Concept Testing: HCP Screener

OMB No. 0920-0572 Expiration Date 08/31/2021

Introduction

We are seeking providers interested in participating in an online survey. We are conducting this work on behalf of the U.S. Centers for Disease Control and Prevention, also known as CDC. If you qualify and complete the survey, you will receive \$[MD: 45, ENDOCRINOLOGIST: 65; OTHER PROVIDER TYPE: 45] as a token of appreciation. To see if you qualify to take a survey about diabetes education, please answer the following questions. These questions will take less than 5 minutes to answer and your answers will be confidential.

O I agree to answer questions

O I do not agree to answer questions

Public reporting burden of this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Information Collection Review Office, 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333; ATTN: PRA (0920-0572).

What is your gender?
O Male
O Female
O Other
Are you a
O Physician/MD/DO
O Nurse Practitioner
O Registered Nurse
O Advanced Practice Registered Nurse
O Physician Assistant
O Other

What is your medical specialty?
O General Practice/General Medicine/Internal Medicine/Family Medicine
O Endocrinology
O Other
Which of the following medical specialty area do you work in?
O Endocrinology
O Internal Medicine
O General/Family Medicine
O Other
Are you a Certified Diabetes Educator, a part of the Fellows Program of the American Association of Diabetes Educators, or
have a Board Certified-Advanced Diabetes Management credential (BC-ADM)?
O Yes
O No

Roughly what percentage of the patients you see have type 1 or type 2 diabetes?
O Less than 20%
O 20% or more
Do you serve adult patients with type 1 diabetes?
O Yes
O No
Now I'd like to ask you some questions about your referral practices. Do you refer your patients with diabetes to a diabetes educator or team of professionals who provide education and support in an individual or group setting?
O Yes, I refer to diabetes self-management and support services (DSMES)
O No

Do you know if the diabetes education and support you refer your patients to is accredited or recognized by the American Diabetes Association (ADA) or Association of Diabetes Care and Education Specialists (ADCES, formerly known as American Association of Diabetes Educators or AADE)?

O Yes, it is/they are accredited/recognized
O No, it is/they are NOT accredited/recognized
O I don't know

Is this diabetes education program or service within your practice, within your health care system/organization, part of an external organization, or offered online?

O Within my practice
O Within my health care organization
O External organization
O Online

Do you work in a rural, urban, or suburban area										
O Rural										
O Urban										
O Suburban										
Roughly what per	centage	of your po	atients are							
Rodginy What per	centage	or your po	ationits are							
	1-24%	25-49%	50-74%	75-100%	Don't know					
Hispanic or Latino	0	0	0	0	0					
Asian, Native Hawaiian, or Pacific Islander	0	0	0	0	0					
American Indian or Alaska Native	0	0	0	0	0					
Black or African American	0	0	0	0	0					
Roughly what per	centage	of your po	atients are	insured k	oy:					
	1-24%	25-49%	50-74%	75-100%	Don't know					
Private insurance	0	0	0	0	0					
Medicare	0	0	0	0	0					
Medicaid	0	0	0	0	0					
Are uninsured	0	0	0	0	0					

Thank you very much for your time today. You do not qualify for the survey. Thank you for your interest.



Concept Testing: HCP Consent Form

OMB No. 0920-0572

Expiration Date 08/31/2021

Identification of Project: Survey with primary care physicians.

Authority for Collecting Data: Section 301 of the Public Health Service Act.

Purpose: The Centers for Disease Control and Prevention (CDC) is the sponsor of this project. FHI 360 is helping with

this project. The purpose of the project is to find ways to increase awareness about and participation in diabetes

self-management education and support (DSMES) services, and increase referrals from health care providers. What

you share may help CDC and its partners better communicate and provide information about diabetes education

services.

Procedures: We have asked you to participate in a survey. During the survey, you will be asked your thoughts,

opinions, and ideas about DSMES. The survey will last about 15 minutes.

Information Security: There will be a written report based on the findings of the survey. We will keep your responses

secure to the extent permitted by law. We will NOT put your name in the report.

Risks: Doing this survey should not place you at any greater risk than you would be at in your daily life.

Benefits, Freedom to Withdraw, and Ability to Ask Questions: This project is not designed to help you personally;

however, it may benefit you in understanding some of the barriers to and benefits of referring patients to DSMES

services. It is intended to help CDC understand how to communicate certain health-related information to different

audiences. You do not have to answer questions that you do not want to answer. You may stop at any time. You will

receive \$[45/65 for endocrinologists] as a thank you.

