Attachment B - Changes to 2016 NEHRS

Questions deleted

		•	•	น install yoเ	ur curre	ent EHR system?
Yea	ır:		_			
17.		at is the nar		-	nt EHR s	system? CHECK ONLY ONE BOX. IF OTHER IS CHECKED,
□1	Alls	scripts	□6	e-MDs	□11	Practice Fusion
□2		mmunity	□7	Epic	□12	2 Sage/Vitera/
		mputer rvice, Inc.	□8	GE/Centricity		Greenway
□3	ath	enahealth	□9	Eyefinity/	⊔13	3 Other, specify
□4	Се	rner		Officemate		
□5	еC	linical Works	⊔10	NextGen	∐14	Unknown
20.	□1	Yes licare and N	□2 ledica	No aid offer inc	□3 Ur	to be corrected. Jinknown s to practices that demonstrate "meaningful use of health IT." Use Incentive Program payments?
	□1	Yes, at the re	portin	g location		
	□2	Yes, not at th	e repo	orting location		
	□3	No				
	□4	Unknown				
21.	Do y	you plan to	apply	for Meanin	gful Us	se Incentive Program payments in the future?
□1		Yes □2	N	o □3	Unkno	iown
25.				ocation part		e in a Pay-for-Performance arrangement, where you can receive ormance?
	□1	Yes I	□2 N	lo □3	3 Unkno	iown

39.	How	o you search patient health information from outside sources? CHECK ALL THAT APPLY.
	□1	HR
	□2	eb portal
	□3 C	ner

22.	col	dicate whether the reporting location has each of the mputerized capabilities listed below and how often these pabilities are used. CHECK NO MORE THAN ONE BOX PER DW.	Yes, Used Routinely	Yes, But Not Used Routinely	No	Unknown
	c.	Recording and charting vital signs?	□1	□2	□3	□4
	d.	Recording patient smoking status?	□1	□2	□3	□4
		j1. Are orders sent electronically?	□1	□2	□3	□4
		k1. Can the EHR automatically graph a specific patient's lab results over time?	□1	□2	□3	□4
	0.	Reporting clinical quality measures to federal or state agencies (such as CMS or Medicaid)?	□1	□2	□3	□4
	r.	Electronic reporting to immunization registries?	□1	□2	□3	□4

Questions modified (questions in 2015 survey are in red; 2016 are in black)

22.	At the repo	rting location	on, are	you currently accepting new patients?
	□1 Yes	□2 No	□3	3 Unknown
11.	At the repo	rting location	on, are	you currently accepting new patients?
	□1 Yes			
	□2 No (Ski	p to 13)		
	□3 Don't kno	ow (Skip to 13	s)	
13.	Does the re		ation <u>u</u>	se an electronic health record (EHR) system? Do not include billing
	□1 Yes, all e	electronic	1	
	□2 Yes, part electroni	t paper and pa c	art }	Go to Question 14
	□3 N o		1	
	□4 Unknowr	า	}	Skip to Question 19
20.	Does the re	porting loc	ation <u>u</u>	i <u>se</u> an EHR system?
	□1 Yes			
	□2 No (Sk	ip to 22)		
	□3 Don't kno	ow (Skip to 22	2)	
15.	Does your o		R syste	m meet meaningful use criteria as defined by the Department of Health
	□1 Yes	□2 N	lo	□3 Unknown
21.		EHR system Human Ser		meaningful use criteria (certified EHR) as defined by the Department of
	□1 Y	es □]2 N o	□3 Don't know

16.	16. Does your EHR have the capability to electronically send health information to another provider whose EHR system is different from your system? Do not include eFaxing.								
	□1 Yes □2 No □3 Unknown								
	• Items below amends 2015 Q16 above to assess the sending to or receiving of patient health information from another provider whose EHR system is different from the reporting location.								
28.	. Do you electronically send patient health information to another provider whose EHR system is differen from your own?								
	□1 Yes								
	□2 No								
	□3 Don't know								
29.	. Do you electronically receive patient health information from another provider whose EHR system is different from your own?								
	□1 Yes								
	□2 No								
	□3 Don't know								

