

The text you see here will appear at the top and bottom of your survey, examples below.

Default text is included and you may modify this text as needed.

	Welcome Text
su	ank you for subscribing to OJJDP's news service. OJJDP offers two listserv bscriptions: JUVJUST announcements and the OJJDP News @ a Glance wsletter.
⊃le Y C	ease take a few minutes to share your opinions about the email you received our opinions are essential in helping us provide the best experience and ormation possible.
	Thank You Text
Гh	ank you for taking our survey and helping us serve you better.
0	ease note you will not receive a response from us based on your survey mments. If you would like us to contact you about your feedback, please visit e Contact Us section of our website.
	Example Desktop
	FORESEE
	Customer Satisfaction Survey
	Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.
	Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.
	in helping us provide the best online experience possible.
	in helping us provide the best online experience possible.
	in helping us provide the best online experience possible.
	in helping us provide the best online experience possible.  Required questions are denoted by an *

odel Name	OJJDP Email Newsletter				Red & Strike-Through:			
lel ID 0F0Vd8MsgV9k5g4YQBspNw4C				Underlined & Italicized: Re-order				
rtitioned	No				Pink: Addition	FORESEE		
te					Blue: Reword			
del Version	Custom							
Label	Element Questions	Label	Satisfaction Questions		Label	Future Behaviors		
Laber	Look and Feel (1=Poor, 10=Excellent, Don't Know)	Luber	Satisfaction			Share Information (1=Very Unlikely, 10=Very Likely)		
Look and Feel - Appeal	Please rate the <b>visual appeal</b> of this email.	7 Satisfaction - Overall	What is your <b>overall satisfaction</b> with this email? (1=Very Dissatisfied, 10=Very Satisfied)	10	Share Information	How likely are you to <b>share this email</b> with someone else?		
Look and Feel - Spacing	Please rate the <b>spacing</b> between items in this email.	8Satisfaction - Expectations	How well does this email <b>meet your expectations</b> ? (1=Falls Short, 10=Exceeds)			Primary Online Resource (1=Very Unlikely, 10=Very Likely)		
3Look and Feel - Legibility	Please rate the <b>legibility</b> of this email.	9 Satisfaction - Ideal	How does this email compare to an ideal email? (1=Not Very Close, 10=Very Close)	11		How likely are you to use <b>ojjdp.ojp.gov</b> as your <b>primary online resou</b> for information about preventing juvenile delinquency, improving the juvenile justice system, and protecting children?		
	Email Content (1=Poor, 10=Excellent, Don't Know)							
Email Content - Relevance	Please rate the <b>relevance to your interests</b> of the content in this email.			12	Return	Return (1=Very Unlikely, 10=Very Likely)		
Email Content - Depth	Please rate the <b>depth of information</b> shared in the articles that you read in this email.					How likely are you to <b>return to ojjdp.opv.gov</b> ?		
Email Content - Understandable	Please rate how <b>understandable</b> the content is in this email.							

