

**Survey:** SSA Retirement Estimator  
**IA#:** 30688 Amend 4  
**Date:** 8/19/2019

**SURVEY TYPE:** Relationship (tab 4)

Survey Q#	Type#
	1 Standard
	2 Standard
	3 Standard
	4 Standard
	5 Standard
	6 Standard
	7 Standard
	8 Standard
	9 Standard
	10 Standard
	11 Standard
	12 Standard
	13 Standard
	14 Standard
	15 Standard
	16 Standard
	17 Standard
	18 Standard
	19 Standard
	20 Standard
	21 Custom
	22 Custom
	23 Custom
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	32 Custom
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	34 Custom
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	37 Custom
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49 Custom

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51 Custom

52 Custom

53 Custom

54 Custom

Type Topic
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Site Performance -Speed
Site Performance - Complete
Site Performance - Responsiveness
Look and Feel - Appeal
Look and Feel - Spacing
Look and Feel - Legibility
Navigation - Ease of finding
Navigation - Page layout
Navigation - Links
Site Information - Relevance
Site Information - Thoroughness
Site Information - Readability
Account Management - Simplicity
Account Management - Efficiency
Account Management - Essential Info
Sat - Overall
Sat - Expectations
Sat - Ideal
Recommend
Use other services
How Connected with SSA
From Where Connected with SSA
Use SSA Icon
OE_How Linked to SSA (library)
OE_Location of Kiosk
OPS_How Connected with SSA
OE_How Linked to SSA (library)
Learned about RE
Other learned about
OE_Website
Frequency
Expect to File
How to File
Review SS Statement
Difficulty Navigating Between RE and Statement
OE_Difficulty Navigating Between RE and Statement
Plan to Review SS Statement
Accomplish Goal

OE\_Did not accomplish  
RE Based on Earnings  
OE\_Not based on earnings  
Navigation Experience  
Other Difficulty  
Other learned about  
Other Resources  
OPS Other Resources  
Do Next Y/N  
Have mySSA Account  
Why Not Have mySSA Account  
OPS\_Why Not Have mySSA Account  
Age  
Marital Status  
Other Marital  
Improvement