other Information Is
NMS5139Q013		Was the order of steps within the application logical?	Yes		Radio button, one-	Single	Yes	Skip Logic Group*	Order Logical
			No	н	up vertical				
NMS5139Q014	н	What step(s) seemed to be out of order?			Text area, no char limit		No	Skip Logic Group*	What Out Of Order
NMS5139Q015		Were the instructions within the application sufficient?			Radio button, one-	Single	Yes	Skip Logic Group*	Instructions
			Yes		up vertical	ŭ			Sufficient
NMS5139Q016		Please indicate in what section of the application the instructions need	No	1	Text area, no char		No	Skip Logic Group*	Where Improve
IMM22139Q010	'	improvement.			limit		INU	Skip Logic Group	Instruction
NMS5139Q017		Were the questions within the application relevant to you and the position you're applying to?	Yes		Radio button, one-	Single	Yes	Skip Logic Group*	Questions Relevan
NMS5139Q018	J	In what way?	No	J	up vertical Radio button, one-	Single	Yes	Skip Logic Group*	Why Questions No
53103Q010			Not relevant to the position for which I'm applying		up vertical	Single	763	Chip Logic Gloup	Relevant
			Not relevant to my experience and/or education						
			Other		Dadis harr	Oir I	ν,	Oldin Land	
		Is there any other aspect of the application process itself that might be improved?		K K	Radio button, one- up vertical	Single	Yes	Skip Logic Group*	Improvement Needed
NMS5139Q019		improved:			ap vorticui				
	K		No		Text area no char		No	Skin Logic Group*	Improvements
NMS5139Q019 NMS5139Q020	К	Please explain.	NO		Text area, no char limit		No	Skip Logic Group*	Improvements
	К		Yes	K		Single	No Yes	Skip Logic Group*	Improvements Use Computer

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	Application Manager CUSTOM QUESTION LIST										
CQID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label		
			I'm not currently working								
	Customer Pass	ed Parameters From Application Manager									
		Grade									
		Series									
		Location									
		Agency									
		Position									
		CPDF									
	Customer Pas	ssed Parameters Collected Automatically									
		Browser									
		Operating System									
		Pages viewed									
		Flash version									
1		Referring URI			1		l				