

Application prosecution survey

1. Please rate the **clarity** of the writing in the office action.
(1=Poor, 10=Excellent, Don't Know)
**Also, optional open text box to provide optional additional comments.*

2. The **amount** of information in the office action is:
 - a. Too much (if a. then goes to "please explain" text box)
 - b. Too little (if b. then goes to "please explain" text box)
 - c. Just right
 - d. Don't know

Please explain:

3. Which of the following best describes your role?
 - a. Entrepreneur/Business professional
 - b. Inventor
 - c. IP professional: Attorney
 - d. IP professional: Agent
 - e. IP professional: Paralegal
 - f. Marketing professional
 - g. Other legal professional (not in intellectual property): Attorney, Paralegal
 - h. Student
 - i. Other (please specify)

4. Which if the following best describes your organization?
 - a. Law firm
 - b. Small business
 - c. Corporation
 - d. Non-profit
 - e. Government
 - f. College/University
 - g. General public
 - h. International
 - i. Other (please specify)

5. Did you perform a search of existing trademarks and/or use a search service before applying for your trademark?
 - a. Yes
 - b. No

6. Did you consult with any of the following resources prior to applying/filing? (Please select all that apply.)

- a. Yes, I visited www.uspto.gov to get more information.
 - b. Yes, I contacted a USPTO call center.
 - c. Yes, I contacted the USPTO Trademark Assistance Center.
 - d. Yes, I consulted with a private attorney (for those who are not attorneys).
 - e. Yes, I used a search engine to perform a search for more information (e.g. Google, Yahoo).
 - f. Yes, I visited a USPTO regional office.
 - g. Yes, I visited a Patent and Trademark Resource Center at a library.
 - h. No, I did not know which resources to consult.
 - i. No, I did not need additional resources to apply/file.
 - j. Other (please specify)
7. Did you click any of the links to additional information in the office action?
- a. Yes
 - i. Were these links helpful?
 1. Yes, the links were helpful.
 2. No, the links were not helpful.
 3. No, I had technical difficulty when clicking the links.
 4. Don't Know

*Also, optional open text box to provide optional additional comments.
 - b. No
8. Did you need to contact the USPTO trademark examining attorney assigned to your case for any reason?
- a. Yes
 - ii. Were you able to get in touch?
 1. Yes
 - a. Please rate your level of agreement with the following statement. (1=Strongly disagree 10=Strongly agree)
 - i. The examining attorney I interacted with was helpful.
 2. No
 - b. No
9. Have you been able to obtain enough information to determine your next steps in the process?
- a. Yes
 - b. No
 - c. Don't Know
10. Please rate your level of agreement with the following statements. (1=Strongly disagree 10=Strongly agree)
- a. I am satisfied with the office action I received.
 - b. This interaction increased my confidence in the USPTO.

c. I was treated fairly.

11. Is there anything else you would like to tell us?

Open text box.

The United States Patent and Trademark Office (USPTO) is conducting this survey to gather feedback on its application prosecution office actions. This survey is strictly voluntary, includes 11 questions and should take approximately 4 minutes to complete. This information collection contains requirements subject to the Paperwork Reduction Act (PRA). Notwithstanding any other provisions of the law, no person is required to respond to, nor shall any person be subject to penalty for failure to comply with, a collection of information subject to the requirements of the PRA, unless that collection of information displays a currently valid OMB control number.