Label Site Performance - Speed 2 Site Performance - Completeness	Element Questions Element Questions ite Performance (1=Poor, 10=Excellent, Don't Know) lease rate the speed that pages and content loaded for you. lease rate the consistency of complete loading of pages and content. lease rate the responsiveness of the pages to your actions.	Label 16 Satisfaction - Overall 17 Satisfaction - Expectations	CUSTOMER SATISFACTION Satisfaction What is your overall satisfaction with this application? (1=Very Dissatisfied, 10=Very Satisfied) How well does this application meet your	Pink: Addition Blue: Reword Label 19 Recommend	FUTURE BEHAVIORS Recommend (1=Very Unlikely, 10=Very Likely) How likely are you to recommend this application to someone else?
Label Sit	Element Questions ite Performance (1=Poor, 10=Excellent, Don't Know) lease rate the speed that pages and content loaded for you. lease rate the consistency of complete loading of pages and content.	16 Satisfaction - Overall 17 Satisfaction -	Satisfaction What is your overall satisfaction with this application? (1=Very Dissatisfied, 10=Very Satisfied) How well does this application meet your	Label	Recommend (1=Very Unlikely, 10=Very Likely)
1 Site Performance - Speed 2 Site Performance - Completeness 3 Site Performance - Ple	lease rate the speed that pages and content loaded for you. lease rate the consistency of complete loading of pages and content.	17 Satisfaction -	What is your overall satisfaction with this application? (1=Very Dissatisfied, 10=Very Satisfied) How well does this application meet your	19 Recommend	
1 Site Performance - Speed 2 Site Performance - Completeness 3 Site Performance - Ple	lease rate the speed that pages and content loaded for you. lease rate the consistency of complete loading of pages and content.	17 Satisfaction -	(1=Very Dissatisfied, 10=Very Satisfied) How well does this application meet your	19 Recommend	
Completeness 3 Site Performance - Ple		17 Satisfaction - Expectations	How well does this application meet your		
	lease rate the responsiveness of the pages to your actions.		expectations? (1=Falls Short, 10=Exceeds)		Use Other Online Services (1=Very Unlikely, 10=Very Likely)
		18 Satisfaction - Ideal	How does this application compare to your idea of an ideal application? (1=Not Very Close, 10=Very Close)	20 Use Other Online Services	How likely are you to use other Social Security online services?
Lo	ook and Feel (1=Poor, 10=Excellent, Don't Know)				
4 Look and Feel - Ple Appeal	lease rate the visual appeal of the pages that you visited.				
5 Look and Feel - Ple Spacing	lease rate the spacing between items on the pages that you visited.				
6 Look and Feel - Ple Readability	lease rate the legibility of the pages that you visited.				
	avigation (1=Poor, 10=Excellent, Don't Know) lease rate the ease of finding what you were looking for.				
	lease rate the page layout on displaying content and links where you could not them.				
9 Navigation - Links Ple	lease rate the links on taking you where you needed to go.				
	ite Information (1=Poor, 10=Excellent, Don't Know) lease rate the relevance to your interests of the information that you found.				
11 Site Information - Ple Thoroughness	lease rate the thoroughness of the information that you found.				
12 Site Information - Ple Readability	lease rate the readability of the information that you found.				
	occupt Management (1=Door, 10=Evection), Doubt Know				1
	ccount Management (1=Poor, 10=Excellent, Don't Know) lease rate the simplicity of account management on this site.				
14 Account Management Ple - Efficiency	lease rate the efficiency of account management on this site.				
15 Account Management Ple - Essential Information	lease rate the presentation of essential account information.				

Model Instance Name: SSA Disability v2
MID: 451pZNUxEwhdwdY1JBg4EA4C
Partitioned No

Date:		6/12/2013						
OID	Skip Logic Label	Quarties Text	Answer Choices	Skip To	Required Y/N	Tune (calcet from liet)	Special	Labels
QID CAS0045268	Labei	Question Text	(limited to 50 characters)			Type (select from list)	Instructions	
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself	Α	Y	Drop down select one		Applying for
		Someone cise.	Helping a Spouse/Relative/Friend					
			Professional Helping a Client					
			Other					
BUC0266068	Α	Were you able to create or log in to your mySSA account?			Y	Radio button, one-up vertical	Skip Logic Group	Create or log into mySSA
B0C0200008	^	were you able to create or log in to your myssa account?	Yes		ͺͺͺͺ	Radio buttori, orie-up vertical	Skip Logic Group	Create or log linto myssa
			No	В				
			Don't know					
BUC0266088	В	Why were you not able to create or log in to your mySSA account?	Did not have required information to create account		Y	Radio button, one-up vertical	Skip Logic Group	Why not log in mySSA
			Could not remember my password					
			Other	BB				
			Don't know					
BUC0266069	BB	Please describe why you were not able to create or log in to your mySSA account.			N	Text area, no char limit	Skip Logic Group	OE_Why not log in mySSA
CAS0045269		How did you learn about the Social Security online disability application? (Select all that apply)	Official Social Security website (www.ssa.gov)		Y	Check box vertical one up	Skip Logic	Learn about App
		2 -4-1 - (2 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	Online social media (Facebook, Twitter, etc.)					
			A general web search (e.g., Google, Bing, etc.)					
			Traditional media (TV, radio, newspaper, etc.)					
			Social Security Statement					
			Social Security publication	A				
			Social Security employee	H A				
			Relative or friend					
			Doctor, social worker, attorney, or other professional					
			I saw the link while I was checking my online statements	+				
			Other, please specify	В				
CAS0045272	В	Please specify how you learned about this online disability application.			N	Text box, no char limit	Skip Logic	OPS_learned of app
RUS0250217		Before visiting SSA.gov did you first try to accomplish your task in any of the following ways?	Calling Social Security's 1-800 number		Y	Checkbox, one up vertical		First try
			Visiting my local Social Security office					
			Calling my local Social Security office					
			No, I visited SSA.gov first					
			Not sure					
CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist	А	Y	check box one up vertical	Skip Logic	Prepare for App
			I watched the instructional video	С				
			I used other information on the Social Security website to prepare	D				
			I used another resource to prepare to apply online	E				
			I did not use any resources to prepare to apply online				Mutually Exclusive	
CAS0045274	A	How helpful did you find the Disability Benefits Checklist?	Very helpful		Y	Drop down select one	Skip Logic	Rate Statement
			Somewhat helpful					
			Not at all helpful					
CAS0045276	С	How helpful did you find the instructional video?	Very helpful		Y	Drop down select one	Skip Logic	Rate Video
5500 .02.0		The state of the s	Somewhat helpful			op do co.cc. snc	Onip Logio	1,440 1,400
			Not at all helpful					
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Y	Drop down select one	Skip Logic	Rate Other Info on Website
		Social Security Website?	Samowhat halpful					
			Somewhat helpful					
CA C00 4F 270		Disease describe what other resource(s) years of the	Not at all helpful		N	Tout field, no should be	Chin Louis	ODC Dramara for the
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			N	Text field, no char limit	Skip Logic	OPS Prepare for App
RUS0199339		Did you apply for SSI (Supplemental Security Income) today along with disability?	Yes	A	Y	Radio button, one-up vertical	Skip Logic	SSI Apply Today
			No, I applied only for disability	В				

 Model Instance Name:
 SSA Disability v2

 MID:
 451pZNUxEwhdwdY1JBg4EA4C

Partitioned No
Date: 6/12/2013

Date:		6/12/2013			1	1		
	Skip							
	Logic		Answer Choices		Required		Special	
QID	Label	Question Text	(limited to 50 characters)	Skip To	Y/N	Type (select from list)	Instructions	Labels
			Not sure					
RUS0199341	А	Are you aware that additional information may be required to determine your eligibility for SSI (Supplemental Security Income)?			Y	Radio button, one-up vertical	Skip logic	SSI Criteria Aware
			No					
RUS0199342	В	Do you intend to apply for SSI (Supplemental Security	Yes		Y	Radio button, one un vertical	Ckin logio	SSI Apply Future
KU30199342	Ь	Income) in the future?			, ,	Radio button, one-up vertical	Skip logic	SSI Apply Future
			No					
D. 10040004		Did the site of substantial territory	Not sure			5 5 5 5	01.1	
RUS0199364		Did the site clearly describe what you wanted to know about SSI (Supplemental Security Income)?	Yes		Y	Radio button, one-up vertical	Skip Logic	Clearly describe SSI
			No	С				
			Not sure/Was not looking for SSI information					
RUS0199365	С	Please describe what was not clear.				Text field, no char limit		OE_Not clear about SSI
CAS0047708		Did you start a new online disability application today or did you return to a saved application?	Started a new application		Y	Radio button, one-up vertical	Skip Logic	App Status
			Returned to work on a saved application	R1				
STE0123750	R1	Were you able to access your previously saved online application with your Reentry number?	Yes, I was able to use the Reentry number that was provided to me	R0	Y	Radio button, one-up vertical	Skip Logic	Access Saved App
			No, I was not able to use the Reentry number that was provided to me					
			No, I did not have my Reentry number	R2,R3				
BUC0266089	R0	Were you aware you could find your re-entry number in mySSA "Your Benefit Applications"?	Yes		Y	Radio button, one-up vertical	Skip logic	Reentry number aware
			No					
BUC0266090	R3	Do you have a mySSA account?	Yes		Υ	Radio button, one-up vertical	Skip logic	Have mySSA account
			No					
			Don't know					
STE0123734	R2	If you were not able to access your saved application, did you create a new application?	Yes		Y	Radio button, one-up vertical	Skip Logic	Create New App
			No					
RUS0250218		Do you plan to do any of the following as a next step?	Call Social Security's 1-800 number		Y	Radio button, one up veritical	Skip Logic Group	Do next
			Visit my local Social Security office					
			Call my local Social Security office					
			Other (please specify)	В				
RUS0250219	В	What do you plan to do next?				Text area, no char limit	Skip Logic Group	OE_Do next
CAS0045279		Why did you choose to apply online? (Select all that apply.)	I prefer to use online services as much as possible		Y	check box one up vertical	Skip Logic	Why Online
			I learned about applying online while visiting Social Security's website					
			A Social Security employee recommended that I apply online					
			I can't get to my local Social Security Office					
			A friend or relative recommended that I apply online					
			I knew that if I had a question or problem applying online, I could still get help from Social Security					
			I am filing on behalf of another person					
			I did not want to go to a local Social Security office					
			I did not want to apply over the phone					
			Other, please specify	Α				
CAS0045253	А	Please specify why you choose to apply online			N	Text field, no char limit	Skip Logic Group	OPS Why Online
		Please indicate your level of agreement with the following statements about your interaction today: I am satisfied with the service I received from the Social Security Administration.	1=Strongly Disagree		Y	Radio Button, Scale, No don't know		A11-Satisfied
I			2=Disagree					
			3=Neutral	1				
l			4=Agree	_				

