

*** A. I am satisfied with the service I received from the NASA SBIR/STTR Helpdesk.**



Strongly Disagree

Strongly Agree

*** B. This interaction increased my confidence in the Helpdesk.**



Strongly Disagree

Strongly Agree

*** C. The Helpdesk addressed my need.**



Strongly Disagree

Strongly Agree

*** D. The Helpdesk employees I interacted with were helpful.**



Strongly Disagree

Strongly Agree

[Previous](#)

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