

Customer Service Application (CSA) Screen Package



Integrated Registration Services (IRES)

April 12, 2018

OMB Clearance Package OMB# 0960-0596

Note:

Screens captures with the blue bar are the latest UEF IRES/CSA screens.
Screens captures with the red bar are the ones that we were not able to reproduce in the latest UEF format.

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1. CSA Home

Integrated Registration Services Customer Support Application

IRESCSA Help CS001

CSA Home

Enter any one of the items below to search for an employer or user.

Search for Employer

EIN:

Search for User

SSN:

or User ID:

or Rep ID:

Add Foreign User

User lives and works outside U.S. and does not have an SSN

2. Multiple User IDs Found

Integrated Registration Services Customer Support Application

Name: STANLEY RUTKOWSKI SSN: 380087308 DOB: 1965-07-11


IRESCSA

Multiple User IDs Found

Select a User ID to view related information or add a new User ID.

| User ID | Affiliate | Affiliate ID | Service (s) |
|--------------------------|-----------|--------------|--|
| KCTQ2T4K | EIN | 010390302 | [BSO] ATTORNEY FEE (Active) [BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] INTERNET REPRESENTATIVE PAYEE (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active) |
| RKL2VC88 | EIN | 060570975 | [BSO] ATTORNEY FEE (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active) [BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Pending) |
| Y3ZZNK79 | EIN | 351819323 | [BSO] ATTORNEY FEE (Active) [BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] INTERNET REPRESENTATIVE PAYEE (Active) [BSO] WAGE REPORTING (Active) [BSO] SSNVS (Pending) |

3. User Information for [User ID]



Integrated Registration Services

Name: STANLEY RUTKOWSKI

Customer Support Application

SSN: 381084206 User ID: V2WJWXFL DOB: 07/11/1965 EIN: 381652736

IRESCSA

User Information for STANLEY RUTKOWSKI

CSA Home

▶ **User Information**

Service Status

Select Suite

Add/Update Employer Information

Report of Contact

User History

Block

Unblock

Exclusive Special Services

User ID Status: ACTIVE
 User ID Issue Date: 02/28/2018
 Password Issue Date: 02/28/2018
 Password Expiration Date: 05/29/2018

Confirm / update information below with user :

* indicates mandatory field.

* First Name:

Middle Name:

* Last Name:

Suffix:

* Date of Birth:

* Address Line 1:

Address Line 2:

* City:

* State Abbreviation (for US)/Province:

* Zip/Postal Code: Zip Extension:


* Country:

* Phone: Ext:

Fax:

* Email:

4. New User Information - Add Foreign User



Integrated Registration Services

Name: STANLEY RUTKOWSKI

Customer Support Application

SSN: 381084206 DOB: 07/11/1965

IRESCSA

New User Information

CSA Home

▶ **New User Information**

* indicates mandatory field.

* First Name:

Middle Name:

* Last Name:

Suffix:

* Date of Birth:

* Address Line 1:

Address Line 2:

* City:

* State Abbreviation (for US)/Province:

* Zip/Postal Code: Zip Extension:

* Country:

* Phone: Ext:

Fax:

* Email:

| Statement | Yes | No |
|---|-----------------------|----------------------------------|
| Do you understand that the Social Security Administration will validate the information you provide against the information in our files? | <input type="radio"/> | <input checked="" type="radio"/> |
| Do you understand that you may be subject to civil or criminal penalties if you submit fraudulent information? | <input type="radio"/> | <input checked="" type="radio"/> |
| Do you understand that you are responsible for all actions taken using your User ID? | <input type="radio"/> | <input checked="" type="radio"/> |

Privacy Act Statement

Collection and Use of Personal Information

Sections 205(a) and 1106 of the Social Security Act, as amended, authorize us to collect this information to allow you access to our online applications. We will use the information you provide to verify your identity and to register you, your company, or authorized employees to use our Business Services Online (BSO) site of services. The Privacy Act (5 U.S.C. § 552a(b)) permits us to disclose the information you provide in accordance with approved routine uses. Providing us this information is voluntary. However, failing to provide us with all or part of the information could prevent us from offering you access to our BSO suite of services. Additional information regarding your use of our online applications, routine use of information, programs, and systems are available on our Internet website, www.ssa.gov/privacy/ipo/, or at your local Social Security office.

5. New User Information - Add New/Pending User ID

Integrated Registration Services

Customer Support Application

Item #: STANLEY RUTKOWSKI
SSN: 38164205
DOB: 07/11/1965

[CSA Home](#)
▶ New User Information

New User Information

* indicates mandatory field

* First Name:

Middle Name:

* Last Name:

Suffix:

* Date of Birth:

* Address Line 1:

Address Line 2:

* City:

* State Abbreviation (for US):

* Zip/Postal Code: Zip Extension:

* Country:

* Phone: Ext:

Fax:

* Email:

| Statement | Yes | No |
|---|-----------------------|----------------------------------|
| Do you understand that the Social Security Administration will validate the information you provide against the information in our files? | <input type="radio"/> | <input checked="" type="radio"/> |
| Do you understand that you may be subject to civil or criminal penalties if you submit fraudulent information? | <input type="radio"/> | <input checked="" type="radio"/> |
| Do you understand that you are responsible for all actions taken using your User ID? | <input type="radio"/> | <input checked="" type="radio"/> |