 Model Instance Name:
 SSA Disability v2

 MID:
 451pZNUxEwhdwdY1JBg4EA4C

 Partitioned No
 Date:
 6/12/2013

Date:	1	6/12/2013			1	1	ı	
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Required Y/N	Type (select from list)	Special Instructions	Labels
			5=Strongly Agree					
		This interaction increased my confidence in the Social Security Administration.	1=Strongly Disagree		Y	Radio Button, Scale, No don't know		A11-Trust
			2=Disagree					
			3=Neutral					
			4=Agree					
			5=Strongly Agree					
		My need was addressed.	1=Strongly Disagree		Y	Radio Button, Scale, No don't know		A11-Quality
			2=Disagree					
			3=Neutral					
			4=Agree					
			5=Strongly Agree					
		It was easy to complete what I needed to do.	1=Strongly Disagree			Radio Button, Scale, No don't know		A11-Ease
			2=Disagree					
			3=Neutral					
			4=Agree					
			5=Strongly Agree					
		It took a reasonable amount of time to do what I needed to do.	1=Strongly Disagree		Y	Radio Button, Scale, No don't know		A11-Speed
			2=Disagree					
			3=Neutral					
			4=Agree					
			5=Strongly Agree					
RUS0228686		What is your age?	Under 18		Υ	Radio Button, One Up Vertical		Age
			18 - 29					
			30 - 39					
			40 - 49					
			50 - 59					
			60 - 69					
			70 or older					
			Prefer not to answer					
CAS0047685		Do you have any suggestions for improving Social Security's online disability application?			N	Text Area – no character limit		OE_Improvement

Model Instance Name: SSA Disability v2
MID: 451pZNUxEwhdwdY1JBg4EA4C
Partitioned No

Date:		6/12/2013						
OID	Skip Logic Label	Quarties Text	Answer Choices	Skip To	Required Y/N	Tune (calcet from liet)	Special	Labels
QID CAS0045268	Labei	Question Text	(limited to 50 characters)			Type (select from list)	Instructions	
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself	Α	Y	Drop down select one		Applying for
		Someone cise.	Helping a Spouse/Relative/Friend					
			Professional Helping a Client					
			Other					
BUC0266068	Α	Were you able to create or log in to your mySSA account?			Y	Radio button, one-up vertical	Skip Logic Group	Create or log into mySSA
B0C0200008	^	were you able to create or log in to your myssa account?	Yes		ͺͺͺͺ	Radio buttori, orie-up vertical	Skip Logic Group	Create or log linto myssa
			No	В				
			Don't know					
BUC0266088	В	Why were you not able to create or log in to your mySSA account?	Did not have required information to create account		Y	Radio button, one-up vertical	Skip Logic Group	Why not log in mySSA
			Could not remember my password					
			Other	BB				
			Don't know					
BUC0266069	BB	Please describe why you were not able to create or log in to your mySSA account.			N	Text area, no char limit	Skip Logic Group	OE_Why not log in mySSA
CAS0045269		How did you learn about the Social Security online disability application? (Select all that apply)	Official Social Security website (www.ssa.gov)		Y	Check box vertical one up	Skip Logic	Learn about App
		2 -4-1 - (2 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	Online social media (Facebook, Twitter, etc.)					
			A general web search (e.g., Google, Bing, etc.)					
			Traditional media (TV, radio, newspaper, etc.)					
			Social Security Statement					
			Social Security publication	A				
			Social Security employee	H A				
			Relative or friend					
			Doctor, social worker, attorney, or other professional					
			I saw the link while I was checking my online statements	+				
			Other, please specify	В				
CAS0045272	В	Please specify how you learned about this online disability application.			N	Text box, no char limit	Skip Logic	OPS_learned of app
RUS0250217		Before visiting SSA.gov did you first try to accomplish your task in any of the following ways?	Calling Social Security's 1-800 number		Y	Checkbox, one up vertical		First try
			Visiting my local Social Security office					
			Calling my local Social Security office					
			No, I visited SSA.gov first					
			Not sure					
CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist	А	Y	check box one up vertical	Skip Logic	Prepare for App
			I watched the instructional video	С				
			I used other information on the Social Security website to prepare	D				
			I used another resource to prepare to apply online	E				
			I did not use any resources to prepare to apply online				Mutually Exclusive	
CAS0045274	A	How helpful did you find the Disability Benefits Checklist?	Very helpful		Y	Drop down select one	Skip Logic	Rate Statement
			Somewhat helpful					
			Not at all helpful					
CAS0045276	С	How helpful did you find the instructional video?	Very helpful		Y	Drop down select one	Skip Logic	Rate Video
5500 .02.0		The state of the s	Somewhat helpful			op do co.cc. snc	Onip Logio	1,440 1,400
			Not at all helpful					
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Y	Drop down select one	Skip Logic	Rate Other Info on Website
		Social Security Website?	Samowhat haloful					
			Somewhat helpful					
CA C00 4F 270		Disease describe what other resource(s) years of the	Not at all helpful		N	Tout field, no should be	Chin Louis	ODC Dramara for the
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			N	Text field, no char limit	Skip Logic	OPS Prepare for App
RUS0199339		Did you apply for SSI (Supplemental Security Income) today along with disability?	Yes	A	Y	Radio button, one-up vertical	Skip Logic	SSI Apply Today
			No, I applied only for disability	В				

Model Instance Name: SSA Disability v2
MID: 451pZNUxEwhdwdY1JBg4EA4C
Partitioned No
Date: 6/12/2013

Date:	Skip Logic	0/12/2013	Answer Choices		Required		Special	
QID	Label	Question Text	(limited to 50 characters)	Skip To	Y/N	Type (select from list)	Instructions	Labels
			Not sure					
RUS0199341	A	Are you aware that additional information may be required to determine your eligibility for SSI (Supplemental Security Income)?			Y	Radio button, one-up vertical	Skip logic	SSI Criteria Aware
RUS0199342	В		No No		Y	Dadia huttan and unusutical	Chin legis	CCI Apply Future
RUS0199342	В	Income) in the future?	Yes		Ť	Radio button, one-up vertical	Skip logic	SSI Apply Future
			No Not sure					
RUS0199364			Yes		Y	Radio button, one-up vertical	Skip Logic	Clearly describe SSI
		about SSI (Supplemental Security Income)?				, , , , , , , , , , , , , , , , , , , ,	Jp 20910	,
			No	С				
D110010005			Not sure/Was not looking for SSI information					
RUS0199365	С	Please describe what was not clear.				Text field, no char limit		OE_Not clear about SSI
CAS0047708		did you return to a saved application?	Started a new application		Y	Radio button, one-up vertical	Skip Logic	App Status
			Returned to work on a saved application	R1				
STE0123750	R1	application with your Reentry number?	Yes, I was able to use the Reentry number that was provided to me	R0	Y	Radio button, one-up vertical	Skip Logic	Access Saved App
			No, I was not able to use the Reentry number that was provided to me					
			No, I did not have my Reentry number	R2,R3				
BUC0266089	R0	mySSA "Your Benefit Applications"?	Yes		Y	Radio button, one-up vertical	Skip logic	Reentry number aware
BUC0266090	D2		No No		Y	Dadia huttan ana un vantical	Chin legia	Llava mu CCA account
BUCU200090	R3		Yes No		- Y	Radio button, one-up vertical	Skip logic	Have mySSA account
			Don't know		1			
STE0123734	R2	If you were not able to access your saved application, did you create a new application?			Y	Radio button, one-up vertical	Skip Logic	Create New App
			No					
CAS0047725		Did you complete and submit your online disability application today?	Yes -		¥	Radio button, one up vertical	Skip Logic	Complete App
			No, I plan to complete and submit later	A				
			No, I do not plan to complete and submit the online application	A				
CAS0047730	A	If you did not complete and submit your online disability application today, please tell us why.	I-didn't have information I needed like names, addresses, or dates		¥	check box one up vertical	Skip Logic	Not Complete App
			I didn't understand what the questions meant or how to answer I needed to view my Social Security Statement and/or verify that my					
			earnings record is correct					
			My disabling condition prevents me from working with a computer for long-periods					
			l had a limited amount of time/family demands that kept me from working on it for very long					
			I had technical problems like an error message or a mistake I couldn't fix					
			There are too many questions					
			It takes too long to fill out It's too complicated to complete without help					
			None of the above					
			Other, please specify	AA				
CAS0047731	AA	Please tell us why you did not complete and submit your enline disability application today.			H	Text field, no char limit	Skip Logic	OPS Why Not Complete today
RUS0250218			Call Social Security's 1-800 number Visit my local Social Security office		Y	Radio button, one up veritical	Skip Logic Group	Do next
			Call my local Social Security office					
DUICOSESSAS			Other (please specify)	В		Tout area are should be	Chin Lania Cara	OF D
RUS0250219	В	What do you plan to do next?				Text area, no char limit	Skip Logic Group	OE_Do next

