The text you see here will appear at the top and bottom of your survey, examples below.
Default text is included and you may modify this text as needed.

Welcome and Thank You Text

Welcome Text

Thank you for participating in the FEMA Risk MAP Meeting you recently attended. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best experience possible.

Thank You Text

Thank you for taking our survey - and for helping us serve you better.

Example Desktop

FORESEE

Customer Satisfaction Survey

Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

*Required questions are denoted by an ***

Thank you for taking our survey - and for helping us serve you better.

Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our web site.

Cancel   Submit

	Model Name	**FEMA Risk MAP Meeting**
	Model ID	**8xcdA8NA5Zh44BEZ1tJQYg4C**
	Partitioned	
	Date	**1/16/2019**
	Model Version	**18.1.J**

~~Red & Strike-Through~~: Delete
Underlined & Italicized: Re-order
Pink: Addition
Blue: Reword

FORESEE

	Label	Satisfaction Questions
		Satisfaction
1	**Satisfaction - Overall**	What is your **overall satisfaction** with the FEMA Risk MAP meeting you attended? (1=Very Dissatisfied, 10=Very Satisfied)
2	**Satisfaction - Expectations**	How well did the FEMA Risk MAP meeting **meet your expectations**? (1=Fell Short, 10=Exceeded)
3	**Satisfaction - Ideal**	How close is this meeting experience to an **ideal meeting?** (1=Not Very Close, 10=Very Close)

	Label	Future Behaviors
		Share Information (1=Very Unlikely, 10=Very Likely)
4	**Share Information**	How likely are you to **share information** you learned at the FEMA Risk MAP meeting with others?
		Primary Resource (1=Very Unlikely, 10=Very Likely)
5	**Primary Resource**	How likely are you to use the FEMA Risk MAP meetings as a **primary resource** for learning about flood risk?
		Trust (1=No Trust, 10=Complete Trust)
6	**Trust**	Please rate your **level of trust** in the FEMA Risk MAP Program.
		Confidence (1=Not at all Confident, 10=Very Confident)
7	**Confidence**	Please rate your level of **confidence** in FEMA.

QID	AP Question Tag	Skip From	Question Text	Answer Choices	Skip To	AP Answer Tag	Required Y/N	Type	Special Instructions	CQ Label
JHR8452Q001	fema_rmd_fema_risk_map_meeting_desired_outcome		What were your desired outcomes in attending the FEMA Risk MAP meeting? (Please select all that apply)	Gain general knowledge about FEMA's flood maps, local flood hazards, risk assessment, and flood mitigation		gain_general_knowledge_about_femas_flood_maps_local_flood_hazards_ris	Y	Checkbox, one-up vertical	Skip Logic Group*	Desired Outcome
				Provide feedback on flood risk study and/or working maps		provide_feedback_on_flo			Randomize	
				Learn about changes to my flood risk		learn_about_changes_to_my_flood_risk				
				Learn about resources available from FEMA, the State, and other partners to reduce flood risk		learn_about_resources_available_from_fema_the_state_and_other_partners_to_reduce_flood_risk				
				Learn more about adopting the new flood maps		learn_more_about_adopting_the_new_flood_maps				
				Learn more about the flood map development process		learn_more_about_the_flood_map_development_process				
				Other (please specify)	A	other_please_specify			Anchor Answer Choice	
JHR8452Q002	fema_rmd_fema_risk_map_meeting_desired_outcome_other	A	Please specify your desired outcome of the Risk MAP meeting.				N	Text field, <100 char	Skip Logic Group*	Desired Outcome Other
JHR8452Q003	fema_rmd_fema_risk_map_meeting_communications		Were the communications you received prior to the meeting sufficient?	Yes		yes	Y	Radio button, one-up vertical		Communications
				No		no				
JHR8452Q004	fema_rmd_fema_risk_map_meeting_location		Was the meeting at a convenient location?	Yes		yes	Y	Radio button, one-up vertical		Location
				No		no				
JHR8452Q005	fema_rmd_fema_risk_map_meeting_time		Was the meeting at a convenient time?	Yes		yes	Y	Radio button, one-up vertical		Time
				No		no				
JHR8452Q006	fema_rmd_fema_risk_map_meeting_attendees		Were the necessary people at the meeting to achieve the meeting objective?	Yes		yes	Y	Radio button, one-up vertical		Attendees
				No		no				
JHR8452Q007	fema_rmd_fema_risk_map_meeting_materials		Were the materials presented in the meeting helpful?	Yes		yes	Y	Radio button, one-up vertical		Materials
				No		no				
JHR8452Q008	fs_accomplish		Did you accomplish what you needed to at the meeting?	Yes		yes	Y	Radio button, one-up vertical	Skip Logic Group*	Accomplish
				No	A	no				
JHR8452Q009	fs_why_not_accomplish	A	Please tell us why you were unable to accomplish what you needed to at the meeting.				N	Text area, no char limit	Skip Logic Group*	Why Not Accomplish
JHR8452Q010	fs_do_next		What do you plan to do next in the flood Risk MAP development process? (Please select all that apply)	Attend another FEMA Risk MAP meeting		attend_another_fema_risk_map_meeting	Y	Checkbox, one-up vertical	Skip Logic Group*	Do Next
				Provide additional information about my community to FEMA		provide_additional_information_about_my_community_to_fema				
				Research my community's flood ordinance/building codes/etc.		research_my_communitys_flood_ordinance_building_codes_etc				
				Talk to others in my community and raise awareness about flood risk		talk_to_others_in_my_community_and_raise_awareness_about_flood_risk				
				Take mitigation action(s) for my own property		take_mitigation_actions_for_my_own_property				
				Encourage community leaders to take mitigation actions		encourage_community_leaders_to_take_mitigation_actions				
				Research flood maps/risk online	B2	research_flood_maps_risk_online				
				Contact my local government officials		contact_my_local_government_officials			Randomize	
				Contact FEMA		contact_fema				
				Research flood maps/risk through another federal agency	B2	research_flood_maps_risk_through_another_federal_agency				
				Research flood maps/risk at a University	B2	research_flood_maps_risk_at_a_university				
				Other (please specify)	B1	other_please_specify			Anchor Answer Choice Mutually Exclusive	
				Not sure, I'm uncertain how to proceed		not_sure_im_uncertain_how_to_proceed				
				Nothing		nothing			Mutually Exclusive	
JHR8452Q011	fs_do_next_other	B1	What do you plan to do next?				N	Text area, no char limit	Skip Logic Group*	Do Next - Other

