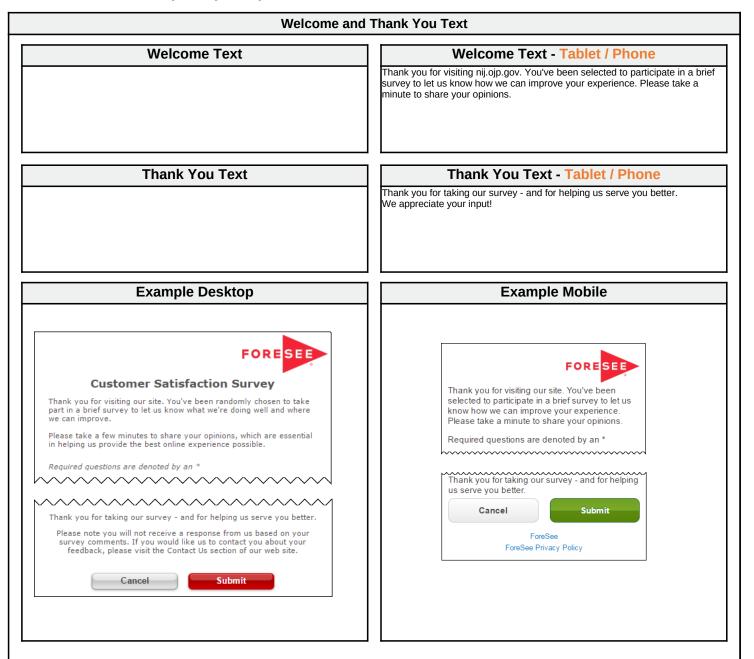


The text you see here will appear at the top and bottom of your survey, examples below. Default text is included and you may modify this text as needed.



Model Name NIJ Mobile Browse

17.3.Y

Model Name Model ID Partitioned Date Model Version Yes - 2MQ Red & Strike-Through: Delete Underlined & Italicized: Re-order

Pink: Addition Blue: Reword



Label	Satisfaction Questions		Label	Element Questions		Label	Future Behaviors
	Satisfaction			Look and Feel (1=Poor, 10=Excellent, Don't Know)			Return
Satisfaction - Overall	What is your overall satisfaction with this site? (<i>I=Very Dissatisfied, 10=Very Satisfied</i>)	5 Lo	ook and Feel - Appeal	Please rate the visual appeal of this site.	23 R		(1=Very Unlikely, 10=Very Likely) How likely are you to return to nij.ojp.gov in the future?
Satisfaction - Expectations	How well does this site meet your expectations? (1=Falls Short, 10=Exceeds)		ook and Feel - alance	Please rate the balance of graphics and text on this site.			Trust (1=Strongly Disagree, 10=Strongly Agree)
	How does this site compare to an ideal website ? (1=Not Very Close, 10=Very Close)		ook and Feel - eadability	Please rate the readability of the pages on this site.	24 T	rust - Best Interests	I can count on this agency to act in my best interests.
	Recommend (NPS) (1=Very Unlikely, 10=Very Likely)			Site Performance (1=Poor, 10=Excellent, Don't Know)	25 T	rust - Trustworthy	I consider this agency to be trustworthy .
Recommend Agency	How likely are you to recommend this agency to someone else?		te Performance - pading	Please rate how quickly pages load on this site.	26 T	rust - Do Right	This agency can be trusted to do what is right.
			te Performance - onsistency	Please rate the consistency of speed from page to page on this site.			
		10 Sit Co	te Performance - ompleteness	Please rate how completely the page content loads on this site.			
		l . l.		Navigation (1=Poor, 10=Excellent, Don't Know)			
		11 Na	avigation - Organized	Please rate how well this site is organized.			
		12 Na	avigation - Options	Please rate the options available for navigating this site.			
		13 Na	avigation - Layout	Please rate how well the site layout helps you find what you need.			
				Information Browsing (1=Poor, 10=Excellent, Don't Know)			
		So	ort	Please rate the ability to sort information by criteria that are important to you on this site.			
		Na	formation Browsing - arrow formation Browsing -	Please rate the ability to narrow choices to find the information you are looking for on this site. Please rate how well the features on the site help you find the information you			
		Fei	eatures	need.			
		16		Site Information (1=Poor, 10=Excellent, Don't Know)			
		The 17 Sit	te Information - noroughness te Information - nderstandable	Please rate the thoroughness of information provided on this site.			
			iderstandable	Please rate how understandable this site's information is.			
			te Information - nswers	Please rate how well the site's information provides answers to your questions .			