Model Name Model ID Partitioned Date		OJJDP Email Newsletter 0F0Vd8MsgV9k5g4YQBspNw4C No					FORESEE	
QID	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
SBD8949Q001		OJJDP offers two email subscriptions: JUVJUST and News @ a Glance. Thinking of the email you just received, please rate:	1=Not At All Clear	С	Y	Radio button, scale, has don't know	Skip Logic Group*	Rate Info Clarity
		The clarity of the information provided.						
			2	С				
			3	C C				
			5	c				
			6 7					
			8					
			9 Very Clear=10					
			Don't Know					
SBD8949Q002	c	How can we make the information clearer?			N	Text area, no char limit	Skip Logic Group*	Improve Clarity OE
SBD8949Q003		The helpfulness of the information provided.	1=Not At All Helpful	с	Y	Radio button, scale, has don't know	Skip Logic Group*	Rate Info Helpful
			2	с				
			3	С				
			5	C C				
			6					
			7 8					
			9	D				
			Very Helpful=10 Don't Know	D				
SBD8949Q004	С	What information would you find to be more helpful?			N	Text area, no char limit	Skip Logic Group*	Improve Helpfulness OE
SBD8949Q005	D	What did you find most helpful about the information?		_	N	Text area, no char limit	Skip Logic Group*	Most Helpful OE
SBD8949Q006		Did you access the resource(s) provided in the email?	Yes		Y	Radio button, one-up		Access Resources
						vertical		
			No Not sure					
SBD8949Q007		Do you think this email message was presented in a format that was easy to read?	Yes		Y	Radio button, one-up vertical	Skip Logic Group*	Easy to Read
			No	А				
SBD8949Q008	A	What would have made it easier for you to use?	Not sure		N	Text area, no char limit	Skin Logic Group*	Easy to Read OE
SBD8949Q009	, ^	Please rate the length of the message you received.	Too long		Y	Radio button, one-up	Chip Logic Croup	Rate Email Length
30033430003		Please rate the length of the message you received.	Too long			vertical		Rate Email Length
			Just about right					
			Too short Don't Know					
SBD8949Q010		Have you ever shared content you've received in an OJJDP email message with someone else? (Including this one.)	Yes	A	Y	Radio button, one-up vertical	Skip Logic Group*	Content Shared
20000000000			No			Tautana 1 K t		Compared St.
SBD8949Q011	A	What have you shared?			N	Text area, no char limit	Skip Logic Group*	Content Shared Specifics OE
SBD8949Q012		What type of content do you prefer to see from OJJDP? (Please select all that apply.)	News about the work of OJJDP		Y	Checkbox, one-up vertical	Skip Logic Group*	Content Preference
			Messages from the OJJDP Administrator					
			Latest resources (e.g., publications, videos, web pages)					
			Funding opportunities					
			Funding awards Current events (e.g., conferences, monthly observances)					
			Information about what OJJDP resources would meet my topical interests					
			Details about training/events/webinars					
			Reading stories of OJJDP-funded work from the field Spanish language resources					
			Other (please specify)	A				

NOTES

SBD8949Q013	A	What other content would you prefer to see from OJJDP?			N	Text area, no char limit	Skip Logic Group*	Content Preference OE
SBD8949Q014		What type of content do you engage with the most? (Please select all that apply.)	News about the work of OJJDP		Y	Checkbox, one-up vertical	Skip Logic Group*	Content Engage With
			Messages from the OJJDP Administrator					
			Latest resources (e.g., publications, videos, web pages)					
			Funding opportunities					
			Funding awards Current events (e.g., conferences, monthly observances)					
			Information about what OJJDP resources would meet my topical interests					
			Details about training/events/webinars					
			Reading stories of OJJDP-funded work from the field					
			Spanish language resources					
			Other (please specify)	A				
SBD8949Q015	A	What other content do you engage with the most?			N	Text area, no char limit	Skip Logic Group*	Content Engage With OE
SBD8949Q016		Are you interested in following OJJDP on social media?	Yes, I'm interested	A	Y	Radio button, one-up vertical	Skip Logic Group*	Social Media
			I'm already signed up	В				
SBD8949Q017	A	You can find OJJDP on Twitter, Facebook, and YouTube. Are	No, I'm not interested		N	Text area, no char limit	Skip Logic Group*	Social Media
SBD8949Q018	В	there other social media platforms you would prefer? Which of these social media channels do you use to follow	Twitter		Y	Checkbox, one-up	Skip Logic Group*	Prefer Social Media
0000400010		OJJDP? (Please select all that apply.)				vertical	Skip Logic Gloup	Follow
			Facebook					
			YouTubeNot sure					
		How frequently would you prefer to receive email messages from OJJDP?	Daily	A	Y	Drop down, select one	Skip Logic Group*	Newsletter Frequency
SBD8949Q019			Weekly					
			Monthly Every other Month					
			As updates are released	A				
SBD8949Q020	A	What content would you like to receive on a daily basis or as updates are released?			N	Text area, no char limit	Skip Logic Group*	Additional Content Frequency
SBD8949Q021		How often do you open email messages from OJJDP?	l open almost every message		Y	Radio button, one-up vertical	Skip Logic Group*	Open Frequency
			I usually only open messages with subject lines that are of interest					
			I rarely open messages	A				
SBD8949Q022	A	Please specify what would encourage you to open the email (e.g., is funding-related or webinars, etc.) more frequently.			N	Text area, no char limit	Skip Logic Group*	Open More Frequently OE
SBD8949Q023		In general, which of these topics best match your main topic(s) of interest? (Please select all that apply.)	Child Protection (e.g., child abuse, etc.)		Y	Checkbox, one-up vertical	Skip Logic Group*	Topics of Interest
			Juvenile Corrections and Detention					
			Courts					
			Delinquency Prevention Risk and Protective Factors					
			Gender/gender specific programs					
			Health including mental health or substance abuse					
			Human Trafficking Law Enforcement					
			Offenses/Offenders				Randomize	
			School Safety Statistics					
			Missing children Victims					
			Internet Safety					
			Gangs Ethnic or race-specific programs and information					
			Bullying					
			Mentoring Restorative Justice					
			Public Safety or Crime Prevention					
			Tribal Youth	A			Anahar Angura Chai	
			Other (please specify)	A			Anchor Answer Choice	