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6. New User Information - No SSN Found User ID

Integrated Registration Services

Customer Support Application

Item #: STANLEY RUTKOWSKI
SSN: 38164205
DOB: 07/11/1965

[CSA Home](#)
▶ New User Information

New User Information

* indicates mandatory field

* First Name:

Middle Name:

* Last Name:

Suffix:

* Date of Birth:

* Address Line 1:

Address Line 2:

* City:

* State Abbreviation (for US):

* Zip/Postal Code: Zip Extension:

* Country:

* Phone: Ext:

Fax:

* Email:

| Statement | Yes | No |
|---|-----------------------|----------------------------------|
| Do you understand that the Social Security Administration will validate the information you provide against the information in our files? | <input type="radio"/> | <input checked="" type="radio"/> |
| Do you understand that you may be subject to civil or criminal penalties if you submit fraudulent information? | <input type="radio"/> | <input checked="" type="radio"/> |
| Do you understand that you are responsible for all actions taken using your User ID? | <input type="radio"/> | <input checked="" type="radio"/> |

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Collection and Use of Personal Information

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7. New User Information - Numi Failed

Integrated Registration Services

CSA Home

Home > New User Information

Customer Support Application

IRSSCSA

New User Information

• Numi Failed

* Indicates mandatory field.

* First Name:

Middle Name:

* Last Name:

Suffix:

* Date of Birth:

* Address Line 1:

Address Line 2:

* City:

* State Abbreviation (for US)/Province:

* Zip/Postal Code: Zip Extension:

* Country: ▼

* Phone: Ext:

Fax:

* Email:

| Statement | Yes | No |
|---|----------------------------------|-----------------------|
| Do you understand that the Social Security Administration will validate the information you provide against the information in our files? | <input checked="" type="radio"/> | <input type="radio"/> |
| Do you understand that you may be subject to civil or criminal penalties if you submit fraudulent information? | <input checked="" type="radio"/> | <input type="radio"/> |
| Do you understand that you are responsible for all actions taken using your User ID? | <input checked="" type="radio"/> | <input type="radio"/> |

Privacy Act Statement

Collection and Use of Personal Information

Sections 205(a) and 1105 of the Social Security Act, as amended, authorize us to collect this information to allow you access to our online applications. We will use the information you provide to verify your identity and to register you, your company, or authorized employee(s) to use our Business Services Online (BSO) suite of services. The Privacy Act (5 U.S.C. § 552a(b)) permits us to disclose the information you provide in accordance with approved routine uses. Providing us this information is voluntary. However, failing to provide us with all or part of the information could prevent us from offering you access to our BSO suite of services. Additional information regarding our use of our online applications, routine uses of information, programs, and systems are available on our Internet website, www.socialsecurity.gov, or at your local Social Security office.

8. Users for Company



Integrated Registration Services

EIN: 060570975

Customer Support Application

[CSA Home](#)

► [Users](#)

[Employer History](#)

[Block](#)

[Unblock](#)


IRESCSA

Users for Company

Select a user name to apply actions. Sort by any underlined column name.

| Name | User ID | Service (s) |
|------------------------------------|--------------------------|--|
| RUTKOWSKI, STANLEY | QFP4KBNT | |
| RUTKOWSKI, STANLEY | KZHBF73V | ATTORNEY FEE (Active) SSNVS (Active) |
| RUTKOWSKI, STANLEY | RKL2VC88 | ATTORNEY FEE (Active) SSNVS (Active) WAGE REPORTING (Active) VIEW WAGE REPORT NAME/SSN ERRORS (Pending) |
| RUTKOWSKI, STANLEY | QCSDCV8N | |
| WALKER, DENISE | 6BPMTCGV | |
| WALKER, DENISE | YX7RH3CG | ATTORNEY FEE (Active) |
| RUTKOWSKI, STANLEY | W45Z8523 | |
| RUTKOWSKI, STANLEY | XGJ3F34N | ATTORNEY FEE (Active) |
| RUTKOWSKI, STANLEY | R3DHXX7F | WAGE REPORTING (Active) VIEW WAGE REPORT NAME/SSN ERRORS (Deactivated) SSNVS (Deactivated) |
| RANDHAWA, KAMALJIT | J6E26L21 | CONSENT BASED SERVICES - SSNVS (Active) INTERNET REPRESENTATIVE PAYEE (Active) SSNVS (Deactivated) WAGE REPORTING (Deactivated) |
| RANDHAWA, KAMALJIT | LACH8551 | ATTORNEY FEE (Active) WAGE REPORTING (Active) SSNVS (Deactivated) |

9. Employer Information

 Integrated Registration Services **Customer Support Application**

Name: STANLEY RUTKOWSKI SSN: 380087308 User ID: KCTQ2T4K DOB: 07/11/1965

CSA Home
User Information
Add/Update Employer Information
Add Services
Report of Contact

IRESCSA
Employer Information

Select one of the following. Requestor is:

- An employee of a company that has an EIN.
- A Household Employer and has an EIN.
- Self-Employed and has an EIN.
- Self-Employed and DOES NOT have an EIN.
- Working and residing outside the U.S. and has an EIN, but does not have an SSN.
- A Volunteer for a Company/Organization that has an EIN.
- Internet Representative Payee (IRPA) Individual User.

