Survey: USCIS V2 IA#: 20297

Date: 8/26/192019

SURVEY TYPE:

Survey Q#	Type#	Торіс Туре
1	Model	Look and Feel - Appeal
2	Model	Look and Feel - Balance
3	Model	Look and Feel - Readability
4	Model	Site Performance - Loading
5	Model	Site Performance - Consistency
6	Model	Site Performance - Completeness
7	Model	Navigation - Organized
8	Model	Navigation - Options
9	Model	Navigation - Layout
10	Model	Information Browsing - Sort
11	Model	Information Browsing - Narrow
12	Model	Information Browsing - Features
13	Model	Site Information - Thoroughness
14	Model	Site Information – Understandable
15	Model	Site Information – Answers
16	Model	Satisfaction – Overall
17	Model	Satisfaction - Expectations
18	Model	Satisfaction – Ideal
19	Model	Return
20	Model	Recommend
21	Model	Primary Resource
22	Custom	Visit Frequency

23	Custom	Role
24	Custom	OE_Role
25	Custom	Area Visited
26	Custom	Info Found?
27	Custom	OE_Info Found
28	Custom	Primary Reason
29	Custom	Other Reason
30	Custom	Case Status
31	Custom	Green Card
32	Custom	Forms
33	Custom	Citizenship
34	Custom	Account
35	Custom	Behalf
36	Custom	Method
37	Custom	Search Experience
38	Custom	Returning Search
39	Custom	Comparative Search
40	Custom	OE_Better Search
41	Custom	OE_Worse Search
42	Custom	Navigational
43	Custom	Accomplish
44	Custom	Not accomplished
45	Custom	Do next
46	Custom	Access
47	Custom	Sites/sections
48	Custom	Improvement