

Appendix J. Client Consent Form for Observations

OMB No. 0584-[NEW]

Assessment of Mandatory E&T Programs

Month XX, 2018

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Assessment of Mandatory E&T Programs: Client Observation Consent Form

Introduction/ Verbal consent for Observations

Hello, my name is [YOUR NAME], and I am here to observe how the SNAP Office informs clients, like you, of the SNAP Employment and Training (E&T) program.

I am here on behalf of the US Department of Agriculture, the agency that runs SNAP, which is also known as the Food Stamp program.

The USDA is doing a study to understand the program features and administrative aspects of SNAP employment and training programs, such as how clients learn of their participation in E&T and how they interact with their local SNAP office throughout the entire process.

I've asked the staff here if it would be okay for me to observe their interactions with clients regarding referrals to E&T and any other discussion of E&T program aspects. Would be ok if I sat in and watched? Of course, you are free to say no. The reason I want to observe is just so I can see how the E&T process works here.

[OBTAIN VERBAL CONSENT]

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