Enter the following about the employer.


* Indicates mandatory field.

EIN:

* Company/Organization Name or Business Name:

* Do you understand that you and/or your company may be banned from use of Online Services if the SSA determines or even suspects there has been misuse of the services?
 Yes No

10. Add Services - NO SERVICES AVAILABLE

 Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000


CSA Home
User Information
Add Services
Report of Contact
Service Status
Add/Update Employer Information

IRESCSA [Help CS007](#)

Add Services

NO SERVICES AVAILABLE

11. Add Services - With Services



Integrated Registration Services
Customer Support Application

Name: DENNIS MILLER
SSN: 561574906
User ID: 9K8278TG
DOB: 05/05/1972
EIN: 942728480

[CSA Home](#)

[User Information](#)

▶ Add Services

[Report of Contact](#)

[Service Status](#)

[Add/Update Employer Information](#)

IRESCSA

Add Services


Select services

VIEW WAGE REPORT NAME/SSN ERRORS

SSNVS

INTERNET REPRESENTATIVE PAYEE

12. Service Status



Integrated Registration Services
Customer Support Application

Name: STANLEY RUTKOWSKI
SSN: 380087308
User ID: Y3ZZNK79
DOB: 07/11/1965
EIN: 351819323

[CSA Home](#)

[User Information](#)

[Add/Update Employer Information](#)

▶ Service Status

[User History](#)

[Block](#)

[Unblock](#)

[Add Services](#)

[Deactivate Services](#)

[Manage Pending Services](#)

IRESCSA

Service Status

Active Services

| Suite | Service (s) | Status Date |
|-------|----------------------------------|-------------|
| BSO | ATTORNEY FEE | 2018-03-13 |
| BSO | VIEW WAGE REPORT NAME/SSN ERRORS | 2018-03-13 |
| BSO | INTERNET REPRESENTATIVE PAYEE | 2018-03-13 |
| BSO | WAGE REPORTING | 2018-03-13 |

Pending Services

| Suite | Service (s) | Status Date |
|-------|-------------|-------------|
| BSO | SSNVS | 2018-03-13 |

13. Deactivate Services

Integrated Registration Services

Customer Support Application

Name: STANLEY RUTKOVSKI
SSN: 330087308
User ID: Y3ZZNK79
DOB: 07/11/1965
EN: 351819323

- [CSA Home](#)
- [User Information](#)
- [Service Status](#)
- [Add Services](#)
- [User History](#)
- [Report of Contact](#)
- [Add/Update Employer Information](#)
- [Deactivate Services](#)

IRESCSA
Deactivate Services

Select Services to apply actions below.

| Select All | Suite | Service Id | Status | Status Date |
|-------------------------------------|-------|----------------------------------|---------|-------------|
| <input type="checkbox"/> | BSO | ATTORNEY FEE | Active | 2018-03-13 |
| <input type="checkbox"/> | BSO | VIEW WAGE REPORT NAME/SSN ERRORS | Active | 2018-03-13 |
| <input type="checkbox"/> | BSO | INTERNET REPRESENTATIVE PAYEE | Active | 2018-03-13 |
| <input type="checkbox"/> | BSO | WAGE REPORTING | Active | 2018-03-13 |
| <input checked="" type="checkbox"/> | BSO | SSNVS | Pending | 2018-03-13 |

Deactivation Requestor Information:

* indicates mandatory field.

* First Name

Middle Name

* Last Name

Suffix

* SSN

* Phone: Ext:

* Relationship to User ID Holder:

* Reason for Deactivation:

14. Block

Integrated Registration Services

Customer Support Application

Name: STANLEY RUTKOVSKI
SSN: 330087308
User ID: Y3ZZNK79
DOB: 07/11/1965
EN: 351819323

- [CSA Home](#)
- [Block](#)
- [Unblock](#)

IRESCSA
Block

You have requested to block services

* indicates mandatory field.

EIN:


SSN:

* Duration of Block: Temporary Permanent

* Select a service:

- ALL ROLES
- ATTORNEY FEE
- VIEW WAGE REPORT NAME/SSN ERRORS
- SSNVS
- WAGE REPORTING
- INTERNET REPRESENTATIVE PAYEE
- CONSENT BASED SERVICES - SSNVS
- CONSENT BASED WEB SERVICES
- WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS

15. Block – Error



Integrated Registration Services

Customer Support Application

[CSA Home](#)

► [Block](#)

[Unblock](#)

IRESCSA
Block

- **Either the EIN or SSN or both must be non-blank**

You have requested to block services

* indicates mandatory field.

