

## Post-Telework Survey

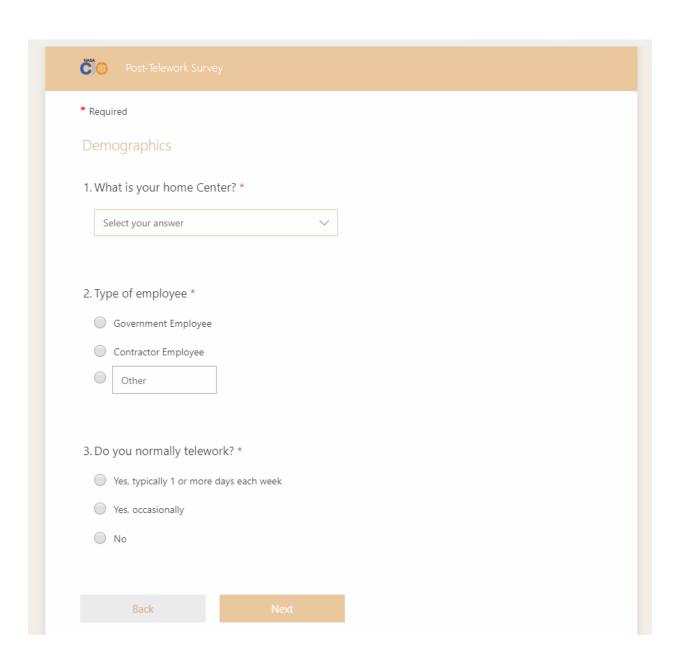
NASA exercised a telework day for the entire Agency on Friday, March 6, 2020. The NASA OCIO is interested in collecting information from civil servants, contractors, and other NASA users about the telework user experience leveraging existing NASA IT resources. Please take a few minutes to let us know if you participated in the telework day and what your telework experiences were like. We'll be using this information to measure and improve the quality of the telework experience.

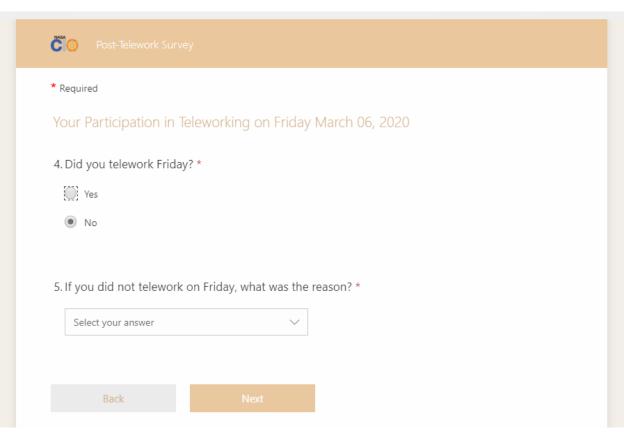
This survey is voluntary and does not collect any personally identifiable information from respondents.

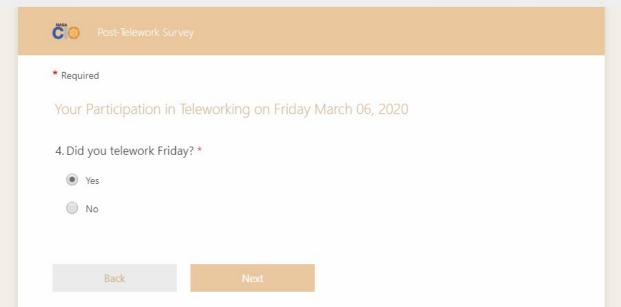
## Paperwork Reduction Act Statement

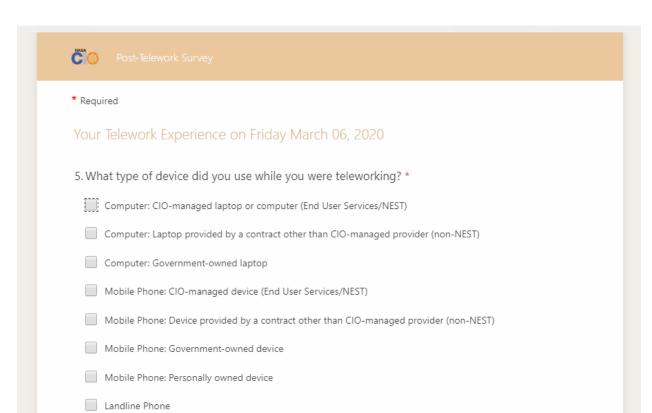
This information collection meets the requirements of 44 U.S.C 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget control number. The OMB control number for this information collection is 2700-153 and it expires on 09/30/2021. We estimate that it will take about 3 minutes to read the instructions, gather the facts, and answer the questions. You may send comments on our time estimate above to <a href="mailto:luis.bares@nasa.gov">luis.bares@nasa.gov</a>. Send only comments relating to our time estimate to this address.

Next









Other

6. What tools did you use while teleworking? *
□ VPN
Teams for chat
Teams for filesharing
Teams for virtual meeting
Skype for chat
Skype for virtual meeting
WebEx for virutal meeting
NASA audio telecon number
Other
7. Did you experience any problems with the technology or tools you were using? *
No, everything worked as expected
Yes, I experienced problems with network access (including VPN)
Yes, I experienced problems with virtual meetings
Yes, I experienced problems with audio telecons
Yes, I experienced problems with accessing systems I needed
Yes, I experienced problems with my laptop or mobile phone
Other

Negative: It was difficult to do my job well  It suggestions do you have to improve the teleworking experience in the future?	Neutral: I was able to work, but not as effectively as if I were in the office  Negative: It was difficult to do my job well  at suggestions do you have to improve the teleworking experience in the future?
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Thank you from the NASA CIO for participating in this survey! Your feedback has been recorded successfully.