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Design your survey below. When you're ready to collect results, click "Collect Responses"

## **ACE Trade User Satisfaction Survey** [Edit Name]

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OMB No. 1651-0136
Expires 11-30-2017
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Thank you for taking the time to respond to this survey. CBP appreciates feedback on your satisfaction with the features and processes that recently became available in ACE. Your response is <b>VOLUNTARY</b> and completely anonymous.  The survey should take approximately 10 minutes to complete depending upon the level of detail in your comments. For assistance, please contact ACE.Outcomes@cbp.dhs.gov
Add Question Here New Page Here
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Add Question Here New Page Here
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1) Do you use ACE?  Yes No
Add Question Here New Page Here

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☆ 2) Why do you not use ACE?						
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3) Please rate your knowledge and sk						
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Harbor Maintenance Fee System						
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Classification System Validation:	0	0	0	0	0	0
nformal Entry System Validation:	0	0	0	0	0	0
Faxes, Charges and Fees Restrictions  System Validations:	0	0	0	0	0	0
Single Accept/Reject Message:	0	0	0	0	0	0
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7) Please rate your level of satisfactio processes.	n with the follo	owing Partn	er Govern	ment Agen	cy (PGA) re	elated
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etrieve information in ACE):						
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retrieve information in ACE): Response Time (amount of time it takes ACE to respond): Data Accuracy (accuracy of ACE Information):	0	0	0	0	0	0
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Response Time (amount of time it takes ACE to respond): Data Accuracy (accuracy of ACE nformation): Availability (ACE is up and running when	0	0	0	0	0	0
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10) What is your profess		·			
Broker	☐ Ocean Carrier		☐ Expor	ter	
☐ Importer	☐ Rail Carrier			t Forwarder	
Self Filer	Truck Carrier		☐ FTZ		
☐ Air Carrier	☐ Surety		☐ Other		
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11) Are you aware of the	e following mandatory use o	dates for ACE	?		
				Yes	No
-	all electronic manifest filing			0	0
=	all electronic cargo release	and associate	ed entry summa	ary	0
filings, including PGA data	by November 1, 2015:			0	
Mandatory use of ACE for a	all remaining electronic trad				0
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Add Question Here  Edit Question Copy Qu	all remaining electronic trade  New Page Here  uestion Delete Question	Add Skip I	_ogic	After October 1, 2015 but Prior to the	Not Applicable
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