EIN :

SSN:

* Duration of Block: Temporary Permanent

* Select a service:

- ALL ROLES
- ATTORNEY FEE
- VIEW WAGE REPORT NAME/SSN ERRORS
- SSNVS
- WAGE REPORTING
- INTERNET REPRESENTATIVE PAYEE
- CONSENT BASED SERVICES - SSNVS
- CONSENT BASED WEB SERVICES
- WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS

16. Confirmation of Blocking



Integrated Registration Services

Customer Support Application

[CSA Home](#)

► [Block Confirmation](#)

IRESCSA
Confirmation of Blocking

The following services have been blocked

- ATTORNEY FEE

17. Manage Pending Services

Integrated Registration Services
Customer Support Application

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

CSA Home

User Information

Service Status

Add Services

User History

Report of Contact

Add/Update Employer Information

▶ Manage Pending Services

IRESCSA [Help](#) CS012

Manage Pending Services

Select Services to apply actions below.

| Select All | Suite | Service (s) | Status Date |
|-------------------------------------|-------|----------------------------------|-------------|
| <input checked="" type="checkbox"/> | BSO | VIEW WAGE REPORT NAME/SSN ERRORS | 2010-05-06 |

18. Update Employer Information - Employer information updated successfully

Integrated Registration Services
Customer Support Application

Name: STANLEY RUTKOWSKI SSN: 380087308 User ID: Y3ZZNK79 DOB: 07/11/1965 EIN: 351819323

CSA Home

User Information

Employer History

Report of Contact

Block

Unblock

▶ Add/Update Employer Information

IRESCSA

Update Employer Information

Employer Status: Active

* indicates mandatory field.

* Company Name:

STANLEY RUTKOWSKI is An employee of a company that has an EIN.

19. Update Employer Information - EIF & MEF failure



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS013

- CSA Home
- User Information
- Employer Address Search
- Report of Contact
- Block
- Unblock
- Add/Update Employer Information**

IRESCSA

Update Employer Information

Employer Status: Pending

Reason:

- MEF Failure
- EIF Failure

* indicates mandatory field.

* Company Name:

JOHN PUBLIC is An employee of a company that has an EIN.

20. Update Employer Information - EIF Failure



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS013

- CSA Home
- User Information
- Employer Address Search
- Report of Contact
- Block
- Unblock
- Add/Update Employer Information**

IRESCSA

Update Employer Information

Employer Status: Pending

Reason:


- EIF Failure

* indicates mandatory field.

* Company Name:

JOHN PUBLIC is An employee of a company that has an EIN.

21. Reestablish Employer / Employee Relationship

| | | |
|---|-------------------------------------|-----------------|
|  Integrated Registration Services | Customer Support Application | |
| | Name: JOHN PUBLIC | SSN: 999011234 |
| | User ID: 9K8278TG | DOB: 01/01/1979 |

CSA Home

▶ Reestablish Employer/Employee Relationship

User Information

Add Services

Add/Update Employer Information

IRESCSA [Help](#) CS014

Reestablish Employer / Employee Relationship

Please select an EIN

| EIN | Deactivation Date |
|-----------|-------------------|
| 020000000 | 2010-05-10 |

Requestor Information

* indicates mandatory field.

* First Name:

Middle Name:

* Last Name:

Suffix:

* Contact Phone: Ext:

* I have reviewed the documentation provided and authorize "JOHN PUBLIC" to re-access listed services for the above selected ein.

Yes No

22. User History



- [CSA Home](#)
- [User Information](#)
- [Add/Update Employer Information](#)
- [Report of Contact](#)
- [▶ User History](#)

IRESCSA

User History

| Date | User ID | Comments |
|--------------------------|----------|------------------------------|
| 06/29/10 | 9K8278TG | |
| 05/20/10 | 9K8278TG | GFDGFDGFDGFDG |
| 11/13/09 | 9K8278TG | |
| 11/10/09 | 9K8278TG | |
| 04/02/09 | 9K8278TG | |
| 03/16/09 | 9K8278TG | |
| 03/16/09 | 9K8278TG | |
| 02/27/08 | 9K8278TG | ACCOUNT INFORMATION UNLOCKED |
| 12/12/07 | 9K8278TG | ACCOUNT INFORMATION UNLOCKED |
| 09/04/07 | 9K8278TG | ACCOUNT INFORMATION UNLOCKED |
| 10/28/05 | 9K8278TG | FORCED REGISTRATION |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |

23. User History - for SSN



[CSA Home](#)

[User Information](#)

[Add/Update Employer Information](#)

[Report of Contact](#)


▶ [User History](#)

IRESCSA

User History

| Date | User ID | Comments |
|--------------------------|----------|------------------------------|
| 06/29/10 | 9K8278TG | |
| 05/20/10 | 9K8278TG | GFDGFDGFDGFDG |
| 11/13/09 | 9K8278TG | |
| 11/10/09 | 9K8278TG | |
| 04/02/09 | 9K8278TG | |
| 03/16/09 | 9K8278TG | |
| 03/16/09 | 9K8278TG | |
| 02/27/08 | 9K8278TG | ACCOUNT INFORMATION UNLOCKED |
| 12/12/07 | 9K8278TG | ACCOUNT INFORMATION UNLOCKED |
| 09/04/07 | 9K8278TG | ACCOUNT INFORMATION UNLOCKED |
| 10/28/05 | 9K8278TG | FORCED REGISTRATION |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |
| 10/29/04 | C2C55B4D | ACCOUNT INFORMATION UNLOCKED |

24. Employer History



Integrated Registration Services

Name: DENNIS MILLER SSN: 561574906 User ID: 9K8278TG DOB: 05/05/1972 EIN: 942728480

Customer Support Application

[CSA Home](#)


▶ [Employer History](#)