SBD8949Q024	A	Please specify your additional topic(s) of interest.			N	Text area, no char limit	Skip Logic Group*	Topics of Interest OE
SBD8949Q025		Where did you learn about this OJJDP email listserv?	Recommendation from someone I know		Y	Radio button, one-up vertical	Skip Logic Group*	Acquisition Source
			OJJDP social network post, tweet, video, etc.					
			Non - OJJDP social network post, tweet, video, etc.					
			During a presentation from OJJDP staff					
			At a conference or event exhibition booth					
			From an OJJDP publication or mailing					
			I don't recall					
			Other (please specify)	A				
SBD8949Q026	A	Please specify how you discovered OJJDP email listservs.			N	Text field, <100 char	Skip Logic Group*	Acquisition Source OE
SBD8949Q027		Do you subscribe to other emails to stay up to date with juvenile justice information?	Yes	A	Ý	Radio button, one-up vertical	Skip Logic Group*	Other Emails
			No		1			
SBD8949Q028	A	What other email(s) are you subscribed to?			N	Text area, no char limit	Skip Logic Group*	Other Emails OE
SBD8949Q029		What device do you prefer to read OJJDP emails on?	Desktop/laptop		Y	Radio button, one-up vertical		Device Preference
			Smartphone		1			
			Tablet		1			
			I have no preference		1			
SBD8949Q030		Which category describes your professional field?	Law Enforcement		Y	Radio button, one-up vertical	Skip Logic Group*	Role
			Corrections or Detention		1			
			Courts/judicial system	-	1			
			Child Protection		1			
			Delinguency Prevention		1			
			Trainer	_	1			
			Researcher		1			
			Education		1			
			Student		1			
			Congressional		1			
			Federal Government or Agency					
			Community or faith-based organization associate		1			
			Youth Service (e.g., mentoring organization)		1			
			Media		1			
			General public					
			Other (please specify)	Α				
SBD8949Q031	A	How else you would describe yourself?			N	Text area, no char limit	Skip Logic Group*	Role OE
SBD8949Q032		What is your gender?	Male		Y	Drop down, select one		Gender
			Female		1			
			Prefer not to respond		1			
SBD8949Q033		Which category includes your age?	Under 13		Y	Drop down, select one		Age
			13 - 17		1			
			18 - 24		1			
			25 - 34		1			
			35 - 44		1			
			45 - 54		1			
			55 - 64		1			
			65 or older		1			
			Prefer not to respond		1			
SBD8949Q034		What else would you like to share with us to help improve this			N	Text area, no char limit		Improve
		email?						