

Model Name	Disability V3	Red & Strike-Through:	Delete
Model ID		Underlined & Italicized:	Re-order
Partitioned	Yes - 2 MQ	Pink:	Addition
Date	8/19/2019	Blue:	Reword



Label	Element Questions	Label	CUSTOMER SATISFACTION	Label	FUTURE BEHAVIORS
	Site Performance (1=Poor, 10=Excellent, Don't Know)		Satisfaction		Recommend (1=Very Unlikely, 10=Very Likely)
1 Site Performance - Speed	Please rate the speed that pages and content loaded for you.	16 Satisfaction - Overall	What is your overall satisfaction with this application? (1=Very Dissatisfied, 10=Very Satisfied)	19 Recommend	How likely are you to recommend this application to someone else?
2 Site Performance - Completeness	Please rate the consistency of complete loading of pages and content.	17 Satisfaction - Expectations	How well does this application meet your expectations ? (1=Falls Short, 10=Exceeds)		Use Other Online Services (1=Very Unlikely, 10=Very Likely)
3 Site Performance - Responsiveness	Please rate the responsiveness of the pages to your actions.	18 Satisfaction - Ideal	How does this application compare to your idea of an ideal application ? (1=Not Very Close, 10=Very Close)	20 Use Other Online Services	How likely are you to use other Social Security online services ?
	Look and Feel (1=Poor, 10=Excellent, Don't Know)				
4 Look and Feel - Appeal	Please rate the visual appeal of the pages that you visited.				
5 Look and Feel - Spacing	Please rate the spacing between items on the pages that you visited.				
6 Look and Feel - Readability	Please rate the legibility of the pages that you visited.				
	Navigation (1=Poor, 10=Excellent, Don't Know)				
7 Navigation - Ease	Please rate the ease of finding what you were looking for.				
8 Navigation - Layout	Please rate the page layout on displaying content and links where you could find them.				
9 Navigation - Links	Please rate the links on taking you where you needed to go.				
	Site Information (1=Poor, 10=Excellent, Don't Know)				
10 Site Information - Relevance	Please rate the relevance to your interests of the information that you found.				
11 Site Information - Thoroughness	Please rate the thoroughness of the information that you found.				
12 Site Information - Readability	Please rate the readability of the information that you found.				
	Account Management (1=Poor, 10=Excellent, Don't Know)				
13 Account Management - Simplicity	Please rate the simplicity of account management on this site.				
14 Account Management - Efficiency	Please rate the efficiency of account management on this site.				
15 Account Management - Essential Information	Please rate the presentation of essential account information .				

Model Instance Name:	SSA Disability v2
MID:	451pZNUxEwhdwdY1JBg4EA4C
Partitioned No	
Date:	6/12/2013

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Required Y/N	Type (select from list)	Special Instructions	Labels
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself Helping a Spouse/Relative/Friend Professional Helping a Client Other	A	Y	Drop down select one		Applying for
BUC0266068	A	Were you able to create or log in to your mySSA account?	Yes No Don't know		Y	Radio button, one-up vertical	Skip Logic Group	Create or log into mySSA
BUC0266088	B	Why were you not able to create or log in to your mySSA account?	Did not have required information to create account Could not remember my password Other Don't know		Y	Radio button, one-up vertical	Skip Logic Group	Why not log in mySSA
BUC0266069	BB	Please describe why you were not able to create or log in to your mySSA account.			N	Text area, no char limit	Skip Logic Group	OE_Why not log in mySSA
CAS0045269		How did you learn about the Social Security online disability application? (Select all that apply)	Official Social Security website (www.ssa.gov) Online social media (Facebook, Twitter, etc.) A general web search (e.g., Google, Bing, etc.) Traditional media (TV, radio, newspaper, etc.) Social Security Statement Social Security publication Social Security employee Relative or friend Doctor, social worker, attorney, or other professional I saw the link while I was checking my online statements Other, please specify		Y	Check box vertical one up	Skip Logic	Learn about App
CAS0045272	B	Please specify how you learned about this online disability application.			N	Text box, no char limit	Skip Logic	OPS_learned of app
RUS0250217		Before visiting SSA.gov did you first try to accomplish your task in any of the following ways?	Calling Social Security's 1-800 number Visiting my local Social Security office Calling my local Social Security office No, I visited SSA.gov first Not sure		Y	Checkbox, one up vertical		First try
CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist I watched the instructional video I used other information on the Social Security website to prepare I used another resource to prepare to apply online I did not use any resources to prepare to apply online	A C D E	Y	check box one up vertical	Skip Logic Mutually Exclusive	Prepare for App
CAS0045274	A	How helpful did you find the Disability Benefits Checklist?	Very helpful Somewhat helpful Not at all helpful		Y	Drop down select one	Skip Logic	Rate Statement
CAS0045276	C	How helpful did you find the instructional video?	Very helpful Somewhat helpful Not at all helpful		Y	Drop down select one	Skip Logic	Rate Video
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful Somewhat helpful Not at all helpful		Y	Drop down select one	Skip Logic	Rate Other Info on Website
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			N	Text field, no char limit	Skip Logic	OPS Prepare for App
RUS0199339		Did you apply for SSI (Supplemental Security Income) today along with disability?	Yes No, I applied only for disability	A B	Y	Radio button, one-up vertical	Skip Logic	SSI Apply Today