IRESCSA

Employer History

| Date | User ID | Comments |
|--------------------------|----------|---|
| 03/11/16 | 7M87WGZ2 | |
| 01/30/15 | 7M87WGZ2 | |
| 09/29/14 | RVHCS34F | TESTTTTTTTTTTTTTTT |
| 09/19/11 | BN37HYZQ | TESTTESTTEST |
| 04/25/11 | 7PAK92M9 | |
| 04/25/11 | 7PAK92M9 | |
| 04/25/11 | 7PAK92M9 | |
| 07/28/10 | VM55YMMT | RENREYMERTMRETMETM |
| 03/04/10 | 5ZYPCVSX | TESTING EWR |
| 11/13/09 | 9K8278TG | |
| 11/10/09 | 9K8278TG | |
| 04/02/09 | 9K8278TG | |
| 03/16/09 | 9K8278TG | |
| 03/16/09 | 9K8278TG | |
| 02/27/08 | 9K8278TG | ACCOUNT INFORMATION UNLOCKED |
| 12/12/07 | 9K8278TG | ACCOUNT INFORMATION UNLOCKED |
| 09/04/07 | 9K8278TG | ACCOUNT INFORMATION UNLOCKED |
| 11/09/06 | ZXMYHNP4 | ACCOUNT INFORMATION UNLOCKED |
| 10/28/05 | 9K8278TG | FORCED REGISTRATION |
| 06/28/05 | 37AGG49W | THIS IS A TEST |
| 03/15/05 | D634642D | FORCED PROCESS FOR PIN EDCOR PROCESSING |
| 01/25/05 | 8KKNWKZJ | ARE THERE EARNINGS IN THIS FILE. WHO KNOWS. |
| 01/24/05 | 5456FR4S | THIS IS UNKNOWN TO ME. |
| 11/02/04 | 4622G9TM | ACCOUNT INFORMATION UNLOCKED |
| 11/02/04 | 4622G9TM | ACCOUNT INFORMATION UNLOCKED |

25. Remove Employer

 Integrated Registration Services

Name: STANLEY RUTKOWSKI SSN: 380087308 User ID: RKL2VC88 DOB: 07/11/1965 EIN: 060570975

[CSA Home](#)
[User Information](#)
[Employer History](#)
[Report of Contact](#)
▶ Add/Update Employer Information

IRESCSA
Remove Employer

* indicates mandatory field.

Company Name:

* Are you sure you want to remove the Employer Information? Yes No

Removal Requestor Information:

* First Name:

Middle Name:

* Last Name:

Suffix:


* SSN:

* Contact Phone: Ext:

* Relationship to User ID:

* Reason for Removal:

26. Employer Address Search

 Integrated Registration Services

Name: STANLEY RUTKOWSKI SSN: 380087308 User ID: RKL2VC88 DOB: 07/11/1965 EIN: 060570975

[CSA Home](#)
▶ Employer Address Search

IRESCSA
Employer Address Search

Enter an EIN to search for.

* EIN :

* Type of address: CBSV Other

27. Add/Update Employer Address - CBSV Address

Integrated Registration Services Customer Support Application

CSA Home IRESCSA

Add/Update Employer Address Add/Update Employer Address

• Address found for EIN 060570975

* indicates mandatory field.

EIN : 060570975

Type of address: CBSV

Company Name:

* Address Line 1:

Address Line 2:

* City:

* State Abbreviation (for US)/Province:

* Zip/Postal Code: Zip Extension:

* Country:

Address Submitted by:

* First Name:

Middle Name:

* Last Name:

* Source of Address:

28. Add/Update Employer Address - Other Address

CSA Home IRESCSA

Add/Update Employer Address Add/Update Employer Address

• Address found for EIN 060570975

* indicates mandatory field.

EIN : 060570975

Type of address: Other

Company Name:

* Address Line 1:

Address Line 2:

* City:

* State Abbreviation (for US)/Province:

* Zip/Postal Code: Zip Extension:

* Country:

Address Submitted by:


* First Name:

Middle Name:

* Last Name:

* Source of Address:

29. Report of Contact – Global

**Integrated Registration Services** **Customer Support Application**
Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

IRESCSA [Help](#) CS019

Report of Contact

Date: 05/04/2010 Recorder: MIKE PUBLIC Office: LAQ

Contact Information

* indicates mandatory field.

* First Name:

Middle Name:

* Last Name:

* Phone: Ext:


* Comments:
Character limit: 500

Characters remaining: 500


30. Specialized Services - No Services Available

| | |
|--|---|
|  Integrated Registration Services Customer Support Application | |
| Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000 | |
| CSA Home User Information Service Status Add/Update Employer Information Exclusive Special Services ▶ Specialized Services | IRESCSA Help CS020A Specialized Services NO SERVICES AVAILABLE |

31. Exclusive Special Services - No Services Available

| | |
|--|---|
|  Integrated Registration Services Customer Support Application | |
| Name: STANLEY RUTKOWSKI SSN: 381084206 User ID: V2WJWXFL DOB: 07/11/1985 | |
| CSA Home User Information Service Status Add/Update Employer Information ▶ Exclusive Special Services | IRESCSA Exclusive Special Services No employer information has been found. Please visit the Add/Update Employer Information page and fill in the required information. |

32. Exclusive Special Services - No Employer Info



Integrated Registration Services

Customer Support Application

Name: DENNIS MILLER
SSN: 561574906
User ID: 9K8278TG
DOB: 05/05/1972
EIN: 942728480

[CSA Home](#)

[User Information](#)

[Service Status](#)

[Add/Update Employer Information](#)


[▶ Exclusive Special Services](#)

IRESCSA

Exclusive Special Services

NO SERVICES AVAILABLE

33. Exclusive Special Services - With Services



Integrated Registration Services

Customer Support Application

Name: JOHN PUBLIC
SSN: 999011234
User ID: 9K8278TG
DOB: 01/01/1979
EIN: 020000000

[CSA Home](#)

[User Information](#)

[Service Status](#)

[Add/Update Employer Information](#)

[▶ Exclusive Special Services](#)

IRESCSA [Help](#) CS020B

Exclusive Special Services


Select special services.