Model Name Model ID Partitioned Date

NIJ Mobile Browse

Yes - 2MQ

0

Red & Strike-Through: Delete <u>Underlined & Italicized</u>: Re-order Pink: Addition

Blue: Reword



QID	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
		How often do you visit this site?	First time		Υ	Drop down, select one	Skip Logic Group*	Visit Frequency
			Daily	A,B				
			Weekly	A,B				
			Monthly	A,B				
			Once every few months Once every 6 months or less	A,B A,B				
	A	We recently made some changes to our site. Overall how do	Better	7,0	Y	Radio button, one-up	Skip Logic Group*	New Site Ratin
	_ ^	you feel about the new design compared to what it was	Better			vertical	Skip Logic Group	New Site Ratin
		previously?	About the same	1		vertical		
			Worse	1				
			I did not notice any change					
	В	If you have any thoughts or suggestions about the new design,			N	Text area, no char limit	Skip Logic Group*	New Site
		please share them here.						Comment
		CO OA TIT BO FF TE EE SI	Agency administrator/manager		Υ	Drop down, select one	Skip Logic Group*	Role
			Law enforcement officer					
			Corrections officer					
			Officer of the Court					
			Author/Journalist					
			Trainer or educator					
			Behavioral/social science researcher	1				
			Forensic Science Practitioner					
			Technology researcher/developer					
			Elected/appointed official, or a member of their staffs					
			Student	В				
			General Public	1				
			Other	Α				
	A	What else best describes your role?			N	Text area, no char limit	Skip Logic Group*	OE_Role
В	Which profession or professions do you hope to pursue? (Select all that apply)	Agency administrator/manager		Y	Checkbox, one-up vertical	Skip Logic Group*	Profession	
			Law enforcement officer					
			Corrections officer					
		Officer of the Court						
		Trainer or educator						
			Behavioral/social science researcher					
			Forensic Science Practitioner					
			Technology researcher/developer					
			Author/Journalist					
			Elected/appointed official, or a member of their staffs					
			Non-justice related field					
			A profession that is not listed here			- "		
			Guidance on a policy/practice decision or change		Y	Radio button, one-up vertical	Skip Logic Group*	MainReason
			Guidance on developing/changing a practice or intervention program Guidance on using or buying technology/equipment					
			Information for a technology development project	-				
			Apply for/find information on available funding	1				
			Find or take training	1				
			Materials for a course I'm teaching	1				
			Materials for a course I'm taking					
		Information for a research project	4					
			Background information on a topic	1				
			List of resources on a topic	-				
	A	What was the other primary reason for your visit to the NIJ site	Other	A	N	Text area, no char limit	Skip Logic Group*	OE_MainReas
		today? What specifically were you doing on the NIT site today?			N	Text area, no char limit		Doing on Site
		What prompted you to vigit the NIJ site?	Coarab angina		N		Ckin Logia Craunt	
		What prompted you to visit the NIJ site?	Search engine		Y	Radio button, one-up vertical	Skip Logic Group*	PromptedYo
			Another website/link	В		vertical		
			Email	c				
		A colleague or instructor	- c					

