

## CFI/FCG OMB CLEARANCE SURVEY MAP

**Survey:** OFS  
**IA#:** 30810 Amend 0  
**Date:** 1/16/2019

**SURVEY TYPE:** Relationship (tab 4)

Survey Q#	Type#	Type Topic
1	Standard	Look and Feel - Appeal
2	Standard	Look and Feel - Balance
3	Standard	Look and Feel - Readability
4	Standard	Site Performance - Loading
5	Standard	Site Performance - Consistency
6	Standard	Site Performance - Completeness
7	Standard	Navigation - Organized
8	Standard	Navigation - Options
9	Standard	Navigation - Layout
10	Standard	Information Browsing - Sort
11	Standard	Information Browsing - Narrow
12	Standard	Information Browsing - Features
13	Standard	Site Information - Thoroughness
14	Standard	Site Information - Understandable
15	Standard	Site Information - Answers
16	Standard	Satisfaction - Overall
17	Standard	Satisfaction - Expectations
18	Standard	Satisfaction - Ideal
19	Standard	Return
20	Standard	Recommend
21	Standard	Primary Resource
22	Custom	Source
23	Custom	Other source
24	Custom	Frequency
25	Custom	Role
26	Custom	Other role
27	Custom	Interest
28	Custom	Type of info
29	Custom	Other info
30	Custom	Other sources for rates
31	Custom	Info issues
32	Custom	Other info issue
33	Custom	CAS
34	Custom	CAS info
35	Custom	FIT
36	Custom	FIT info
37	Custom	Find info
38	Custom	No info
39	Custom	Method
40	Custom	Other method
41	Custom	Navigation
42	Custom	Search
43	Custom	Search terms
44	Custom	Improvement

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1	Standard
2	Standard
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4	Standard
5	Standard
6	Standard
7	Standard
8	Standard
9	Standard
10	Standard
11	Standard
12	Standard
13	Standard
14	Standard
15	Standard
16	Standard
17	Standard
18	Standard
19	Standard
20	Standard
21	Standard
22	Standard
23	Custom
24	Custom
25	Custom
26	Custom
27	Custom
28	Custom
29	Custom
30	Custom
31	Custom
32	Custom
33	Custom
34	Custom
35	Custom
36	Custom
37	Custom
38	Custom
39	Custom
40	Custom
41	Custom

42  
43  
44  
45

Custom  
Custom  
Custom  
Custom

Type Topic
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Look and Feel - Appeal

Look and Feel - Balance

Look and Feel - Readability

Site Performance - Loading

Site Performance - Consistency

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Navigation - Organized

Navigation - Options

Navigation - Layout

Information Browsing - Sort

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Information Browsing - Features

Site Information - Thoroughness

Site Information - Understandable

Site Information - Answers

Satisfaction - Overall

Satisfaction - Expectations

Satisfaction - Ideal

Brand Confidence

Return

Recommend Company

Primary Resource

Role

Reason

Other Reason

Topic

Other topic

Rate Process

Navigation Method

Navigation - Find

Navigation - Not Find

Search Experience

Disaster

Browsing Experience

Accomplish

Why Not Accomplish

Other info wanted

Other info

Source

Other source

Visit Frequency

Gender

Demos: Age

Demos: Education

Improve