

Survey: IRS Desktop
BETA AB
I/A#: 30689
Date: 12/17/19

SURVEY TYPE: Desktop

Survey Q#	Type#	Topic Type
1	Custom	Role
2	Custom	Reason
3	Custom	Payment task
4	Custom	Able to log in
5	Custom	Prior contact for reason
6	Custom	Satisfied with service
7	Custom	Need addressed
8	Custom	Easy to complete
9	Custom	Reasonable time
10	Custom	Increased confidence
11	Custom	Easy to find info
12	Custom	Easy to understand info
13	Custom	Use as primary resource
14	Custom	Other online services
15	Custom	Suggestions