 Model Instance Name:
 SSA Disability v2

 MID:
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Date:		6/12/2013		1	1 1		ı	
	Skip		American Chesicae		Daminad		Cmanial	
QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Required Y/N	Type (select from list)	Special Instructions	Labels
CAS0047732	Laber	So far, how long have you worked on this disability online	Up to 30 minutes	SKIP 10	¥	Radio button select one	matructions	Time Spent
0/1000 11 102		application?	op to do minutos			ridaio battori coloct cric		rane open.
			More than 30 minutes up to 1 hour-					
			More than 1 hour up to 2 hours					
			More than 2 hours up to 3 hours					
			More than 3 hours up to 4 hours					
			More than 4 hours-					
CAS0047733		How many times did you work on your online disability application?	One Time		¥	Radio button select one-		Number of times
			Two Times					
			Three Times					
			Four Times					
			Five or More Times					
CAS0047709		How did you locate the online disability application today?	Lused the Online-Services link on the Social-Security homepage		¥	Radio Button	Skip Logic	Arrive at App
			I followed a link from somewhere else on the Social Security website					
			l used Social Security's online search					
			I used a search engine (i.e. Google, Bing, etc.) to locate the online					
			application					
			I had bookmarked the site					
			Other, please specify	A				
CAS0047686	A	Please describe how you arrived at this online disability application today.			N	Text field, no char limit	Skip Logic Group	OPS Arrive at app
CAS0047734		How easy was it for you to find the link to apply for Disability online?	Very easy		¥	Radio, one-up	Skip Logic Group	Find App
			Somewhat easy					
			Somewhat hard	A				
			Very hard	A				
CAS0047735	A	Please tell us why it was hard to locate the link to apply for disability online. (Select all that apply.)			¥	check box one up vertical	Skip Logic	Why hard to find
			The "Apply for Benefits" was not clear to me					
			Not clear where to go to return to my previously saved application					
			I could not find the correct link to select					
			The link(s) did not work on the Social Security website					
			The information did not seem to be organized in a logical manner					
			I used the search feature but the results didn't seem to apply					
			I tried to find the application using the FAQs links					
			Other, please specify	AA				
CAS0047736	AA	Please explain the reason why it was hard for you to find	Cutof, produce opening		N	Text field, no char limit	Skip Logic	OPS Hard to Find
	701	the online application.						
RUS0199366		Once you found the application, did you have any difficulties completing it? (Select all that apply.)	I-did not have any difficulties		¥	eheck box one up vertical	Skip Logic Mutually Exclusive,	Difficulties
			Forms/questions were difficult to understand					
			Needed more room on form to include my information					
			Other, please specify	AB				
RUS0199367	AB	Please describe your difficulty.			N	Text field, no char limit	Skip Logic	OPS Hard to Find
CAS0045279		Why did you choose to apply online? (Select all that apply.)	I prefer to use online services as much as possible		Y	check box one up vertical	Skip Logic	Why Online
			I learned about applying online while visiting Social Security's website					
			A Social Security employee recommended that I apply online					
			I can't get to my local Social Security Office					
			A friend or relative recommended that I apply online					
			l knew that if I had a question or problem applying online, I could still get help from Social Security					
			I am filing on behalf of another person					
			I did not want to go to a local Social Security office					
			I did not want to apply over the phone					
		i	I					

 Model Instance Name:
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 Partitioned No
 Date:
 6/12/2013

p ic el Question Text	Answer Choices		Required		Special	
			Required		Cnocial	
el Question Text						
	(limited to 50 characters)	Skip To	Ý/N	Type (select from list)	Instructions	Labels
	Other, please specify	A				
Please specify why you choose to apply online			N	Text field, no char limit	Skip Logic Group	OPS Why Online
Please indicate your level of agreement with the following			Y			A11-Satisfied
statements about your interaction today: I am satisfied with the	1=Strongly Disagree			KIIOW		
service I received from the Social Security Administration.						
	2-Disagree	+				
		+				
		1				
		1				
This interaction increased my confidence in the Social Security			Y	Radio Button, Scale, No don't		A11-Trust
Administration.	1=Strongly Disagree			know		
	2=Disagree	7				
	3=Neutral	7				
	4=Agree					
	5=Strongly Agree					
My need was addressed.	1=Strongly Disagree		Y	Radio Button, Scale, No don't		A11-Quality
				know		
		_				
		_				
		-				
the control of the co	5=Strongly Agree			Dadio Dutton Cools No don't		A11 Face
It was easy to complete what I needed to do.	1=Strongly Disagree			know		A11-Ease
	2=Disagree					
		_				
	5=Strongly Agree					
It took a reasonable amount of time to do what I needed to do.	1=Strongly Disagree		Y	Radio Button, Scale, No don't know		A11-Speed
	2=Disagree	+				
		1				
		1				
		1				
What is your current marital status?			N	Radio button, one-up vertical	OPS Group	Marital Status
					1	
	* ***				-	
	· · · · · · · · · · · · · · · · · · ·					
		Δ				
Other marital status	outer, preude apeciny	-	NI	Toyt field, <100 char	ODS Group	OPS Marital Status
	Linder 18				Ol o oloup	Age
		_		radio Bullon, One Op Vertical		Ayc
		-				
				+		
				1		
	70 or older					
	Prefer not to answer					
Do you have any suggestions for improving Social Security's online disability application?			N	Text Area – no character limit		OE_Improvement
	This interaction increased my confidence in the Social Security Administration. This interaction increased my confidence in the Social Security Administration. My need was addressed. It was easy to complete what I needed to do. It took a reasonable amount of time to do what I needed to do. What is your current marital status? Other marital status What is your age? Do you have any suggestions for improving Social	statements about your interaction today: I am satisfied with the service I received from the Social Security Administration. 2-Disagree 3-Neutral 4-Agree 5-Strongly Agree This interaction increased my confidence in the Social Security Administration. 2-Disagree 3-Neutral 4-Agree 5-Strongly Agree 2-Disagree 3-Neutral 4-Agree 5-Strongly Agree My need was addressed. 1-Strongly Disagree 2-Disagree 2-Disagree 3-Neutral 4-Agree 5-Strongly Agree 1-Strongly Disagree 2-Disagree 2-Disagree 3-Neutral 4-Agree 5-Strongly Agree 1-Strongly Disagree 2-Disagree 3-Neutral 4-Agree 5-Strongly Agree 1-Strongly Disagree 2-Disagree 3-Neutral 3-Neutral 3-Neutral 3-Neutral 3-Neutral 3-Neutral 3-Disagree 3-Neutra	statements about your interaction today; I am satisfied with the service I received from the Social Security Administration. 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree This interaction increased my confidence in the Social Security Administration. 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree 3=Neutral 4=Agree 5=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree It was easy to complete what I needed to do. 1=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree 1=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree 1=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree 3=Neutral 4=Agree 5=Strongl	statements about your interaction today: I am satisfied with the	Statements about your interaction today. I am satisfied with the service i received from the Social Security Administration. Selegate 9 2-bleagree 9 3-teurnal 4-surger 9 3-teur	Please suitcate your fever of dayseement with the following service i received from the Social Security Administration. Social Security Administration Social Security Agree Social Security Agree

SSADisability v2

MID: 451p

MID: 451pZNUxEwhdwdY1JBg4EA4C

Date: 11/1/2010

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pink: ADDITION

blue + -->: REWORDING
violet (bold): SKIP-LOGIC

QID	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Require Y/N
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself		Drop down select one	Y
			Helping a Spouse/Relative/Friend			
			Professional Helping a Client			
			Other			
TE0123730		How did you connect to Social Security today?	Desktop		Radio button, one-up vertical	Y
			Laptop			
			Smartphone			
			Tablet			
TE0123731		From where did you connect to SSA today?	At home		Radio button, one-up verticalb	Y
			In office/place of employment			
			At a friend or relative's place			
			Public library	Α .		
			Social Security Office			
			Social Security Kiosk	В		
			Other agency			
			Other	С		
TE0123732	А	Did you connect through a unique Social Security icon featured on the computer's desktop?	Yes		Radio button, one-up vertical	Y
		·	No	AA		
TE0123733	AA	How did you link to the SSA website?			Text area, no char limit	N
TE0123728	В	Please describe the location.			Text area, no char limit	N
TE0123729	С	Please tell us how and from where you connected with SSA during your visit today:			Text area, no char limit	N
CAS0045269		How did you learn about the Social Security online disability application? (Select all that apply)	Official Social Security website (www.ssa.gov)		Check box vertical one up	Y
			Online social media (Facebook, Twitter, etc.)			
			A general web search (e.g., Google, Bing, etc.)			
			Traditional media (TV, radio, newspaper, etc.)			
			Social Security Statement			
			Social Security publication			
			Social Security employee	Α		
			Relative or friend			
			Doctor, social worker, attorney, or other professional			