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Required Y/N	Type (select from list)	Special Instructions	Labels
RUS0199341	A	Are you aware that additional information may be required to determine your eligibility for SSI (Supplemental Security Income)?	Not sure Yes		Y	Radio button, one-up vertical	Skip logic	SSI Criteria Aware
RUS0199342	B	Do you intend to apply for SSI (Supplemental Security Income) in the future?	No Yes		Y	Radio button, one-up vertical	Skip logic	SSI Apply Future
RUS0199364		Did the site clearly describe what you wanted to know about SSI (Supplemental Security Income)?	No Yes	C	Y	Radio button, one-up vertical	Skip Logic	Clearly describe SSI
RUS0199365	C	Please describe what was not clear.	Not sure/Was not looking for SSI information			Text field, no char limit		OE_Not clear about SSI
CAS0047708		Did you start a new online disability application today or did you return to a saved application?	Started a new application		Y	Radio button, one-up vertical	Skip Logic	App Status
STE0123750	R1	Were you able to access your previously saved online application with your Reentry number?	Returned to work on a saved application Yes, I was able to use the Reentry number that was provided to me	R1 R0	Y	Radio button, one-up vertical	Skip Logic	Access Saved App
			No, I was not able to use the Reentry number that was provided to me	R2				
BUC0266089	R0	Were you aware you could find your re-entry number in mySSA "Your Benefit Applications"?	No, I did not have my Reentry number Yes	R2,R3	Y	Radio button, one-up vertical	Skip logic	Reentry number aware
BUC0266090	R3	Do you have a mySSA account?	No Yes		Y	Radio button, one-up vertical	Skip logic	Have mySSA account
STE0123734	R2	If you were not able to access your saved application, did you create a new application?	No Yes		Y	Radio button, one-up vertical	Skip Logic	Create New App
RUS0250218		Do you plan to do any of the following as a next step?	Call Social Security's 1-800 number Visit my local Social Security office Call my local Social Security office Other (please specify)	B	Y	Radio button, one up vertical	Skip Logic Group	Do next
RUS0250219	B	What do you plan to do next?				Text area, no char limit	Skip Logic Group	OE_Do next
CAS0045279		Why did you choose to apply online? (Select all that apply.)	I prefer to use online services as much as possible I learned about applying online while visiting Social Security's website A Social Security employee recommended that I apply online I can't get to my local Social Security Office A friend or relative recommended that I apply online I knew that if I had a question or problem applying online, I could still get help from Social Security I am filing on behalf of another person I did not want to go to a local Social Security office I did not want to apply over the phone Other, please specify		Y	check box one up vertical	Skip Logic	Why Online
CAS0045253	A	Please specify why you choose to apply online		A	N	Text field, no char limit	Skip Logic Group	OPS Why Online
		Please indicate your level of agreement with the following statements about your interaction today: I am satisfied with the service I received from the Social Security Administration.	1=Strongly Disagree 2=Disagree 3=Neutral 4=Agree		Y	Radio Button, Scale, No don't know		A11-Satisfied

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		This interaction increased my confidence in the Social Security Administration.	5=Strongly Agree 1=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree		Y	Radio Button, Scale, No don't know		A11-Trust
		My need was addressed.	1=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree		Y	Radio Button, Scale, No don't know		A11-Quality
		It was easy to complete what I needed to do.	1=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree			Radio Button, Scale, No don't know		A11-Ease
		It took a reasonable amount of time to do what I needed to do.	1=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree		Y	Radio Button, Scale, No don't know		A11-Speed
RUS0228686		What is your age?	Under 18 18 - 29 30 - 39 40 - 49 50 - 59 60 - 69 70 or older Prefer not to answer		Y	Radio Button, One Up Vertical		Age
CAS0047685		Do you have any suggestions for improving Social Security's online disability application?			N	Text Area – no character limit		OE_Improvement

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CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself Helping a Spouse/Relative/Friend Professional Helping a Client Other	A	Y	Drop down select one		Applying for
BUC0266068	A	Were you able to create or log in to your mySSA account?	Yes No Don't know		Y	Radio button, one-up vertical	Skip Logic Group	Create or log into mySSA
BUC0266088	B	Why were you not able to create or log in to your mySSA account?	Did not have required information to create account Could not remember my password Other Don't know		Y	Radio button, one-up vertical	Skip Logic Group	Why not log in mySSA
BUC0266069	BB	Please describe why you were not able to create or log in to your mySSA account.			N	Text area, no char limit	Skip Logic Group	OE_Why not log in mySSA
CAS0045269		How did you learn about the Social Security online disability application? (Select all that apply)	Official Social Security website (www.ssa.gov) Online social media (Facebook, Twitter, etc.) A general web search (e.g., Google, Bing, etc.) Traditional media (TV, radio, newspaper, etc.) Social Security Statement Social Security publication Social Security employee Relative or friend Doctor, social worker, attorney, or other professional I saw the link while I was checking my online statements Other, please specify		Y	Check box vertical one up	Skip Logic	Learn about App
CAS0045272	B	Please specify how you learned about this online disability application.			N	Text box, no char limit	Skip Logic	OPS_learned of app
RUS0250217		Before visiting SSA.gov did you first try to accomplish your task in any of the following ways?	Calling Social Security's 1-800 number Visiting my local Social Security office Calling my local Social Security office No, I visited SSA.gov first Not sure		Y	Checkbox, one up vertical		First try
CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist I watched the instructional video I used other information on the Social Security website to prepare I used another resource to prepare to apply online I did not use any resources to prepare to apply online	A C D E	Y	check box one up vertical	Skip Logic Mutually Exclusive	Prepare for App
CAS0045274	A	How helpful did you find the Disability Benefits Checklist?	Very helpful Somewhat helpful Not at all helpful		Y	Drop down select one	Skip Logic	Rate Statement
CAS0045276	C	How helpful did you find the instructional video?	Very helpful Somewhat helpful Not at all helpful		Y	Drop down select one	Skip Logic	Rate Video
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful Somewhat helpful Not at all helpful		Y	Drop down select one	Skip Logic	Rate Other Info on Website
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			N	Text field, no char limit	Skip Logic	OPS Prepare for App
RUS0199339		Did you apply for SSI (Supplemental Security Income) today along with disability?	Yes No, I applied only for disability	A B	Y	Radio button, one-up vertical	Skip Logic	SSI Apply Today

