

Noridian Recoupment F
FCG IA number:

Question Text

Q1. Rate the customer service experience you received from our Recoupment team representative.

Q2. The representative was knowledgeable

Q3. The service received was timely and efficient.

Q4. The issue was resolved during the interaction.

Q5. Provide us any additional recommendations or feedback you have about your customer service experience.

Q6. Overall, you are satisfied with your experience using the "INSERT APPLICABLE WEBSITE SECTION HERE" section of our website.

Q6a. Provide suggestions on how it could be improved.

Feedback Survey
30628

Answer Text

Start rating (5 stars)

Start rating (5 stars)

Start rating (5 stars)

Y/N

(Open ended question)

Start rating (5 stars)

(Open ended question) Apply skip logic feature

Recoup
FCG IA number:

Question Number

1
2
3
4
5
6
7

