



## Part 1 - USAJOBS portion of the application process



Federal Aviation  
Administration



OMB Control Number 2120-0699

# Survey

Thank you for applying for a position with the FAA. Please take a minute or two to give us your opinion on what we are doing well and what we need to do better. The feedback you provide will help us enhance our site to serve you better in the future. All results are confidential.

### USAJOBS portion of the application process

Please rate your experience with the following topics as it pertains to the USAJOBS portion of the application process?

**1. Was this your first time applying for a job using the USAJOBS application process?**

Yes  
 No

**2. Overall, my satisfaction with the USAJOBS portion of this application process was positive.**

Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree  
 No Basis to Judge

**3. I was able to navigate around the USAJOBS web site with little or no difficulty.**

Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree  
 No Basis to Judge

**4. I was able to complete and/or upload my resume in USAJOBS with little or no difficulty.**

Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree  
 No Basis to Judge

**5. I was able to successfully upload and attach my documents in USAJOBS with little or no difficulty.**

Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree  
 No Basis to Judge

**6. I was able to get assistance with USAJOBS as needed.**

Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree  
 No Basis to Judge

7. Please tell us what you **disliked** most about the **USAJOBS** portion of the application process. Telling us **WHY** you disagree to any statements above will help us improve in the future.

Characters remaining: 2000

8. Please tell us what you **liked** about the **USAJOBS** portion of the application process. Telling us what you liked the most will help us to not mess up what is working well.

Characters remaining: 2000

### FAA portion of the application process

## Part 2- FAA Portion of the application process

### FAA portion of the application process

Please rate your experience with the following topics as it pertains to the FAA AVIATOR portion of the application process?

1. Was this your first time applying for a FAA job?

- Yes
- No

2. Overall, my satisfaction with the FAA AVIATOR portion of this application process was positive.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

3. I was able to navigate around the FAA AVIATOR web site with little or no difficulty.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

4. I was able to complete and submit the application with no difficulty (only applicable to applicants whose responses met the eligibility requirements of the position).

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

5. The FAA AVIATOR system notified me when there was a problem with my application (applicable to applicants whose responses did NOT meet the eligibility requirements of the position).

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

6. I was able to get assistance with the FAA AVIATOR system as needed.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

7. Please tell us what you disliked most about the **FAA AVIATOR** portion of the application process. Telling us WHY you disagree to any statements above will help us improve in the future.

Characters remaining: 2000

8. Please tell us what you liked about the **FAA AVIATOR** portion of the application process. Telling us what you liked the most will help us to not mess up what is working well.

Characters remaining: 2000

### Overall Application Process

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**1. The steps required to apply for the position were clear to me.**

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

**2. The transition between USAJOBS and FAA AVIATOR system was seamless.**

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

**3. I like being able to store my resumes and documents and attach them to my FAA job application(s).**

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

**4. This online process will make it easier for me to apply to future jobs for the FAA.**

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

**5. Please let us know any additional comments you feel will help us improve your application experience next time.**

Characters remaining: 2000

Cancel

Submit