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RUS0199341	A	Are you aware that additional information may be required to determine your eligibility for SSI (Supplemental Security Income)?	Not sure Yes		Y	Radio button, one-up vertical	Skip logic	SSI Criteria Aware
RUS0199342	B	Do you intend to apply for SSI (Supplemental Security Income) in the future?	No Yes		Y	Radio button, one-up vertical	Skip logic	SSI Apply Future
RUS0199364		Did the site clearly describe what you wanted to know about SSI (Supplemental Security Income)?	No Yes	C	Y	Radio button, one-up vertical	Skip Logic	Clearly describe SSI
RUS0199365	C	Please describe what was not clear.	Not sure/Was not looking for SSI information			Text field, no char limit		OE_Not clear about SSI
CAS0047708		Did you start a new online disability application today or did you return to a saved application?	Started a new application		Y	Radio button, one-up vertical	Skip Logic	App Status
STE0123750	R1	Were you able to access your previously saved online application with your Reentry number?	Returned to work on a saved application Yes, I was able to use the Reentry number that was provided to me	R1 R0	Y	Radio button, one-up vertical	Skip Logic	Access Saved App
			No, I was not able to use the Reentry number that was provided to me	R2				
BUC0266089	R0	Were you aware you could find your re-entry number in mySSA "Your Benefit Applications"?	No, I did not have my Reentry number Yes	R2,R3	Y	Radio button, one-up vertical	Skip logic	Reentry number aware
BUC0266090	R3	Do you have a mySSA account?	No Yes		Y	Radio button, one-up vertical	Skip logic	Have mySSA account
STE0123734	R2	If you were not able to access your saved application, did you create a new application?	No Yes		Y	Radio button, one-up vertical	Skip Logic	Create New App
GAS0047725		Did you complete and submit your online disability application today?	No Yes		Y	Radio button, one-up vertical	Skip Logic	Complete-App
GAS0047730	A	If you did not complete and submit your online disability application today, please tell us why.	No, I plan to complete and submit later No, I do not plan to complete and submit the online application I didn't have information I needed like names, addresses, or dates	A A	Y	check box one-up vertical	Skip Logic	Not-Complete-App
			I didn't understand what the questions meant or how to answer					
			I needed to view my Social Security Statement and/or verify that my earnings record is correct					
			My disabling condition prevents me from working with a computer for long periods					
			I had a limited amount of time/family demands that kept me from working on it for very long					
			I had technical problems like an error message or a mistake I couldn't fix					
			There are too many questions					
			It takes too long to fill out					
			It's too complicated to complete without help					
			None of the above					
			Other, please specify	AA				
GAS0047731	AA	Please tell us why you did not complete and submit your online disability application today.			N	Text field, no char limit	Skip Logic	OPS-Why-Not-Complete-today
RUS0250218		Do you plan to do any of the following as a next step?	Call Social Security's 1-800 number Visit my local Social Security office Call my local Social Security office Other (please specify)		Y	Radio button, one up vertical	Skip Logic Group	Do next
RUS0250219	B	What do you plan to do next?		B		Text area, no char limit	Skip Logic Group	OE_Do next

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Required Y/N	Type (select from list)	Special Instructions	Labels
GAS0047732		So far, how long have you worked on this disability online application?	Up to 30 minutes More than 30 minutes up to 1 hour More than 1 hour up to 2 hours More than 2 hours up to 3 hours More than 3 hours up to 4 hours More than 4 hours		Y	Radio button select one		Time Spent
GAS0047733		How many times did you work on your online disability application?	One Time Two Times Three Times Four Times Five or More Times		Y	Radio button select one		Number of times
GAS0047709		How did you locate the online disability application today?	I used the Online Services link on the Social Security homepage I followed a link from somewhere else on the Social Security website I used Social Security's online search I used a search engine (i.e. Google, Bing, etc.) to locate the online application I had bookmarked the site Other, please specify		Y	Radio Button	Skip Logic	Arrive at App
GAS0047686	A	Please describe how you arrived at this online disability application today.			N	Text field, no char limit	Skip Logic Group	OPS Arrive at app
GAS0047734		How easy was it for you to find the link to apply for Disability online?	Very easy Somewhat easy Somewhat hard Very hard		Y	Radio, one-up	Skip Logic Group	Find App
GAS0047735	A	Please tell us why it was hard to locate the link to apply for disability online. (Select all that apply.)	I could not find where to start a new online application. The "Apply for Benefits" was not clear to me Not clear where to go to return to my previously saved application I could not find the correct link to select The link(s) did not work on the Social Security website The information did not seem to be organized in a logical manner I used the search feature but the results didn't seem to apply I tried to find the application using the FAQs links Other, please specify		Y	check box one-up-vertical	Skip Logic	Why hard to find
GAS0047736	AA	Please explain the reason why it was hard for you to find the online application.			N	Text field, no char limit	Skip Logic	OPS Hard to Find
RUS0199366		Once you found the application, did you have any difficulties completing it? (Select all that apply.)	I did not have any difficulties Forms/questions were difficult to understand Needed more room on form to include my information Other, please specify		Y	check box one-up-vertical	Skip Logic Mutually Exclusive	Difficulties
RUS0199367	AB	Please describe your difficulty.			N	Text field, no char limit	Skip Logic	OPS Hard to Find
CAS0045279		Why did you choose to apply online? (Select all that apply.)	I prefer to use online services as much as possible I learned about applying online while visiting Social Security's website A Social Security employee recommended that I apply online I can't get to my local Social Security Office A friend or relative recommended that I apply online I knew that if I had a question or problem applying online, I could still get help from Social Security I am filing on behalf of another person I did not want to go to a local Social Security office I did not want to apply over the phone		Y	check box one up vertical	Skip Logic	Why Online

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			Other, please specify	A	N	Text field, no char limit	Skip Logic Group	OPS Why Online
CAS0045253	A	Please specify why you choose to apply online			N	Text field, no char limit	Skip Logic Group	OPS Why Online
		Please indicate your level of agreement with the following statements about your interaction today: I am satisfied with the service I received from the Social Security Administration.	1=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree		Y	Radio Button, Scale, No don't know		A11-Satisfied
		This interaction increased my confidence in the Social Security Administration.	1=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree		Y	Radio Button, Scale, No don't know		A11-Trust
		My need was addressed.	1=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree		Y	Radio Button, Scale, No don't know		A11-Quality
		It was easy to complete what I needed to do.	1=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree			Radio Button, Scale, No don't know		A11-Ease
		It took a reasonable amount of time to do what I needed to do.	1=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree		Y	Radio Button, Scale, No don't know		A11-Speed
CAS0045254		What is your current marital status? -	Married Significant Other/Partner Separated Divorced Widowed Never Married/Single Prefer not to answer Other, please specify		N	Radio button, one-up-vertical	OPS-Group	Marital-Status
CAS0045255	A	Other marital status		A	N	Text field, <100 char	OPS-Group	OPS Marital-Status
RUS0228686		What is your age?	Under 18 18 - 29 30 - 39 40 - 49 50 - 59 60 - 69 70 or older Prefer not to answer		Y	Radio Button, One Up Vertical		Age
CAS0047685		Do you have any suggestions for improving Social Security's online disability application?			N	Text Area - no character limit		OE_Improvement

Model Instance Name:

