SUPPORTING STATEMENT SEAFOOD INSPECTION AND CERTIFICATION REQUIREMENTS OMB CONTROL NO. 0648-0266

A. JUSTIFICATION

1. Explain the circumstances that make the collection of information necessary.

This request is for extension of a current information collection.

The National Marine Fisheries Service (NMFS) operates a voluntary fee-for-service seafood inspection program under the authorities of the <u>Agricultural Marketing Act of 1946</u>, as amended, the <u>Fish and Wildlife Act of 1956</u>, and <u>Reorganization Plan No. 4 of 1970</u>. The regulations for the program are contained in <u>50 CFR Part 260</u>. The program offers inspection, grading, and certification services, including the use of official quality grade marks which indicate that specific products have been federally inspected. In addition, the NMFS inspection program is the only Federal entity which establishes quality grade standards for seafood marketed in the United States (U.S.). Qualified participants are permitted to use the program's official quality grade marks on their products to facilitate trade of fishery products.

2. <u>Explain how, by whom, how frequently, and for what purpose the information will be</u> <u>used</u>.

Participants in the Program include all segments of the seafood industry, from harvesters to retailers.

When inspection services are desired, participants are requested to submit specific information pertaining to the type of inspection service needed [§260.15]. That is, applicants provide the Program information regarding the type of products to be inspected, the quantity, the location of the product, and the date when the inspection is needed.

There are also application requirements (i.e., a letter from the participant), if there is an appeal on previous inspection results [§260.36].

Participants requesting regular inspection services on a contractual basis submit a contract [§260.96]. Any changes to the contract require a contract amendment, using the same form.

Participants interested in using official grade marks are required to submit product labels and specifications for review and approval to ensure compliance with mandatory labeling regulations established by the U.S. Food and Drug Administration (FDA), as well as proper use of the Program's marks [§260.97(c)(12), (13), (14) and (15)].

When Export Certification is desired, program participants are required to submit specific information regarding the consignment and the type of documents required. That is, the

applicants provide the program information regarding the product, the shipper and the destination of the consignment.

Current regulations state requirements for approval of drawings and specifications prior to approval of facilities [§260.96(b) and (c)]. There are no respondents under this section. The Program will amend this part of the regulations in a future action.

Plan requirement: In July 1992, NMFS announced new inspection services, which were fully based on guidelines recommended by the National Academy of Sciences, known as Hazard Analysis Critical Control Point (HACCP). The information collection requirements fall under §260.15 of the regulations. These guidelines required that a facility's quality control system have a written plan of the operation, identification of control points with acceptance criteria and a corrective action plan, as well as identified personnel responsible for oversight of the system. The document entitled "Development, Assessment, Approval, and Continuing Compliance Evaluation of HACCP-based Inspection Systems", a chapter from the NMFS Fishery Products Inspection Manual, describes in detail the requirements for participants choosing to receive NMFS HACCP-based inspection services.

HACCP requires continuing monitoring and record keeping by the facility's personnel. Although HACCP involves substantial self-monitoring by the industry, the HACCP-based program is not a self-certification program. It relies on unannounced system audits by NMFS. The frequency of audits is determined by the ability of the firm to monitor its operation. By means of these audits, NMFS reviews the records produced through the program participant's self-monitoring. The audits determine whether the participant's HACCP-based system is in compliance by checking for overall sanitation, accordance with good manufacturing practices, labeling, and other requirements. In addition, in-process reviews, end-product sampling, and laboratory analyses are performed by NMFS at frequencies based on the potential consumer risk associated with the product and/or the firm's history of compliance with the program's criteria.

The information collected is used to determine a participant's compliance with the program. The reported information, a HACCP plan, is needed only once. Other information is collected and kept by the participant as part of its routine monitoring activities. NMFS audits the participant's records on unannounced frequencies to further determine compliance.

