Survey: SSA Extra Help
IA#: 30688 Amend 4
Date: 8/19/2019

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#
1	Standard
2	Standard
3	Standard
4	Standard
5	Standard
6	Standard
7	Standard
8	Standard
9	Standard
10	Standard
11	Standard
12	Standard
13	Standard
14	Standard
15	Standard
16	Standard
17	Standard
18	Standard
19	Standard
20	Standard
21	Custom
22	Custom
23	Custom
24	Custom
25	Custom
26	Custom
27	Custom
28	Custom
29	Custom
30	Custom
31	Custom
32	Custom
33	Custom
34	Custom
35	Custom
36	Custom
37	Custom

Type Topic
Site Performance -Speed
Site Performance - Complete
Site Performance - Responsiveness
Look and Feel - Appeal
Look and Feel - Spacing
Look and Feel - Legibility
Navigation - Ease of finding
Navigation - Page layout
Navigation - Links
Site Information - Relevance
Site Information - Thoroughness
Site Information - Readability
Account Management - Simplicity
Account Management - Efficiency
Account Management - Essential Info
Sat - Overall
Sat - Expectations
Sat - Ideal
Recommend
Use other services
OE_How Linked to SSA (library)
Visit Reason
Use Reentry Number
No Access
OE_Why Stop
Print app
Print issues
OE_Print Issues
App For
Easy to Find
OE_Why Not Easy to Find
Hear About App
OE_Hear About App
Website Use
OE_Website Use
Age
OE_Problems