- CONSENT BASED SERVICES - SSNVS
- CONSENT BASED WEB SERVICES

- WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS

| Statement | Yes | No |
|--|-----------------------|----------------------------------|
| DO YOU UNDERSTAND THAT AS A CONSOLIDATOR, YOU ARE RESPONSIBLE FOR CREATING AND MAINTAINING YOUR OWN SOFTWARE TO EXECUTE AT YOUR SITE TO KEEP CONSISTENT WITH THE CURRENT WEB SERVICE SPECIFICATIONS? | <input type="radio"/> | <input checked="" type="radio"/> |

34. Exclusive Special Services - With Services – Error

**Integrated Registration Services** **Customer Support Application**
Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[CSA Home](#)
[User Information](#)
[Service Status](#)
[Add/Update Employer Information](#)
▶ Exclusive Special Services

IRESCSA [Help](#) CS020B

Exclusive Special Services


- **A positive affirmation to the attestation statement is required before access to the requested service can be processed**

Select special services.

- CONSENT BASED SERVICES - SSNVS
- CONSENT BASED WEB SERVICES
- WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS

| Statement | Yes | No |
|--|----------------------------------|-----------------------|
| DO YOU UNDERSTAND THAT AS A CONSOLIDATOR, YOU ARE RESPONSIBLE FOR CREATING AND MAINTAINING YOUR OWN SOFTWARE TO EXECUTE AT YOUR SITE TO KEEP CONSISTENT WITH THE CURRENT WEB SERVICE SPECIFICATIONS? | <input checked="" type="radio"/> | <input type="radio"/> |

35. Unblock Search

**Integrated Registration Services** **Customer Support Application**
Name: STANLEY RUTKOWSKI SSN: 381084206 User ID: V2WJWXFL DOB: 07/11/1965

[CSA Home](#)
[User Information](#)
[User History](#)
[Block](#)
▶ Unblock

IRESCSA

Unblock Search

To search for blocked roles choose an EIN or SSN or both

EIN:

SSN:

36. MEF & EIF Check – Failure

Customer Support Application

Integrated Registration Services
Name: JOHN PUBLIC
SSN: 999011234
User ID: 9K8278TG
DOB: 01/01/1979
EIN: 020000000

[CSA Home](#)
[User Information](#)
▶ MEF Failure
[Add/Update Employer Information](#)
[Add Services](#)
[Report of Contact](#)
[Employer Address Search](#)

IRESCSA [Help](#) CS022

MEF Check

MEF Failure

Warning: Earnings for Employee not Found

Ask requestor to fax the following information on the company letterhead:

- Company Name, Address and Telephone number
- Employer Identification Number(EIN)
- Date of birth and/or Social Security Number of the authorizing official
- Authorizing Signature of someone other than the User ID requestor
- Statement certifying that the employee works for this company and is authorized to use the Online Services on behalf of the company

EIF Failure

Warning: Employer Address not found

Ask requestor to fax the following information on the company letterhead:

- A copy of IRS Form SS-4, or a copy of IRS form 941, or IRS EIN Notification Letter and a letter of the company letter head including the following
- Company Name, Address and Telephone Number
- Requestor's Name, Social Security Number, Signature, Printed Name and Title

37. Unblock

Customer Support Application

Integrated Registration Services

[CSA Home](#)
▶ Unblock


IRESCSA

Unblock

Select Services to apply actions below.

| Select | Suite | Service (s) | Blocked Date | Block Duration | Affiliate | Affiliate ID | Block Type |
|--------------------------|-------|--------------|----------------------------|------------------------|-----------|--------------|-------------------|
| <input type="checkbox"/> | BSO | ATTORNEY FEE | 2018-04-11-13.31.16.873169 | 30 DAY TEMPORARY BLOCK | EIN | 381652736 | BLOCK EIN AND SSN |

38. Select Suite – BSO

**Integrated Registration Services**

Customer Support Application

Name: STANLEY RUTKOWSKISSN: 380087308User ID: RKL2VC88DOB: 07/11/1965EIN: 060570975

[CSA Home](#)

[User Information](#)

▶ [Select Suite](#)

[Report of Contact](#)

[Service Status](#)


[Add/Update Employer Information](#)

IRESCSA

Select Suite

Business Services Online Suite

- ATTORNEY FEE
- VIEW WAGE REPORT NAME/SSN ERRORS
- SSNVS
- WAGE REPORTING
- INTERNET REPRESENTATIVE PAYEE

**Integrated Registration Services**

Customer Support Application

Name: STANLEY RUTKOWSKISSN: 381084206User ID: VZWJWXFLDOB: 07/11/1965

[CSA Home](#)

[User Information](#)

▶ [Select Suite](#)

[Report of Contact](#)

[Service Status](#)

[Add/Update Employer Information](#)

IRESCSA


Select Suite

Business Services Online Suite

- ATTORNEY FEE
- VIEW WAGE REPORT NAME/SSN ERRORS
- SSNVS
- WAGE REPORTING
- INTERNET REPRESENTATIVE PAYEE

Appointed Representative Suite
Register individual as an Appointed Representative. Service requests must be completed by the individual through the online Appointed Representative Suite.

