Participant Feedback

While there may be variations in the feedback questions due to the difference in user activities being discussed each week, the following list provides examples for the facilitator to use as open ended questions-

- What is your overall impression of [site]?
- What is your impression of the search capability?
- Do you feel this site is current? Why?
- What did you like best about the site?
- What did you like least about the site?
- If you were the website developer, what would be the first thing you would do to improve the website?
- Is there anything that you feel is missing on this site? (*Probe: content or site features/functions*)
- If you were to describe this site to a colleague in a sentence or two, what would you say?
- Do you have any other final comments or questions?

This information collection contains requirements subject to the Paperwork Reduction Act (PRA). Notwithstanding any other provisions of the law, no person is required to respond to, nor shall any person be subject to penalty for failure to comply with, a collection of information subject to the requirements of the PRA, unless that collection of information displays a currently valid OMB Control Number. The estimated response time for this collection is two hours. The response time includes the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.