

Enhanced STD Surveillance Network (eSSuN)

Att. 3D

eSSuN Patient Interview

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eSSuN Patient Interview

Suggested Introductory Script – Patient Verbal (Informal) Consent

HELLO, My name is _____ and I am calling for the _____ health department about your recent doctor's appointment with _____ (mention name & date of patient's visit to reporting provider/facility).

[Interviewer must assure that they are speaking to the appropriate person by confirming date of birth, date of doctor visit, etc. Local DIS protocols should be followed with respect to initial patient contact and confirmation of patient identity]

We are gathering information about people recently diagnosed with gonorrhea in _____ (name of city/state) to help make sure that the best care is available and to help prevent the spread of gonorrhea in the future. This project is being conducted by the _____ (health department) with funding from and in collaboration with the U.S. Centers for Disease Control and Prevention.

Your name was randomly chosen from among all of the people recently diagnosed and reported to the health department. I would like to ask some questions about your experience at your recent doctor's visit and about your recent health behaviors related to your diagnosis. These questions should only take about 10 minutes and any information you give me will be kept strictly secure.

You do not have to answer any question you do not want to, and you can end the interview at any time. Your name will not be shared with anyone and all of the information we gather will be combined with others so that no one individual can ever be identified. Is this a good time for you and would you be willing to help with this important project?

[If patient agrees, go to Module 1, Question 14]

[If patient refuses] We're sorry you don't want to participate but thank you very much for your time anyway!

[If patient agrees but states that it is not a good time:]

When would be a good time to call you back? _____

Is this the best telephone number to use for you? _____

[If patient states that they wish to call the interviewer back, provide your name HD affiliation and phone number; ask the patient to confirm approximately when they will call]

Thank you, I look forward to hearing from you on _____ (day) at _____ (time).

Interviewer Use Only: Was verbal consent obtained for interview?

Y N

Process Information

1 Interviewer: _____ ID# _____

2 PatientID: _____

3 EventID: _____

Contact Attempts:

4 Date ___/___/____; **5** Outcome _____

Notes: _____

6 Date ___/___/____; **7** Outcome _____

Notes: _____

8 Date ___/___/____; **9** Outcome _____

Notes: _____

10 Date ___/___/____; **11** Outcome _____

Notes: _____

12 Interview/Disposition Date ___/___/____

13 Phase 3 Investigation Disposition Code:

- 00- Investigation complete: patient contacted, interview completed
- 01- Investigation complete: patient contacted, partial interview completed
- 10- Investigation not complete: Phase 3 investigation pending
- 11- Investigation not complete: patient contacted, refused interview
- 12- Investigation not complete: patient contacted, language barrier.
- 22- Investigation not complete: patient did not respond to any/all interview contact attempts
- 33- Investigation not complete: patient contact not initiated because patient resident in correctional, mental health or substance abuse facility.

- 44- Investigation not complete: patient contact not initiated because patient is active military on foreign deployment.
- 55- Investigation not complete for other reason: Specify _____

Module 1 - Demographics

Interviewer Read: *These first few questions are about you and where you live.*

14 What is your age?

____ [code in years]

- 888- Refused

15 What ZIP Code do you live in?

____ (5-digit ZIP, 88888=Refused, 99999=Unknown ZIP)

16 Do you consider yourself to be Hispanic or Latino/a?

- 1- Hispanic
- 2- Non-Hispanic
- 3- Unknown
- 4- Refused

Which one or more of the following would you say best describes your race?

Please read all choices: [Check all that apply]

- | | | | | | |
|-----------|-------------------------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| 17 | White | <input type="checkbox"/> Y | <input type="checkbox"/> N | <input type="checkbox"/> U | <input type="checkbox"/> R |
| 18 | Black or African American | <input type="checkbox"/> Y | <input type="checkbox"/> N | <input type="checkbox"/> U | <input type="checkbox"/> R |
| 19 | Asian | <input type="checkbox"/> Y | <input type="checkbox"/> N | <input type="checkbox"/> U | <input type="checkbox"/> R |
| 20 | Native Hawaiian or Other Pacific Islander | <input type="checkbox"/> Y | <input type="checkbox"/> N | <input type="checkbox"/> U | <input type="checkbox"/> R |
| 21 | American Indian or Alaska Native | <input type="checkbox"/> Y | <input type="checkbox"/> N | <input type="checkbox"/> U | <input type="checkbox"/> R |

Do not read:

- 22** If the respondent describes their race in a manner other than what is listed, please indicate in the space provided [specify] _____ Y N U R
- 23** Refused all race information Y N

Module 2 – Healthcare Experience

Interviewer Read: *These questions are about your recent doctor's visit (when you were tested for gonorrhea) and about your access to medical care in general. [Interviewer should mention specific provider, if known]*

24 Do you have any kind of health care coverage, including health insurance, prepaid plans such as HMOs, or government plans such as Medicare, Indian Health Services, the V.A. or Military?

