Survey: SSA Disability
IA#: 30688 Amend 4
Date: 8/19/2019

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#
1	Standard
2	Standard
3	Standard
4	Standard
5	Standard
6	Standard
7	Standard
8	Standard
9	Standard
10	Standard
11	Standard
12	Standard
13	Standard
14	Standard
15	Standard
16	Standard
17	Standard
18	Standard
19	Standard
20	Standard
21	Custom
22	Custom
23	Custom
24	Custom
25	Custom
26	Custom
27	Custom
28	Custom
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56 Custom
57 Custom
58 Custom
59 Custom
60 Custom
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62 Custom
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65 Custom
66 Custom
67 Custom
68 Custom
69 Custom

Type Topic
Site Performance -Speed
Site Performance - Complete
Site Performance - Responsiveness
Look and Feel - Appeal
Look and Feel - Spacing
Look and Feel - Legibility
Navigation - Ease of finding
Navigation - Page layout
Navigation - Links
Site Information - Relevance
Site Information - Thoroughness
Site Information - Readability
Account Management - Simplicity
Account Management - Efficiency
Account Management - Essential Info
Sat - Overall
Sat - Expectations
Sat - Ideal
Recommend
Use other services
Applying for
Create or log into mySSA
Why not log in mySSA
OE_Why not log in mySSA
OE_How Linked to SSA (library)
OE_How Linked to SSA (library)
Learn about App
OPS_learned of app
First try
Prepare for App
Rate Statement
Rate Video
Rate Other Info on Website
OPS Prepare for App
SSI Apply Today
SSI Apply Future
SSI Criteria Aware
Clearly describe SSI

OE_Not clear about SSI

App Status

Access Saved App

Reentry number aware

Have mySSA account

Create New App

Complete App

Not Complete App

OPS Why Not Complete today

Do next

OE_Do next

Time Spent

Number of times

Arrive at App

OPS Arrive at app

Find App

Why hard to find

OPS Hard to Find

Difficulties

OPS Hard to Find

Disability Starter Kit_Help Complete

Role

Rate Helpfulness of Checklist

OE_Reason for stopping

OE_Did not finish Report

Why Online

OPS Why Online

Marital Status

OPS_Why Not Have mySSA Account

Age

OE_Improvement