22.	cor	licate whether the reporting location has each of the mputerized capabilities listed below and how often these pabilities are used. CHECK NO MORE THAN ONE BOX PER DW.	Yes, Used Routinely	Yes, But Not Used Routinely	No	Unknown
	a.	Recording patient history and demographic information?	□1	□2	□3	□4
	b.	Recording patient problem lists?	□1	□2	□3	□4
	e.	Recording clinical notes?	□1	□2	□3	□4
	f.	Recording patients' medications and allergies?	□1	□2	□3	□4
	g.	Reconciling lists of patient medications to identify the most accurate list?	□1	□2	□3	□4
	h.	Providing reminders for guideline-based interventions or screening tests?	□1	□2	□3	□4
	i.	Ordering prescriptions?	□1	□2	□3 Skip to j	□4 Skip to j
		Are prescriptions sent electronically to the pharmacy?	□1	□2	□3	□4
		Are warnings of drug interactions or contraindications provided?	□1	□2	□3	□4
	j.	Ordering lab tests?	□1	□2	□3 Skip to k	□4 Skip to k
	k.	Viewing lab results?	□1	□2	□3 Skip to I	□4 Skip to I
	l.	Ordering radiology tests?	□1	□2	□3	□4
	m.	Viewing imaging results?	□1	□2	□3	□4
	n.	Identifying educational resources for patients' specific conditions?	□1	□2	□3	□4
	p.	Identifying patients due for preventive or follow-up care in order to send patients reminders?	□1	□2	□3	□4
	q.	Generating lists of patients with particular health conditions?	□1	□2	□3	□4
	s.	Providing patients with clinical summaries for each visit?	□1	□2	□3	□4
	t.	Exchanging secure messages with patients?	□1	□2	□3	□4

<u>Amended 2016 computerized capabilities items below -</u> use the 2015 original questions above: the computerized capabilities questions were grouped into categories: 1) basic computerized capabilities; 2) safety; 3) patient engagement; and 4) population management. The response categories were refined into "Yes", "No" or "Don't Know".

• **Item below** amends 2015 Q22 *above* to assess whether the reporting location uses each of the computerized capabilities listed.

listed below.	ther the reporting location uses each of the computerized capabilities CHECK NO MORE THAN ONE BOX PER ROW. orting location use a computerized system to:	Yes	No	Don't know
	Record patient history & demographic information?			
	Record patient problem list?			
BASIC COMPUTERIZED	Record patients' allergies and medications?			
CAPABILITIES	Record clinical notes?			
	View lab results?			
	View imaging reports?			
	Order prescriptions?			
	Are prescriptions sent electronically to the pharmacy?			
	Are warnings of drug interactions or contraindications provided?			
	Order lab tests?			
<u>SAFETY</u>	Order radiology tests?			
	Provide reminders for guideline-based interventions or screening tests?			
	Reconcile lists of patient medications to identify the most accurate list?			
<u>PATIENT</u>	Provide patients with clinical summaries for each visit?			
<u>ENGAGEMENT</u>	Exchange secure messages with patients?			
	Identifying patients due for preventive or follow-up care?			
POPULATION MANAGEMENT	Providing data to generate lists of patients with particular health conditions?			
	Providing data to create reports on clinical care measures for patients with specific chronic conditions (e.g., HbA1c for diabetics)?			

	commercial health plan, or a national organization, such as the National Committee for Quality Assurance (NCQA), the Joint Commission, URAC, or the Accreditation Association for Ambulatory Health Care (AAAHC)?
	□1 Yes □2 No □3 Unknown
17.	Has your reporting location been recognized as a Patient Centered Medical Home (PCMH) by a state, a commercial health plan, or a national organization, such as the National Committee for Quality Assurance (NCQA), the Joint Commission, URAC, or the Accreditation Association for Ambulatory Health Care (AAAHC)?
	□1 Yes □2 No □3 Don't know
24.	Does the reporting location participate in an Accountable Care Organization (ACO) arrangement with
	Medicare or private insurers? An ACO is an entity typically composed of primary care physicians, specialists, and hospitals, and held financially accountable for the cost and quality of care delivered to a defined group of patients.
	□1 Yes □2 No □3 Unknown
18.	Does the reporting location participate in an Accountable Care Organization (ACO) arrangement with Medicare or private insurers? An ACO is an entity typically composed of primary care physicians, specialists, and hospitals, and held financially accountable for the cost and quality of care delivered to a defined group of patients.
	□1 Yes □2 No □3 Don't know
27.	Roughly, what percent of your patients are insured by Medicaid?
	%
13.	What percent of your patients are insured by Medicaid?
	%
28.	Do you treat patients insured by Medicare?
	□1 Yes □2 No □3 Unknown
14.	Do you treat patients insured by Medicare?
	□1 Yes □2 No □3 Don't know