The FDA implemented mandatory HACCP seafood safety requirements in December 1997. The FDA regulations [21 CFR Part 123] include some of the same reporting elements as the NMFS HACCP program. However, one of the significant differences is that the FDA regulation is mandatory for seafood processors and focuses on seafood safety only. The NMFS HACCP program is voluntary, is available to all segments of the seafood industry (from harvesters to retailers), and addresses not only seafood safety, but also wholesomeness (hygiene), economic integrity and seafood quality. There is a NMFS HACCP mark available to participants to assist them in marketing their products. The FDA's mandatory program has no mark. Further, the FDA regulations require a revised HACCP plan only if a hazard analysis reveals a seafood safety hazard. The NMFS HACCP program also assures participants compliance with international trade standards.

The burden hours identified are those beyond the FDA's mandatory HACCP requirements to ensure seafood safety. HACCP-related burden hours are identified separately below and are based on an estimate of 35 new HACCP facilities a year and include annual monitoring and record keeping estimates for 350 facilities already in the Program.

The National Oceanic and Atmospheric Administration (NOAA) Fisheries will retain control over the information and safeguard it from improper access, modification, and destruction, consistent with NOAA standards for confidentiality, privacy, and electronic information. See response to Question 10 of this supporting statement for more information on confidentiality and privacy. The information collection is designed to yield data that meet all applicable information quality guidelines. Prior to dissemination, the information will be subjected to quality control measures and a pre-dissemination review pursuant to <u>Section 515 of Public Law 106-554</u>.

3. <u>Describe whether, and to what extent, the collection of information involves the use of automated, electronic, mechanical, or other technological techniques or other forms of information technology</u>.

The information collected involves the use of automated, electronic or other technological techniques, in addition to over the phone requests by the Program's inspection personnel. Examples of labels and specifications are generally submitted in hard copy or via email to the Program's review staff for approval. The fillable form for Request for Inspection Services is available from the Program's Web site: <u>http://www.seafood.nmfs.noaa.gov</u>. The program has developed and implemented an online Seafood Inspection Services Portal, which is our primary source for gathering information.

4. Describe efforts to identify duplication

The FDA HACCP regulations require some of the same reporting elements as the NMFS HACCP program. This statement includes reporting burden beyond what is required under the FDA regulations to better ensure seafood safety. In other words, an applicant's NMFS HACCP plan is acceptable under the FDA regulations so that no additional plan is needed for FDA. If, however, the applicant wishes to participant in the NMFS HACCP program and has an FDA HACCP plan, the FDA HACCP plan would be expanded to include the NMFS requirements which address not only seafood safety, but also wholesomeness (hygiene), economic fraud, and seafood quality.

5. <u>If the collection of information involves small businesses or other small entities, describe the methods used to minimize burden</u>.

Small businesses may voluntarily participate in the Program and respond to the collection. Specific instructions are provided, where needed, to all businesses to prevent submission of unnecessary information and to minimize the burden.

6. <u>Describe the consequences to the Federal program or policy activities if the collection is</u> <u>not conducted or is conducted less frequently</u>.

If the collection were not conducted, efficient operation of the Program would be jeopardized and would not sufficiently serve the customers for whom it is intended.

7. <u>Explain any special circumstances that require the collection to be conducted in a</u> manner inconsistent with OMB guidelines.

For participants to continue to obtain the benefits of advertising the official Program marks and to ensure the Program's marks are being used with integrity, some of the collections are done at a frequency inconsistent with the OMB guidelines. For example, HACCP participants submit their HACCP plan only once, but changes in the plan may occur whenever their processing operations dictate, which may be outside of the OMB guidelines. In addition, monitoring of the HACCP plan is an ongoing activity which is then audited by Program personnel at varying frequencies to determine the participant's compliance with the Program requirements.

The regulations for label approval [§260.97(b)(13) and (15)] require an original label and four copies, one more copy than recommended by OMB. The labels, once approved, are distributed to the applicant, the inspector in the facility, the regional inspection office, and the label approving officer for their records and future reference, which can be critical particularly if there is a question or dispute.