SSADisability v2

MID: 451pZNUxEwhdwdY1JBg4EA4C

Date: 11/1/2010

~~red & strike-through~~: DELETE

underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

violet (bold): SKIP-LOGIC

SSADisability v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Required Y/N
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself		Drop down select one	Y
			Helping a Spouse/Relative/Friend			
			Professional Helping a Client			
			Other			
STE0123730		How did you connect to Social Security today?	Desktop		Radio button, one-up vertical	Y
			Laptop			
			Smartphone			
			Tablet			
STE0123731		From where did you connect to SSA today?	At home		Radio button, one-up verticalb	Y
			In office/place of employment	A		
			At a friend or relative's place			
			Public library			
			Social Security Office	B		
			Social Security Kiosk			
			Other agency			
			Other	C		
STE0123732	A	Did you connect through a unique Social Security icon featured on the computer's desktop?	Yes		Radio button, one-up vertical	Y
			No	AA		
STE0123733	AA	How did you link to the SSA website?			Text area, no char limit	N
STE0123728	B	Please describe the location.			Text area, no char limit	N
STE0123729	C	Please tell us how and from where you connected with SSA during your visit today:			Text area, no char limit	N
CAS0045269		How did you learn about the Social Security online disability application? (Select all that apply)	Official Social Security website (www.ssa.gov)		Check box vertical one up	Y
			Online social media (Facebook, Twitter, etc.)			
			A general web search (e.g., Google, Bing, etc.)			
			Traditional media (TV, radio, newspaper, etc.)			
			Social Security Statement			
			Social Security publication			
			Social Security employee	A		
			Relative or friend			
			Doctor, social worker, attorney, or other professional			

Model Instance Name:

SSADisability v2

MID: 451pZNUxEwhdwdY1JBg4EA4C

Date: 11/1/2010

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pink: ADDITION

blue + -->: REWORDING

violet (bold): SKIP-LOGIC

SSADisability v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Required Y/N
			Other, please specify	B		
CAS0045270	A	How did you make contact with a Social Security employee?	Called the national 800 number		Drop down select one	Y
			Called a local Social Security office			
			Visited a local Social Security office			
			At a Social Security sponsored event			
			Other, please specify	AA		
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	B	Please specify how you learned about this online disability application.			Text box, no char limit	N
CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist	A	check box one up vertical	Y
			I used the Disability Starter Kit	B		
			I watched the instructional video	C		
			I used other information on the Social Security website to prepare	D		
			I used another resource to prepare to apply online	E		
			I did not use any resources to prepare to apply online			
CAS0045274	A	How helpful did you find the Disability Benefits Checklist?	Very helpful		Drop down select one	Y
			Somewhat helpful			
			Not at all helpful			
CAS0045275	B	How helpful did you find the Disability Starter Kit?	Very helpful		Drop down select one	Y
			Somewhat helpful			
			Not at all helpful			
CAS0045276	C	How helpful did you find the instructional video?	Very helpful		Drop down select one	Y
			Somewhat helpful			
			Not at all helpful			
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Y
			Somewhat helpful			
			Not at all helpful			
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	N

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SSADisability v2

MID: 451pZNUxEwhdwdY1JBg4EA4C

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SSADisability v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Required Y/N
CAS0047707		What type of benefits were you applying for?	Retirement Medicare-only Disability Both Retirement and Disability Spouse's Other		Dropdown (Select-one)	Y
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself Helping a Spouse/Relative/Friend Professional Helping a Client Other		Drop down select one	Y
CAS0076471		Please tell us how and from where you connected with SSA during your visit today?	Desktop computer/laptop from my home Desktop computer/laptop from a friend or relative's home Desktop computer/laptop from my place of employment Public computer workstation in a library Public computer workstation in some other agency/social organization (e.g., social services, Motor Vehicle Administration, housing agency, hospital, etc.) Public computer workstation made available at my local Social Security office SSA Express kiosk located in a public space or governmental office Other (please specify)	A B C	Radio button, one-up vertical	Y
CAS0076491	A	Did you connect through a unique Social Security icon featured on the computer's desktop?	Yes No	AA	Radio button, one-up vertical	Y
CAS0076492	AA	How did you link to the SSA website?			Text area, no char limit	N
CAS0076472	B	Please describe the location.			Text area, no char limit	N
CAS0076493	C	Please tell us how and from where you connected with SSA during your visit today?			Text area, no char limit	N

Model Instance Name:

SSADisability v2

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Date: 11/1/2010

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SSADisability v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Required Y/N
		How did you connect to Social Security today?	Desktop Laptop Smart Phone Tablet		Radio button, one-up vertical	Y
		From where did you connect to SSA today?	At home In office/place of employment At a friend or relative's place Public library Social Security Office Social Security Kiosk Other agency Other	A B C	Radio button, one-up verticalb	Y
	A	Did you connect through a unique Social Security icon featured on the computer's desktop?	Yes No	AA	Radio button, one-up vertical	Y
	AA	How did you link to the SSA website?			Text area, no char limit	N
	B	Please describe the location.			Text area, no char limit	N
	C	Please tell us how and from where you connected with SSA during your visit today:			Text area, no char limit	N
CAS0045269		How did you learn about this online application? (Select all that apply.) How did you learn about the Social Security online disability application? (Select all that apply)	<u>Official Social Security website (www.ssa.gov)</u> <u>Online social media (Facebook, Twitter, etc.)</u> <u>Online search engine or other website</u> <u>A general web search (e.g. Google, Bing, etc.)</u> <u>Traditional media (TV, radio, newspaper, etc.)</u> <u>Social Security Statement</u> <u>Social Security publication</u> <u>Social Security employee</u> <u>Relative or friend</u> <u>Doctor, social worker, attorney, or other professional</u> Other, please specify	A B	Check box vertical one up	Y