Contact Information of Investigators:

Name: Judy Berkowitz

Position: Associate Director, Research, Social Marketing and Communication, FHI 360

Telephone: 678-420-0178

Email: studyinfo@fhi360.org

Contact Information of FHI 360 Office of International Research Ethics (OIRE)

Telephone: (919) 405-1445

Email: phsc@fhi360.org

Public reporting burden of this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Information Collection Review Office, 1600 Clifton Road NE, MS D-

) I agree to participate

O I do not agree to participate

74, Atlanta, Georgia 30333; ATTN: PRA (0920-0572).

Concept Testing: HCP Survey

OMB No. 0920-0572 Expiration Date 08/31/2021

Please provide your honest opinions to the questions.

This survey asks for your opinion on ways to describe and tell people about diabetes self-management education and support services. First you will see draft images. These images would be part of a flyer or poster from a local hospital, pharmacy, or doctor's office. Keep in mind that these are not finished. We want to know what you do and don't like about them so we can make them better.

[CONCEPTS WILL INCLUDE AN IMAGE AND ACCOMPANYING TEXT, SUCH AS A TAG LINE]

[Each person will see two different concepts or "images". After each concept is shown, they will be asked a series of questions. We will rotate the order in which they are shown.]

[First image shows on screen]

This is the first image.

Thinking about diabetes self-management education and support services, how likely do you think you are use these materials to promote these services to your patients with diabetes?

O Definitely would n	ot				
O Probably would n	ot				
O Might or might no	ot				
O Probably would					
O Definitely would					
Please use the so disagree with the			nts:	u agree or	
	Disagree strongly	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Agree strongly
This service is made for patients like mine	0	0	0	0	0
I can do what this suggests	0	0	0	0	0
My patients can do what this suggests	0	0	0	0	0
This grabs my attention	0	0	0	0	0
This is confusing	0	0	0	0	0
This is offensive	0	0	0	0	0
This would help me talk with my patients about diabetes self- management education services	0	0	0	0	0
I could trust this service	0	0	0	0	0

My patients could trust this service	0	0	0	0	0	
I already refer my patients to services like what's described	0	0	0	0	0	
This shows what my patients need to help them manage their diabetes	0	0	0	0	0	
This is unique	0	0	0	0	0	
This is appealing to me	0	0	0	0	0	
This is believable	0	0	0	0	0	
This service cares about my patients and their diabetes	0	0	0	0	0	
This service is friendly	0	0	0	0	0	
This service is practical	0	0	0	0	0	
This service meets my needs	0	0	0	0	0	
This service meets my patients' needs	0	0	0	0	0	
I would tell a colleague about this service	0	0	0	0	0	
This service seems like something I would like to refer my patients to	0	0	0	0	0	
This service seems like something my patients would like to	0	0	0	0	0	

What, if anything, is confusing, unclear, or hard to understand?	
What, if anything, you would change about this?	
	.

Now we would like to get your feedback on a second idea.

[Show second image on screen]

Thinking about diabetes self-management education and support services, how likely do you think you are use these materials to promote these services to your patients with diabetes?

alabotoo.							
O Definitely would no	ot						
O Probably would no	ot						
O Might or might no	t						
O Probably would							
O Definitely would							
Please use the scale to indicate how much you agree or disagree with the following statements:							
	Disagree strongly	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Agree strongly		
This service is made for patients like mine	0	0	0	0	0		
I can do what this suagests	0	0	0	0	0		

My patients can do what this suggests	0	0	0	0	0
This grabs my attention	0	0	0	0	0
This is confusing	0	0	0	0	0
This is offensive	0	0	0	0	0
This would help me talk with my patients about diabetes self- management education services	0	0	0	0	0
I could trust this service	0	0	0	0	0
My patients could trust this service	0	0	0	0	0
I already refer my patients to services like what's described	0	0	0	0	0
This shows what my patients need to help them manage their diabetes	0	0	0	0	0
This is unique	0	0	0	0	0
This is appealing to me	0	0	0	0	0
This is believable	0	0	0	0	0
This service cares about my patients and their diabetes	0	0	0	0	0
This service is friendly	0	0	0	0	0
This service is practical	0	0	0	0	0
This service meets my needs	0	0	0	0	0
This service meets my patients' needs	0	0	0	0	0

This service meets my patients' needs	0	0	0	0	0
I would tell a colleague about this service	0	0	0	0	0
This service seems like something I would like to refer my patients to	0	0	0	0	0
This service seems like something my patients would like to try	0	0	0	0	0
What, if anything,	IS CONTUS	sing, uncle	ar, or narc	a to under	stana?
What, if anything,	you wou	ld change	about thi	s?	

Now that you've seen both [imag which one you liked best?	ges/brands], please tell me
O [Graphic 1]	O [Graphic 2]
Why did you like this one best?	
	→

We thank you for your time spent taking this survey.
Your response has been recorded.