- 1- Yes **[GO TO 25]**
- 2- No **[SKIP TO 26]**
- 3- Don't know / Not sure **[SKIP TO 26]**
- 4- Refused **[SKIP TO 26]**

25 What kind of healthcare insurance do you have?

- 1- Private healthcare insurance provided by my employer
- 2- Private healthcare insurance I pay for myself
- 3- Public healthcare insurance like Medicaid, Medicare, or *[insert state-specific Medicaid-like plan name]*
- 4- Active/retired military or dependent plan like the V.A. or military
- 5- Bureau of Indian Affairs/Indian Health Service/Urban Indian Health Board
- 7- Other Specify **25a** _____
- 8- Don't know / Not sure
- 9- Refused

26 Do you have one person you think of as your personal doctor or health care provider?

If 'No', ask: 'Is there more than one, or is there no person who you think of as your personal doctor or health care provider?' *(Note: if respondent identifies a facility or provider setting rather than individual, then code response as 2)*

- 1- Yes, only one
- 2- More than one (or a facility)
- 3- No
- 4- Don't know / Not sure

5- Refused

27 Was there a time in the past 12 months when you needed to see a doctor but could not because of cost?

- 1- Yes
- 2- No
- 3- Don't know / Not sure
- 4- Refused

28 When you went to see _____ [interviewer: insert reporting provider, clinic or facility name from case report] when you were diagnosed with gonorrhea, did you need to pay anything out-of-pocket, like a co-pay, deductible or cash payment, at the time of your visit? (Note: this question is meant to determine if respondent had to pay any amount of money to the provider at the time of visit; do not include billed amounts or deferred or waived charges.)

- 1- Yes
- 2- No
- 3- Don't know /Not sure / Don't remember
- 4- Refused

29 Did you go to the doctor that time because you were having symptoms or pains you thought might be from an STD?

- 1- Yes [GO TO 30]
- 2- No [SKIP TO 31]
- 3- Don't know / Not sure / Don't remember [SKIP TO 31]
- 4- Refused [SKIP TO 31]

30 How long did you have these symptoms or pains before you were able to see the doctor? (Note: probe as needed to elicit most specific response.)

- 1- 1 Day
- 2- 2 to 6 days
- 3- 1 to 2 weeks
- 4- More than 2 weeks
- 5- Don't know / Not sure / Don't remember

6- Refused

31 Before you went to the doctor that time, did any of your sex partners tell you that you might have been exposed to an STD?

- 1- Yes
- 2- No
- 3- Don't know / Not sure / Don't remember
- 4- Refused

Are any of the following reasons why you went to _____ **[Interviewer: insert provider name]** for that medical visit *instead of going somewhere else?*

[Read all responses]

Did you go...

- 32.** Because this is your usual/regular doctor. Y N
- 33.** Because you could get seen for free. Y N
- 34.** Because they take your insurance. Y N
- 35.** Because you felt more comfortable about your privacy there. Y N
- 36.** Because you could get seen right away. Y N
- 37.** Because you wanted to see an expert specializing in STDs. Y N
- 38.** Because this doctor is close to your house and easy to get to. Y N
- 39.** Because you were embarrassed and didn't want to go to your regular doctor. Y N
- 40.** Because I didn't want the insurance papers/info sent to my home/parents. Y N
- 41.** Any other Reason? Y N (specify) **42.** _____
- 43.** Refused all reasons

44 During that visit, did the doctor, nurse or anyone else talk to you about the importance of getting your sex partners examined and tested for STDs?

- 1- Yes
- 2- No
- 3- Don't remember / Not sure

- 4- Refused

45 In the time since you found out that you had gonorrhea, have you told any of your sex partners that they may need to be tested or treated for gonorrhea?

- 1- Yes
- 2- No
- 3- Don't Know / Not sure
- 4- Refused

Interviewer Read: *"In some places, doctors, nurses or the health department may help you to get your sex partners treated for gonorrhea by providing extra medications or prescriptions for your partners."*

46 Did a doctor, nurse or someone at the health department offer to give you medications or a prescription for you to give to any of your sex partner(s)?

- 1- Yes **[GO TO 47]**
- 2- No **[SKIP TO BOX QUESTION 51]**
- 3- Don't know / Not sure **[SKIP TO BOX QUESTION 51]**
- 4- Refused **[SKIP TO QUESTION 52]**

47 Who was it that offered you medications or prescriptions for your partners? Was it someone from your doctor's office, someone from the health department or someone else?