23. Has your reporting location been recognized as a Patient Centered Medical Home (PCMH) by a state, a

2015 NEHRS HIE items on referring patients and HIE.

29. Do you send patient health information to other providers and public health agencies outside your medical organization using the following methods of data transmission?	Yes	No	Uncertain
Paper-based method (e.g., mail, fax)	□1	□2	□3
eFax	□1	□2	□3
EHR (not eFax)	□1	□2	□3
Web Portal (separate from EHR)	□1	□2	□3

30. Do you receive patient health information from other providers and public health agencies outside your medical organization using the following methods of data transmission?	Yes	No	Uncertain
Paper-based method (e.g., mail, fax)	□1	□2	□3
eFax	□1	□2	□3
EHR (not eFax)	□1	□2	□3
Web Portal (separate from EHR)	□1	□2	□3

• **Item below** amends 2015 Qs-29 and 30 *above* to assess how patient health data is shared with other providers. Patient health information sharing was refined into two separate questions without listing each type of data transmission in 2016: send and receive through paper-based methods; send or receive patient health information electronically.

26.	Do you ONLY	send and receive	patient health	information th	nrough paper-ba	ased methods	including
	fax, eFax, or r	nail?					

□1	Yes	(Skip	to	32)
□2	No			
□3	Don'	t know	,	

27. Do you send or receive patient health information electronically? Electronically does not include scanned or pdf documents from fax, eFax, or mail.

□1	Yes	
□2	No (Skip to 32)	
□3	Don't know (Skip	to 32

31. Do you refer patients to the following types of providers? If yes, how often do you send patient health information electronically through either your EHR or web portal? Do NOT include eFax, fax, or other paper-based methods.

based methods.	No	Yes	Often	Sometimes	Rarely	Never
Ambulatory care providers outside your organization	□1	□2 —	→ □1	□2	□3	□4
Ambulatory care providers within your organization	□ 1	□2 ——	→ □1	□2	□3	□4
Hospitals unaffiliated with your organization	□ 1	□2 ——	→ □1	□2	□3	□4
Hospitals affiliated with your organization	□1	□2 —	→ □1	□2	□3	□4
Behavioral Health providers	□ 1	□2 —	→ □1	□2	□3	□4
Long-term care providers	□1	□2	→ □1	□2	□3	□4

• **Item below** amends 2015 Q31 *above* to assess how patient health data is sent to referrals.

24. Do you refer patients to the following providers? If so, how do you send patient health information to them? Electronic does not include fax, eFax, or mail.	No	Yes, we send patient health information electronically (EHR, webportal or online registries)	Yes, we send patient health information via paper-based methods (Fax, eFax, or mail)	Yes, we send patient health information both electronically and via paper based methods	Yes, we do not send patient health information to the provider
Ambulatory care providers outside your organization					
Ambulatory care providers within your organization					
Hospitals unaffiliated with your organization					
Hospitals affiliated with your organization					
Behavioral Health providers					
Long-term care providers					

32. Do you see patients that have received care from the following types of providers? If yes, how often do you receive patient health information electronically through either your EHR or web portal? Do NOT include eFax, fax, or other paper-based methods.

er ax, rax, or other paper-ba	No	Yes	Often	Sometimes	Rarely	Never
Ambulatory care providers outside your organization	□1	□2 —	→ □1	□2	□3	□4
Ambulatory care providers within your organization	□1	□2 —	→ □1	□2	□3	□4
Hospitals unaffiliated with your organization	□1	□2 ——	→ □1	□2	□3	□4
Hospitals affiliated with your organization	□1	□2 —	→ □1	□2	□3	□4
Behavioral Health providers	□1	□2 —	→ □1	□2	□3	□4
Long-term care providers	□1	□2 —	→ □1	□2	□3	□4

• **Item below** amends 2015 Q32 above to assess how patient health data is received from patients at the reporting location.

