

# CFI/FCG OMB CLEARANCE SURVEY MAP

**Survey:** ITC  
**IA#:** 30830 Amend 0  
**Date:** 12/12/2019

**SURVEY TYPE:** Relationship (tab 4)

Survey Q#	Type#	Type Topic
1	Standard	Look and Feel - Appeal
2	Standard	Look and Feel - Balance
3	Standard	Look and Feel - Readability
4	Standard	Site Performance - Loading
5	Standard	Site Performance - Consistency
6	Standard	Site Performance - Completeness
7	Standard	Navigation - Organized
8	Standard	Navigation - Options
9	Standard	Navigation - Layout
10	Standard	Information Browsing - Sort
11	Standard	Information Browsing - Narrow
12	Standard	Information Browsing - Features
13	Standard	Site Information - Thoroughness
14	Standard	Site Information - Understandable
15	Standard	Site Information - Answers
16	Standard	Satisfaction - Overall
17	Standard	Satisfaction - Expectations
18	Standard	Satisfaction - Ideal
19	Standard	Return
20	Standard	Recommend
21	Standard	Primary Resource
22	Custom	Visit Frequency
23	Custom	Visually pleasing
24	Custom	Easy to find
25	Custom	Improvement over previous
26	Custom	Aspects are improvements
27	Custom	Why not improvement
28	Custom	Role
29	Custom	OE_Role
30	Custom	Primary Reason
31	Custom	OE_Reason
32	Custom	Task Accomplishment
33	Custom	OE_Unable to Accomplish
34	Custom	Sections visited
35	Custom	OE_Sections visited
36	Custom	Investigations Info
37	Custom	OE_Investigations Info
38	Custom	Investigations Find
39	Custom	Investigations Not Find
40	Custom	OE_Investigations Not Find
41	Custom	OE_Improve Investigations
42	Custom	Nav Experience
43	Custom	Nav Difficulty
44	Custom	OE_Navigation
45	Custom	Use Search
46	Custom	Search Find
47	Custom	Search terms used
48	Custom	Basic Search Exp
49	Custom	OE_Basic Search
50	Custom	PL_Clear
51	Custom	Visited site on mobile
52	Custom	Issues with mobile device
53	Custom	Describe issue
54	Custom	OE_Site Improvement
55	Custom	OE_Contact Info