		Prior use of the site					
		Other					
		I don't remember					
В	Which website/link prompted you to visit?	Another DOJ site		Y	Radio button, one-up vertical	Skip Logic Group*	Website/Link
		Another government site					
		An association site					
		A university or college site					
		A commercial site	_				
		Other	⊢ ь				
D	Which other website/link prompted you to visit the NIJ Site?	Other		N	Text area, no char limit	Skip Logic Group*	OE Other
							Website/Link
С	Where was the email sent from?	From a colleague		Y	Radio button, one-up vertical	Skip Logic Group*	Email Origin
		From NIJ					
		From another email service					
		Other					
	Did the page you arrived on have the content you expected?	Yes		Υ	Radio button, one-up		Expected
					vertical		Destination
		No	_				
		I don't remember	-				
	Did and the second secon				Duran davina andrast aut	Oldin I amia Onstruct	A - -
	Did you accomplish what you wanted to do today on this site?	Yes		Y	Drop down, select one	Skip Logic Group*	Accomplish
		No	A				
A	Please tell us why you were unable to accomplish your task today:			N	Text area, no char limit	Skip Logic Group*	OE_Not Accomplish
	Other than what you were originally looking for, did you find anything else interesting on the site?	Yes	Α	Y	Radio button, one-up vertical	Skip Logic Group*	Other Info
	, , , , , , , , , , , , , , , , , , ,	No					
А	What other interesting information did you find on the site?			N	Text area, no char limit	Skip Logic Group*	OE Other Info
		I used the search box on this website	_	Y	Radio button, one-up		How info found
	How did you look for information on the site today?		Α	Y	vertical	Skip Logic Group*	How into tourid
		I browsed the content on this website	_				
		I browsed the content and used the search box on this website	Α				
		I used a bookmark or link to go there directly					
		I used a web search engine, like Google or Bing					
		Other	_				
 А	Were the search results helpful?	Yes		Υ	Drop down, select one	Skip Logic Group*	Search results
_ ^	were the search results helpful?	No	\dashv	ı	Drop down, select one	Skip Logic Group	Searchiresuits
 			С	.,	5 5 1 11	01:1::0	0 1 5 7 10
С	Why were the search results not helpful ? (Choose your primary reason)	It returned no useful results		Y	Radio button, one-up vertical	Skip Logic Group*	Search Difficultie
		It returned too many results					
		Results links were broken					
		Results were not relevant to my search terms or needs					
			_				
		Results showed old versions of pages/documents					
		Results showed old versions of pages/documents	_				
		Search required too many attempts	_				
		Search required too many attempts Results were too similar/redundant					
		Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search					
		Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow					
		Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search					
D	Please describe the search difficulties you experienced :	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow	D	N	Text area, no char limit	Skip Logic Group*	OE_Search Difficulties
D	Please describe the search difficulties you experienced : How much time did you spend on the site today compared to what you expected?	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow	D	N Y	Text area, no char limit Radio button, one-up vertical	Skip Logic Group*	
D	How much time did you spend on the site today compared to	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow Other	D		Radio button, one-up	Skip Logic Group*	Difficulties
D	How much time did you spend on the site today compared to	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow Other Less time than I expected About the same amount of time as I expected	D		Radio button, one-up	Skip Logic Group*	Difficulties
D	How much time did you spend on the site today compared to	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow Other Less time than I expected About the same amount of time as I expected More time than I expected	D		Radio button, one-up	Skip Logic Group*	Difficulties
D	How much time did you spend on the site today compared to what you expected?	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow Other Less time than I expected About the same amount of time as I expected More time than I expected Not sure	D	Y	Radio button, one-up vertical	Skip Logic Group*	Difficulties Time on Site
D	How much time did you spend on the site today compared to	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow Other Less time than I expected About the same amount of time as I expected More time than I expected	D		Radio button, one-up	Skip Logic Group*	Difficulties Time on Site
D	How much time did you spend on the site today compared to what you expected? How likely are you to discourage someone from interacting	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow Other Less time than I expected About the same amount of time as I expected More time than I expected Not sure 1=Very Unlikely 2	D	Y	Radio button, one-up vertical Radio button, scale, no	Skip Logic Group*	Difficulties Time on Site WordofMouthInc