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SSADisability v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Required Y/N
CAS0045270	A	How did you make contact with a Social Security employee?	<u>Called the national 800 number</u>		Drop down select one	Y
			<u>Called a local Social Security office</u>			
			<u>Visited a local Social Security office</u>			
			At a Social Security sponsored event			
			Other, please specify	AA		
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	B	Please specify how you learned about this online disability application.			Text box, no char limit	N
CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist	A	check box one up vertical	Y
			I used the Disability Starter Kit	B		
			I watched the instructional video	C		
			I used other information on the Social Security website to prepare	D		
			I used another resource to prepare to apply online	E		
			I did not use any resources to prepare to apply online			
CAS0045274	A	How helpful did you find the Disability Benefits Checklist?	Very helpful		Drop down select one	Y
			Somewhat helpful			
			Not at all helpful			
CAS0045275	B	How helpful did you find the Disability Starter Kit?	Very helpful		Drop down select one	Y
			Somewhat helpful			
			Not at all helpful			
CAS0045276	C	How helpful did you find the instructional video?	Very helpful		Drop down select one	Y
			Somewhat helpful			
			Not at all helpful			
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Y
			Somewhat helpful			
			Not at all helpful			
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
CAS0047707		What type of benefits were you applying for?	Retirement Medicare only Disability Both Retirement and Disability Spouse's Other		Dropdown (Select-one)	Single
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself Helping a Spouse/Relative/Friend Professional Helping a Client Other		Drop down select one	Single
		Please tell us how and from where you connected with SSA during your visit today?	Desktop computer/laptop from my home	A	Radio button, one-up vertical	Single
			Desktop computer/laptop from a friend or relative's home			
			Desktop computer/laptop from my place of employment			
			Public computer workstation in a library	B		
			Public computer workstation in some other agency/social organization (e.g., social services, Motor Vehicle Administration, housing agency, hospital, etc.)			
			Public computer workstation made available at my local Social Security office	C		
			SSA Express kiosk located in a public space or governmental office			
	A	Did you connect through a unique Social Security icon featured on the computer's desktop?	Yes No	AA	Radio button, one-up vertical	Single
	AA	How did you link to the SSA website?			Text area, no char limit	Open
	B	Please describe the location.			Text area, no char limit	Open
	C	Please tell us how and from where you connected with SSA during your visit today?			Text area, no char limit	Open
CAS0045269		How did you learn about this online application? (Select all that apply.)	Official Social Security website Online search engine or other website Social Security employee Social Security Statement Social Security publication Relative or friend Doctor, social worker, attorney, or other professional Traditional media (TV, radio, newspaper, etc.) Online social media (Facebook, Twitter, etc.) Other, please specify	A B	Check box vertical one up	Multi
CAS0045270	A	How did you make contact with a Social Security employee?	Visited a local Social Security office Called a local Social Security office		Drop down select one	Single

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
			Called the national 800 number			
			Other, please specify	AA		
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	B	Please specify how you learned about this online application.			Text box, no char limit	
CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist	A	check box one up vertical	Multi
			I used the Disability Starter Kit	B		
			I watched the instructional video	C		
			I used other information on the Social Security website to prepare	D		
			I used another resource to prepare to apply online	E		
			I did not use any resources to prepare to apply online			
CAS0045274	A	How helpful did you find the Disability Benefits Checklist?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045275	B	How helpful did you find the Disability Starter Kit?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045276	C	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	



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CAS0047707		What type of benefits were you applying for?	Retirement Medicare only Disability Both Retirement and Disability Spouse's Other		Dropdown (Select-one)	Single
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself Helping a Spouse/Relative/Friend Professional Helping a Client Other		Drop down select one	Single
CAS0045269		How did you learn about this online application? (Select all that apply.)	Official Social Security website Online search engine or other website Social Security employee Social Security Statement Social Security publication Relative or friend Doctor, social worker, attorney, or other professional Traditional media (TV, radio, newspaper, etc.) Online social media (Facebook, Twitter, etc.) Other, please specify		Check box vertical one up	Multi
CAS0045270	A	How did you make contact with a Social Security employee?	Visited a local Social Security office Called a local Social Security office Called the national 800 number Other, please specify		Drop down select one	Single
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	B	Please specify how you learned about this online application.			Text box, no char limit	
CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist I used the Disability Starter Kit I watched the instructional video I used other information on the Social Security website to prepare I used another resource to prepare to apply online I did not use any resources to prepare to apply online		check box one up vertical	Multi
CAS0045274	A	How helpful did you find the Disability Benefits Checklist?	Very helpful Somewhat helpful Not at all helpful		Drop down select one	Single
CAS0045275	B	How helpful did you find the Disability Starter Kit?	Very helpful Somewhat helpful Not at all helpful		Drop down select one	Single
CAS0045276	C	How helpful did you find the instructional video?	Very helpful Somewhat helpful Not at all helpful		Drop down select one	Single

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CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	



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CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself Helping a Spouse/Relative/Friend Professional Helping a Client Other		Drop down select one	Single
CAS0045269		How did you learn about this online application? (Select all that apply.)	Official Social Security website Online search engine or other website Social Security employee Social Security Statement Social Security publication Relative or friend Doctor, social worker, attorney, or other professional Traditional media (TV, radio, newspaper, etc.) Online social media (Facebook, Twitter, etc.) Other, please specify		Check box vertical one up	Multi
CAS0045270	A	How did you make contact with a Social Security employee?	Visited a local Social Security office Called a local Social Security office Called the national 800 number Other, please specify		Drop down select one	Single
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	B	Please specify how you learned about this online application.			Text box, no char limit	
CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist I used the Disability Starter Kit I watched the instructional video I used other information on the Social Security website to prepare I used another resource to prepare to apply online I did not use any resources to prepare to apply online		check box one up vertical	Multi
CAS0045274	A	How helpful did you find the Disability Benefits Checklist?	Very helpful Somewhat helpful Not at all helpful		Drop down select one	Single
CAS0045275	B	How helpful did you find the Disability Starter Kit?	Very helpful Somewhat helpful Not at all helpful		Drop down select one	Single
CAS0045276	C	How helpful did you find the instructional video?	Very helpful Somewhat helpful Not at all helpful		Drop down select one	Single

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CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	



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CAS0045274	A	How helpful did you find the Disability Benefits Checklist?	Very helpful Somewhat helpful Not at all helpful		Drop down select one	Single
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CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single
			Somewhat helpful			
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CAS0045269		How did you learn about this online application? (Select all that apply.)	Official Social Security website Online search engine or other website Social Security employee Social Security Statement Social Security publication Relative or friend Doctor, social worker, attorney, or other professional Traditional media (TV, radio, newspaper, etc.) Online social media (Facebook, Twitter, etc.) Other, please specify		Check box vertical one up	Multi
CAS0045270	A	How did you make contact with a Social Security employee?	Visited a local Social Security office Called a local Social Security office Called the national 800 number Other, please specify		Drop down select one	Single
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
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CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist I used the Disability Starter Kit I watched the instructional video I used other information on the Social Security website to prepare I used another resource to prepare to apply online I did not use any resources to prepare to apply online		check box one up vertical	Multi
CAS0045274	A	How helpful did you find the Disability Benefits Checklist?	Very helpful Somewhat helpful Not at all helpful		Drop down select one	Single
CAS0045275	B	How helpful did you find the Disability Starter Kit?	Very helpful Somewhat helpful Not at all helpful		Drop down select one	Single
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			Somewhat helpful			
			Not at all helpful			
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	