25. Do you see patients from the following providers? If so, how do you receive patient health information from them? Electronic does not include fax, eFax, or mail.	No	Yes, we receive patient health information electronically (EHR, webportal or online registries)	Yes, we receive patient health information via paper-based methods (Fax, eFax, or mail)	Yes, we receive patient health information both electronically and via paper based methods	Yes, we do not receive patient health information from the provider
Ambulatory care providers outside your organization					
Ambulatory care providers within your organization					
Hospitals unaffiliated with your organization					
Hospitals affiliated with your organization					
Behavioral Health providers					
Long-term care providers					

3 3.	or y	our staff have c	linica	al information from cally available do	m those	outside e	ncounters	electroni	cally availab	
	□1	Often	□2	Sometimes	□3	Rarely	□4	Never		
	□5	Uncertain	□6	I do not see patie	ents outs	ide my med	dical organiz	zation		
34.	or y	our staff have c	linica	seen by other proval information from	m those	outside e	ncounters	electroni	cally availab	
	□1	Often	□2	Sometimes	□3	Rarely	□4	Never		
	□5	Don't Know	□6	I do not see pation	ents outs	ide my med	dical organiz	zation		
36.	outs		dical	ity to electronical organization (e.g.						
	□1	Yes								
	□2	No (Skip to 40)								
	□3	Uncertain (Skip t	o 40)							
35.	med			arch for your pati g. remote access						
	□2	No (Skip to 41)		3 Don't Know <i>(Skij</i>	p to 41)					

37.		at type of patient health information do you routinely search for from sources outside your lical organization? CHECK ALL THAT APPLY.
	□1	Lab results
	□2	Patient problem lists
	□3	Imaging reports
	□4	Medication lists
	□5	Medication allergy lists
	□6	Discharge summaries
	□7 (Other

37. Do you routinely search for the following patient health information from sources outside your medical organization?	Yes	No
Lab results		
Patient problem lists		
Imaging reports		
Medication lists		
Medication allergy list		
Discharge summaries		
Vaccination history		
Advance directives		
Care plans		

38.	8. How often do you electronically search for health information from sources outside of your medical organization when seeing a new patient or an existing patient who has received services from other providers?							
	□1	Always						
	□2	Often						
	□3	Sometimes						
	□4	Rarely						
	□5	Never (Skip to 40)						
36.	orga	v often do you electronically search for health information from sources outside of your medical anization when seeing a new patient or an existing patient who has received services from other viders?						
	□1	Always						
	□2	Often						
	□3	Sometimes						
	□4	Rarely						
	□5	Never						

Questions added

Content below in red was approved and asked on the 2015 NEHRS (Q33), and black is new content proposed on the 2016 NEHRS.

30.	For providers outside of your medical organization, do you electronically send and receive, send only, or receive only the following types of patient health information?	Both Send and Receive Electronically	Send Electronically Only	Receive Electronicall y Only	Do not Send or Receive Electronicall y
	Medication lists	□1	□2	□3	□4
	Patient problem lists	□1	□2	□3	□4
	Medication allergy lists	□1	□2	□3	□4
	Imaging reports	□1	□2	□3	□4
	Laboratory results	□1	□2	□3	□4
	Public health registry data (e.g., immunizations, cancer)	□1	□2	□3	□4
	Clinical registries	□1	□2	□3	□4
	Hospital discharge summaries			□3	□4
	Emergency Department notifications			□3	□4
	Summary of care records for transitions of care or referrals	□1	□2	□3	□4
	Patient-generated data (e.g. data from self-monitoring devices or mobile health applications)			□3	□4

Content below in red was approved and asked on the 2015 NEHRS (Q34), and black is new content proposed on the 2016 NEHRS.

30. When electronically receiving information from other providers, do you integrate the following types of patient health information into your EHR without special effort like manual entry or scanning?	Yes	No	Don't know	Not Applicable
Medication lists	□1	□2	□3	□4
Patient problem lists	□1	□2	□3	□4
Medication allergy lists	□1	□2	□3	□4
Imaging reports	□1	□2	□3	□4
Laboratory results	□1	□2	□3	□4
Public health registry data (e.g., immunizations, cancer)	□1	□2	□3	□4
Referrals (e.g., referral requests or reports)	□1	□2	□3	□4
Hospital discharge summaries	□1	□2	□3	□4
Emergency Department notifications	□1	□2	□3	□4

Summary of care records for transitions of care or referrals	□1	□2	□3	□4
Patient-generated data (e.g. data from self-monitoring devices or mobile health applications)	□1	□2	□3	□4

Content below in red was approved and asked on the 2015 NEHRS (Q22 u, v, w), and black is new content proposed on the 2016 NEHRS.

