

Noridian Redetermination

FCG IA number:

Question Text

Q1. Rate your experience with the redetermination process.

Q2. In the last six months, have you submitted a redetermination (appeal) request?

Q2a. Approximately how many requests have you submitted during this timeframe?

Q3. Redeterminations (Appeals) recently implemented a new process to call for additional documentation. Do you feel this initiative increased the ease of redeterminations and/or reduced provider burden?

Q3a. Why are they not helpful/valuable?

Q4. Rate the clarity of redetermination (appeal) decision explanations.

Q5. Rate your redetermination functionality experience within Noridian Medicare Portal (NMP).

Q6. What additional redetermination functionalities would you like to see offered within the Noridian Medicare Portal (NMP)?

Q7. Overall, you are satisfied with your experience using the "INSERT APPLICABLE WEBSITE SECTION HERE" section of our website.

Q7a. Provide suggestions on how it could be improved.

Feedback Survey

30628

Answer Text

Start rating (5 stars)

Yes

No

None

Less than 50

51-250

250 or more

I have not received a call.

I have not received a call, but I feel this would reduce provider burden.

I have received a call, and I do find them valuable/helpful.

I have received a call, but I do not find them helpful/valuable.

(Open ended question)

Start rating (5 stars)

Start rating (5 stars)

(Open ended question)

Start rating (5 stars)

(Open ended question) Apply skip logic feature

skip logic to target only those answering "y

Skip logic. If previous question was answer

es"

ed with "I have received a call, but I do not find them helpful/valuable" ask:

Redete
FCG IA number:

Question Number

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3
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