**Attachment 7: Follow-up Discussion** (virtual interviews)

**Notice** - CDC estimates the average public reporting burden for this collection of information as 5 minutes per response, including the time for reviewing instructions, searching existing data/information sources, gathering and maintaining the data/information needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Information Collection Review Office, 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333; ATTN: PRA (0920-0222).

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**Sample Script for Respondent Follow-up Discussion with Collaborating Center for Questionnaire Design and Evaluation Research (CCQDER) Recruiter/CCQDER Staff for Cognitive Testing and Analyses of**

**“Healthy and Ready to Learn” Questions**

**Dial respondent’s telephone number [hereafter referred to as *R*] as indicated by R during scheduling.**

⁯ **Note: Speak only to *R*. If the number is answered by voice mail, call back at another time.**

**CCQDER Recruiter/CCQDER Staff:** Good morning/afternoon, may I speak to (name)?

⁯ **If *R* is not available or not at home, say, “Thank you” and try again at another time.**

**If the person who answered the phone (NOT R) asks,** “Who is calling?” or “What’s this about?” say, “I am returning their call to me. I’ll try to reach them at another time.

⁯ **If *R* has been successfully contacted, continue...**

...Hello, my name is [CCQDER Recruiter/CCQDER Staff‘s name]. I am calling from the National Center for Health Statistics. You may remember that you agreed to participate in a brief follow-up call to discuss your recent interview about your child’s learning, development, and health. Is this a safe time to talk? If you are driving, I will call you back. I can also call you back if you are too busy.

⁯ **Wait for acknowledgment, such as, “This is a safe time to talk.”**

...In order to get your feedback, I’ll need a few minutes of your time to ask some questions about your experiences participating in the interview. Answering these questions is completely voluntary and takes about five minutes. We are required by law to use your information for statistical research only and to keep it confidential. The law prohibits us from giving anyone any information that may identify you without your consent. The OMB control number for this telephone screener is 0920-0222. Is this a good time to ask the questions or should I call back later?

⁯ **If not a good time to talk, schedule a time to call back.**

⁯ **If good time to talk, continue...**

The discussion will be qualitative in nature to include the following topics:

* + Familiarity with video-calling platform used.
  + Difficulties respondents may have had understanding the set-up instructions.
  + Difficulties respondents may have had accessing or using the video-calling platform.
  + Assessment of sound quality during interview.
  + Assessment of the visual quality (if a camera was used) during interview.
  + Level of respondent engagement during the interview - were there any distractions such as the TV, phone, or other people.
  + How the respondent felt about the experience immediately after taking part in the interview.