JHR8452Q012	fema_rmd_fema_risk_map_meeting_do_next_research_other	B2	Where do you plan to research?				N	Text area, no char limit	Skip Logic Group*	Do Next Research Other
JHR8452Q013	fs_role_govt		What is your primary role in attending the FEMA Risk MAP meeting?	Elected government official		general_public	Y	Radio button, one-up vertical	Skip Logic Group*	Role
				Federal government employee		federal_government_employee				
				State government employee		state_government_employee				
				Emergency manager		emergency_manager				
				Floodplain manager		floodplain_manager				
				Flood insurance professional		flood_insurance_professional				
				City planner / planning professional		city_planner_planning_professional				
				Community resident / small business owner		community_resident_small_business_owner				
				Other (please specify)	C	other_please_specify				
JHR8452Q014	fema_rmd_fema_risk_map_meeting_role_other	C	Please specify your role in attending the Risk MAP meeting.				N	Text field, <100 char	Skip Logic Group*	Role Other
JHR8452Q018	fema_rmd_fema_risk_map_meeting_meetings_attended		How many FEMA Risk MAP meetings have you attended?	This was the first meeting I attended		this_was_the_first_meeting_i_attended	Y	Drop down, select one		Meetings Attended
				2		2				
				3		3				
				4 or more		4_or_more				
JHR8452Q022	fema_rmd_fema_risk_map_meeting_exp_flood		Have you ever experienced a flood?	Yes		yes	Y	Radio button, one-up vertical		Exp Flood
				No		no				
JHR8452Q023	fema_rmd_fema_risk_map_meeting_agree_expectations		*Please rate your level of agreement with the following statements.* The overall expectations of me for this Flood Risk MAP project are clear.	1=Strongly Disagree		1	Y	Radio button, scale, no don't know		Agree Expectations
				2		2				
				3		3				
				4		4				
				5		5				
				6		6				
				7		7				
				8		8				
				9		9				
				Strongly Agree=10		10				
JHR8452Q024	fema_rmd_fema_risk_map_meeting_agree_do_next		I understand what I need to do next in the development of the flood map.	1=Strongly Disagree		1	Y	Radio button, scale, no don't know		Agree Do Next
				2		2				
				3		3				
				4		4				
				5		5				
				6		6				
				7		7				
				8		8				
				9		9				
				Strongly Agree=10		10				
JHR8452Q025	fema_rmd_fema_risk_map_meeting_agree_partner		FEMA is my partner in the development of the flood map.	1=Strongly Disagree		1	Y	Radio button, scale, no don't know		Agree Partner
				2		2				
				3		3				
				4		4				
				5		5				
				6		6				
				7		7				
				8		8				
				9		9				
				Strongly Agree=10		10				
JHR8452Q027	fs_improve		What else would you like to share with us to help improve FEMA Risk MAP meetings?				N	Text area, no char limit		Improve
JHR8452Q028	fema_rmd_fema_risk_map_meeting_advance_mitigation		How can FEMA advance flood resilience and mitigation in your community?				N	Text area, no char limit		Advance Mitigation