8. <u>Provide information on the PRA Federal Register Notice that solicited public comments</u> on the information collection prior to this submission. Summarize the public comments received in response to that notice and describe the actions taken by the agency in response to those comments. Describe the efforts to consult with persons outside the agency to obtain their views on the availability of data, frequency of collection, the clarity of instructions and recordkeeping, disclosure, or reporting format (if any), and on the data elements to be recorded, disclosed, or reported.

A <u>Federal Register</u> Notice published on March 8, 2018 (83 FR 9843) solicited public comments. No public comments were received.

Comments on their views on the availability of data, frequency of collection, the clarity of instructions and accuracy of estimated burden, were solicited from 10 seafood vendor clients. There were no comments received.

9. <u>Explain any decisions to provide payments or gifts to respondents, other than</u> <u>remuneration of contractors or grantees</u>.

No payments or gifts are made.

10. <u>Describe any assurance of confidentiality provided to respondents and the basis for assurance in statute, regulation, or agency policy</u>.

Participants in the Program are assured of the confidentiality of certain information, such as records of sanitation and HACCP plans, which may contain privileged trade information. The Department of Commerce, with the concurrence of the U.S. Department of Justice, determined that this information is protected from disclosure pursuant to the <u>Freedom of Information Act</u> Exemption (b)(4), 5 U.S.C. § 552(b)(4), which applies to trade secrets and commercial or financial information obtained from a person that is privileged or confidential.

11. <u>Provide additional justification for any questions of a sensitive nature, such as sexual behavior and attitudes, religious beliefs, and other matters that are commonly considered private</u>.

No sensitive questions are asked.

12. Provide an estimate in hours of the burden of the collection of information.

Estimated number of respondents, response times, and burden: The estimates below are based on a 3-year average. Note that time per response estimates have changed, due to a switch to online reporting and to the removal of accounting errors that resulted in erroneous estimates for the previous approval request. Changes are presented under question 15.

§260.15 Application for Inspection Services. The estimated time per response is an average based on the wide range of applicants. Regular applicants, for example, have made extra copies of the form with the standard information completed so that they simply fill in several additional blocks, which would likely require much less than 5 minutes, then fax it to the inspection office. New applicants, on the other hand, may take longer. They may provide the information over the phone or we may fax them a blank form which they complete and fax in return. Also, not all of the blocks on the form are required to be completed before inspection services can be provided. Missing information may be inserted by the inspector at a later date and kept as an internal record.

Estimated Number of Respondents: 122 Estimated Number of Responses: 3,676 Estimated Time Per Response: 5 minutes Estimated Total Annual Burden Hours: 306

§260.36 Application for appeal of previous inspection results: As mentioned in Question 2, this is simply a short letter notifying the inspection office that an appeal is requested.

Estimated Number of Respondents and Responses: 10 Estimated Time Per Response: 30 minutes Estimated Total Annual Burden Hours: 5

§260.96 Contract Completion. This estimate includes new requests, estimated at about 35 annually, and current participants who amend their contracts during the year. The burden estimate is considered equal for both situations.

Estimated Number of Respondents and Responses: 57 Estimated Time Per Response: 1 hour Estimated Total Annual Burden Hours: 57

§260.97(c)(12), (13), and (15) Label and Specification Submission. This estimate includes not only completing the form, but also the estimate to develop a new specification or revise an existing one. The estimate also includes the time to compile, duplicate, and package the submission.

Estimated Number of Respondents and Responses: 200 Estimated Time Per Response: 30 minutes Estimated Total Annual Burden Hours: 100

HACCP Participants

New Respondents. These are applicants that are not currently in the NMFS HACCP Program, who need to develop a NMFS HACCP Plan, which as explained previously, is required only once, unless a hazard analysis reveals a seafood safety hazard.

Estimated Number of Respondents and Responses: 57 Estimated Time Per Response: 10 hours Estimated Total Annual Burden Hours: 570

Current Respondents. These are participants already in the NMFS HACCP Program, with an operating HACCP Plan. These participants are responsible for certain monitoring and record keeping functions as described in the manual release.