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OID	Skip Logic	Outsetten Tout	Answer Choices	Skip	Time (a cleat from 15 th	Require
QID	Label	Question Text	(limited to 50 characters) Other, please specify	To B	Type (select from list)	Y/N
			· · ·	В		
CAS0045270	A	How did you make contact with a Social Security employee?	Called the national 800 number		Drop down select one	Y
			Called a local Social Security office			
			Visited a local Social Security office			
			At a Social Security sponsored event			
			Other, please specify	AA		
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	В	Please specify how you learned about this online disability application.			Text box, no char limit	N
CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist	Α	check box one up vertical	Y
			I used the Disability Starter Kit	В		
			I watched the instructional video	С		
			I used other information on the Social Security website to prepare	D		
			I used another resource to prepare to apply online	E		
			I did not use any resources to prepare to apply online			
CAS0045274	А	How helpful did you find the Disability Benefits Checklist?	Very helpful		Drop down select one	Y
			Somewhat helpful			
			Not at all helpful			
CAS0045275	В	How helpful did you find the Disability Starter Kit?	Very helpful		Drop down select one	Υ
			Somewhat helpful			
			Not at all helpful			
CAS0045276	С	How helpful did you find the instructional video?	Very helpful		Drop down select one	Y
			Somewhat helpful			
			Not at all helpful			
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Y
			Somewhat helpful			
			Not at all helpful			
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	N
			-	-		

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Require Y/N
CAS0047707		What type of benefits were you applying for?	Retirement		Dropdown (Select-one)	¥
			Medicare only			
			Disability			
			Both Retirement and Disability			
			Spouse's			
			Other			
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself		Drop down select one	Y
			Helping a Spouse/Relative/Friend			
			Professional Helping a Client			
			Other			
AS0076471		Please tell us how and from where you connected with SSA during your visit today?	Desktop computer/laptop from my home		Radio button, one-up vertical	¥
			Desktop computer/laptop from a friend or relative's home			
			Desktop computer/laptop from my place of employment			
			Public computer workstation in a library	A		
			Public computer workstation in some other agency/social organization (e.g., social services, Motor Vehicle Administration, housing agency, hospital, etc.)			
			Public computer workstation made available at my local Social Security office			
			SSA Express kiosk located in a public space or governmental office-	В		
			Other (please specify)			
				E	D 11 1 11	
A COOZC 404		Did you connect through a unique Social Security icon	Yes		Radio button, one up	V
AS0076491	A	featured on the computer's desktop?	No		verticat	¥
			ivo	AA	Text area, no char limit	
AS0076492	AA	How did you link to the SSA website?				N
:AS0076472	В	Please describe the location.			Text area, no char limit	H
		Please tell us how and from where you connected with			Text area, no char limit	
CAS0076493	e	SSA during your visit today?				N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) Desktop	Skip To	Type (select from list) Radio button, one-up	Require Y/N
		How did you connect to Social Security today?	Boomep		vertical	Υ
			Laptop			
			Smart Phone			
			Tablet			
			At home		Radio button, one-up	
		From where did you connect to SSA today?			verticalb	Y
		I for where did you connect to 33A today:	In office/place of employment			
			At a friend or relative's place	-		
			Public library	A		
			Social Security Office	- "		
			Social Security Kiosk	В		
			Other agency			
			Other	С		
	А	Did you connect through a unique Social Security icon featured on the computer's desktop?	Yes		Radio button, one-up vertical	Υ
			No	AA		
	AA	How did you link to the SSA website?			Text area, no char limit	N
	В	Please describe the location.			Text area, no char limit	N
		i rease describe the location.			Text area, no char limit	11
	С	Please tell us how and from where you connected with SSA during your visit today:			rext area, no onar min	N
CAS0045269		How did you learn about this online application? (Select all that apply.) How did you learn about the Social Security online disability application? (Select all that apply)	Official Social Security website (www.ssa.gov)		Check box vertical one up	Y
			Online social media (Facebook, Twitter, etc.)			
			Online search engine or other website A general web search (e.g. Google, Bing, etc.)			
			Traditional media (TV, radio, newspaper, etc.)			
			Social Security Statement			
			Social Security publication			
			Social Security employee	Α		
			Relative or friend			
			Doctor, social worker, attorney, or other professional			
			Other, please specify	В		

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Require Y/N
CAS0045270	A	How did you make contact with a Social Security employee?	Called the national 800 number		Drop down select one	Y
			Called a local Social Security office		·	
			Visited a local Social Security office			
			At a Social Security sponsored event			
			Other, please specify	AA		
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	В	Please specify how you learned about this online disability application.			Text box, no char limit	N
CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist	А	check box one up vertical	Y
			I used the Disability Starter Kit	В		
			I watched the instructional video	С		
			I used other information on the Social Security website to prepare	D		
			I used another resource to prepare to apply online	Е		
			I did not use any resources to prepare to apply online			
CAS0045274	A	How helpful did you find the Disability Benefits Checklist?	Very helpful		Drop down select one	Y
			Somewhat helpful			
			Not at all helpful			
CAS0045275	В	How helpful did you find the Disability Starter Kit?	Very helpful		Drop down select one	Y
			Somewhat helpful		·	
			Not at all helpful			
CAS0045276	С	How helpful did you find the instructional video?	Very helpful		Drop down select one	Y
			Somewhat helpful			
			Not at all helpful			
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Y
			Somewhat helpful			
			Not at all helpful			
CAS0045278	Е	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single o Multi
CAS0047707		What type of benefits were you applying for?	Retirement		Dropdown (Select-one)	Single
			Medicare only			
			Disability			
			Both Retirement and Disability			
			Spouse's			
			Other			
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself		Drop down select one	Single
			Helping a Spouse/Relative/Friend			
			Professional Helping a Client			
			Other			
		Please tell us how and from where you connected with SSA during your visit today?	Desktop computer/laptop from my home		Radio button, one-up vertical	Single
		,	Desktop computer/laptop from a friend or relative's home			
			Desktop computer/laptop from my place of employment			
			Public computer workstation in a library	Α		
			Public computer workstation in some other agency/social organization (e.g., social services, Motor Vehicle Administration, housing agency, hospital, etc.)			
			Public computer workstation made available at my local Social Security office			
			SSA Express kiosk located in a public space or governmental office	В		
			Other (please specify)	С		
	А	Did you connect through a unique Social Security icon featured on the computer's desktop?	Yes	AA	Radio button, one-up vertical	Single
	AA	How did you link to the SSA website?	NO .	AA	Text area, no char limit	Open
	В	Please describe the location.			Text area, no char limit	Open
	С	Please tell us how and from where you connected with SSA during your visit today?			Text area, no char limit	Open
CAS0045269		How did you learn about this online application? (Select all that apply.)	Official Social Security website		Check boc vertical one up	Multi
			Online search engine or other website			
			Social Security employee	Α		
			Social Security Statement			
			Social Security publication			
			Relative or friend			
			Doctor, social worker, attorney, or other professional			
			Traditional media (TV, radio, newspaper, etc.)			
			Online social media (Facebook, Twitter, etc.) Other, please specify	В		
CA 50045270		Llow did you make contact with a Coolal Coough, ampleys - C	Visited a local Social Security office		Dran down calcat and	Single
CAS0045270	A	How did you make contact with a Social Security employee?	Called a local Social Security office		Drop down select one	Single

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single o
			Called the national 800 number			
			Other, please specify	AA		
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	В	Please specify how you learned about this online application.			Text box, no char limit	
CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist	A	check box one up vertical	Multi
			I used the Disability Starter Kit	В		
			I watched the instructional video	С		
			I used other information on the Social Security website to prepare	D		
			I used another resource to prepare to apply online	E		
			I did not use any resources to prepare to apply online			
CAS0045274	А	How helpful did you find the Disability Benefits Checklist?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045275	В	How helpful did you find the Disability Starter Kit?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			ļ
CAS0045276	С	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful		Dura davina a da et ana	Circula.
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	

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	Skip Logic		Answer Choices			Single
QID	Label	Question Text	(limited to 50 characters)	Skip To	Type (select from list)	Multi
CAS0047707		What type of benefits were you applying for?	Retirement		Dropdown (Select-one)	Single
			Medicare only			
			Disability			
			Both Retirement and Disability			
			Spouse's			
			Other			
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself		Drop down select one	Single
CA30043206		CISC.	Helping a Spouse/Relative/Friend		Drop down select one	Sirigit
			Professional Helping a Client			
			· •			
			Other			
CAS0045269		How did you learn about this online application? (Select all that apply.)	Official Social Security website		Check boc vertical one up	Multi
			Online search engine or other website			
			Social Security employee	A		
			Social Security Statement			
			Social Security publication			
			Relative or friend			
			Doctor, social worker, attorney, or other professional			
			Traditional media (TV, radio, newspaper, etc.)			
			Online social media (Facebook, Twitter, etc.)			
			Other, please specify	В		
CAS0045270	A	How did you make contact with a Social Security employee?	Visited a local Social Security office		Drop down select one	Single
			Called a local Social Security office			
			Called the national 800 number			
			Other, please specify	AA		
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	В	Please specify how you learned about this online application.			Text box, no char limit	
CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist	А	check box one up vertical	Mult
0,100040210		ан ение ирр ⁽ ()	I used the Disability Starter Kit	В		
			I watched the instructional video	C		
			I used other information on the Social Security website to prepare	D		
				E		
			I used another resource to prepare to apply online			
			I did not use any resources to prepare to apply online			
CAS0045274	А	How helpful did you find the Disability Benefits Checklist?	Very helpful Somewhat helpful		Drop down select one	Singl
			Not at all helpful			
CAS0045275	В	How helpful did you find the Disability Starter Kit?			Dron down solest one	Cincil
CA30045275	В	now helpful did you lind the disability Starter Kit?	Very helpful		Drop down select one	Singl
			Somewhat helpful			
			Not at all helpful			0:-
CAC004E076						
CAS0045276	С	How helpful did you find the instructional video?	Very helpful Somewhat helpful		Drop down select one	Singl

