

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: VHA
IA#: 30820 Amend 0
Date: 1/16/2019

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#	Type Topic
1	Standard	Look and Feel - Appeal
2	Standard	Look and Feel - Balance
3	Standard	Look and Feel - Readability
4	Standard	Site Performance - Loading
5	Standard	Site Performance - Consistency
6	Standard	Site Performance - Completeness
7	Standard	Navigation - Organized
8	Standard	Navigation - Options
9	Standard	Navigation - Layout
10	Standard	Site Information - Thoroughness
11	Standard	Site Information - Understandable
12	Standard	Site Information - Answers
13	Standard	Task Process - Time
14	Standard	Task Process - Procedures
15	Standard	Task Process - Efficiency
16	Standard	Satisfaction - Overall
17	Standard	Satisfaction - Expectations
18	Standard	Satisfaction - Ideal
19	Standard	Return
20	Standard	Recommend
21	Standard	Trust - Level MHV
22	Standard	Trust - Level VA
23	Standard	Use Web Channel Over Others
24	Custom	Visit Reason
25	Custom	OE_Visit Reason
26	Custom	ANRole
27	Custom	ANHealth
28	Custom	ANFacilCare
29	Custom	VACareType
30	Custom	OE_VACareType
31	Custom	SummaryAwareVAproviders
32	Custom	SummaryAccessVAproviders
33	Custom	NonVACare
34	Custom	NonVACareType
35	Custom	OE_NonVACareType
36	Custom	OE_ShareNotTypes
37	Custom	OE_VLERheard
38	Custom	VLERwhynoconsent
39	Custom	OE_VLERwhynoconsent
40	Custom	SummaryUsed
41	Custom	OE_SummaryUsed
42	Custom	ANMHVFreq
43	Custom	OE_Redesign Not Improvement
44	Custom	ANRegUser
45	Custom	ANUserType
46	Custom	Log Into Site
47	Custom	Log In Successfully
48	Custom	Log In Experience
49	Custom	OE_Log In Info Unavailable
50	Custom	OE_Log In Experience
51	Custom	ANTaskAcc
52	Custom	NotAccomplished
53	Custom	OE_NotAccomplished
54	Custom	Receive Care
55	Custom	State
56	Custom	Alaska
57	Custom	Alabama
58	Custom	Arkansas

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59	Custom	Arizona
60	Custom	California
61	Custom	Colorado
62	Custom	Connecticut
63	Custom	DC
64	Custom	Delaware
65	Custom	Florida
66	Custom	Georgia
67	Custom	Hawaii
68	Custom	Iowa
69	Custom	Idaho
70	Custom	Illinois
71	Custom	Indiana
72	Custom	Kansas
73	Custom	Kentucky
74	Custom	Louisiana
75	Custom	Massachusetts
76	Custom	Maryland
77	Custom	Maine
78	Custom	Michigan
79	Custom	Minnesota
80	Custom	Missouri
81	Custom	Mississippi
82	Custom	Montana
83	Custom	North Carolina
84	Custom	North Dakota
85	Custom	Nebraska
86	Custom	New Hampshire
87	Custom	New Jersey
88	Custom	New Mexico
89	Custom	Nevada
90	Custom	New York
91	Custom	Ohio
92	Custom	Oklahoma
93	Custom	Oregon
94	Custom	Pennsylvania
95	Custom	Puerto Rico
96	Custom	Rhode Island
97	Custom	South Carolina
98	Custom	South Dakota
99	Custom	Tennessee
100	Custom	Texas
101	Custom	Utah
102	Custom	Virginia
103	Custom	Vermont
104	Custom	Washington
105	Custom	Wisconsin
106	Custom	West Virginia
107	Custom	Wyoming
108	Custom	Social Media
109	Custom	SM_Facebook
110	Custom	SM_Twitter
111	Custom	Newsletter
112	Custom	Subscribe
113	Custom	Newsletter Useful
114	Custom	OE_Newsletter
115	Custom	PRYrsUse
116	Custom	12mosAccessVAMedRecords

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Survey Q#	Type#	Type Topic
117	Custom	MHV improve Health
118	Custom	OE_Topics
119	Custom	ENDRequest
120	Custom	Survey
121	Custom	ANMilServ
122	Custom	ANAge
123	Custom	ANGender
124	Custom	ANEduc
125	Custom	Paperwork
126	Custom	Label
127	Custom	Why discard
128	Custom	Why paperwork
129	Custom	Tracking numbers