OMB Control Number: 0651-0080 Expiration Date: 9/30/2019

# 1. Please describe your experience in Patent Center Alpha

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
It is easy and intuitive to file an application in Patent Center.	It is easy and intuitive to file an application in Patent Center. Strongly Agree	It is easy and intuitive to file an application in Patent Center. Agree	C It is easy and intuitive to file an application in Patent Center. Neutral	It is easy and intuitive to file an application in Patent Center. Disagree	It is easy and intuitive to file an application in Patent Center. Strongly Disagree	It is easy and intuitive to file an application in Patent Center. N/A
Validations help identify what still needs to be completed	Validations help identify what still needs to be completed Strongly Agree	C Validations help identify what still needs to be completed Agree	C Validations help identify what still needs to be completed Neutral	C Validations help identify what still needs to be completed Disagree	Validations help identify what still needs to be completed Strongly Disagree	Validations help identify what still needs to be completed N/A
I use the expandable columns under Workbench regularly.	I use the expandable columns under Workbench regularly. Strongly Agree	I use the expandable columns under Workbench regularly. Agree	I use the expandable columns under Workbench regularly. Neutral	I use the expandable columns under Workbench regularly. Disagree	I use the expandable columns under Workbench regularly. Strongly Disagree	I use the expandable columns under Workbench regularly. N/A
Increasing the Saved Submission availability from 7 to 14 days has improved the filing process.	Increasing the Saved Submission availability from 7 to 14 days has improved the filing process. Strongly Agree	Increasing the Saved Submission availability from 7 to 14 days has improved the filing process. Agree	Increasing the Saved Submission availability from 7 to 14 days has improved the filing process. Neutral	Increasing the Saved Submission availability from 7 to 14 days has improved the filing process. Disagree	Increasing the Saved Submission availability from 7 to 14 days has improved the filing process. Strongly Disagree	Increasing the Saved Submission availability from 7 to 14 days has improved the filing process. N/A
Sponsorship of support staff is secure and efficient to manage.	Sponsorship of support staff is secure and efficient to manage. Strongly Agree	Sponsorship of support staff is secure and efficient to manage. Agree	support staff is secure and efficient	Sponsorship of support staff is secure and efficient to manage. Disagree	Sponsorship of support staff is secure and efficient to manage. Strongly Disagree	Sponsorship of support staff is secure and efficient to manage. N/A
Being able to submit a multi- section (specification,	Being able to submit a multi-section (specification,	Being able to submit a multisection	Being able to submit a multisection	Being able to submit a multi-section	Being able to submit a multi-section (specification,	Being able to submit a multisection

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	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
claims, abstrac DOCX is useful	-	(specification, claims, abstract) DOCX is useful. Agree	(specification, claims, abstract) DOCX is useful. Neutral	(specification, claims, abstract) DOCX is useful. Disagree	claims, abstract) DOCX is useful. Strongly Disagree	(specification, claims, abstract) DOCX is useful. N/A
The feedback document showing locations of errors/warnings in DOCX is convenient.	The feedback document showing locations of errors/warnings in DOCX is convenient. Strongly Agree	The feedback document showing locations of errors/warnings in DOCX is convenient. Agree	The feedback document showing locations of errors/warnings in DOCX is convenient. Neutral	The feedback document showing locations of errors/warnings in DOCX is convenient. Disagree	The feedback document showing locations of errors/warnings in DOCX is convenient. Strongly Disagree	The feedback document showing locations of errors/warnings in DOCX is convenient. N/A
The Train stop function when filing is easy to use for navigation within the system.	The Train stop function when filing is easy to use for navigation within the system. Strongly Agree	The Train stop function when filing is easy to use for navigation within the system. Agree	function when filing	The Train stop function when filing is easy to use for navigation within the system. Disagree	The Train stop function when filing is easy to use for navigation within the system. Strongly Disagree	The Train stop function when filing is easy to use for navigation within the system. N/A
Reported issue and feedback were responde to during Pater Center Alpha	and feedback were	Reported issues and feedback were responded to during Patent Center Alpha Agree	Reported issues and feedback were responded to during Patent Center Alpha Neutral	Reported issues and feedback were responded to during Patent Center Alpha Disagree	Reported issues and feedback were responded to during Patent Center Alpha Strongly Disagree	Reported issues and feedback were responded to during Patent Center Alpha N/A

## **Question Title**

2. My favorite thing about Patent Center is:



## **Question Title**

3. Other features I would like to see implemented in Patent Center are:

OMB Control Number: 0651-0080

Expiration Date: 9/30/2019



#### **Question Title**

4. What I don't like about Patent Center is:



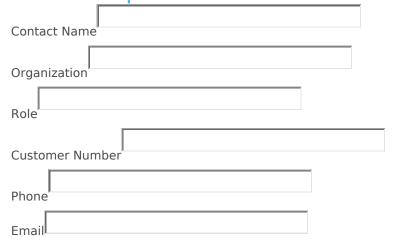
#### **Question Title**

5. Additional feedback, suggestions, and/or comments:



## **Question Title**

\*6. Participant Information



OMB Control Number: 0651-0080

Expiration Date: 9/30/2019

The United States Patent and Trademark Office (USPTO) is conducting this survey to gauge satisfaction with its Patent Center Alpha system. This survey is strictly voluntary, includes 14 questions and should take approximately 5 minutes to complete. This information collection contains requirements subject to the Paperwork Reduction Act (PRA). Notwithstanding any other provisions of the law, no person is required to respond to, nor shall any person be subject to penalty for failure to comply with, a collection of information subject to the requirements of the PRA, unless that collection of information displays a currently valid OMB control number.