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	

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			SSADISABIlity V2 COSTOM QUESTION LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single o Multi
CAS0047707		What type of benefits were you applying for?	Retirement		Dropdown (Select-one)	Single
			Medicare only			
			Disability			
			Both Retirement and Disability			
			Spouse's			
			Other			
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself		Drop down select one	Single
			Helping a Spouse/Relative/Friend			
			Professional Helping a Client			
			Other			
CAS0045269		How did you learn about this online application? (Select all that apply.)	Official Social Security website		Check boc vertical one up	Multi
			Online search engine or other website			
			Social Security employee	Α		
			Social Security Statement			
			Social Security publication			
			Relative or friend			
			Doctor, social worker, attorney, or other professional			
			Traditional media (TV, radio, newspaper, etc.)			
			Online social media (Facebook, Twitter, etc.)			
			Other, please specify	В		
CAS0045270	А	How did you make contact with a Social Security employee?	Visited a local Social Security office		Drop down select one	Single
			Called a local Social Security office			
			Called the national 800 number			
			Other, please specify	AA		
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	В	Please specify how you learned about this online application.			Text box, no char limit	
CA C004F272		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist		check box one up vertical	Multi
CAS0045273		an that apply.)	Lucad the Dischility Ctarter Kit	A B		
			I used the Disability Starter Kit			
			I watched the instructional video	С		
			I used other information on the Social Security website to prepare	D		
			I used another resource to prepare to apply online	E		
			I did not use any resources to prepare to apply online			
CAS0045274	Α	How helpful did you find the Disability Benefits Checklist?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045275	В	How helpful did you find the Disability Starter Kit?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045276	С	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	

Required Y/N Y

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			SSADISABIlity V2 COSTOM QUESTION LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single o Multi
CAS0047707		What type of benefits were you applying for?	Retirement		Dropdown (Select-one)	Single
			Medicare only			
			Disability			
			Both Retirement and Disability			
			Spouse's			
			Other			
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself		Drop down select one	Single
			Helping a Spouse/Relative/Friend			
			Professional Helping a Client			
			Other			
CAS0045269		How did you learn about this online application? (Select all that apply.)	Official Social Security website		Check boc vertical one up	Multi
			Online search engine or other website			
			Social Security employee	А		
			Social Security Statement			
			Social Security publication			
			Relative or friend			
			Doctor, social worker, attorney, or other professional			
			Traditional media (TV, radio, newspaper, etc.)			
			Online social media (Facebook, Twitter, etc.)			
			Other, please specify	В		
CAS0045270	А	How did you make contact with a Social Security employee?	Visited a local Social Security office		Drop down select one	Single
			Called a local Social Security office			
			Called the national 800 number			
			Other, please specify	AA		
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	В	Please specify how you learned about this online application.			Text box, no char limit	
CA C004F272		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist		check box one up vertical	Multi
CAS0045273		an that apply.)	Lucad the Dischility Ctarter Kit	A B		
			I used the Disability Starter Kit			
			I watched the instructional video	С		
			I used other information on the Social Security website to prepare	D		
			I used another resource to prepare to apply online	E		
			I did not use any resources to prepare to apply online			
CAS0045274	Α	How helpful did you find the Disability Benefits Checklist?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045275	В	How helpful did you find the Disability Starter Kit?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045276	С	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			

SSADisability v2
MID:

451pZNUxEwhdwdY1JBg4EA4C

Date: 11/1/2010

red & strike-through: DELETE

underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING
violet (bold): SKIP-LOGIC

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	

Required Y/N Y

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Υ

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SSADisability v2
MID: 451pZNUxEwhdwdY1JBg4EA4C

Date: 11/1/2010 red & strike-through: DELETE

underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING violet (bold): SKIP-LOGIC

			SSADISABIlity V2 COSTOM QUESTION LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single o Multi
CAS0047707		What type of benefits were you applying for?	Retirement		Dropdown (Select-one)	Single
			Medicare only			
			Disability			
			Both Retirement and Disability			
			Spouse's			
			Other			
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself		Drop down select one	Single
			Helping a Spouse/Relative/Friend			
			Professional Helping a Client			
			Other			
CAS0045269		How did you learn about this online application? (Select all that apply.)	Official Social Security website		Check boc vertical one up	Multi
			Online search engine or other website			
			Social Security employee	А		
			Social Security Statement			
			Social Security publication			
			Relative or friend			
			Doctor, social worker, attorney, or other professional			
			Traditional media (TV, radio, newspaper, etc.)			
			Online social media (Facebook, Twitter, etc.)			
			Other, please specify	В		
CAS0045270	А	How did you make contact with a Social Security employee?	Visited a local Social Security office		Drop down select one	Single
			Called a local Social Security office			
			Called the national 800 number			
			Other, please specify	AA		
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	В	Please specify how you learned about this online application.			Text box, no char limit	
CA C004F272		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist		check box one up vertical	Multi
CAS0045273		an that apply.)	Lucad the Dischility Ctayton Kit	A B		
			I used the Disability Starter Kit			
			I watched the instructional video	С		
			I used other information on the Social Security website to prepare	D		
			I used another resource to prepare to apply online	E		
			I did not use any resources to prepare to apply online			
CAS0045274	Α	How helpful did you find the Disability Benefits Checklist?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045275	В	How helpful did you find the Disability Starter Kit?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045276	С	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	

Required Y/N Y

N Y

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SSADisability v2
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			SSADISABIlity V2 COSTOM QUESTION LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single o Multi
CAS0047707		What type of benefits were you applying for?	Retirement		Dropdown (Select-one)	Single
			Medicare only			
			Disability			
			Both Retirement and Disability			
			Spouse's			
			Other			
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself		Drop down select one	Single
			Helping a Spouse/Relative/Friend			
			Professional Helping a Client			
			Other			
CAS0045269		How did you learn about this online application? (Select all that apply.)	Official Social Security website		Check boc vertical one up	Multi
			Online search engine or other website			
			Social Security employee	А		
			Social Security Statement			
			Social Security publication			
			Relative or friend			
			Doctor, social worker, attorney, or other professional			
			Traditional media (TV, radio, newspaper, etc.)			
			Online social media (Facebook, Twitter, etc.)			
			Other, please specify	В		
CAS0045270	А	How did you make contact with a Social Security employee?	Visited a local Social Security office		Drop down select one	Single
			Called a local Social Security office			
			Called the national 800 number			
			Other, please specify	AA		
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	В	Please specify how you learned about this online application.			Text box, no char limit	
CA C004F272		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist		check box one up vertical	Multi
CAS0045273		an that apply.)	Lucad the Dischility Ctayton Kit	A B		
			I used the Disability Starter Kit			
			I watched the instructional video	С		
			I used other information on the Social Security website to prepare	D		
			I used another resource to prepare to apply online	E		
			I did not use any resources to prepare to apply online			
CAS0045274	Α	How helpful did you find the Disability Benefits Checklist?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045275	В	How helpful did you find the Disability Starter Kit?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045276	С	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	

Required Y/N Y

N Y

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Υ

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			SSADISABIlity V2 COSTOM QUESTION LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single o Multi
CAS0047707		What type of benefits were you applying for?	Retirement		Dropdown (Select-one)	Single
			Medicare only			
			Disability			
			Both Retirement and Disability			
			Spouse's			
			Other			
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself		Drop down select one	Single
			Helping a Spouse/Relative/Friend			
			Professional Helping a Client			
			Other			
CAS0045269		How did you learn about this online application? (Select all that apply.)	Official Social Security website		Check boc vertical one up	Multi
			Online search engine or other website			
			Social Security employee	Α		
			Social Security Statement			
			Social Security publication			
			Relative or friend			
			Doctor, social worker, attorney, or other professional			
			Traditional media (TV, radio, newspaper, etc.)			
			Online social media (Facebook, Twitter, etc.)			
			Other, please specify	В		
CAS0045270	А	How did you make contact with a Social Security employee?	Visited a local Social Security office		Drop down select one	Single
			Called a local Social Security office			
			Called the national 800 number			
			Other, please specify	AA		
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	В	Please specify how you learned about this online application.			Text box, no char limit	
CA C004F272		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist		check box one up vertical	Multi
CAS0045273		an that apply.)	Lucad the Dischility Ctayton Kit	A B		
			I used the Disability Starter Kit			
			I watched the instructional video	С		
			I used other information on the Social Security website to prepare	D		
			I used another resource to prepare to apply online	E		
			I did not use any resources to prepare to apply online			
CAS0045274	Α	How helpful did you find the Disability Benefits Checklist?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045275	В	How helpful did you find the Disability Starter Kit?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045276	С	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	

Required Y/N Y

N Y

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Υ

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Model Instance Name: SSADisability v2