Estimated Number of Respondents and Responses: 1050 x 4 times year (4200) Estimated Time Per Response: 30 minutes Estimated Total Annual Burden Hours: 2,100

TOTAL RESPONDENTS (unduplicated): 350 TOTAL RESPONSES: 8200 TOTAL BURDEN HOURS: 3138

The increased response times for contracts and appeals are the documented response times, per survey of regional administrators on responses and time for completion.

NOAA SIP has a completely developed online portal that works as the primary point of information gathering from industry. This system is not only much more streamlined than the previous mail/fax method it also has the added feature of reuse values which allows for industry to prepare forms in a fraction of the time it took previously. Previously a single page form would have required an estimated 30-45 minutes to complete and then fax or mail; with the webform, the estimate is 5-10 minutes or even less if they are able to use the reuse values option. This would be available depending upon the form they are filing. Note that NOAA is unable to substantiate the 48 hour per response estimate for current HACCP respondents that was erroneously included in the previous approval request.

13. <u>Provide an estimate of the total annual cost burden to the respondents or record-</u> <u>keepers resulting from the collection (excluding the value of the burden hours in Question</u> <u>12 above).</u>

Inspection fees are \$130 per hour and average 0.25 hours. For 3,676 inspections, at 0.25 x \$130, or \$32.50, the total fees would be \$119,470.

Program participation fees are \$130 to \$280 depending upon the level of participation for an average of \$1,148,000.

Recordkeeping/reporting: Some of the information is faxed and some is mailed. The combined annual costs for copying, faxing or mailing total approximately \$6,000. If all submit in this way, rather than through the portal, the average per response cost would be about \$0.75.

Total recordkeeping/reporting costs: \$119,470 + 1,148,000 + 6,000 = 1,273,470.

Most of the \$6.9M cost previously reported for this collection was erroneous and based on an accounting error that ascribed 6 hours of labor cost to each inspection.

14. Provide estimates of annualized cost to the Federal government.

As a fee-for-service program, as explained in Question 1, all of the costs to the Federal government for the collection are paid by the users of this program. Total annual program costs are \$27 million. Fees in addition to those shown in Question 13 are charged for other program services that do not involve collection of information from respondents.

15. Explain the reasons for any program changes or adjustments.

The Seafood Inspection Program has implemented a shift from end product inspection to a systems based approach to food safety and quality. Our program users no longer are required to provide information on an inspection by inspection basis; alternatively, information is gathered at the system level during periodic HACCP audits. Completing fewer inspections also resulted in fewer appeal inspections. In addition, the program completed development and implementation of an online Seafood Inspection Services Portal (SISP) which is now the primary source for gathering information and providing response to program users. SISP has reduced the time burden for both program users and providers. The combined impact of a shift from product inspection to system auditing and the full implementation of our automated online system for document needs and information gathering is demonstrated in the numbers below.

IC	2015 responses	2015 hours	2018 responses	2018 hours
Inspection	9625 (at 5 min	802	3676 (at 5 min	306
requests	per)		per)	
Appeals	62 (at 5 min per)	5	10 (at 30 min*	5
			per)	
Contract	220 (at 5 min	18	57 (at 1 hour*	57
completion	per)		per)	
Label and	3245 (at 30	1623	200 (at 30	100
specification	minutes per)		minutes per)	
submission				
HACCP	60 (at 60 hours	3600	57 (at 10 hours	570
application**_	per)		per)	
new				
respondents				
HACCP	285 (at 48 hours	13680	1050 x 4	2100
application** –	per)		responses - 4200	
current			responses (at 30	
respondents			minutes per)	
TOTALS	13,497	19,728	8,200	3,138

Burden Adjustments:

* These are currently documented response times, per survey of regional administrators on responses and time for completion.

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16. <u>For collections whose results will be published, outline the plans for tabulation and publication</u>.

Results are not published.

17. <u>If seeking approval to not display the expiration date for OMB approval of the information collection, explain the reasons why display would be inappropriate</u>.

Not Applicable.

18. Explain each exception to the certification statement.

Not Applicable.

B. COLLECTIONS OF INFORMATION EMPLOYING STATISTICAL METHODS

This collection does not employ statistical methods.