

1. Please describe your experience in Patent Center Alpha

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
It is easy and intuitive to file an application in Patent Center.	<input checked="" type="radio"/> It is easy and intuitive to file an application in Patent Center. Strongly Agree	<input type="radio"/> It is easy and intuitive to file an application in Patent Center. Agree	<input type="radio"/> It is easy and intuitive to file an application in Patent Center. Neutral	<input type="radio"/> It is easy and intuitive to file an application in Patent Center. Disagree	<input type="radio"/> It is easy and intuitive to file an application in Patent Center. Strongly Disagree	<input type="radio"/> It is easy and intuitive to file an application in Patent Center. N/A
Validations help identify what still needs to be completed	<input checked="" type="radio"/> Validations help identify what still needs to be completed Strongly Agree	<input type="radio"/> Validations help identify what still needs to be completed Agree	<input type="radio"/> Validations help identify what still needs to be completed Neutral	<input type="radio"/> Validations help identify what still needs to be completed Disagree	<input type="radio"/> Validations help identify what still needs to be completed Strongly Disagree	<input type="radio"/> Validations help identify what still needs to be completed N/A
I use the expandable columns under Workbench regularly.	<input checked="" type="radio"/> I use the expandable columns under Workbench regularly. Strongly Agree	<input type="radio"/> I use the expandable columns under Workbench regularly. Agree	<input type="radio"/> I use the expandable columns under Workbench regularly. Neutral	<input type="radio"/> I use the expandable columns under Workbench regularly. Disagree	<input type="radio"/> I use the expandable columns under Workbench regularly. Strongly Disagree	<input type="radio"/> I use the expandable columns under Workbench regularly. N/A
Increasing the Saved Submission availability from 7 to 14 days has improved the filing process.	<input checked="" type="radio"/> Increasing the Saved Submission availability from 7 to 14 days has improved the filing process. Strongly Agree	<input type="radio"/> Increasing the Saved Submission availability from 7 to 14 days has improved the filing process. Agree	<input type="radio"/> Increasing the Saved Submission availability from 7 to 14 days has improved the filing process. Neutral	<input type="radio"/> Increasing the Saved Submission availability from 7 to 14 days has improved the filing process. Disagree	<input type="radio"/> Increasing the Saved Submission availability from 7 to 14 days has improved the filing process. Strongly Disagree	<input type="radio"/> Increasing the Saved Submission availability from 7 to 14 days has improved the filing process. N/A
Sponsorship of support staff is secure and efficient to manage.	<input checked="" type="radio"/> Sponsorship of support staff is secure and efficient to manage. Strongly Agree	<input type="radio"/> Sponsorship of support staff is secure and efficient to manage. Agree	<input type="radio"/> Sponsorship of support staff is secure and efficient to manage. Neutral	<input type="radio"/> Sponsorship of support staff is secure and efficient to manage. Disagree	<input type="radio"/> Sponsorship of support staff is secure and efficient to manage. Strongly Disagree	<input type="radio"/> Sponsorship of support staff is secure and efficient to manage. N/A
Being able to submit a multi-section (specification,	<input checked="" type="radio"/> Being able to submit a multi-section (specification,	<input type="radio"/> Being able to submit a multi-section	<input type="radio"/> Being able to submit a multi-section	<input type="radio"/> Being able to submit a multi-section	<input type="radio"/> Being able to submit a multi-section (specification,	<input type="radio"/> Being able to submit a multi-section

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
claims, abstract) DOCX is useful.	claims, abstract) DOCX is useful. Strongly Agree	(specification, claims, abstract) DOCX is useful. Agree	(specification, claims, abstract) DOCX is useful. Neutral	(specification, claims, abstract) DOCX is useful. Disagree	claims, abstract) DOCX is useful. Strongly Disagree	(specification, claims, abstract) DOCX is useful. N/A
The feedback document showing locations of errors/warnings in DOCX is convenient.	<input type="radio"/> The feedback document showing locations of errors/warnings in DOCX is convenient. Strongly Agree	<input type="radio"/> The feedback document showing locations of errors/warnings in DOCX is convenient. Agree	<input type="radio"/> The feedback document showing locations of errors/warnings in DOCX is convenient. Neutral	<input type="radio"/> The feedback document showing locations of errors/warnings in DOCX is convenient. Disagree	<input type="radio"/> The feedback document showing locations of errors/warnings in DOCX is convenient. Strongly Disagree	<input type="radio"/> The feedback document showing locations of errors/warnings in DOCX is convenient. N/A
The Train stop function when filing is easy to use for navigation within the system.	<input type="radio"/> The Train stop function when filing is easy to use for navigation within the system. Strongly Agree	<input type="radio"/> The Train stop function when filing is easy to use for navigation within the system. Agree	<input type="radio"/> The Train stop function when filing is easy to use for navigation within the system. Neutral	<input type="radio"/> The Train stop function when filing is easy to use for navigation within the system. Disagree	<input type="radio"/> The Train stop function when filing is easy to use for navigation within the system. Strongly Disagree	<input type="radio"/> The Train stop function when filing is easy to use for navigation within the system. N/A
Reported issues and feedback were responded to during Patent Center Alpha	<input type="radio"/> Reported issues and feedback were responded to during Patent Center Alpha Strongly Agree	<input type="radio"/> Reported issues and feedback were responded to during Patent Center Alpha Agree	<input type="radio"/> Reported issues and feedback were responded to during Patent Center Alpha Neutral	<input type="radio"/> Reported issues and feedback were responded to during Patent Center Alpha Disagree	<input type="radio"/> Reported issues and feedback were responded to during Patent Center Alpha Strongly Disagree	<input type="radio"/> Reported issues and feedback were responded to during Patent Center Alpha N/A

Question Title

2. My favorite thing about Patent Center is:

Question Title

3. Other features I would like to see implemented in Patent Center are:

Question Title

4. What I don't like about Patent Center is:

Question Title

5. Additional feedback, suggestions, and/or comments:

Question Title

*6. Participant Information

Contact Name

Organization

Role

Customer Number

Phone

Email

OMB Control Number: 0651-0080

Expiration Date: 9/30/2019

The United States Patent and Trademark Office (USPTO) is conducting this survey to gauge satisfaction with its Patent Center Alpha system. This survey is strictly voluntary, includes 14 questions and should take approximately 5 minutes to complete. This information collection contains requirements subject to the Paperwork Reduction Act (PRA). Notwithstanding any other provisions of the law, no person is required to respond to, nor shall any person be subject to penalty for failure to comply with, a collection of information subject to the requirements of the PRA, unless that collection of information displays a currently valid OMB control number.