MID: 451pZNUxEwhdwdY1JBg4EA4C

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single o Multi
		What type of benefits were you applying for?	Retirement		Dropdown (Select-one)	Single
			Medicare only			
			Disability			
			Both Retirement and Disability			
			Spouse's			
			Other			
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself		Drop down select one	Single
			Helping a Spouse/Relative/Friend			
			Professional Helping a Client			
			Other			
CAS0045269		How did you learn about this online application? (Select all that apply.)	Official Social Security website		Check boc vertical one up	Multi
			Online search engine or other website			
			Social Security employee	A		
			Social Security Statement			
			Social Security publication			
			Relative or friend			
			Doctor, social worker, attorney, or other professional			
			Traditional media (TV, radio, newspaper, etc.)			
			Online social media (Facebook, Twitter, etc.)			
			Other, please specify	В		
CAS0045270	Α	How did you make contact with a Social Security employee?	Visited a local Social Security office		Drop down select one	Single
			Called a local Social Security office			
			Called the national 800 number			
			Other, please specify	AA		
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	В	Please specify how you learned about this online application.			Text box, no char limit	
CAS0045273		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist	А	check box one up vertical	Multi
		11 / /	I used the Disability Starter Kit	В		
			I watched the instructional video	C		
			used other information on the Social Security website to prepare	D		
			used another resource to prepare to apply online	E		
CAS0045274	A	How helpful did you find the Disability Benefits Checklist?	l did not use any resources to prepare to apply online Very helpful		Drop down select one	Cinclo
JA30043Z14	А	now helpful ulu you linu the Disability Beriefits Checklist?			Drop down select one	Single
			Somewhat helpful			
CAS0045275	B	Llow holeful did you find the Dischillty Charter Vita	Not at all helpful		Dran dayin aglast -:	Cincile
CA30045275	В	How helpful did you find the Disability Starter Kit?	Very helpful		Drop down select one	Single
			Somewhat helpful			
0400045075			Not at all helpful			
CAS0045276	С	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			

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MID: 451pZNUxEwhdwdY1JBg4EA4C

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	

Required Y/N Υ Υ Υ Ν Υ Υ

Υ

N

SSADisability v2 MID: 451 451pZNUxEwhdwdY1JBg4EA4C 11/1/2010

Date:

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pink: ADDITION

blue + -->: REWORDING violet (bold): SKIP-LOGIC

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single o
-		Are you applying online for yourself or are you helping someone	Myself			
		else?	· ·		Drop down select one	Single
			Helping a Spouse/Relative/Friend			
			Professional Helping a Client			
			Other			
		How did you learn about this online application? (Select all that apply.)	Official Social Security website		Check boc vertical one up	Multi
			Online search engine or other website			
			Social Security employee	Α		
			Social Security Statement			
			Social Security publication			
			Relative or friend			
			Doctor, social worker, attorney, or other professional			
			Traditional media (TV, radio, newspaper, etc.)			
			Online social media (Facebook, Twitter, etc.)			
			Other, please specify	В		
	А	How did you make contact with a Social Security employee?	Visited a local Social Security office		Drop down select one	Singl
			Called a local Social Security office			
			Called the national 800 number			
			Other, please specify	AA		
	AA	Please describe how you made contact with a Social Security employee.				
	В	Please specify how you learned about this online application.			Text box, no char limit	
		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist	А	check box one up vertical	Mult
			I used the Disability Starter Kit	В		
			I watched the instructional video	C		
			I used other information on the Social Security website to prepare	D		
			I used another resource to prepare to apply online	F		
			I did not use any resources to prepare to apply online			
	Α	How helpful did you find the Disability Benefits Checklist?	Very helpful		Drop down select one	Sing
		The state of the s	Somewhat helpful		7	
			Not at all helpful			
	В	How helpful did you find the Disability Starter Kit?	Very helpful		Drop down select one	Sing
		, , , , , , , , , , , , , , , , , , , ,	Somewhat helpful			
			Not at all helpful			
	С	How helpful did you find the instructional video?	Very helpful		Drop down select one	Sing
		The state of the s	Somewhat helpful			Cig
			Not at all helpful			
	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Sing
			Somewhat helpful			
			Not at all helpful			
	F	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	
NH5318		How did you hear about the Internet Disability Report?	A Social Security Representative told me about it	A	Radio Button One Up Vertical	Singl

SSADisability v2 MID: 451

451pZNUxEwhdwdY1JBg4EA4C 11/1/2010

Date:

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blue + -->: REWORDING violet (bold): SKIP-LOGIC

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single o
4.5		Quodion 10X	From Social Security's website, socialsecurity.gov	Jp 10	. , , , , , , , , , , , , , , , , , , ,	
			Read about it in a Social Security publication			
			Saw it in a newspaper, magazine, television, or other media source			
			Got it from an Internet Search Engine or linked from another website-			
			From a social worker, attorney, or other professional-			
			Word-of-mouth			
			Other, please specify:	В		
LNH5319	В	Please-specify-how-you heard about the Internet Disability-Report			Text Field — limited to 100 characters	
LNH5320	A	When the representative told you about the Internet Disability Report, did he or she tell you about the Disability Starter Kit?	Yes, the representative gave me a paper Disability Starter Kit.	e	Radio Button One Up Vertical	Single
		,, ,	Yes, the representative mailed me a Disability Starter Kit.	e		
			Yes, the representative told me how to go online and get the Disability Starter Kit.	e		
			No			
			Don't know			
LNH5321	е	Did the Disability Starter Kit help you complete the online Disability	Yes		Radio Button One Up Vertical	Single
		Report?				3 -
			No No			
LNH5322		I started filling out the Disability Report because(Select one)	l am applying for disability benefits for myself		Radio Button One Up Vertical	Single
			l am helping my husband or wife			
			l am helping another relative	_		
			l am helping a client in my professional capacity	B		
			l am helping a friend			
			Other, please specify:	A		
LNH5323	A	Please specify your role in filling out the Disability Report.			Text Field – limited to 100 characters	
LNH5324	В	If you are helping a client, what is your role? (Select one)	l am an attorney		Radio Button One Up Vertical	Single
			l am a non-attorney representative			
			I work for an insurance company			
			I work for a government agency			
			I work for a not-for-profit organization			
			I work for a for-profit organization			
			I work for a hospital, nursing care facility, or health services agency			
			Other, please specify:	e		
LNH5325	e	Please specify your role.			Text Field – limited to 100 characters	
LNH5326		Did you download, print, or view the Social Security "Disability Benefits Checklist" before starting your Disability Report?	Yes	A	Radio Button One Up Vertical	Single
			No-			
			Don't know what that is			
LNH5327	A	Did you find the checklist helpful while completing your application?	Yes	В	Radio Button One Up Vertical	Single
			No			
			Dark Land			
			Don't know			

SSADisability v2
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SSADisability v2 CUSTOM QUESTION LI

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi	
			Very helpful Moderately helpful Slightly helpful Helpful, but barely Not helpful	·			

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SSA Disability Report Survey
MID: FZdMcI0Ytl0tt9Q4g41s1A==

Date: 11/1/2010

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blue + -->: REWORDING
violet (bold): SKIP-LOGIC

