

Script or Narrative of the Feedback Survey

This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. The control number for this collection is 2700-0153 and expires on **09/30/2021**. We estimate that it will take about three minutes to read the instructions, gather the facts, and answer the questions. Send only comments relating to our time estimate to sun.y.chan@nasa.gov.

1. How satisfied are you with the communication you received prior to migrating to Office 365?
2. How satisfied are you with the communication you received after migrating to Office 365?
3. If you would like to share any additional comments or recommendations about the communication of Office 365 at Headquarters, please enter them below.
4. Please indicate your satisfaction with the ease of use for Office 365 products implemented so far?
5. If you would like to share any additional comments or recommendations about the functionality of Office 365, please enter them below.
6. How satisfied are you with your O365 migration experience so far?
7. If you would like to share any additional comments or feedback about your experience with the migration of Office 365 at Headquarters, please enter them below.
8. How satisfied are you with the level of support provided since you migrated to Office 365?
9. Please indicate your satisfaction with the type of Support Services provided during the HQ migration?
10. If you would like to share any additional comments or recommendations about how to improve the support for Office 365 migration at Headquarters, please enter them below.