39. Select Suite – AR

| | |
|--|---|
|  Integrated Registration Services Customer Support Application | |
| Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000 | |
| CSA Home User Information ▶ Select Suite Report of Contact Service Status | IRESCSA Help CS024 |
| | Select Suite |
| | <input type="radio"/> Appointed Representative Suite |
| | Register individual as an Appointed Representative. Service requests must be completed by the individual through the online Appointed Representative Suite. |
| | <input type="button" value="Next"/> |

40. Confirmation of Remove Employer

| | |
|---|---|
|  Integrated Registration Services Customer Support Application | |
| Name: STANLEY RUTKOWSKI SSN: 380087308 User ID: Y3ZZNK79 DOB: 07/11/1965 | |
| CSA Home User Information ▶ Add/Update Employer Information Service Status User History Report of Contact | IRESCSA |
| | Confirmation of Remove Employer |
| | The Employer Information has been removed successfully. |
| | |
| | |


41. Confirmation of Adding Services - ATTORNEY FEE

 Integrated Registration Services Customer Support Application

Name: SATNLEY RUTKOWSKI SSN: 371199006 User ID: BDV3KF6Z DOB: 07/11/1965 EIN: 060570975

| | |
|---|---|
| CSA Home User Information Service Status ▶ Add Services User History Report of Contact Add/Update Employer Information | <p>IRESCSA</p> <h3>Confirmation of Adding Services</h3> <hr/> <p>Access has been Requested for :</p> <ul style="list-style-type: none">• ATTORNEY FEE: Service may be used immediately |
|---|---|


42. Confirmation of Adding Services - INTERNET REPRESENTATIVE PAYEE

 Integrated Registration Services Customer Support Application

Name: SATNLEY RUTKOWSKI SSN: 371199006 User ID: BDV3KF6Z DOB: 07/11/1965 EIN: 060570975

| | |
|---|--|
| CSA Home User Information Service Status ▶ Add Services User History Report of Contact Add/Update Employer Information | <p>IRESCSA</p> <h3>Confirmation of Adding Services</h3> <hr/> <p>Access has been Requested for :</p> <ul style="list-style-type: none">• INTERNET REPRESENTATIVE PAYEE: Service may be used immediately |
|---|--|

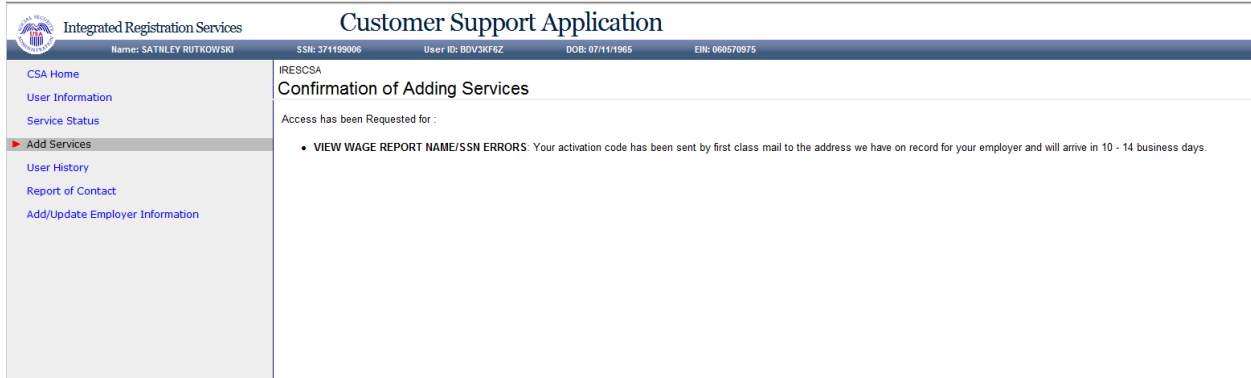
43. Confirmation of Adding Services - CONSENT BASED SERVICES – SSNVS

 Integrated Registration Services Customer Support Application

Name: SATNLEY RUTKOWSKI SSN: 371199006 User ID: BDV3KF6Z DOB: 07/11/1965 EIN: 060570975

| | |
|---|--|
| CSA Home User Information Service Status ▶ Add Services User History Report of Contact Add/Update Employer Information | <p>IRESCSA</p> <h3>Confirmation of Adding Services</h3> <hr/> <p>Access has been Requested for :</p> <ul style="list-style-type: none">• SSNVS: Your activation code has been sent by first class mail to the address we have on record for your employer and will arrive in 10 - 14 business days. |
|---|--|

44. Confirmation of Adding Services - WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS



Integrated Registration Services **Customer Support Application**

Name: SATNLEY RUTKOWSKI SSN: 371199006 User ID: BDV3KF6Z DOB: 07/11/1965 EIN: 060570975

IRESCSA

Confirmation of Adding Services

Access has been Requested for :

- VIEW WAGE REPORT NAME/SSN ERRORS: Your activation code has been sent by first class mail to the address we have on record for your employer and will arrive in 10 - 14 business days.