SSA Disability Report Survey CUSTOM QUESTION LIST

Skip Claber Question Text Answer Choices Answer Choices Skip To				CA Disability Report out vey Cool oil Queen oil Eler			
SVD0025 Source S	Log	Logic	Question Text		Skip To	Type (select from list)	Single or Multi
From Social Security's websites, social Security gov Read about it in a Social Security gov Read about it in a Social Security sevent in a Social Security publication Saw it in a newspaper, magazine, television, or other media source Got it from a nitremet Search Engine or Interest from a social worker, attorney, or other professional Word-of-mouth Word-of-word-of-websited with well-was pacely Word-of-word-of-word-of-well-was pacely I am helping a delient in wy professional capacity I am helping a delient in wy professional capacity I am helping a delient in wy professional capacity I am helping a delient in wy professional capacity I am helping a delient in wy professional capacity I am helping a delient in wy professional capacity I am helping a delient in wy professional capacity I am helping a delient in wy professional capacity I am helping a delient i		Hov	ow did you hear about the Internet Disability Report?	, ,	Α	,	Single
Read about it in a Docial Security publication Saw it in a newspaper, magazine, television, or other media source Got it from an internet Search Engine or linked from another website From a social worker, attorney, or other professional Wort-of-mouth Other, please specify When the representative told you about the Internet Disability Report. did he or she tell you about the Disability Starter Kit? Ves, the representative mailed me a Disability Starter Kit. Ves, the representative told me how to go online and get the Disability Starter Kit. No Doorl know SVD0026 SVD0026 SVD0027 SVD0027 SVD0027 SVD0028 A Please specify your role in filling out the Disability Report. The plant of the plant of the Disability Report because(Select one) I am applying for disability benefits for myself I am helping another reliable I am helping a client in my professional capacity I am helping a client in my professional capacity I am helping a friend Other, please specify I am an attorney I work for a government agency I work for a government agency I work for a not-or-profit organization I work for a for-profit orga		1.00	on the year road about the internet bloadinty response.			radio Battori Orio Op Vortioa.	og.o
Saw it in a newspaper, magazine, television, or other media source Got it from a ninternet Search Engine or linked from another website From a social worker, attorney, or other professional Word-of-mouth Other, please specify. B Fext Field – limited to 100 characters Pest Field – limited to 100 characters Radio Button One Up Vertical A When the representative told you about the Internet Disability Report. A When the representative told you about the Disability Starter Kit? Yes, the representative gave me a paper Disability Starter Kit. Yes, the representative told me how to go online and get the Disability Starter Kit. No Don't know SVD0026 SVD0026 SVD0026 A I started filling out the Disability Report because(Select one) I am applying for disability benefits for myself I am helping another relative I am helping another relative I am helping a farend Other, please specify: A Fact Field – limited to 100 characters Radio Button One Up Vertical I am an attorney I work for a povernment agency I work for a not-of-reprint organization I work for a for-profit organization I							
SVD00315 B Please specify how you heard about the Internet Disability Report Please specify Please specify Please specify Please specify Please Ple							
From a social worker, attorney, or other professional Word-of-mouth Other, please specify: From a social worker, attorney, or other professional Word-of-mouth Other, please specify:				Saw it in a newspaper, magazine, television, or other media source			
Word-of-mouth Other, please specify: B Please specify how you heard about the Internet Disability Report Characters				Got it from an Internet Search Engine or linked from another website			
Word-of-mouth Other, please specify: B Please specify how you heard about the Internet Disability Report Characters				From a social worker, attorney, or other professional			
SVD00315 B Please specify how you heard about the Internet Disability Report							
Please specify how you heard about the Internet Disability Report Text Field – Immited to 100 characters					R		
Ves. the representative gave me a paper Disability Starter Kit. Ves. the representative gave me a paper Disability Starter Kit. Ves. the representative mailed me a Disability Starter Kit. Ves. the representative bid me how to go online and get the Disability Starter Kit. Ves. the representative bid me how to go online and get the Disability Starter Kit. Ves. the representative bid me how to go online and get the Disability Starter Kit. Ves. the representative bid me how to go online and get the Disability Starter Kit. Ves. the representative bid me how to go online and get the Disability Starter Kit. Ves. the representative bid me how to go online and get the Disability Starter Kit. Ves. the representative bid me how to go online and get the Disability Starter Kit. Ves. the representative bid me how to go online and get the Disability Starter Kit. Ves. the representative bid me how to go online and get the Disability Starter Kit. Ves. the representative bid me how to go online and get the Disability Starter Kit. Ves. the representative bid me how to go online and get the Disability Starter Kit. Ves. the representative lamphore bid	E	B Ple		Giller, predice opening.			
Ves, the representative mailed me a Disability Starter Kit. Yes, the representative told me how to go online and get the Disability Starter Kit. No Don't know SVD0026	A			Yes, the representative gave me a paper Disability Starter Kit.	С		Single
Ves., the representative told me how to go online and get the Disability Starter Kit. No Don't know Per Radio Button One Up Vertical No Starter Kit help you complete the online Disability Report? No I am applying for disability benefits for myself I am helping another relative I am helping a client in my professional capacity I am helping a client in my professional capacity I am helping a friend Other, please specify: A Please specify your role in filling out the Disability Report. I am an automey I am a non-automey representative I am tentative I am tentat		ulu	u ne of she tell you about the Disability Starter Nit:	Vos. the representative mailed me a Disability Starter Vit			
Starter Kit. No Don't know EDO07616							
Don't know Don't know Period Pe				Starter Kit.			
SVD0026 SVD0026 I started filling out the Disability Report because(Select one) I am applying for disability benefits for myself I am helping my husband or wife I am helping another relative I am helping a client in my professional capacity I am helping a friend Other, please specify: SVD00316 A Please specify your role in filling out the Disability Report. I am an attorney I am an attorney I am a non-attorney representative I am helping a client, what is your role? (Select one) I am an attorney I am a non-attorney representative I work for an insurance company I work for a not-for-profit organization I work for a hospital, nursing care facility, or health services agency Ct. Text Field – limited to 100 characters Ct. Text Field – limited to 100 characters Text Field – limited to 100 charac							
SVD0026 I started filling out the Disability Report because(Select one) I am applying for disability benefits for myself I am helping my husband or wife I am helping another relative I am helping a client in my professional capacity I am helping a friend I am helping a frien				Don't know			
SVD0026 I started filling out the Disability Report because(Select one) I am helping my husband or wife I am helping another relative I am helping a client in my professional capacity I am helping a friend Other, please specify:	C	C Did	id the Disability Starter Kit help you complete the online Disability	Yes		Radio Button One Up Vertical	Single
SVD0026 I started filling out the Disability Report because(Select one) I am applying for disability benefits for myself I am helping my husband or wife I am helping another relative I am helping another relative I am helping a friend I am an attorney I am helping a friend I am an attorney I am an attorney representative I work for an insurance company I work for a government agency I work for a for-profit organization I work for a hospital, nursing care facility, or health services agency I work for a hospital, nursing care facility, or health services agency Text Field – limited to 100 Text Field – limited to		Rep	eport?				
SVD0026 I started filling out the Disability Report because(Select one) I am applying for disability benefits for myself I am helping my husband or wife I am helping another relative I am helping another relative I am helping a client in my professional capacity I am helping a friend I am another relative I am helping a friend I am another relative I am helping a friend I am another relative I am helping a friend I am another representative I work for an insurance company I work for a government agency I work for a for-profit organization I work for a hospital, nursing care facility, or health services agency I work for a hospital, nursing care facility, or health services agency Text Field – limited to 100 Characters Text				No			
I am helping my husband or wife I am helping another relative I am helping a client in my professional capacity I am helping a friend Other, please specify:		I st	started filling out the Disability Report because (Select one)			Radio Button One Un Vertical	Single
I am helping a client in my professional capacity I am helping a client in my professional capacity I am helping a client in my professional capacity I am helping a friend Other, please specify: SVD00316 A		1 30	marked mining out the biodomity resport beddese(Genesicone)		-	radio Battori One Op Vertical	Olligic
I am helping a client in my professional capacity I am helping a friend Other, please specify: SVD00316					-		
I am helping a friend Other, please specify: SVD00316					_		
SVD00316 A Please specify your role in filling out the Disability Report. Text Field – limited to 100 characters					В		
SVD00316 A Please specify your role in filling out the Disability Report. ED007617 B If you are helping a client, what is your role? (Select one) I am an attorney I am a non-attorney representative I work for an insurance company I work for a government agency I work for a not-for-profit organization I work for a hospital, nursing care facility, or health services agency Other, please specify: C Please specify your role. Text Field – limited to 100 characters Radio Button One Up Vertical Radio Button One Up Vertical I work for a not-for-profit organization I work for a hospital, nursing care facility, or health services agency Other, please specify: Text Field – limited to 100 characters				1 0			
ED007617 B If you are helping a client, what is your role? (Select one) I am an attorney I am a non-attorney representative I work for a government agency I work for a not-for-profit organization I work for a hospital, nursing care facility, or health services agency Other, please specify: C C C C C C C C C C C C C				Other, please specify:	Α		
I am a non-attorney representative I work for an insurance company I work for a government agency I work for a not-for-profit organization I work for a for-profit organization I work for a hospital, nursing care facility, or health services agency Other, please specify: C ED007618 C Please specify your role. Text Field – limited to 100 characters C C C C C C C C C	Α	A Ple	ease specify your role in filling out the Disability Report.				
I work for an insurance company I work for a government agency I work for a not-for-profit organization I work for a for-profit organization I work for a hospital, nursing care facility, or health services agency Other, please specify: EDO07618 C Please specify your role. Text Field – limited to 100 characters C C C C C C C C C	E	B If yo	you are helping a client, what is your role? (Select one)	I am an attorney		Radio Button One Up Vertical	Single
I work for an insurance company I work for a government agency I work for a not-for-profit organization I work for a for-profit organization I work for a hospital, nursing care facility, or health services agency Other, please specify: C ED007618 C Please specify your role. Text Field – limited to 100 characters C C C C C C C C C		1		l am a non-attorney representative		·	
I work for a government agency I work for a not-for-profit organization I work for a for-profit organization I work for a hospital, nursing care facility, or health services agency Other, please specify: C EDO07618 C Please specify your role. Text Field – limited to 100 characters C C C C C C C C C							
Look for a not-for-profit organization Look for a for-profit organization Look for a for-profit organization Look for a hospital, nursing care facility, or health services agency Other, please specify: C							
I work for a for-profit organization work for a hospital, nursing care facility, or health services agency C					-		
I work for a hospital, nursing care facility, or health services agency Other, please specify: C					-		
ED007618 C Please specify your role. C C C Text Field – limited to 100 characters							
ED007618 C Please specify your role. Text Field – limited to 100 characters							
characters				Other, please specify:	С		
	C	C Ple	ease specify your role.				
SVD00171 Did you download, print, or view the Social Security "Disability Yes A Radio Button One Up Vertical				Yes	Α	Radio Button One Up Vertical	Single
Benefits Checklist" before starting your Disability Report?		Ber	enefits Checklist" before starting your Disability Report?				
No				No			
Don't know what that is							
ED007619 A Did you find the checklist helpful while completing your application? Yes B Radio Button One Up Vertical	A	A Did			В	Radio Button One Up Vertical	Single
No No							
Don't know							
EDO07620 B Please rate how helpful the Disability Benefits Checklist was for you. Extremely helpful Radio Button One Up Vertical	F	B Ple	ease rate how helpful the Disability Benefits Checklist was for you.	Extremely helpful		Radio Button One Up Vertical	Single

SSA Disability Report Survey
MID: FZdMcI0Ytl0tt9Q4g41s1A==

Date: 11/1/2010

red & strike-through: DELETE
underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING
violet (bold): SKIP-LOGIC

SSA Disability Report Survey CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
			Very helpful Moderately helpful Slightly helpful Helpful, but barely Not helpful			