JHR8452Q029	fema_rmd_fema_risk_map_meeting_do_more		What else can FEMA do to better support your community?				N	Text area, no char limit		Do More
JHR8452Q030	fs_state		In which state do you live?	Alabama		alabama	N	Drop down, select one		State
				Alaska		alaska				
				Arizona		arizona				
				Arkansas		arkansas				
				California		california				
				Colorado		colorado				
				Connecticut		connecticut				
				Delaware		delaware				
				District of Columbia		district_of_columbia				
				Florida		florida				
				Georgia		georgia				
				Hawaii		hawaii				
				Idaho		idaho				
				Illinois		illinois				
				Indiana		indiana				
				Iowa		iowa				
				Kansas		kansas				
				Kentucky		kentucky				
				Louisiana		louisiana				
				Maine		maine				
				Maryland		maryland				
				Massachusetts		massachusetts				
				Michigan		michigan				
				Minnesota		minnesota				
				Mississippi		mississippi				
				Missouri		missouri				
				Montana		montana				
				Nebraska		nebraska				
				Nevada		nevada				
				New Hampshire		new_hampshire				
				New Jersey		new_jersey				
				New Mexico		new_mexico				
				New York		new_york				
				North Carolina		north_carolina				
				North Dakota		north_dakota				
				Ohio		ohio				
				Oklahoma		oklahoma				
				Oregon		oregon				
				Pennsylvania		pennsylvania				
				Rhode Island		rhode_island				
				South Carolina		south_carolina				
				South Dakota		south_dakota				
				Tennessee		tennessee				
				Texas		texas				
				Utah		utah				
				Vermont		vermont				
				Virginia		virginia				
				Washington		washington				
				West Virginia		west_virginia				
				Wisconsin		wisconsin				
				Wyoming		wyoming				
				U.S. Territories (American Samoa, Guam, Northern Mariana Islands, Puerto Rico, U.S. Virgin Islands)		us_territories_american_samoa_guam_northern_mariana_islands_puerto_rico_us_virgin_islands				
				I live outside of the United States		i_live_outside_of_the_united_states				
				Prefer not to respond		prefer_not_to_respond				
JHR8452Q031	fs_demos_gender		What is your gender?	Male		male	N	adio button, one-up vertical		Demos: Gender
				Female		female				
				Prefer not to respond		prefer_not_to_respond				
JHR8452Q032	fs_demos_age		Which category includes your age?	Under 18		under_18	N	Drop down, select one		Demos: Age
				18 - 24		18_24				
				25 - 34		25_34				
				35 - 44		35_44				
				45 - 54		45_54				
				55 - 64		55_64				
				65 or older		65_or_older				
				Prefer not to respond		prefer_not_to_respond				
JHR8452Q033	fs_demos_education_US		What is your highest level of education completed?	Some high school or less		some_high_school_or_less	N	Drop down, select one		Demos: Education
				High school/GED		high_school_ged				
				Associate degree or some college		associate_degree_or_some_college				
				Bachelor's degree		bachelors				
				Master's degree		masters				
				Advanced graduate work or Ph.D.		advanced_graduate				
				Prefer not to respond		prefer_not_to_respond				

JHR8452Q034	fs_a11_satisfaction	*Please rate your level of agreement with the following statements about your experience at the FEMA Risk MAP meeting.* I am satisfied with the service I received from FEMA.	1=Strongly Disagree		1	N	Radio button, scale, no don't know		A11 Satisfaction
				2	2				
				3	3				
				4	4				
			Strongly Agree=5		5				
JHR8452Q035	fs_a11_confidence	This interaction increased my confidence in FEMA.	1=Strongly Disagree		1	N	Radio button, scale, no don't know		A11 Confidence
				2	2				
				3	3				
				4	4				
			Strongly Agree=5		5				
JHR8452Q036	fs_a11_quality	My need was addressed.	1=Strongly Disagree		1	N	Radio button, scale, no don't know		A11 Quality
				2	2				
				3	3				
				4	4				
			Strongly Agree=5		5				
JHR8452Q037	fs_a11_ease	It was easy to complete what I needed to do.	1=Strongly Disagree		1	N	Radio button, scale, no don't know		A11 Ease
				2	2				
				3	3				
				4	4				
			Strongly Agree=5		5				
JHR8452Q038	fs_a11_efficiency	It took a reasonable amount of time to do what I needed to do.	1=Strongly Disagree		1	N	Radio button, scale, no don't know		A11 Efficiency
				2	2				
				3	3				
				4	4				
			Strongly Agree=5		5				
JHR8452Q039	fs_a11_equity_contact_center	I was treated fairly.	1=Strongly Disagree		1	N	Radio button, scale, no don't know		A11 Equity
				2	2				
				3	3				
				4	4				
			Strongly Agree=5		5				
JHR8452Q040	fs_a11_employee_interaction	FEMA employees I interacted with were helpful.	1=Strongly Disagree		1	N	Radio button, scale, no don't know		A11 Employee Interaction
				2	2				
				3	3				
				4	4				
			Strongly Agree=5		5				