**Free File Program User Experience Questionnaire**

[PREFACE WITH CLARIFICATION ON WHAT IS MEANT BY THE FREE FILE SYSTEM]

**1. This Free File system’s capabilities meet my requirements.**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| Very difficult |  |  |  |  |  | Very easy |

**2. Using the Free File software system is a frustrating experience**.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| Very difficult |  |  |  |  |  | Very easy |

**3. The Free File software system is easy to use.**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| Very difficult |  |  |  |  |  | Very easy |

**4. I have to spend too much time correcting things with this Free File software system.**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| Very difficult |  |  |  |  |  | Very easy |