

Question Number

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| # 1. Please rate the visual appeal of this site. |
| 2. Please rate the balance of graphics and text on this site. |
| 3. Please rate the readability of the pages on this site. |
| 4. Please rate how quickly pages load on this site. |
| 5. Please rate the consistency of speed from page to page on this site. |
| 6. Please rate how completely the page content loads on this site. |
| 7. Please rate how well this site is organized . |
| 8. Please rate the options available for navigating this site. |
| 9. Please rate how well the site layout helps you find what you need . |
| 10. Please rate the ability to sort information by criteria that are important to you on this site. |
| 11. Please rate the ability to narrow choices to find the information you are looking for on this site. |
| 12. Please rate how well the features on the site help you find the information you need . |
| 13. Please rate the thoroughness of information provided on this site. |
| 14. Please rate how understandable this site's information is. |
| 15. Please rate how well the site's information provides answers to your questions . |
| 16. What is your overall satisfaction with this site? |
| 17. How well does this site meet your expectations ? (1=Falls Short, 10=Exceeds) |
| 18. How does this site compare to your idea of an ideal website ? |
| 19. How likely are you to recommend this agency to someone else? |
| 20. How likely are you to use the information you found today ? |
| 21. For this visit to the EPA website, which of the following best describes you? |
| 22. Please explain your role in visiting this website: |
| 23. How frequently do you use the EPA website? |
| 24. Why did you visit the EPA website today? (Please check all that apply) |
| 25. Please tell us why you visited the EPA website today: |
| 26. What did you come to learn about or research? (Please check all that apply) |
| 27. How did you find out about the Science Inventory? |
| 28. What type of information were you looking for in the Science Inventory? |
| 29. Did you find what you were looking for in the Science Inventory? |
| 30. Please tell us what information you could not find in the Science Inventory: |
| 31. What type of EPA research were you primarily looking for today? |
| 32. Please tell us what other type of EPA research you were looking for today: |

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| 33. How will you be using the EPA research information you found during your visit today? |
| 34. How else will you be using the EPA research information you found during your visit today? |
| 35. What kind of information were you looking for today? (Please check all that apply) |
| 36. Please tell us what information were you looking for today that you did not find? |
| 37. What data, statistics, or scientific methods or models were you looking for? |
| 38. Please describe what information you came to submit (Please check all that apply) |
| 39. Which of the following topics best describes the information you wanted today? |
| 40. Did you visit the International Cooperation pages? |
| 41. Which sections of the International Cooperation site did you find visit? (Please check all that apply) |
| 42. What other pages of the International Cooperation site did you visit? |
| 43. Did you find the International Cooperation pages to be helpful? |
| 44. What about the International Cooperation pages was not helpful? (Please check all that apply) |
| 45. Please specify what was not helpful. |
| 46. When visiting the International Cooperation pages, did you notice the Twitter feed or visit @EPAallnations on Twitter? (Please check all that apply) |
| 47. How would you describe the information on the International Cooperation pages? |
| 48. How can we improve the International Cooperation pages? |
| 49. Did you visit the Acid Rain web page? |
| 50. Did you find the Acid Rain web page to be helpful? |
| 51. What about the Acid Rain web page was not helpful? |
| 52. Please specify the navigation issues you encountered. |
| 53. Please specify what was not helpful. |
| 54. What section(s) of the Acid Rain web page did you visit? (Please check all that apply) |
| 55. How can we improve the Acid Rain web page? |
| 56. What other topic best describes the reason for your visit? |
| 57. What led you to visit EPA.gov to find radiation information? |
| 58. Please specify what else led you to visit EPA.gov to find radiation topics. |
| 59. Which of the following radiation information topics did you view during your site visit today? (Please check all that apply) |
| 60. Please specify the radiation information that you viewed during your site visit today. |
| 61. How would you describe the radiation information on EPA.gov? |
| 62. Please describe what was unclear about the radiation information you viewed during your site visit today. |
| 63. After visiting the site, do you have a better idea of EPA's role in radiation protection? |
| 64. After visiting the site, do you know who to contact to get more information or to report an incident? |
| 65. Where do you typically go first to find Beach related information? |

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| 66. Please tell us where you go to find Beach related information. |
| 67. How would you describe the Beach information on EPA.gov? |
| 68. Please describe what was unclear about the information you viewed during your site visit today. |
| 69. Is the Beach information broken out by specific topic (Learn, Act, Technical Resources.) organized in a way to help you find what you need? |
| 70. Please tell us how you would like to see the Beach information organized. |
| 71. After visiting the site, do you know who to contact to get more Beach information? |
| 72. To what degree does the information on How's My Waterway make sense to you? |
| 73. Please describe what was unclear about the information you viewed today. |
| 74. What are your top three questions about water resources? |
| 75. How helpful was How's My Waterway in answering your top three questions? |
| 76. What additional information are you looking for that you did not find today? |
| 77. What suggestions do you have to help improve How's My Waterway tool and content? |
| 78. How do you use the information provided by How's My Waterway ? |
| 79. Did you find the information you were looking for today? |
| 80. Please tell us what couldn't you find. |
| 81. Once you arrived on the site today, how did you look for information? (Please check all that apply) |
| 82. The other way I looked for information was: |
| 83. Which of the following best describes your experience with the search tools? (Please check all that apply) |
| 84. Please describe your experience with the search tool: |
| 85. What search terms did you use? |
| 86. Which of the following best describes your navigation experience during your visit to the site today? (Please check all that apply) |
| 87. Excluding search, please describe the difficulty you had with navigating the site today: |
| 88. What is one change EPA could make to this site that would make it easier to use? |

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