Required Y/N Y N Υ Υ Υ N Υ N Υ Υ

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Date: 11/1/2010

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QID.	Skip Logic		Answer Choices	Older Te		Single or
QID	Label	Question Text	(limited to 50 characters)	Skip To		Multi
D0025		How did you hear about the Internet Disability Report?	A Social Security Representative told me about it	A	Radio Button One Up Vertical	Single
			From Social Security's website, socialsecurity.gov			
			Read about it in a Social Security publication			
			Saw it in a newspaper, magazine, television, or other media source			
			Got it from an Internet Search Engine or linked from another website			
			From a social worker, attorney, or other professional			
			Word-of-mouth			
			Other, please specify:	В		
000315	В	Please specify how you heard about the Internet Disability Report.			Text Field – limited to 100	
007045		Miles the secretarian telebrary in the control of t	Very the access of the control of th		characters	0: 1
O07615	A	When the representative told you about the Internet Disability Report, did he or she tell you about the Disability Starter Kit?	Yes, the representative gave me a paper Disability Starter Kit.	С	Radio Button One Up Vertical	Single
			Yes, the representative mailed me a Disability Starter Kit.	С		
			Yes, the representative told me how to go online and get the Disability Starter Kit.	С		
			No			
			Don't know			
007616	С	Did the Disability Starter Kit help you complete the online Disability Report?	Yes		Radio Button One Up Vertical	Single
			No			
000170	A	Please rate how well the representative prepared you for making your application	1=Not well		Radio Button Scale Has Don't	Single
			2			
			3			
			4			
			5			
			6			
			7			
			8			
			9			
			10=Very well			
. (D.0000		(O. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.	Didn't learn from representative			0: 1
VD0026		I started filling out the Disability Report because(Select one)	I am applying for disability benefits for myself		Radio Button One Up Vertical	Single
			I am helping my husband or wife - am helping my parent			
			I am helping my parent I am helping my child -	-		
			I am helping another relative I am helping a client in my professional capacity	В		
			I am helping a client in my professional capacity I am helping a friend	В		
			Other, please specify:	Α		
/D00316	Α	Please specify your role in filling out the Disability Report.	Criter, piedoe specify.	A	Text Field – limited to 100 characters	
007617	В	If you are helping a client, what is your role? (Select one)	I am an attorney		Radio Button One Up Vertical	Single
2007017	В	in you are helping a client, what is your role? (Select one)			radio Button One Op Vertical	Single
			I am a non-attorney representative			
			I work for an insurance company			
			I work for a government agency			

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Date: 11/1/2010

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			#INEF:			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
			I work for a not-for-profit organization I work for a for-profit organization I work for a hospital, nursing care facility, or health services agency Other, please specify:	C		
EDO07618	С	Please specify your role.	Other, piease specify.		Text Field – limited to 100 characters	
SVD00171		Did you download or view the Social Security "Disability Starter Kit" before starting your application? +> Did you download, print, or view the Social Security "Disability Benefits Checklist" before starting your Disability Report?	No Don't know what that is	A	Radio Button One Up Vertical	Single
EDO07619	A	Did you find the checklist helpful while completing your application?	Yes No Don't know	В	Radio Button One Up Vertical	Single
EDO07620	В	Please rate how helpful the Disability Benefits Checklist was for you.	Extremely helpful Very helpful Moderately helpful Slightly helpful Helpful, but barely Not helpful		Radio Button One Up Vertical	Single
SVD00172	A	Was the Social Security "Disability Starter Kit" helpful in working on your application?	Yes- Ne- Don't know-		Radio Button One Up Vertical	Single

Required Y/N Y N Υ N

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	Ckin					
	Skip Logic		Answer Choices			Single or
QID	Label	Question Text	(limited to 50 characters)	Skip To	Type (select from list)	Multi
SVD0025		How did you hear about the Internet Disability Report?	A Social Security Representative told me about it	Α	Radio Button One Up Vertical	Single
			From Social Security's website, socialsecurity.gov			
			Read about it in a Social Security publication			
			Saw it in a newspaper, magazine, television, or other media source			
			Got it from an Internet Search Engine or linked from another website			
			From a social worker, attorney, or other professional	1		
			Word-of-mouth			
			Other, please specify:	В		
VD00315	В	Please specify how you heard about the Internet Disability Report			Text Area – no character limit	
VD00170	А	Please rate how well the representative prepared you for making your	1=Not well		Radio Button Scale Has Don't	Single
		application				
			2	-		
			4	-		
			4 5	-		
			6	-		
			7	-		
			Ω	-		
			q	-		
			10=Very well			
			Didn't learn from representative			
SVD0026		I started filling out the Disability Report because(Select one)	I am applying for disability benefits for myself		Radio Button One Up Vertical	Single
		, , , , , , , , , , , , , , , , , , , ,	I am helping my husband or wife			3 -
			I am helping my parent			
			I am helping my child			
			I am helping another relative			
			I am helping a friend			
			and the second s	_		
			Other, please specify:	Α		
SVD00316	Α				Text Area – no character limit	
SVD00316 SVD00171	A	Did you download or view the Social Security "Disability Starter Kit" before starting your application?	Other, please specify: Yes	A	Text Area – no character limit Radio Button One Up Vertical	Single
	A	Did you download or view the Social Security "Disability Starter Kit" before starting your application?				Single
	A	Did you download or view the Social Security "Disability Starter Kit" before starting your application?	Yes			Single
	A	before starting your application? Was the Social Security "Disability Starter Kit" helpful in working on	Yes No			Single
SVD00171		before starting your application?	Yes No Don't know what that is Yes		Radio Button One Up Vertical	·
SVD00171		before starting your application? Was the Social Security "Disability Starter Kit" helpful in working on	Yes No Don't know what that is		Radio Button One Up Vertical	·

Required Y/N Υ Υ Υ Υ

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QID	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
VD0025			A Social Security Representative told me about it	A	Radio Button One Up Vertical	Single
700025		lnow did you near about the internet Disability Report?	A Social Security Representative told the about it	A	Radio Bullon One op Vertical	Sirigle
			From Social Security's website, socialsecurity.gov			
			Read about it in a Social Security publication			
			Saw it in a newspaper, magazine, television, or other media source			
			Got it from an Internet Search Engine or linked from another website			
			From a social worker, attorney, or other professional			
			Word-of-mouth			
			Other, please specify:	В		
VD00315	В	Please specify how you heard about the Internet Disability Report			Text Area – no character limit	
VD00170	Α	Please rate how well the representative prepared you for making your application	1=Not well		Radio Button Scale Has Don't	Single
			2	1		
			3	1		
			4	1		
			5	1		
			6	1		
			7	1		
			8	-		
			q	1		
			10=Very well	1		
			Didn't learn from representative	1		
SVD0026			I am applying for disability benefits for myself		Radio Button One Up Vertical	Single
010020			I am helping my husband or wife	1	radio Battori One op Vertical	Cirigic
			I am helping my parent	1		
			I am helping my child	1		
			I am helping another relative	1		
			I am helping a friend	1		
			Other, please specify:	Α		
SVD00316	Α		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Text Area – no character limit	
SVD00171		Did you download or view the Social Security "Disability Starter Kit" before starting your application?	Yes	Α	Radio Button One Up Vertical	Single
			No			
			Don't know what that is			
SVD00172	Α	Was the Social Security "Disability Starter Kit" helpful in working on your application?	Yes		Radio Button One Up Vertical	Single
			No			
			Don't know			

Required Y/N Υ Υ Υ Υ

#REF! #REF! #REF!

Date: 6/30/2008

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Type (select from list)	
			A Social Security Representative told me about it> Go To A From Social Security's website, socialsecurity.gov Read about it in a Social Security publication Saw it in a newspaper, magazine, television, or other media source Got it from an Internet Search Engine or linked from another website From a social worker, attorney, or other professional Word-of-mouth Other, please specify:	Radio Button One Up Vertical	
	Α	If you learned about the Social Security Disability Report from an SSA representative, please rate how well the representative prepared you for making your application. ——Please rate how well the representative prepared you for making your application.		Radio Button Scale Has Don't Know	
			I am applying for disability benefits for myself I am helping my husband or wife I am helping my parent I am helping my child I am helping another relative I am helping a friend Other, please specify:	Radio Button One Up Vertical	
			Yes> Go To B No Don't know what that is	Radio Button One Up Vertical	
		was it helpful in working on your application?> Was the Social Security "Disability Starter Kit" helpful in working on your application?	Yes No Don't know Didn't use	Radio Button One Up Vertical	

Single or Multi	Required Y/N
Single	Y

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Date: 6/30/2008

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Type (select from list)
			A Social Security Representative told me about it From Social Security's website, socialsecurity.gov Read about it in a Social Security publication	Radio Button One Up Vertical
			Saw it in a newspaper, magazine, television, or other media source Got it from an Internet Search Engine or linked from another website From a social worker, attorney, or other professional	
			Word-of-mouth Other, please specify:	Radio Button Scale Has Don't Know
		I started filling out the Disability Report because(Select one)	I am applying for disability benefits for myself I am helping my husband or wife I am helping my parent	Radio Button One Up Vertical
			I am helping my child I am helping another relative I am helping a friend	
		Did you download or view the Social Security "Disability Starter Kit" before starting your application?	Other, please specify: Yes No Don't know what that is	Radio Button One Up Vertical

Radio Button One Up Vertical

Yes

No Don't know Didn't use

If you downloaded or viewed the Social Security "Disability Starter Kit," was it helpful in working on your application?

Single or Multi	Required Y/N
Single	Y
Single	Υ
Single	Y
Single	Y
Single	Y