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CAS0045270	A	How did you make contact with a Social Security employee?	Visited a local Social Security office Called a local Social Security office Called the national 800 number Other, please specify		Drop down select one	Single
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
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CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist I used the Disability Starter Kit I watched the instructional video I used other information on the Social Security website to prepare I used another resource to prepare to apply online I did not use any resources to prepare to apply online		check box one up vertical	Multi
CAS0045274	A	How helpful did you find the Disability Benefits Checklist?	Very helpful Somewhat helpful Not at all helpful		Drop down select one	Single
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CAS0045270	A	How did you make contact with a Social Security employee?	Visited a local Social Security office Called a local Social Security office Called the national 800 number Other, please specify	AA	Drop down select one	Single
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	B	Please specify how you learned about this online application.			Text box, no char limit	
CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist I used the Disability Starter Kit I watched the instructional video I used other information on the Social Security website to prepare I used another resource to prepare to apply online I did not use any resources to prepare to apply online	A B C D E	check box one up vertical	Multi
CAS0045274	A	How helpful did you find the Disability Benefits Checklist?	Very helpful Somewhat helpful Not at all helpful		Drop down select one	Single
CAS0045275	B	How helpful did you find the Disability Starter Kit?	Very helpful Somewhat helpful Not at all helpful		Drop down select one	Single
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CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
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		What type of benefits were you applying for?	Retirement Medicare only Disability Both Retirement and Disability Spouse's Other		Dropdown (Select-one)	Single
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself Helping a Spouse/Relative/Friend Professional Helping a Client Other		Drop down select one	Single
CAS0045269		How did you learn about this online application? (Select all that apply.)	Official Social Security website Online search engine or other website Social Security employee Social Security Statement Social Security publication Relative or friend Doctor, social worker, attorney, or other professional Traditional media (TV, radio, newspaper, etc.) Online social media (Facebook, Twitter, etc.) Other, please specify		Check box vertical one up	Multi
CAS0045270	A	How did you make contact with a Social Security employee?	Visited a local Social Security office Called a local Social Security office Called the national 800 number Other, please specify		Drop down select one	Single
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	B	Please specify how you learned about this online application.			Text box, no char limit	
CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist I used the Disability Starter Kit I watched the instructional video I used other information on the Social Security website to prepare I used another resource to prepare to apply online I did not use any resources to prepare to apply online	A B C D E	check box one up vertical	Multi
CAS0045274	A	How helpful did you find the Disability Benefits Checklist?	Very helpful Somewhat helpful Not at all helpful		Drop down select one	Single
CAS0045275	B	How helpful did you find the Disability Starter Kit?	Very helpful Somewhat helpful Not at all helpful		Drop down select one	Single
CAS0045276	C	How helpful did you find the instructional video?	Very helpful Somewhat helpful Not at all helpful		Drop down select one	Single

Model Instance Name:

SSADisability v2

MID: 451pZNUxEwhdwdY1JBg4EA4C

Date: 11/1/2010

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underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

violet (**bold**): SKIP-LOGIC

SSADisability v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	



Required Y/N
Y
Y
Y
Y
N
Y
Y
Y
Y



Required Y/N

Y

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N

Model Instance Name:

SSADisability v2

MID: 451pZNUxEwhdwdY1JBg4EA4C

Date: 11/1/2010

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violet (bold): SKIP-LOGIC

SSADisability v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
		Are you applying online for yourself or are you helping someone else?	Myself		Drop down select one	Single
			Helping a Spouse/Relative/Friend			
			Professional Helping a Client			
			Other			
		How did you learn about this online application? (Select all that apply.)	Official Social Security website		Check box vertical one up	Multi
			Online search engine or other website			
			Social Security employee	A		
			Social Security Statement			
			Social Security publication			
			Relative or friend			
			Doctor, social worker, attorney, or other professional			
			Traditional media (TV, radio, newspaper, etc.)			
			Online social media (Facebook, Twitter, etc.)			
			Other, please specify	B		
A		How did you make contact with a Social Security employee?	Visited a local Social Security office		Drop down select one	Single
			Called a local Social Security office			
			Called the national 800 number			
			Other, please specify	AA		
AA		Please describe how you made contact with a Social Security employee.				
B		Please specify how you learned about this online application.			Text box, no char limit	
		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist	A	check box one up vertical	Multi
			I used the Disability Starter Kit	B		
			I watched the instructional video	C		
			I used other information on the Social Security website to prepare	D		
			I used another resource to prepare to apply online	E		
			I did not use any resources to prepare to apply online			
A		How helpful did you find the Disability Benefits Checklist?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
B		How helpful did you find the Disability Starter Kit?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
C		How helpful did you find the instructional video?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
D		How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
E		Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	
LNH5318		How did you hear about the Internet Disability Report?	A. Social Security Representative told me about it	A	Radio Button One Up Vertical	Single

Model Instance Name:

SSADisability v2

MID: 451pZNUxEwhdwdY1JBg4EA4C

Date: 11/1/2010

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SSADisability v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
			From Social Security's website, socialsecurity.gov- Read about it in a Social Security publication- Saw it in a newspaper, magazine, television, or other media source- Got it from an Internet Search Engine or linked from another website- From a social worker, attorney, or other professional- Word-of-mouth- Other, please specify:-			
LNH5319	B	Please specify how you heard about the Internet Disability Report		B	Text Field — limited to 100 characters	
LNH5320	A	When the representative told you about the Internet Disability Report, did he or she tell you about the Disability Starter Kit?	Yes, the representative gave me a paper Disability Starter Kit. Yes, the representative mailed me a Disability Starter Kit. Yes, the representative told me how to go online and get the Disability Starter Kit. No Don't know	C C C	Radio Button One Up-Vertical	Single
LNH5321	C	Did the Disability Starter Kit help you complete the online Disability Report?	Yes No		Radio Button One Up-Vertical	Single
LNH5322		I started filling out the Disability Report because...(Select one)	I am applying for disability benefits for myself. I am helping my husband or wife. I am helping another relative. I am helping a client in my professional capacity. I am helping a friend. Other, please specify:-	B A	Radio Button One Up-Vertical	Single
LNH5323	A	Please specify your role in filling out the Disability Report.			Text Field — limited to 100 characters	
LNH5324	B	If you are helping a client, what is your role? (Select one)	I am an attorney I am a non-attorney representative I work for an insurance company I work for a government agency I work for a not-for-profit organization I work for a for-profit organization I work for a hospital, nursing care facility, or health services agency Other, please specify:-		Radio Button One Up-Vertical	Single
LNH5325	C	Please specify your role.			Text Field — limited to 100 characters	
LNH5326		Did you download, print, or view the Social Security "Disability Benefits Checklist" before starting your Disability Report?	Yes No Don't know what that is	A	Radio Button One Up-Vertical	Single
LNH5327	A	Did you find the checklist helpful while completing your application?	Yes No Don't know	B	Radio Button One Up-Vertical	Single
LNH5328	B	Please rate how helpful the Disability Benefits Checklist was for you.	Extremely helpful		Radio Button One Up-Vertical	Single