D	How much time did you spend on the site today compared to what you expected? How likely are you to discourage someone from interacting	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow Other Less time than I expected About the same amount of time as I expected More time than I expected Not sure	D	Y	Radio button, one-up vertical Radio button, scale, no	Skip Logic Group*	Difficulties Time on Site WordofMouthInd
D	How much time did you spend on the site today compared to what you expected? How likely are you to discourage someone from interacting	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow Other Less time than I expected About the same amount of time as I expected More time than I expected Not sure 1=Very Unlikely 2	D	Y	Radio button, one-up vertical Radio button, scale, no	Skip Logic Group*	Difficulties Time on Site WordofMouthInc
D	How much time did you spend on the site today compared to what you expected? How likely are you to discourage someone from interacting	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow Other Less time than I expected About the same amount of time as I expected More time than I expected Not sure 1=Very Unlikely 2	D	Y	Radio button, one-up vertical Radio button, scale, no	Skip Logic Group*	Difficulties Time on Site WordofMouthInd
D	How much time did you spend on the site today compared to what you expected? How likely are you to discourage someone from interacting	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow Other Less time than I expected About the same amount of time as I expected More time than I expected Not sure 1=Very Unlikely 2	D	Y	Radio button, one-up vertical Radio button, scale, no	Skip Logic Group*	Difficulties Time on Site WordofMouthInd
D	How much time did you spend on the site today compared to what you expected? How likely are you to discourage someone from interacting	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow Other Less time than I expected About the same amount of time as I expected More time than I expected Not sure 1=Very Unlikely 2	D	Y	Radio button, one-up vertical Radio button, scale, no	Skip Logic Group*	Difficulties Time on Site WordofMouthInd
D	How much time did you spend on the site today compared to what you expected? How likely are you to discourage someone from interacting	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow Other Less time than I expected About the same amount of time as I expected More time than I expected Not sure 1=Very Unlikely 2	D	Y	Radio button, one-up vertical Radio button, scale, no	Skip Logic Group*	Difficulties Time on Site WordofMouthInd
D	How much time did you spend on the site today compared to what you expected? How likely are you to discourage someone from interacting	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow Other Less time than I expected About the same amount of time as I expected More time than I expected Not sure 1=Very Unlikely 2	D	Y	Radio button, one-up vertical Radio button, scale, no	Skip Logic Group*	Difficulties Time on Site WordofMouthInc
D	How much time did you spend on the site today compared to what you expected? How likely are you to discourage someone from interacting	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow Other Less time than I expected About the same amount of time as I expected More time than I expected Not sure 1=Very Unlikely 2 3 4 5 6 7 8 9	D	Y	Radio button, one-up vertical Radio button, scale, no	Skip Logic Group*	Difficulties Time on Site WordofMouthInc
D	How much time did you spend on the site today compared to what you expected? How likely are you to discourage someone from interacting with this agency?	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow Other Less time than I expected About the same amount of time as I expected More time than I expected Not sure 1=Very Unlikely 2 3 4 5 6 7 8 9 Very Likely=10	D D	Y	Radio button, one-up vertical Radio button, scale, no don't know	Skip Logic Group*	Difficulties Time on Site WordofMouthInd X
D	How much time did you spend on the site today compared to what you expected? How likely are you to discourage someone from interacting	Search required too many attempts Results were too similar/redundant I was not sure what words to use in my search Search speed was too slow Other Less time than I expected About the same amount of time as I expected More time than I expected Not sure 1=Very Unlikely 2 3 4 5 6 7 8 9	D	Y	Radio button, one-up vertical Radio button, scale, no	Skip Logic Group*	Difficulties Time on Site WordofMouthInd

	Prefer not to respond]			
Which category includes your age?	Under 18		Y	Radio button, one-up vertical	Age
	18 - 24				
	25 - 34]			
	35 - 44				
	45 - 54				
	55 - 64	1			
	65 or older	1			
	Prefer not to respond				
If you could improve one thing about this website , what would it be?			N	Text area, no char limit	OE_Improvement