

**OMB BURDEN STATEMENT:** According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 1651-0136. The time to complete this information collection is estimated at 2 minutes including the time for reviewing instructions and completing the information.

## ATTACHMENT A CTPAT SURVEY INVITATION AND REMINDER EMAILS

### SURVEY INVITATION

SUBJECT: CTPAT Survey: We Invite Your Feedback

PREVIEW TEXT: Take a secure survey to share your experiences and help CTPAT improve

Dear CTPAT Participant,

The University of Houston-Borders, Trade, and Immigration (BTI) Institute, working on behalf of the Department of Homeland Security (DHS) is conducting an assessment of the U.S. Customs and Border Protection (CBP) Customs Trade Partnership Against Terrorism (CTPAT) Program. **A crucial part of the assessment is to hear from CTPAT Program participants, via this survey, about ways in which the program can be improved for you and future program participants.**

Start the Survey

To ensure the confidentiality and security of your responses, the survey is being hosted by a third-party survey research contractor. **Data will be collected securely and will be reported only in the aggregate.** Your individual responses will never be shared in a way that could identify you or your company. Your feedback and participation are valued.

The survey will take about 25 minutes to complete.

To start the survey, click 'Start the Survey' above or click [here](#).

Thank you in advance for your participation and valuable feedback!

Sincerely,

**Kurt L. Berens**

**BTI** Institute: Borders • Trade • Immigration

*A DHS Center of Excellence led by the University of Houston*

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## ATTACHMENT A CTPAT SURVEY INVITATION AND REMINDER EMAILS

### REMINDER EMAIL #1

SUBJECT: Reminder: CTPAT Survey: We Invite Your Feedback

PREVIEW TEXT: Take a secure survey to share your experiences and help CTPAT improve

Dear CTPAT Participant,

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If you have already completed the survey, thank you! You may disregard this email.

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## ATTACHMENT A CTPAT SURVEY INVITATION AND REMINDER EMAILS

### REMINDER EMAIL #2

SUBJECT: Reminder: Share Your Feedback about CTPAT

PREVIEW TEXT: Take a secure survey to share your experiences and help CTPAT improve

Dear CTPAT Participant,

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## ATTACHMENT A CTPAT SURVEY INVITATION AND REMINDER EMAILS

### REMINDER EMAIL #3

SUBJECT: There's Still Time: Share Your Feedback about CTPAT

PREVIEW TEXT: Take a secure survey to share your experiences and help CTPAT improve

Dear CTPAT Participant,

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Start the Survey

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## ATTACHMENT A CTPAT SURVEY INVITATION AND REMINDER EMAILS

### REMINDER EMAIL #4

SUBJECT: Last Chance: Share Your Feedback about CTPAT

PREVIEW TEXT: Take a secure survey to share your experiences and help CTPAT improve

Dear CTPAT Participant,

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[Start the Survey](#)

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