- 1- My doctor's office **[GO TO 48]**
- 2- The health department **[GO TO 48]**
- 3- Someone else **[GO TO 48]**
- 4- Don't know / Not sure **[GO TO 48]**
- 5- Refused **[SKIP TO 52]**

48 Did you get the medications or prescriptions for your sex partners?

- 1- Yes **[GO TO 49]**
- 2- No **[SKIP TO 52]**
- 3- Don't know / Don't remember/ Not sure **[SKIP TO 52]**
- 4- Refused **[SKIP TO 52]**

49 Did you get medicine to give to your partner? Or did you get prescriptions that your partners needed to have filled at a pharmacy?

- 1- I got additional medications **[GO TO 50]**
- 2- I got prescription(s) **[GO TO 50]**
- 3- Don't know / Not sure **[SKIP TO 52]**

50 Did you give the medications or prescriptions to at least one of your sex partners?

- 1- Yes, I gave them to at least one of my partner(s)
- 2- No, I did not give them to any of my partner(s)
- 9- Refused

52 Did you get tested for HIV at the doctor's visit when you were tested for gonorrhea?

- 1- Yes, I got an HIV test at that visit **[GO TO 53]**
- 2- No, I did not get an HIV test **[SKIP TO 54]**
- 3- Don't know / Not sure **[SKIP TO 54]**
- 4- Refused **[SKIP TO 54]**

53 What was the result of your HIV test?

- 1- My HIV test was negative **[SKIP TO 58.1]**
- 2- My HIV test was positive **[GO TO 57]**
- 3- Don't know / Not sure / Didn't get my results **[SKIP TO 58.1]**
- 4- Refused **[SKIP TO 58.1]**

54 Have you ever been tested for HIV?

- 1- Yes **[GO TO 55]**
- 2- No **[SKIP TO 58.1]**
- 7- Don't know / Not sure **[SKIP TO 58.1]**
- 9- Refused **[SKIP TO 58.1]**

55 When was your last HIV test? Just month and year is ok?

Month _____ [use probes and elicit best guess if patient is not sure]

Year _____ [use probes and elicit best guess if patient is not sure]

- 7- Don't know / Not sure
- 9- Refused

56 What was the result of that HIV test?

- 1- My HIV test was negative [SKIP TO 58.1]
- 2- My HIV test was positive [GO TO 57]
- 3- Don't know /Not sure/Didn't get results [SKIP TO 58.1]
- 4- Refused [SKIP TO 58.1]

57 When was your **most recent** visit to a doctor, nurse or other health care worker *specifically for HIV medical care*? Just the month and year is ok.

Month _____ [use probes and elicit best guess if patient is not sure]

Year _____ [use probes and elicit best guess if patient is not sure]

(Note: Enter '99' for month and '9999' for year if patient is still unable to remember; enter '88' and '8888' if patient explicitly refuses to provide date, enter '77' and '7777' if patient has not had first HIV primary care visit yet. DIS should provide referral to HIV care if indicated)

58 Are you taking antiretroviral medicines to treat your HIV infection?

- 1- Yes [FEMALES GO TO 59, MALES SKIP TO 60]
- 2- No [FEMALES GO TO 59, MALES SKIP TO 60]
- 3- I don't know / I am not sure [FEMALES GO TO 59, MALES SKIP TO 60]
- 4- Refused [FEMALES GO TO 59, MALES SKIP TO 60]

58.1 Has your health care provider prescribed medications to help you prevent getting HIV? This is often called PrEP, or pre-exposure prophylaxis.

- 1- Yes [FEMALES GO TO 59, MALES SKIP TO 60]
- 2- No [FEMALES GO TO 59, MALES SKIP TO 60]
- 3- Don't know / Not sure [FEMALES GO TO 59, MALES SKIP TO 60]

- 4- Refused [**FEMALES GO TO 59, MALES SKIP TO 60**]

59 Were you pregnant at the time you were told that you had gonorrhea?

- 1- Yes, I was pregnant at that time
- 2- No , I was not pregnant at that time
- 3- Don't know / Not sure
- 4- Refused

Module 3 – Behaviors

Interviewer Read: “The following questions are about your sexual health and behaviors. Not all of these questions may apply to you but we have to ask them for everyone – please let me know if a specific question does not apply and we can move on to the next one. Remember, everything you tell me is strictly secure and will not be shared except when combined anonymously with the information from all of the other people we talk with.”

60 During the past 12 months, have you had sex with only males, only females, or with both males and females?

- 1- Men only
- 2- Women only
- 3- Both men and women
- 4- Unknown
- 9- Refused

61 Do you consider yourself to be...?

[Read all choices]

- 1- Heterosexual/Straight
- 2- Gay/Lesbian/Homosexual
- 3- Bisexual
- 4- Other

[Do not read]

- 9- Refused

62 Thinking back to the **3 months before** you were diagnosed with gonorrhea, how many MEN did you have sex with during that time? _____ [Probe: "It's ok to guess if you don't know exactly."]