32. Can patients seen at the reporting location do the following online activities? Can patients	Yes	No	Don't Know
View their medical record online?	1□	2□	3□
Download health information from their electronic medical record to their personal files?	1□	2□	3□
Transmit health information from their electronic medical record to a designated third party of their choice (e.g. another provider)?	1□	2□	3□
Request corrections to their electronic medical record?	1□	2□	3□
Enter their health information online (e.g., weight, symptoms)?	1□	2□	3□
Upload their data from self-monitoring devices (e.g., blood glucose readings)?	1□	2□	3□

Content below in red was approved and asked on the 2015 NEHRS (Q40), and black is new content proposed on the 2016 NEHRS.

41. To what extent do you agree or disagree with the following statements.	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Not Applicable
Electronic information exchange with providers outside my organization gives me access to the patient health information I need.	□1	□2	□3	□4	□5
Electronically sending clinical information to providers outside my organization is easy to do using my EHR.	□1	□2	□3	□4	□5
Electronically receiving clinical information from other providers is easy to do using my EHR	□1	□2	□3	□4	□5
Electronic information exchange with providers outside my organization improves my ability to coordinate care for my patients.	□1	□2	□3	□4	□5
Electronic information exchange with other providers reduces duplicate test ordering.	□1	□2	□3	□4	□5
Electronic information exchange with providers outside my organization is cumbersome to do with our EHR.	□1	□2	□3	□4	□5
Electronic information exchange with providers outside my organization prevents medication errors.	□1	□2	□3	□4	□5
Electronic information exchange with providers outside my organization is difficult because providers in my referral network do not have the capability to exchange data electronically.	□1	□2	□3	□4	□5
Electronic information exchange with providers outside my organization provides me with clinical information that I can trust.	□1	□2	□3	□4	□5
Electronic information exchange with providers outside my organization increases my practice's vendor costs.	□1	□2	□3	□4	□5

NEW CONTENT: Below was not asked prior NEHRS questionnaire. These questions are important to the goal of ONC.

	15. Is this medical organization affiliated with an Independent Practice Association (IPA) or Physician Hospital Organization (PHO)?					
	□1 Yes	□2 1	No	□3 Don't know		
19. Estimate the approximate number of years you have used any electronic health record (EHR) system? Do not include billing record systems.						
	☐ Never used	l an EHR sy	ystem			
	☐ Under 1 year	ar				
	□y	ear(s)				

33. Within the last 30 days has your EHR system	Yes	No	Not Applicable
Alerted you to a potential medication error?	1□	2□	3□
Led to a potential medication error?	1□	2□	3□
Inadvertently led you to select the wrong medication or lab order from a list?	1□	2□	3□
Led to less effective communication during patient visits?	1□	2□	3□
Made it difficult for you to find clinical content needed for medical decision making?	1□	2□	3□
Sent you too many alerts, causing you to overlook something important?	1□	2□	3□
Alerted you to critical lab values?	1□	2□	3□
Reminded you to provide preventive care (e.g., vaccine, cancer screening)?	1□	2□	3□
Reminded you to provide care that meets clinical guidelines for patients with chronic conditions?	1□	2□	3□
Facilitated direct communication with a patient (e.g., email or secure messaging)?	1□	2□	3□
Facilitated direct communication with other providers who are part of your patient care team?	1□	2□	3□
Enhanced overall patient care?	1□	2□	3□

38.		often do you use electronically received patient health information from outside of your medical anization to manage your patient population?
	□1	Often
	□2	Sometimes
	□3	Rarely
	□4	Never
	□5	Don't know
39.	Doy	you prescribe controlled substances?
	□1	Yes
	□2	No (Skip to 41)
	□3	Don't Know (Skip to 41)
40	A	managinting for controlled out atomorp and alcohomically to the missing of
40.	Are	prescriptions for controlled substances sent electronically to the pharmacy?
	□1	Yes
	□2	No
	□3	Don't Know