Integrated Registration Services **Customer Support Application**

Name: SATNLEY RUTKOWSKI SSN: 371199006 User ID: BDV3KF6Z DOB: 07/11/1965 EIN: 060570975

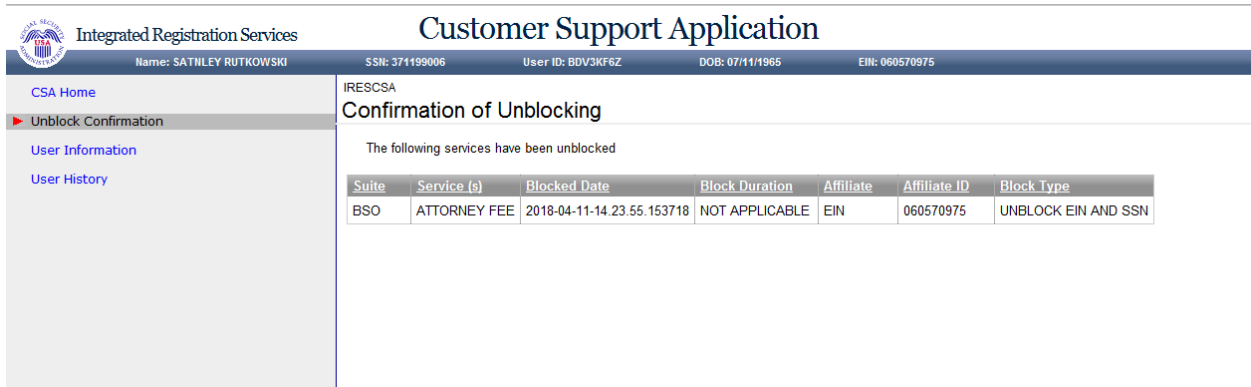
IRESCSA

Confirmation of Adding Services

Access has been Requested for :

- WAGE REPORTING: Service may be used immediately

45. Confirmation of Unblocking



Integrated Registration Services **Customer Support Application**

Name: SATNLEY RUTKOWSKI SSN: 371199006 User ID: BDV3KF6Z DOB: 07/11/1965 EIN: 060570975

IRESCSA

Confirmation of Unblocking


The following services have been unblocked

| Suite | Service [s] | Blocked Date | Block Duration | Affiliate | Affiliate ID | Block Type |
|-------|--------------|----------------------------|----------------|-----------|--------------|---------------------|
| BSO | ATTORNEY FEE | 2018-04-11-14 23.55.153718 | NOT APPLICABLE | EIN | 060570975 | UNBLOCK EIN AND SSN |

46. Confirmation of Deactivating Services

| | | | | | |
|--|--|-------------------------------------|-------------------|-----------------|----------------|
|  Integrated Registration Services | | Customer Support Application | | | |
| Name: SATNLEY RUTKOWSKI | | SSN: 371199006 | User ID: BDV3KF6Z | DOB: 07/11/1965 | EIN: 060570975 |
| CSA Home User Information Service Status Add Services User History Report of Contact Add/Update Employer Information ▶ Deactivate Services | IRESCSA | | | | |
| | <h3>Confirmation of Deactivating Services</h3> <p>The following services have been successfully deactivated:</p> <ul style="list-style-type: none">• SSNVS | | | | |

47. Confirmation of Reestablish Employer / Employee Relationship

| | | | | | |
|--|---|-------------------------------------|-------------------|-----------------|--|
|  Integrated Registration Services | | Customer Support Application | | | |
| Name: JOHN PUBLIC | | SSN: 999011234 | User ID: PF8M3PQZ | DOB: 05/03/1970 | |
| CSA Home ▶ Reestablish Employer/Employee Relationship User Information Add Services Add/Update Employer Information | IRESCSA Help CS033 | | | | |
| | <h3>Confirmation of Reestablish Employer / Employee Relationship</h3> <p>Authorization to re-establish the relationship with this employer has been granted.:</p> | | | | |

48. Record ID Information

**Integrated Registration Services** **Customer Support Application**
Name: JOHN PUBLIC SSN: 999011234 User ID: YK2YXSSX DOB: 05/03/1970 EIN: 020000000

[CSA Home](#)
[User Information](#)
▶ Record ID Information

IRESCSA [Help](#) CS035

Record ID Information


* indicates mandatory field.

* Type of ID: U.S. Driver's License

* Complete ID #: MD12345

* State: MD

49. Print Activation Code for eFolder



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: YK2YXSSX DOB: 05/03/1970 EIN: 020000000

CSA Home

User Information

▶ Print Activation Code for eFolder


IRESCSA [Help](#) CS036

Print Activation Code for eFolder

Access Claimant's Electronic Folder role has been added successfully.

Select the **Print Activation Code** button to print the Access Claimant's Electronic Folder activation code.

50. View Activation Code for eFolder



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: YK2YXSSX DOB: 05/03/1970 EIN: 020000000

CSA Home

User Information

▶ View Activation Code for eFolder

IRESCSA [Help](#) CS036

View Activation Code for eFolder

The Electronic Folder Activation Code is **JBP9D2QB**.

Select the **Print Activation Code** button to print the Access Claimant's Electronic Folder activation code.