

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: DLA
IA#: 30802 Amend 0
Date:

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#	Type Topic
1	Standard	Look and Feel - Appeal
2	Standard	Look and Feel - Balance
3	Standard	Look and Feel - Readability
4	Standard	Site Performance - Loading
5	Standard	Site Performance - Consistency
6	Standard	Site Performance - Completeness
7	Standard	Navigation - Organized
8	Standard	Navigation - Options
9	Standard	Navigation - Layout
10	Standard	Information Browsing - Sort
11	Standard	Information Browsing - Narrow
12	Standard	Information Browsing - Features
13	Standard	Site Information - Thoroughness
14	Standard	Site Information - Understandable
15	Standard	Site Information - Answers
16	Standard	Satisfaction - Overall
17	Standard	Satisfaction - Expectations
18	Standard	Satisfaction - Ideal
19	Standard	Return
20	Standard	Trust - Level
21	Standard	Primary Resource
22	Custom	Primary Reason
23	Custom	Primary Reason - Other
24	Custom	Accomplish
25	Custom	Why Not Accomplish
26	Custom	Accomplish Experience
27	Custom	Not Easy Accomplish
28	Custom	Acquisition Source
29	Custom	Acquisition Source - Other
30	Custom	Role
31	Custom	Navigation Experience
32	Custom	Navigation Experience - Other
33	Custom	Navigation Not Expected OE
34	Custom	Nav Links and Labels OE
35	Custom	Navigation Technical Issue OE
36	Custom	Technical Problems
37	Custom	Technical Problems Other
38	Custom	Technical Error Messages
39	Custom	Information Issues
40	Custom	Other Information Issues
41	Custom	Information Looking For
42	Custom	Visit Frequency
43	Custom	Improve