Model Instance Name:

SSADisability v2

MID: 451pZNUxEwhdwdY1JBg4EA4C

Date: 11/1/2010

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SSADisability v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
			Very helpful			
			Moderately helpful			
			Slightly helpful			
			Helpful, but barely			
			Not helpful			



Required Y/N
Y
Y
Y
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Y
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Y
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Y
N
Y



Required
Y/N

N

Y

Y

Y

N

Y

N

Y

Y

Y

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Y/N

Model Instance Name:

SSA Disability Report Survey

MID: FZdMcI0Ytl0tt9Q4g41s1A==

Date: 11/1/2010

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SSA Disability Report Survey CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
SVD0025		How did you hear about the Internet Disability Report?	A Social Security Representative told me about it From Social Security's website, socialsecurity.gov Read about it in a Social Security publication Saw it in a newspaper, magazine, television, or other media source Got it from an Internet Search Engine or linked from another website From a social worker, attorney, or other professional Word-of-mouth Other, please specify:	A B	Radio Button One Up Vertical	Single
SVD00315	B	Please specify how you heard about the Internet Disability Report			Text Field – limited to 100 characters	
EDO07615	A	When the representative told you about the Internet Disability Report, did he or she tell you about the Disability Starter Kit?	Yes, the representative gave me a paper Disability Starter Kit. Yes, the representative mailed me a Disability Starter Kit. Yes, the representative told me how to go online and get the Disability Starter Kit. No Don't know	C C C	Radio Button One Up Vertical	Single
EDO07616	C	Did the Disability Starter Kit help you complete the online Disability Report?	Yes No		Radio Button One Up Vertical	Single
SVD0026		I started filling out the Disability Report because...(Select one)	I am applying for disability benefits for myself I am helping my husband or wife I am helping another relative I am helping a client in my professional capacity I am helping a friend Other, please specify:	B A	Radio Button One Up Vertical	Single
SVD00316	A	Please specify your role in filling out the Disability Report.			Text Field – limited to 100 characters	
EDO07617	B	If you are helping a client, what is your role? (Select one)	I am an attorney I am a non-attorney representative I work for an insurance company I work for a government agency I work for a not-for-profit organization I work for a for-profit organization I work for a hospital, nursing care facility, or health services agency Other, please specify:		Radio Button One Up Vertical	Single
EDO07618	C	Please specify your role.			Text Field – limited to 100 characters	
SVD00171		Did you download, print, or view the Social Security "Disability Benefits Checklist" before starting your Disability Report?	Yes No Don't know what that is	A	Radio Button One Up Vertical	Single
EDO07619	A	Did you find the checklist helpful while completing your application?	Yes No Don't know	B	Radio Button One Up Vertical	Single
EDO07620	B	Please rate how helpful the Disability Benefits Checklist was for you.	Extremely helpful		Radio Button One Up Vertical	Single

Model Instance Name:

SSA Disability Report Survey

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Date: 11/1/2010

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SSA Disability Report Survey CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
			Very helpful			
			Moderately helpful			
			Slightly helpful			
			Helpful, but barely			
			Not helpful			



Required Y/N

Y

N

Y

Y

Y

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Y

N

Y

Y

Y

Required Y/N

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 Date: 11/1/2010

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
SVD0025		How did you hear about the Internet Disability Report?	A Social Security Representative told me about it From Social Security's website, socialsecurity.gov Read about it in a Social Security publication Saw it in a newspaper, magazine, television, or other media source Got it from an Internet Search Engine or linked from another website From a social worker, attorney, or other professional Word-of-mouth Other, please specify:	A B	Radio Button One Up Vertical	Single
SVD00315	B	Please specify how you heard about the Internet Disability Report.			Text Field – limited to 100 characters	
EDO07615	A	When the representative told you about the Internet Disability Report, did he or she tell you about the Disability Starter Kit?	Yes, the representative gave me a paper Disability Starter Kit. Yes, the representative mailed me a Disability Starter Kit. Yes, the representative told me how to go online and get the Disability Starter Kit. No Don't know	C C C	Radio Button One Up Vertical	Single
EDO07616	C	Did the Disability Starter Kit help you complete the online Disability Report?	Yes No		Radio Button One Up Vertical	Single
SVD00170	A	Please rate how well the representative prepared you for making your application	1=Not well 2 3 4 5 6 7 8 9 10=Very well Didn't learn from representative		Radio Button Scale Has Don't	Single
SVD0026		I started filling out the Disability Report because...(Select one)	I am applying for disability benefits for myself I am helping my husband or wife I am helping my parent I am helping my child I am helping another relative I am helping a client in my professional capacity I am helping a friend Other, please specify:	 B A	Radio Button One Up Vertical	Single
SVD00316	A	Please specify your role in filling out the Disability Report.			Text Field – limited to 100 characters	
EDO07617	B	If you are helping a client, what is your role? (Select one)	I am an attorney I am a non-attorney representative I work for an insurance company I work for a government agency		Radio Button One Up Vertical	Single