9999- Refused

63 Thinking back to the **3 months before** you were diagnosed with gonorrhea, how many WOMEN did you have sex with during that time? _____ [Probe: "It's ok to guess if you don't know exactly."]

9999- Refused

Based on responses to number of sex partners, EPT questions and to patient's knowledge of their partner's treatment status, DIS may facilitate EPT following local protocols at the conclusion of the interview. Please document EPT or other partner services provided to the patient in question 74 at the end of the interview.

Read: Regardless of your previous answers about getting extra medications or prescriptions...

If patient reports only a single sex partner:

63.1 To the best of your knowledge, was your sex partner treated?

- 1- Yes, definitely 2- Yes, probably 3- Don't know / Not sure 4- No, probably not
 5- Refused

If patient reports multiple sex partners:

63.2 To the best of your knowledge, would you say that all of your sex partners were definitely treated, at least one of your partners was definitely treated, or that none were treated?

- 1- All definitely treated 2- At least one definitely treated 3- At least one probably treated
 4- Not sure 5- Probably none treated 6- Refused

64 In the past 12 months, have you **given** drugs or money in exchange for sex, or **received** drugs or money in exchange for sex? By sex we mean any vaginal, oral, or anal sex.

- 1- Yes
 2- No
 3- Don't know / Not sure
 4- Refused

Interviewer Read: “The next few questions are about the most recent time you had sex and about the person you had sex with. By sex we mean any vaginal, oral or anal sex.”

65 When was the last time you had sex with someone?

- 1- In the last week
- 2- More than 1 week ago but within the last month
- 3- More than 1 month ago but within the last 2 months
- 4- More than 2 months ago
- 5- Don't know / Not sure
- 9- Refused

66 Thinking back to that last time you had sex, was the person you had sex with...?

- 1- Male
- 2- Female
- 3- M-F Transgender
- 4- F-M Transgender
- 5- Unknown
- 9- Refused

67 Thinking back to the last person you had sex with, how old do you think that person is? If you don't know for sure, it's OK to make your best guess. *[Note: probe with age groups, older, younger, etc. Attempt to elicit single number if at all possible.]*

_____ (years)

- 888- Unknown/Couldn't Guess
- 999- Refused

68 Would you say that person is Hispanic/Latino/a? If you don't know for sure, it's OK to make your best guess.

- 1- Yes, Hispanic
- 2- No, not Hispanic
- 8- I don't know/Can't guess

9- Refused

69 Thinking back to the last person you had sex with, what race(s) would you say that person is? If you don't know for sure, it's OK to make your best guess.

Read all, select all that apply:

1- White

2- Black

3- AI/AN

4- ASIAN

5- NH/OPI

Do not read: 8- I don't know/I can't guess

9- Refused

70 Thinking back to the last person you had sex with, do you know if that person HIV positive?

1- I know this person is HIV+

2- I know this person in HIV-

3- I don't know this person's HIV status

4- Refused

71 Thinking back to the last person you had sex with; do you think you will have sex with this person again?

1 Yes

2 No

3 Don't know / Not sure

4 Refused

72 Thinking back to the last person you had sex with, about how far away do you think that person lives from you – how long do you think it would it take to get to where they live from your home? If you don't know for sure, it's OK to make your best guess. Which of these fits best?

[Note: interviewer should clarify the question if the respondent expresses confusion, and elicit a response with probes if needed. If asked the reason why this is important, interviewer can explain that this information will help in promoting neighborhood and community prevention efforts]

Read list:

- 0- Partner lives with you
- 1- Less than 5 minutes away
- 2- 5 to 15 minutes away
- 3- 16 - 30 minutes away
- 4- 31 or more minutes but less than one hour away
- 5- > one hour away
- 6- They live in another state
- 7- They live in another country
- 8- I don't know/I'm not sure

Do not read: 9- Refused

ESSuN Interview Conclusion Script

If no additional partner management activity read:

“That’s all the questions we have – thank you for your time and for your help with this important project. Do you have any questions for me before we end? Remember, everything we talked about today is strictly secure.”

If referring to partner management or eliciting partners: proceed with local partner services protocol.

Optional Partner Services / Other Referrals Provided (*if applicable*)

73 Did interviewer/DIS provide EPT/PDPT to patient?

- 1 Yes
- 2 No

74 Number of partners EPT provided for _____

75 Did interviewer/DIS provide any other partner services to patient (DIS referral, partner notification, risk reduction counseling, HIV testing referral, etc.)?

- 1 Yes
- 2 No