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 Date: 11/1/2010

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
			<p>I work for a not-for-profit organization</p> <p>I work for a for-profit organization</p> <p>I work for a hospital, nursing care facility, or health services agency</p> <p>Other, please specify:</p>	C		
EDO07618	C	Please specify your role.			Text Field – limited to 100 characters	
SVD00171		Did you download or view the Social Security "Disability Starter Kit" before starting your application? +--> Did you download, print, or view the Social Security "Disability Benefits Checklist" before starting your Disability Report?	<p>Yes</p> <p>No</p> <p>Don't know what that is</p>	A	Radio Button One Up Vertical	Single
EDO07619	A	Did you find the checklist helpful while completing your application?	<p>Yes</p> <p>No</p> <p>Don't know</p>	B	Radio Button One Up Vertical	Single
EDO07620	B	Please rate how helpful the Disability Benefits Checklist was for you.	<p>Extremely helpful</p> <p>Very helpful</p> <p>Moderately helpful</p> <p>Slightly helpful</p> <p>Helpful, but barely</p> <p>Not helpful</p>		Radio Button One Up Vertical	Single
SVD00172	A	Was the Social Security "Disability Starter Kit" helpful in working on your application?	<p>Yes-</p> <p>No-</p> <p>Don't know-</p>		Radio Button One Up Vertical	Single



Required
Y/N

Y

N

Y

Y

Y

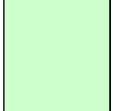
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Y/N



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 Date: 3/9/2009

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
SVD0025		How did you hear about the Internet Disability Report?	A Social Security Representative told me about it From Social Security's website, socialsecurity.gov Read about it in a Social Security publication Saw it in a newspaper, magazine, television, or other media source Got it from an Internet Search Engine or linked from another website From a social worker, attorney, or other professional Word-of-mouth Other, please specify:	A B	Radio Button One Up Vertical	Single
SVD00315	B	Please specify how you heard about the Internet Disability Report			Text Area – no character limit	
SVD00170	A	Please rate how well the representative prepared you for making your application	1=Not well 2 3 4 5 6 7 8 9 10=Very well Didn't learn from representative		Radio Button Scale Has Don't	Single
SVD0026		I started filling out the Disability Report because...(Select one)	I am applying for disability benefits for myself I am helping my husband or wife I am helping my parent I am helping my child I am helping another relative I am helping a friend Other, please specify:	A	Radio Button One Up Vertical	Single
SVD00316	A				Text Area – no character limit	
SVD00171		Did you download or view the Social Security "Disability Starter Kit" before starting your application?	Yes No Don't know what that is	A	Radio Button One Up Vertical	Single
SVD00172	A	Was the Social Security "Disability Starter Kit" helpful in working on your application?	Yes No Don't know Didn't use		Radio Button One Up Vertical	Single



Required
Y/N

Y

Y

Y

Y

Y

Y

Y

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 #REF!
 Date: 6/30/2008

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
SVD0025		How did you hear about the Internet Disability Report?	A Social Security Representative told me about it From Social Security's website, socialsecurity.gov Read about it in a Social Security publication Saw it in a newspaper, magazine, television, or other media source Got it from an Internet Search Engine or linked from another website From a social worker, attorney, or other professional Word-of-mouth Other, please specify:	A B	Radio Button One Up Vertical	Single
SVD00315	B	Please specify how you heard about the Internet Disability Report			Text Area – no character limit	
SVD00170	A	Please rate how well the representative prepared you for making your application	1=Not well 2 3 4 5 6 7 8 9 10=Very well Didn't learn from representative		Radio Button Scale Has Don't	Single
SVD0026		I started filling out the Disability Report because...(Select one)	I am applying for disability benefits for myself I am helping my husband or wife I am helping my parent I am helping my child I am helping another relative I am helping a friend Other, please specify:	A	Radio Button One Up Vertical	Single
SVD00316	A				Text Area – no character limit	
SVD00171		Did you download or view the Social Security "Disability Starter Kit" before starting your application?	Yes No Don't know what that is	A	Radio Button One Up Vertical	Single
SVD00172	A	Was the Social Security "Disability Starter Kit" helpful in working on your application?	Yes No Don't know Didn't use		Radio Button One Up Vertical	Single



Required
Y/N

Y

Y

Y

Y

Y

Y

Y

#REF!
 #REF!
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 Date: 6/30/2008

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Type (select from list)
		How did you hear about the Internet Disability Report?	A Social Security Representative told me about it -----> Go To A From Social Security's website, socialsecurity.gov Read about it in a Social Security publication Saw it in a newspaper, magazine, television, or other media source Got it from an Internet Search Engine or linked from another website From a social worker, attorney, or other professional Word-of-mouth Other, please specify:	Radio Button One Up Vertical
	A	If you learned about the Social Security Disability Report from an SSA representative, please rate how well the representative prepared you for making your application. -----> Please rate how well the representative prepared you for making your application.		Radio Button Scale Has Don't Know
		I started filling out the Disability Report because...(Select one)	I am applying for disability benefits for myself I am helping my husband or wife I am helping my parent I am helping my child I am helping another relative I am helping a friend Other, please specify:	Radio Button One Up Vertical
		Did you download or view the Social Security "Disability Starter Kit" before starting your application?	Yes -----> Go To B No Don't know what that is	Radio Button One Up Vertical
	B	If you downloaded or viewed the Social Security "Disability Starter Kit," was it helpful in working on your application? -----> Was the Social Security "Disability Starter Kit" helpful in working on your application?	Yes No Don't know Didn't use	Radio Button One Up Vertical



Single or Multi	Required Y/N
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y

#REF!
 #REF!
 #REF!
 Date: 6/30/2008

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underlined & italicized: RE-ORDER
 pink: ADDITION
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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Type (select from list)
		How did you hear about the Internet Disability Report?	A Social Security Representative told me about it From Social Security's website, socialsecurity.gov Read about it in a Social Security publication Saw it in a newspaper, magazine, television, or other media source Got it from an Internet Search Engine or linked from another website From a social worker, attorney, or other professional Word-of-mouth Other, please specify:	Radio Button One Up Vertical
		If you learned about the Social Security Disability Report from an SSA		Radio Button Scale Has Don't Know
		I started filling out the Disability Report because...(Select one)	I am applying for disability benefits for myself I am helping my husband or wife I am helping my parent I am helping my child I am helping another relative I am helping a friend Other, please specify:	Radio Button One Up Vertical
		Did you download or view the Social Security "Disability Starter Kit" before starting your application?	Yes No Don't know what that is	Radio Button One Up Vertical
		If you downloaded or viewed the Social Security "Disability Starter Kit," was it helpful in working on your application?	Yes No Don't know Didn't use	Radio Button One Up Vertical



Single or Multi	Required Y/N
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y